

WBO 1 Cardiff is a great place to grow up PDF Version

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The percentage of schools that are Bronze, Silver or Gold Rights Respecting Schools

Performance by Quarter



Latest Result

53%

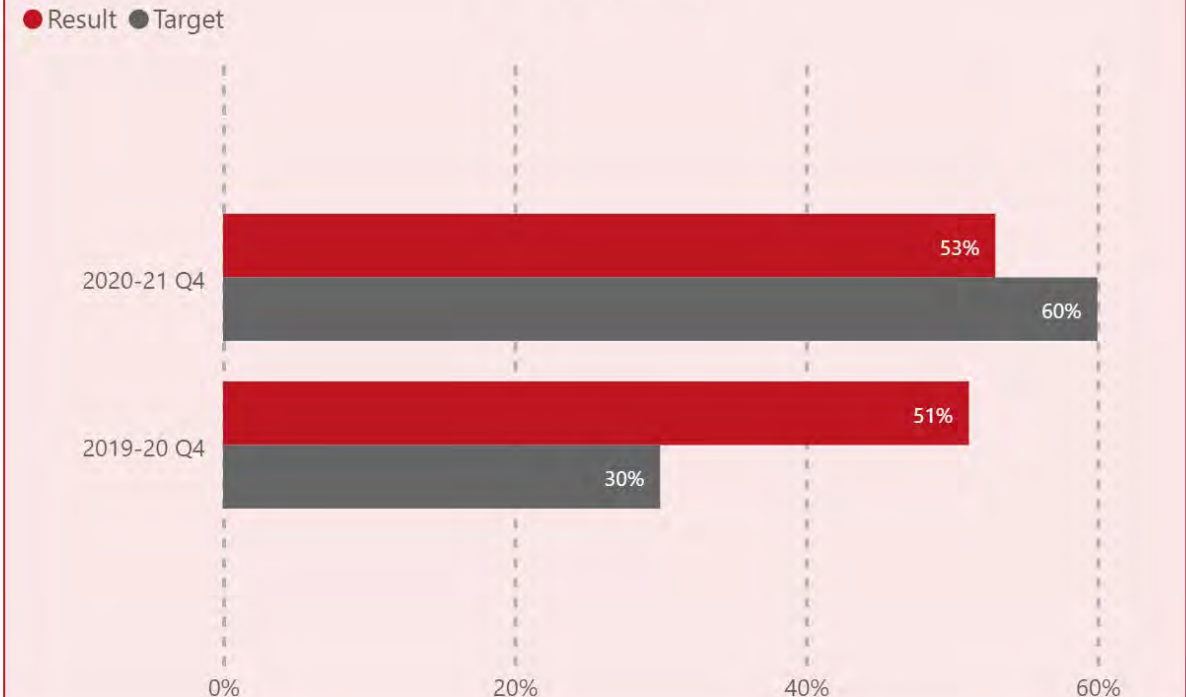
Current Year Target

60%

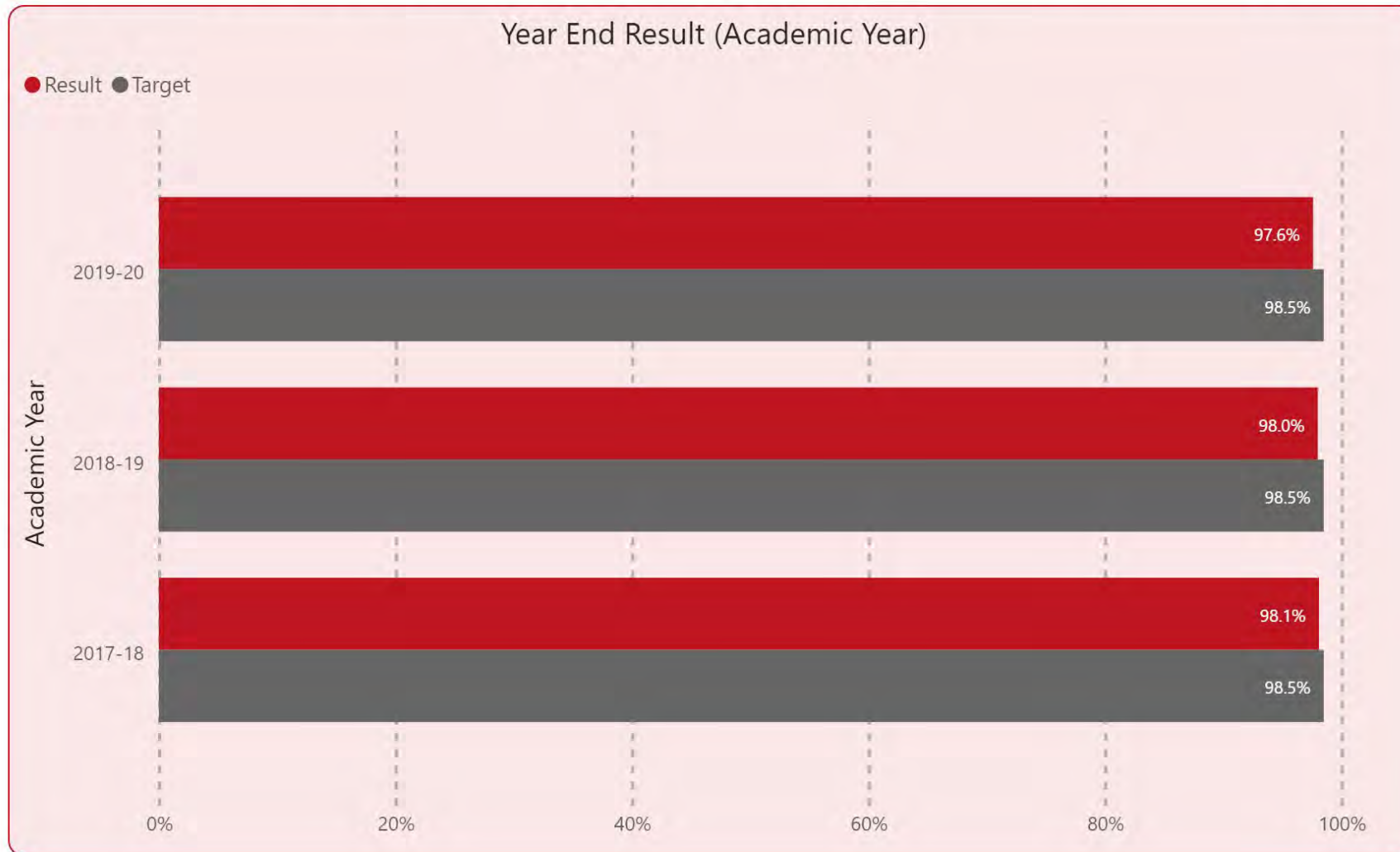
Latest Performance: RAG vs Target



Year End Result



The percentage of all pupils in Year 11 leavers making a successful transition from statutory schooling to education, employment or training.



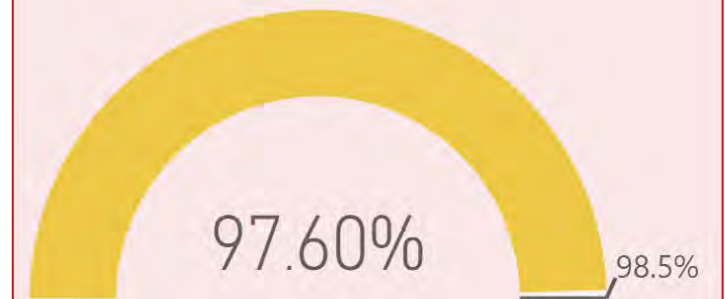
Latest Result

97.6%

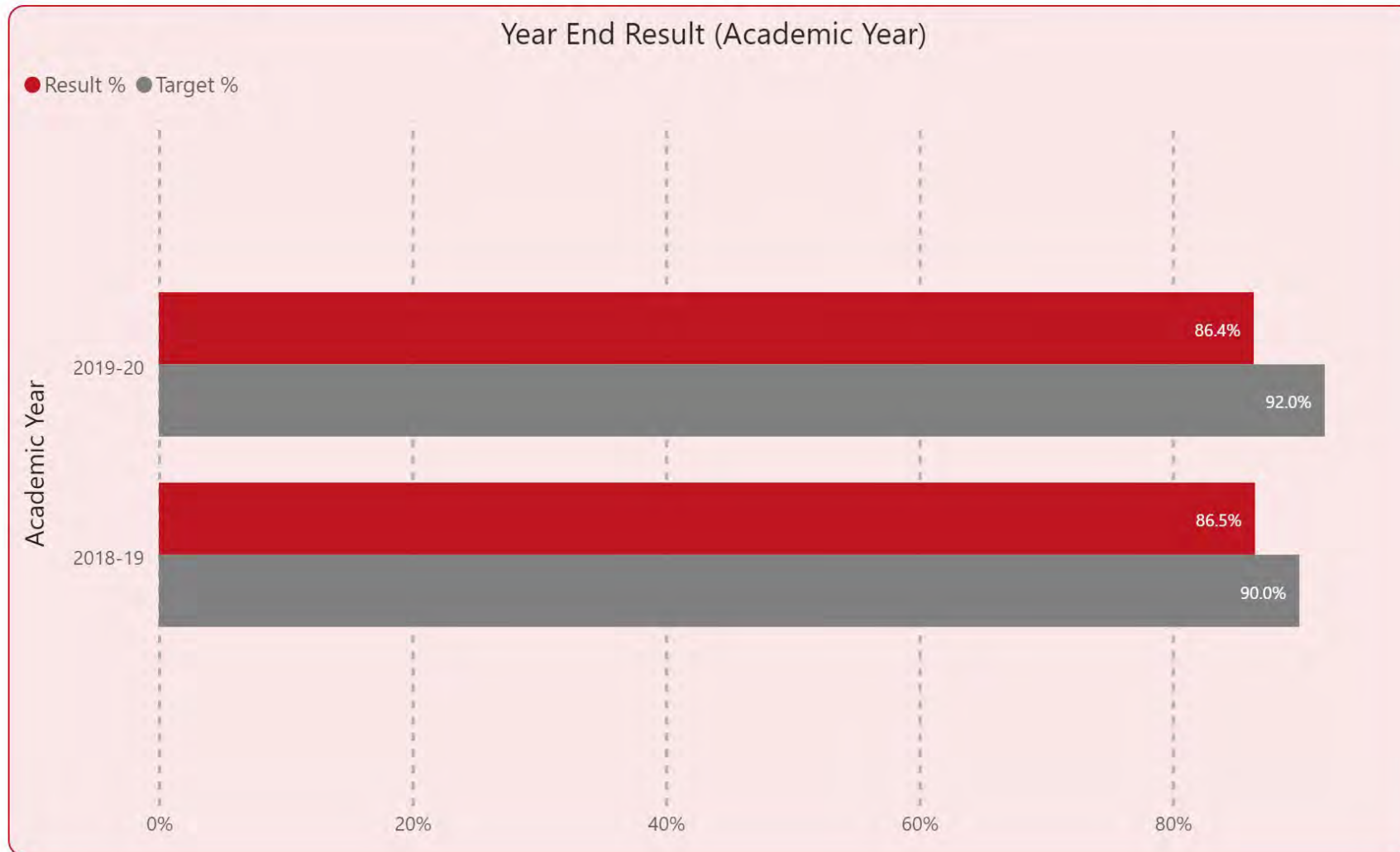
Current Year Target

98.5%

Latest Performance: RAG vs Target



The percentage of EOTAS Learners leaving Year 11 making a successful transition from statutory schooling to education, employment or training



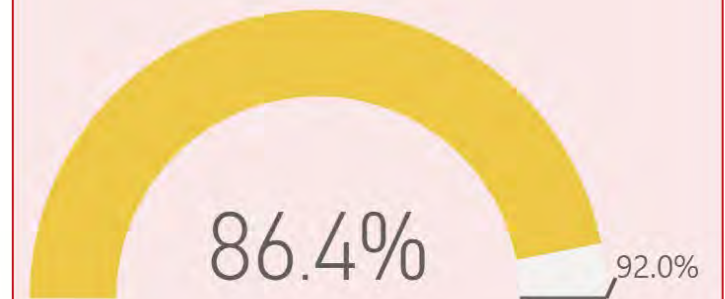
Latest Result

86.4%

Current Year Target

92.0%

Latest Performance: RAG vs Target



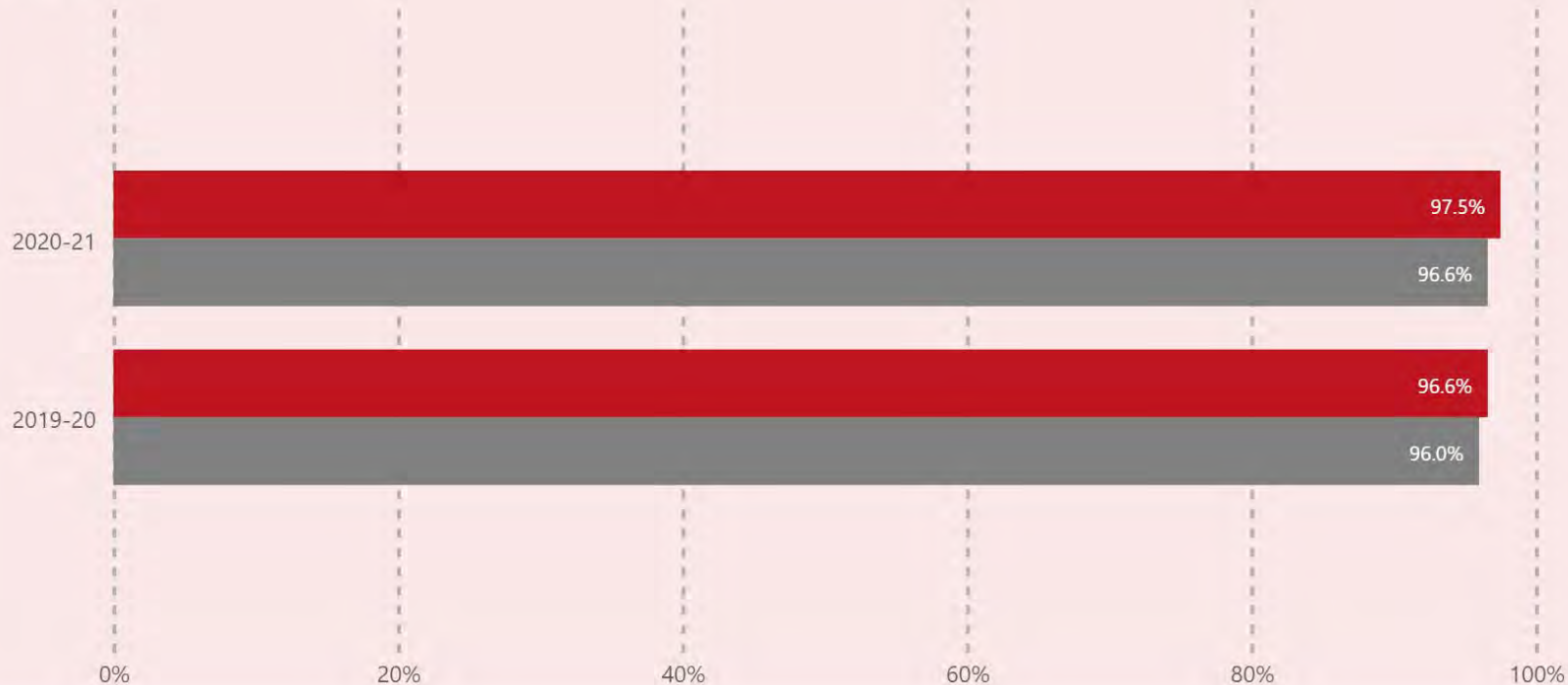
Securing School Places

Select Measure

The percentage of children securing one of their first three choices of school placement: Primary

Year End Result

● Result ● Target



Latest Result

97.5%

Current Year Target

96.6%

Latest Performance: RAG vs Target



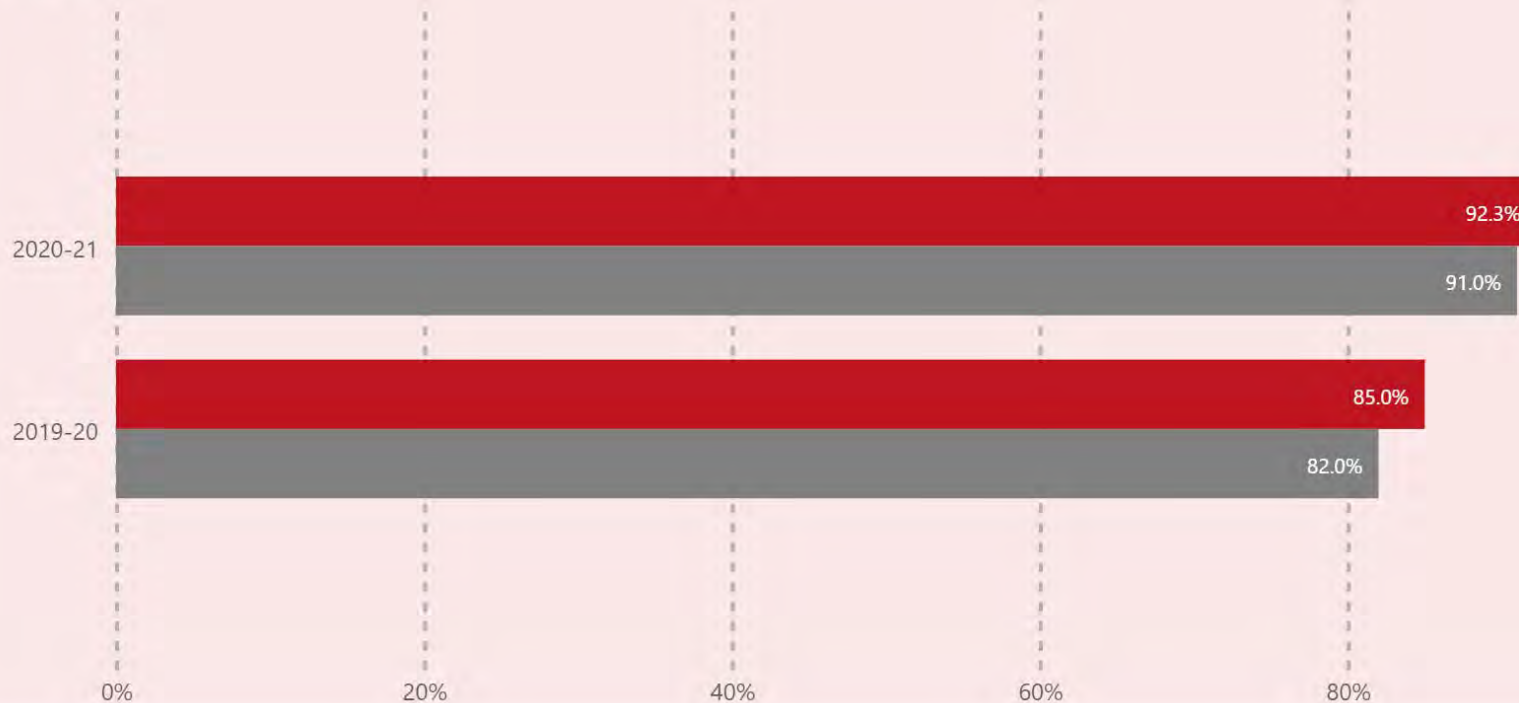
Securing School Places

Select Measure

The percentage of children securing one of their top choices of school placement: Secondary

Year End Result

● Result ● Target



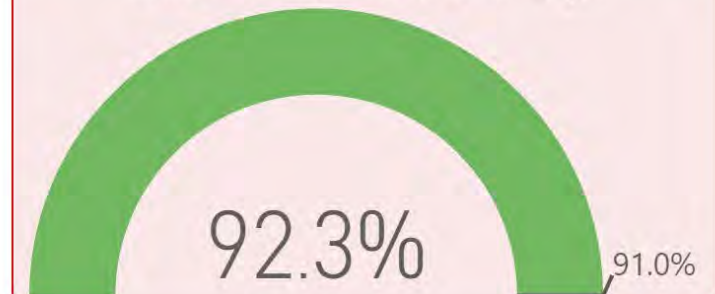
Latest Result

92.3%

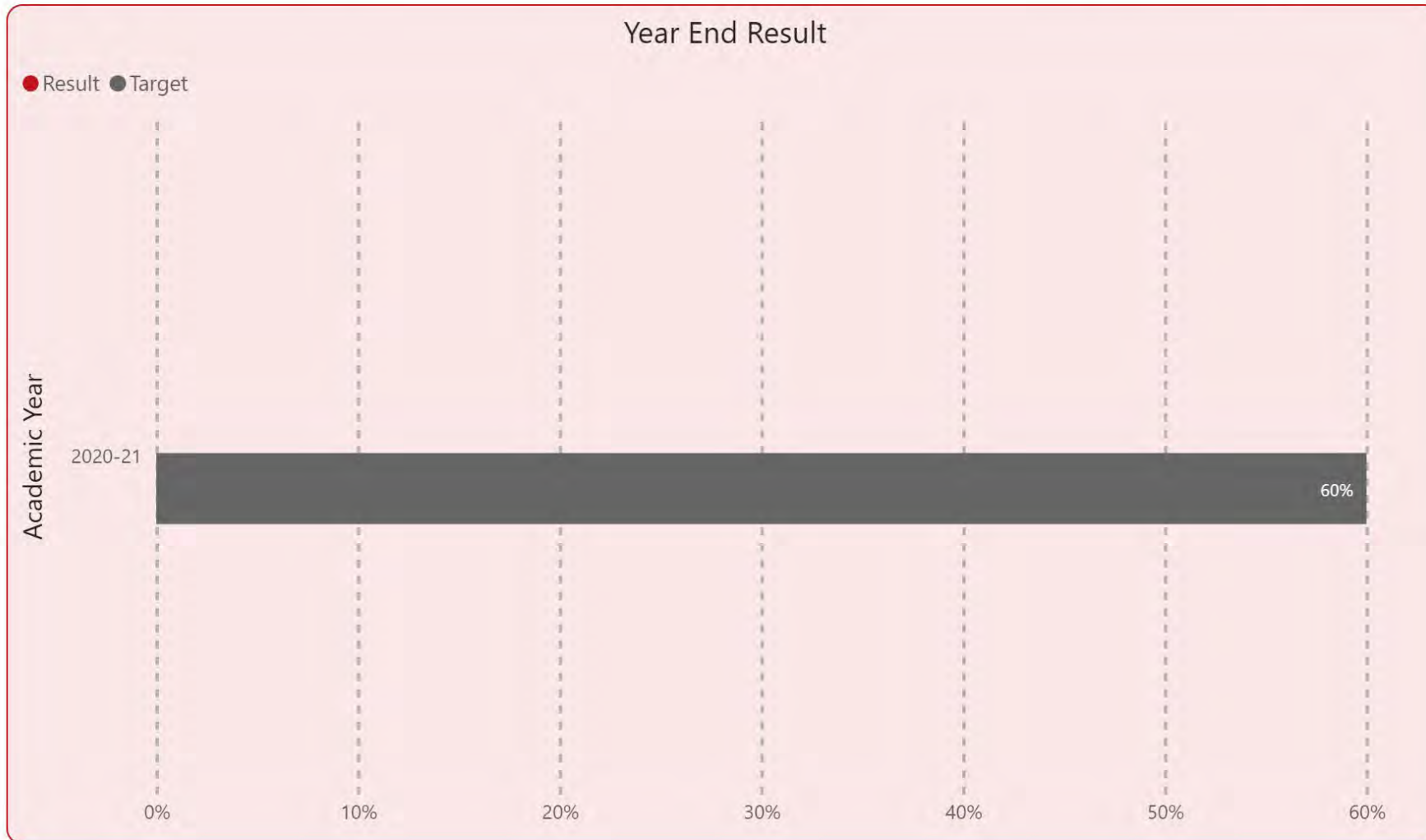
Current Year Target

91.0%

Latest Performance: RAG vs Target



The proportion of asset renewal budget spend in the financial year 2020/21



Latest Result

(Blank)

Current Year Target

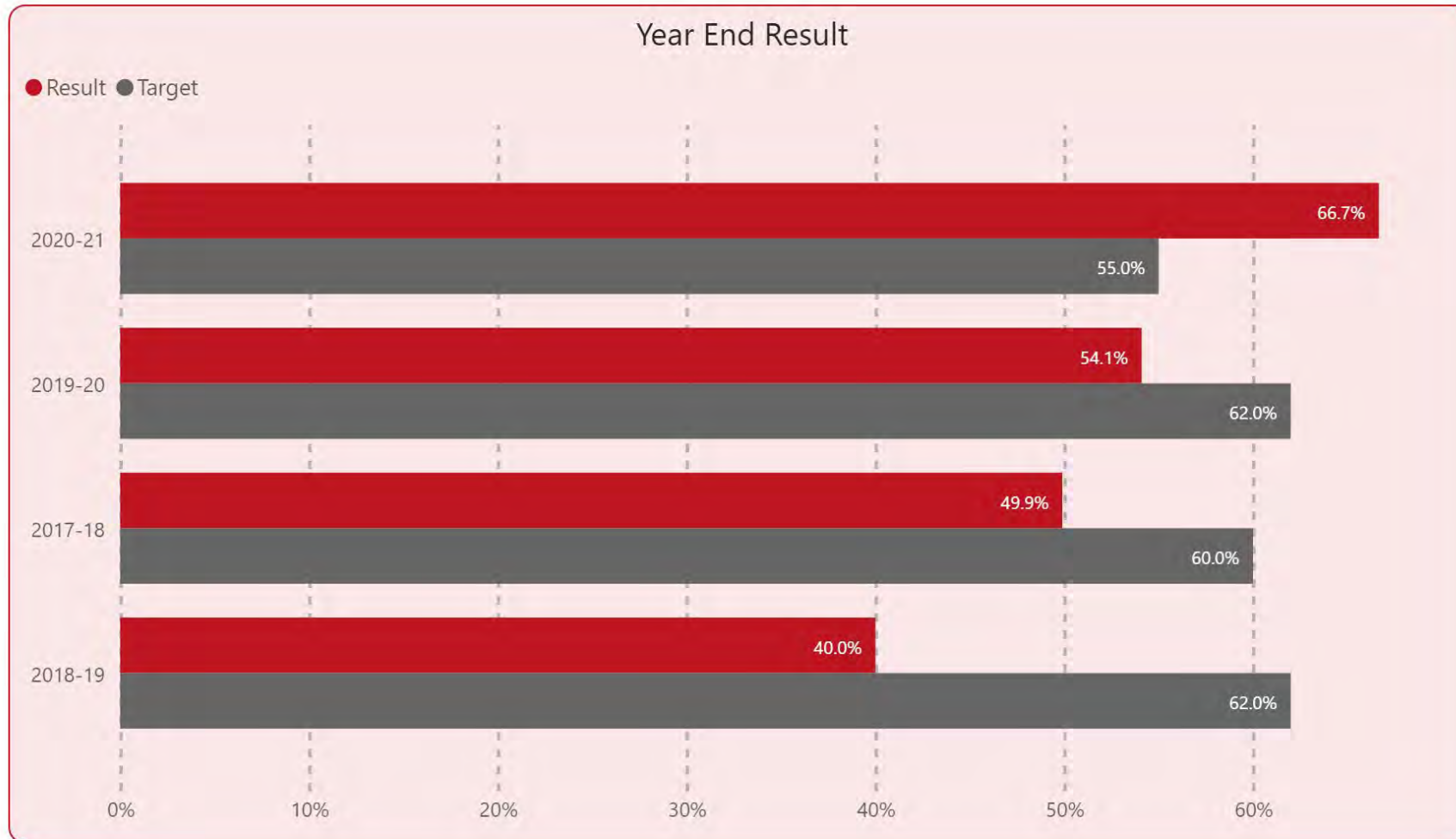
60%

Latest Performance: RAG vs Target

(Blank)

60.00%

The percentage of all care leavers in education, training or employment 12 months after leaving care

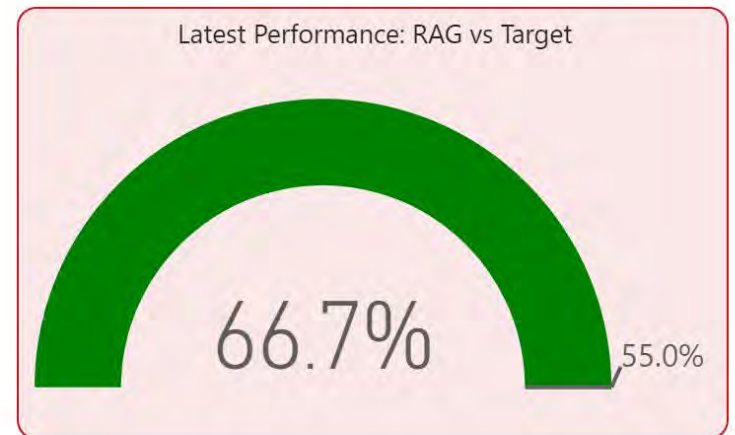


Latest Result

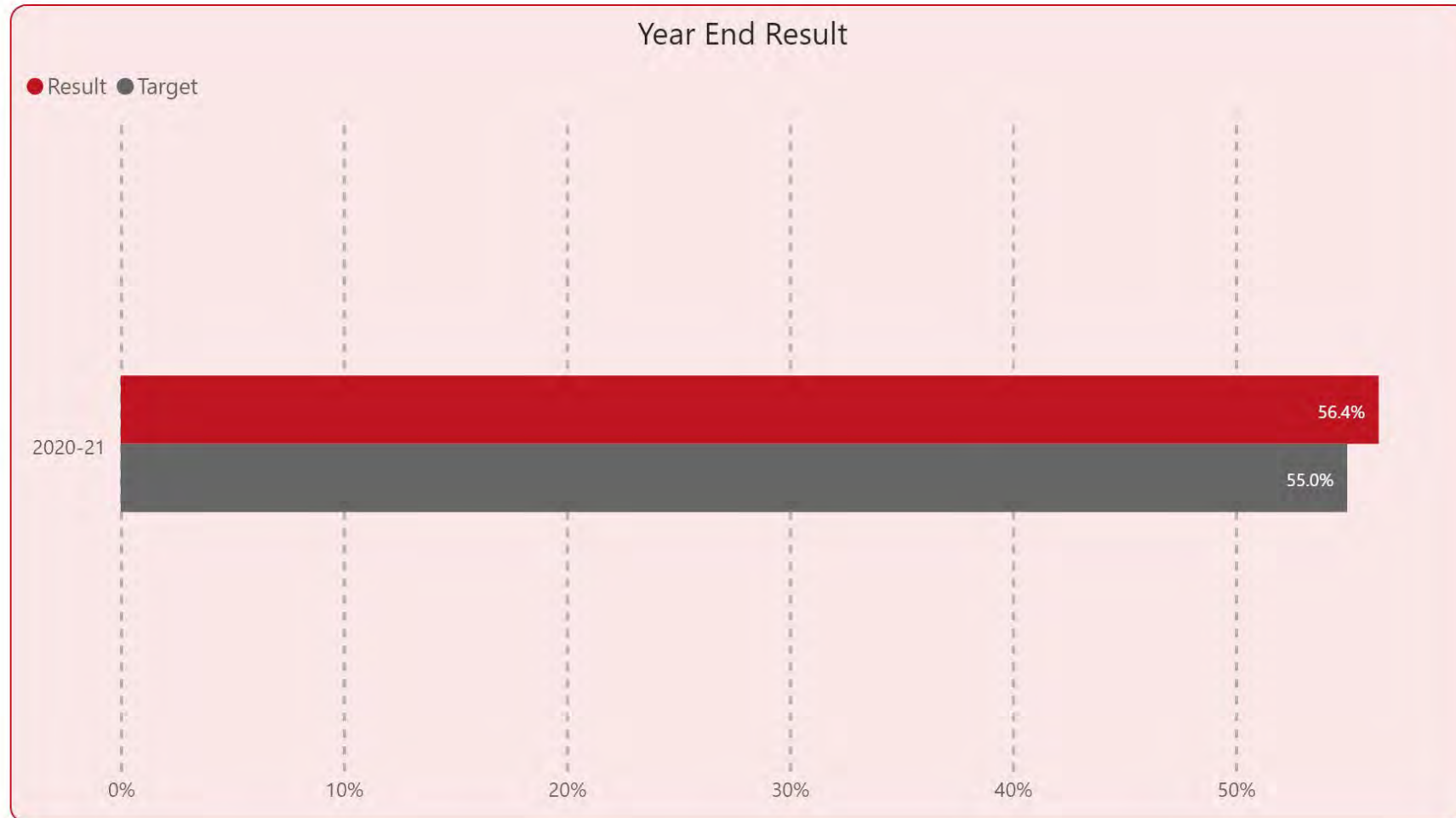
66.7%

Current Year Target

55.0%



The percentage of all care leavers in education, training or employment 24 months after leaving care



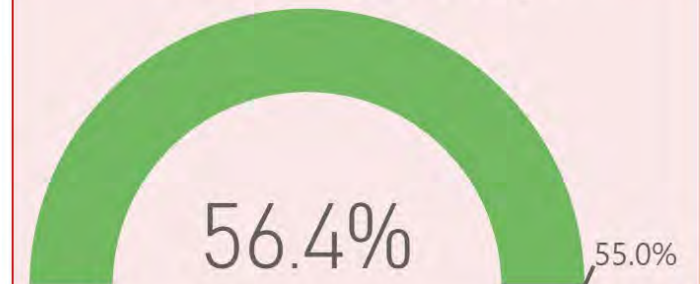
Latest Result

56.4%

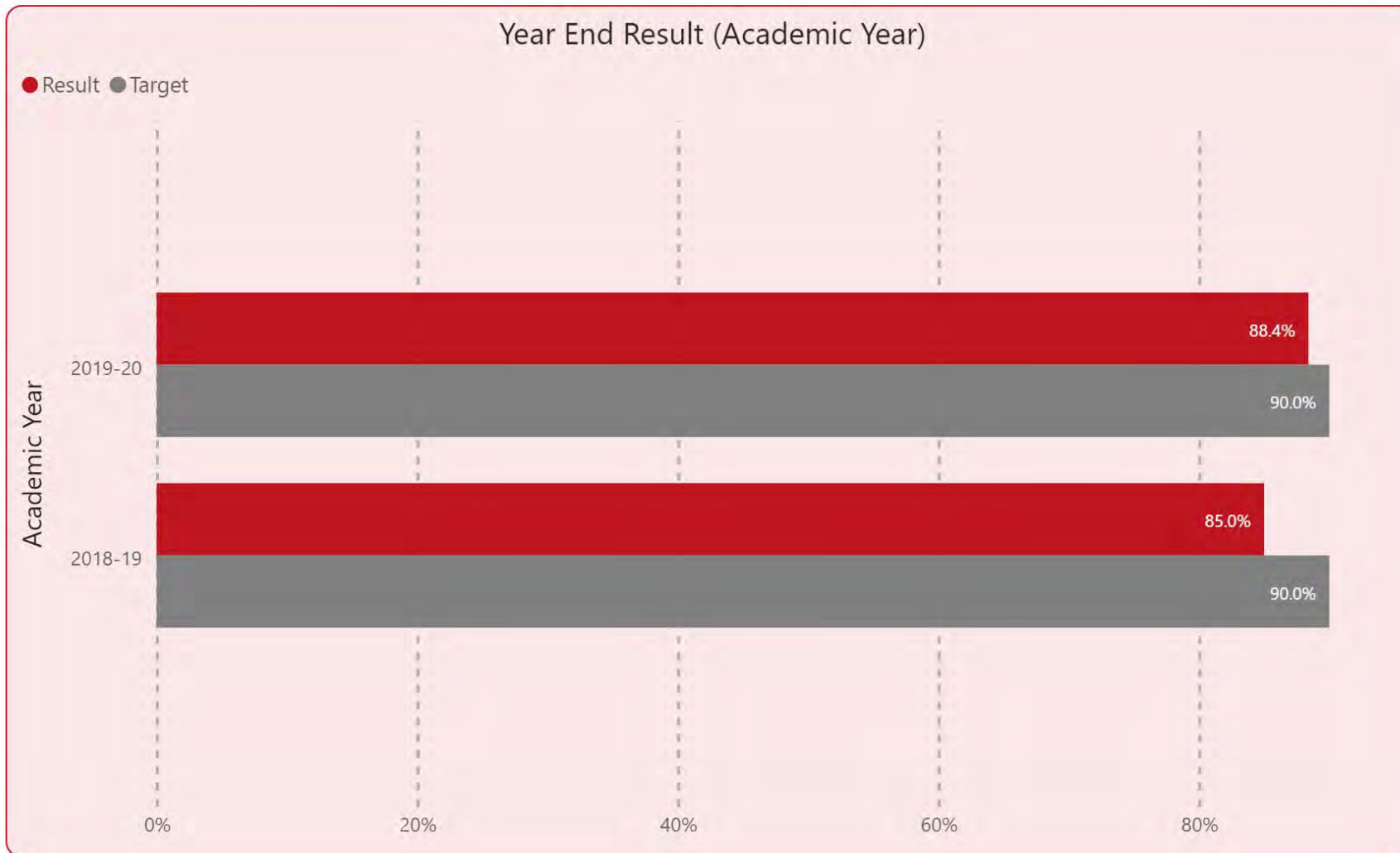
Current Year Target

55.0%

Latest Performance: RAG vs Target



The percentage of Children Looked After leaving Year 11 making a successful transition from statutory schooling to education, employment or training.



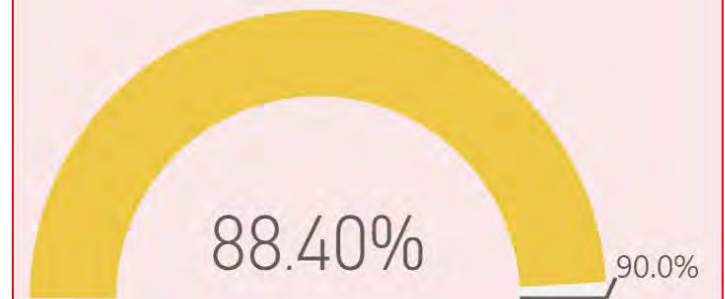
Latest Result

88.4%

Current Year Target

90.0%

Latest Performance: RAG vs Target

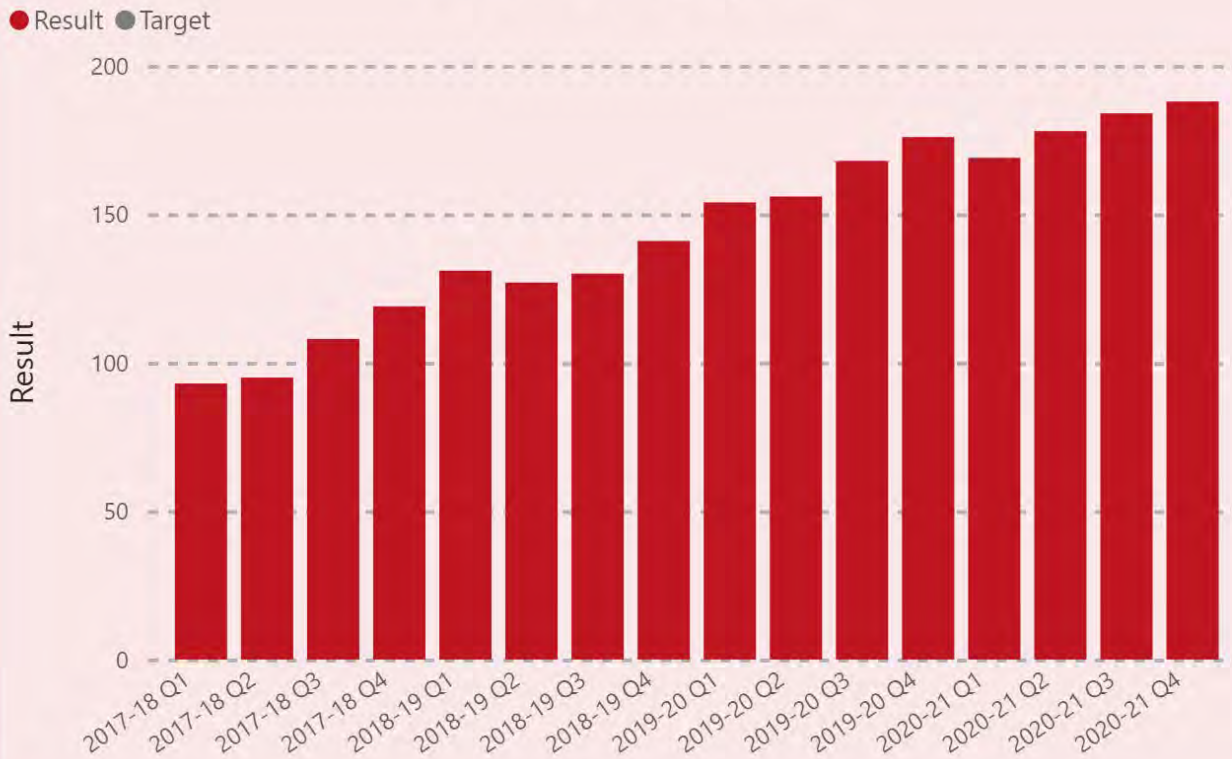


Children Looked After

Select Measure

Of the total number of Children Looked After: Number of Children Looked After placed with parents. ▼

Performance by Quarter



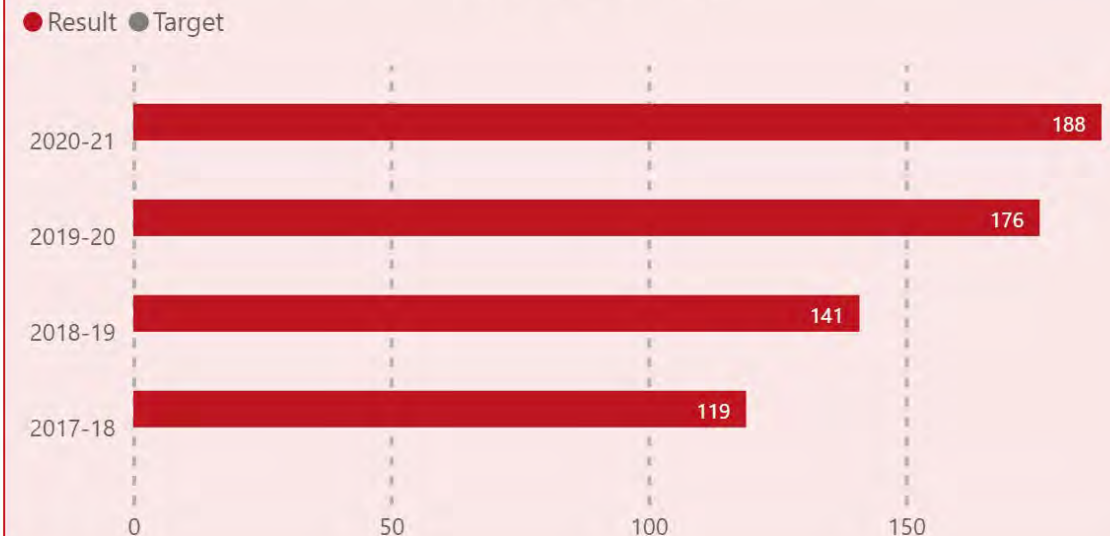
Latest Result

188

Current Year Target

No target but under constant review

Year End Result



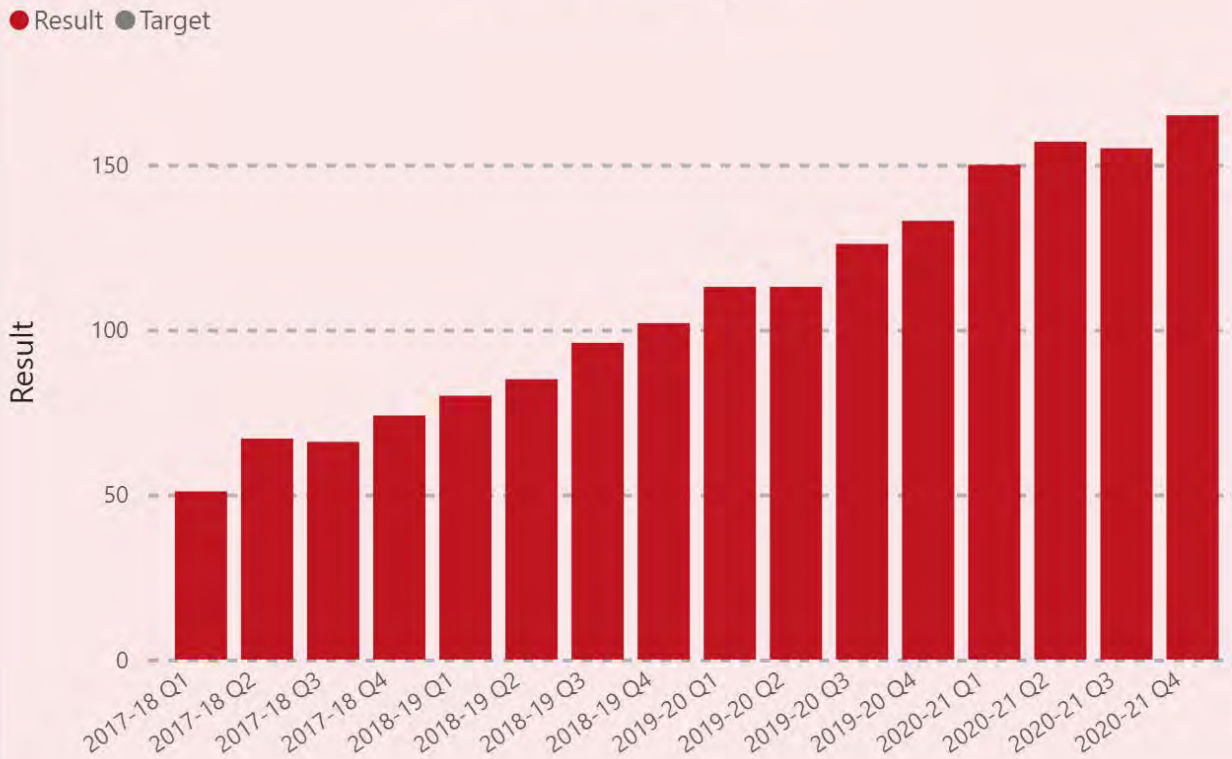
Children Looked After

Select Measure

Of the total number of Children Looked After: Number of Children Looked After in kinship placements. ▼

Performance by Quarter

● Result ● Target



Latest Result

165

Current Year Target

Increase where appropriate

Year End Result

● Result ● Target



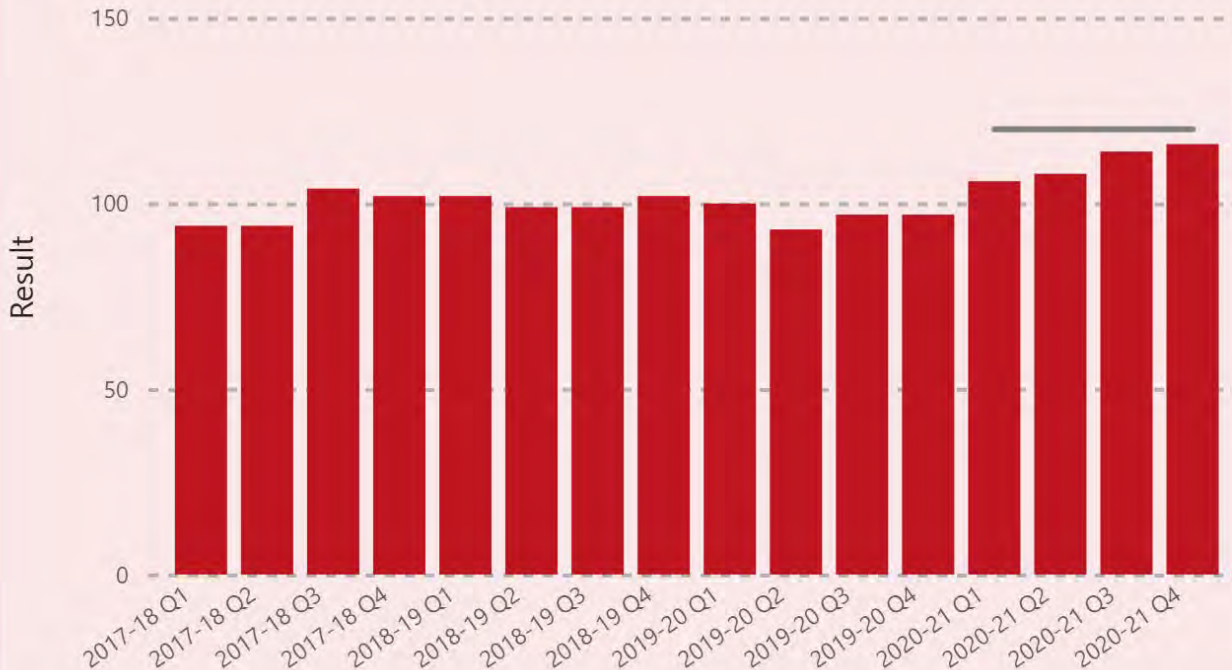
Children Looked After

Select Measure

Of the total number of Children Looked After: Number of Children Looked After fostered by Local Authority foster carers.

Performance by Quarter

● Result ● Target



Latest Result

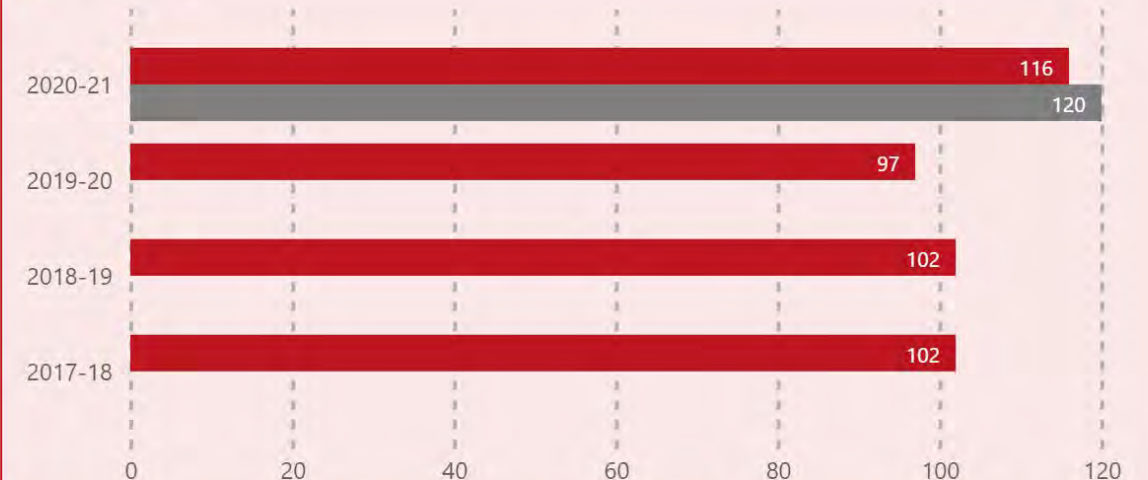
116

Current Year Target

Increase actual to 120 and as a percentage of overall population

Year End Result

● Result ● Target



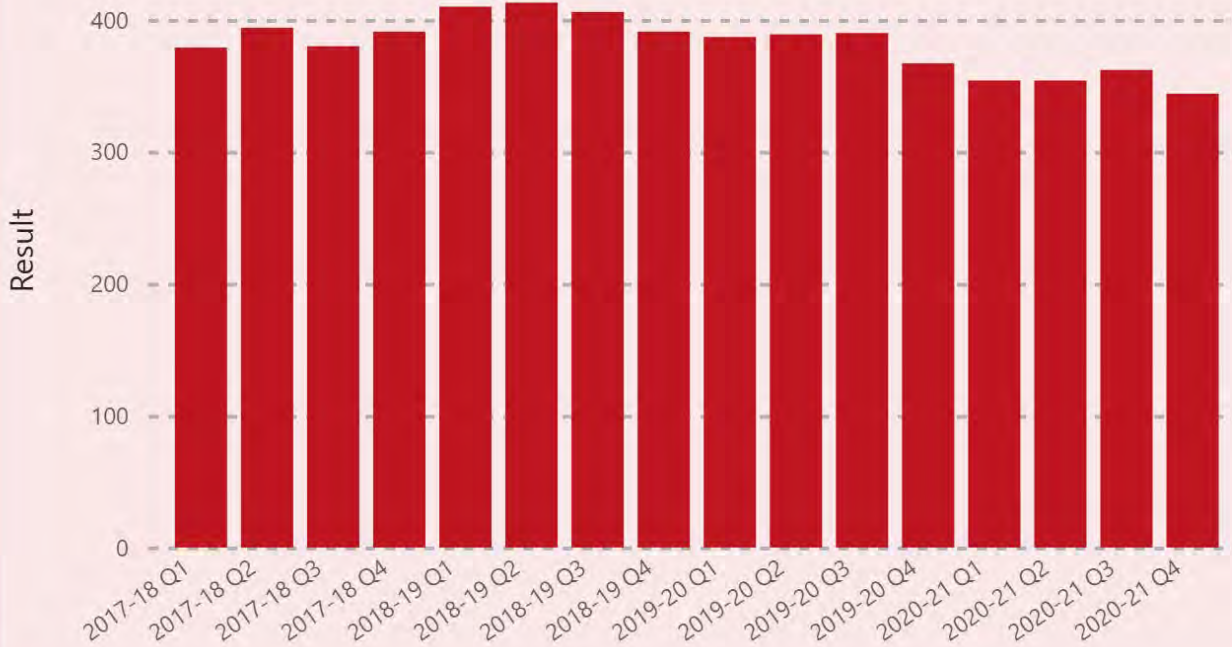
Children Looked After

Select Measure

Of the total number of Children Looked After: Number of Children Looked After fostered by external foster carers.

Performance by Quarter

● Result ● Target



Latest Result

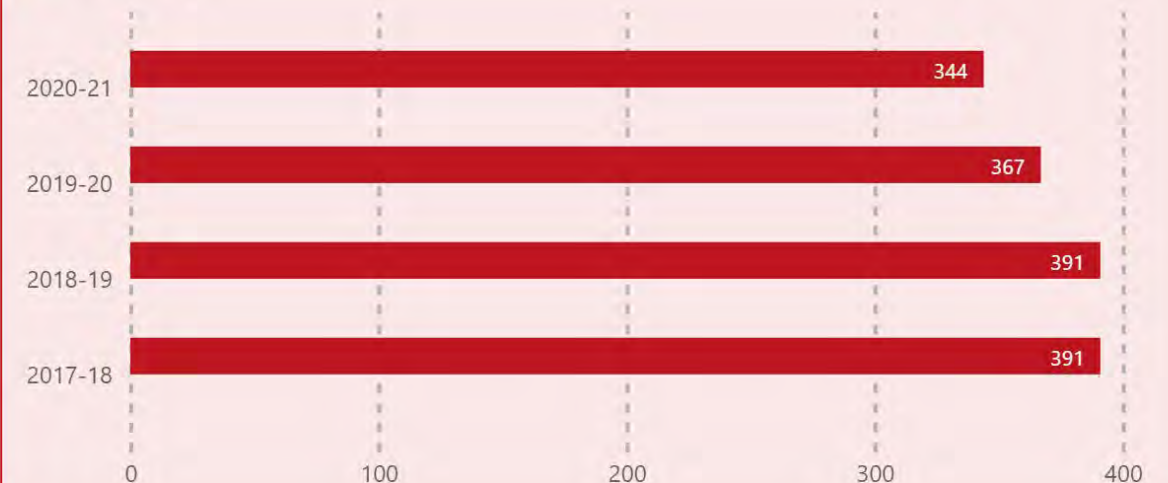
344

Current Year Target

Reduce as a percentage of overall population

Year End Result

● Result ● Target

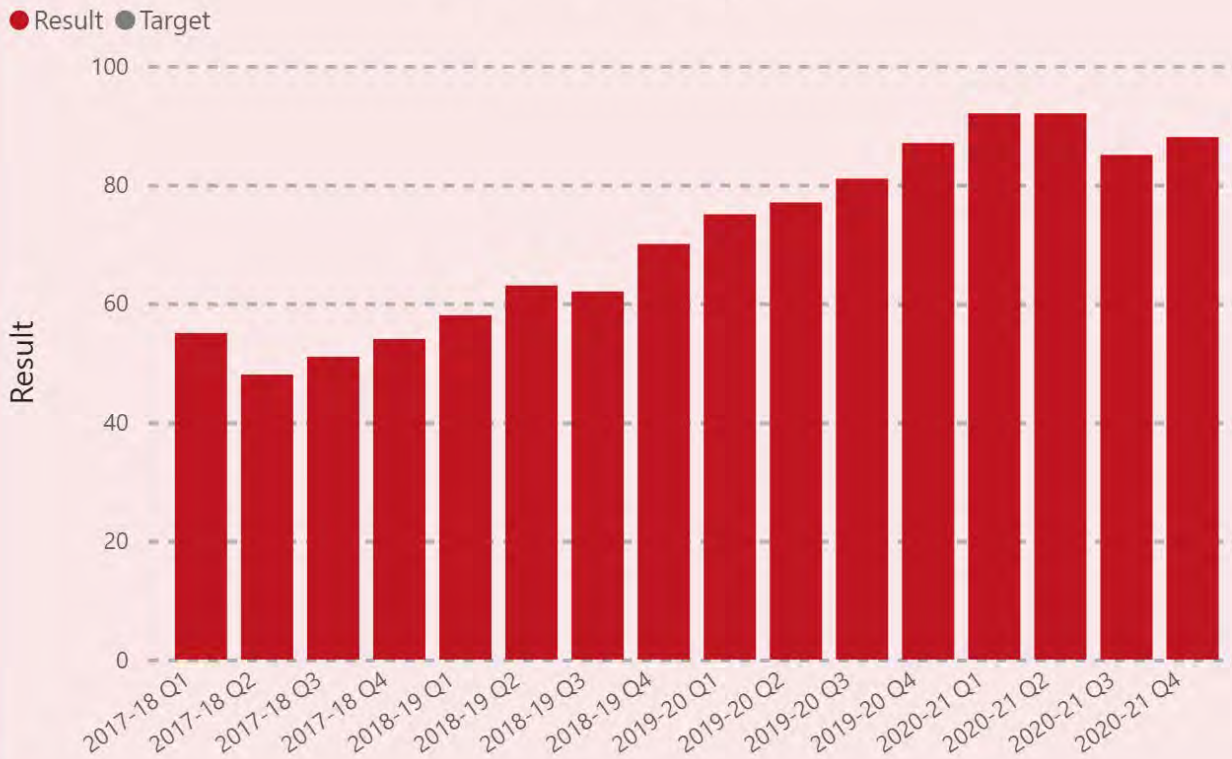


Children Looked After

Select Measure

Of the total number of Children Looked After: Number of Children Looked After placed in residential placements.

Performance by Quarter



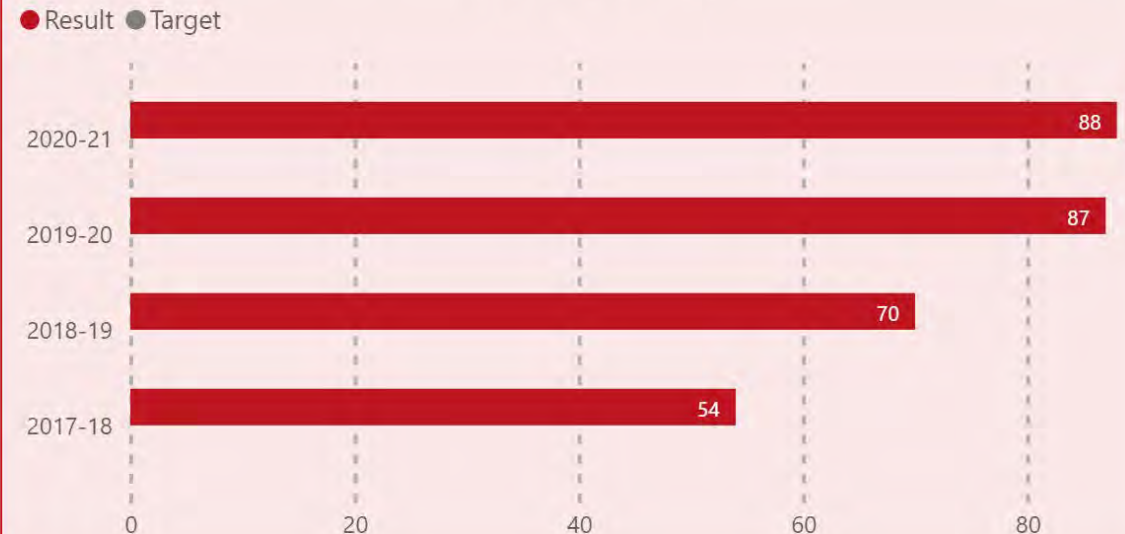
Latest Result

88

Current Year Target

Reduce whilst increasing provision in Cardiff

Year End Result

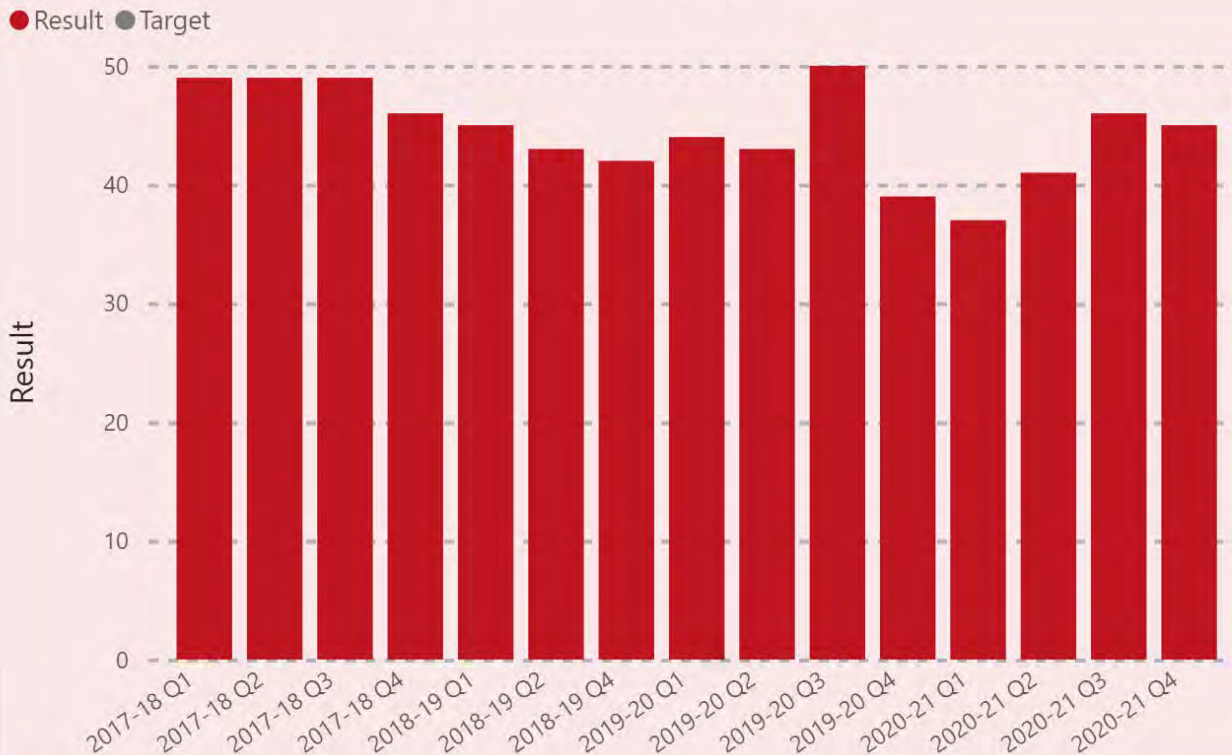


Children Looked After

Select Measure

Of the total number of Children Looked After: Number of Children Looked After supported to live independently. ▼

Performance by Quarter



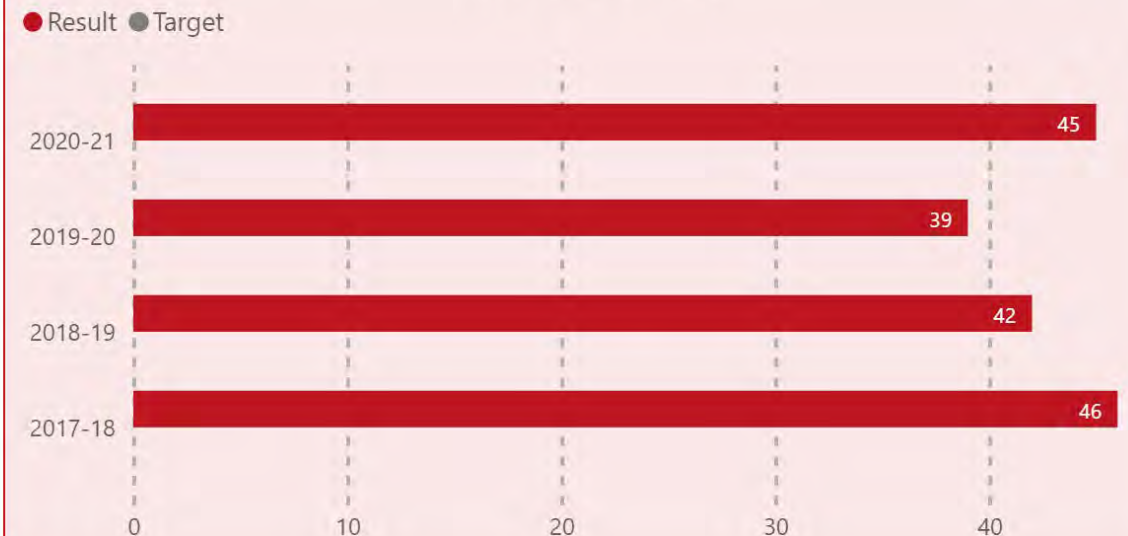
Latest Result

45

Current Year Target

No target

Year End Result



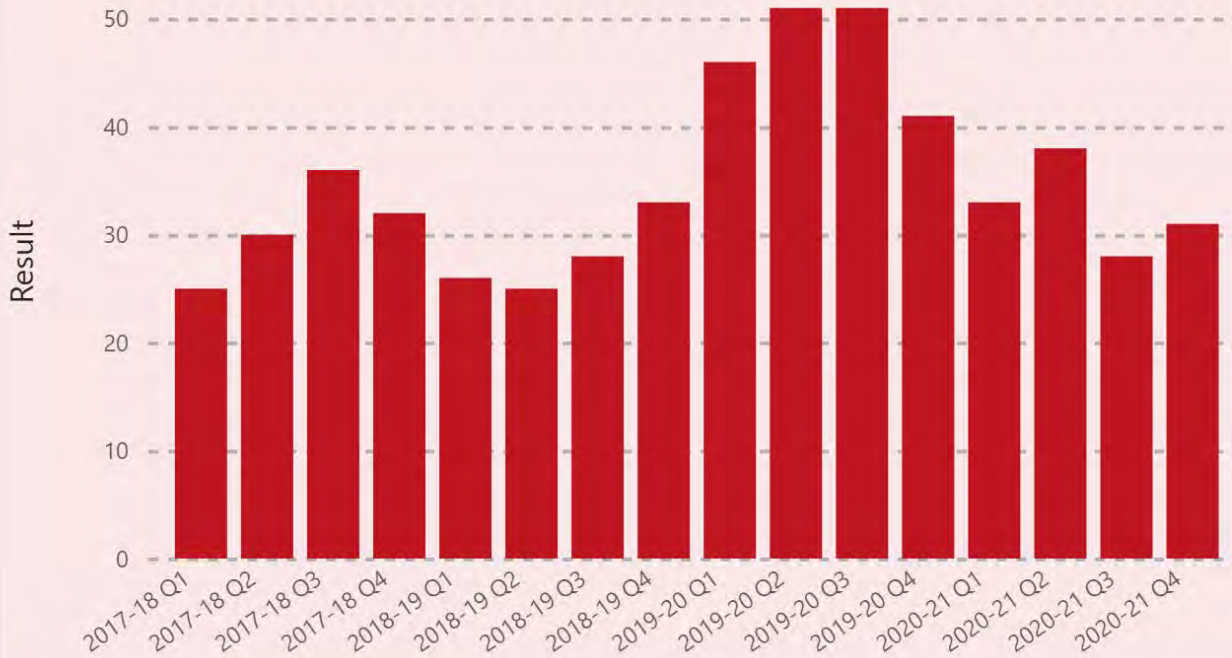
Children Looked After

Select Measure

Of the total number of Children Looked After: Number of Children Looked After placed for adoption.

Performance by Quarter

● Result ● Target



Latest Result

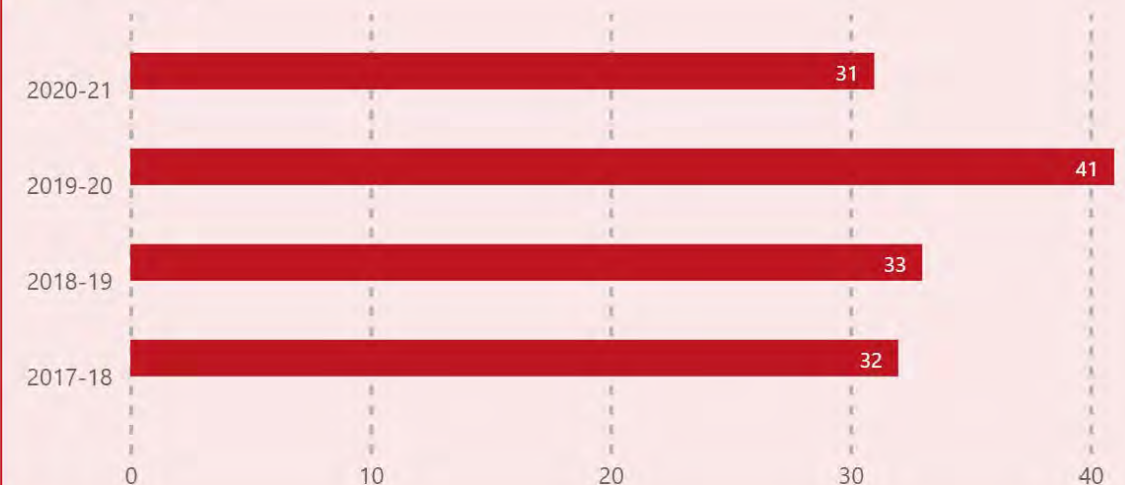
31

Current Year Target

No target

Year End Result

● Result ● Target

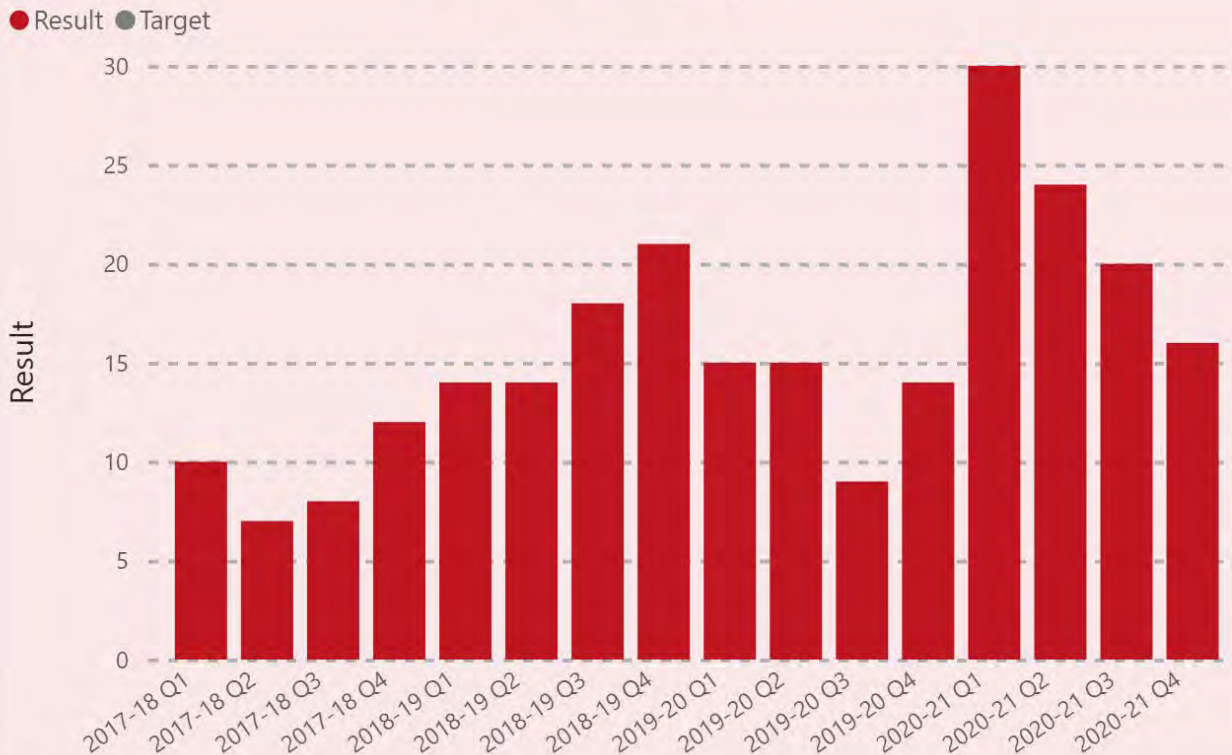


Children Looked After

Select Measure

Of the total number of Children Looked After: Number of Children Looked After in other circumstances.

Performance by Quarter



Latest Result

16

Current Year Target

No target

Year End Result



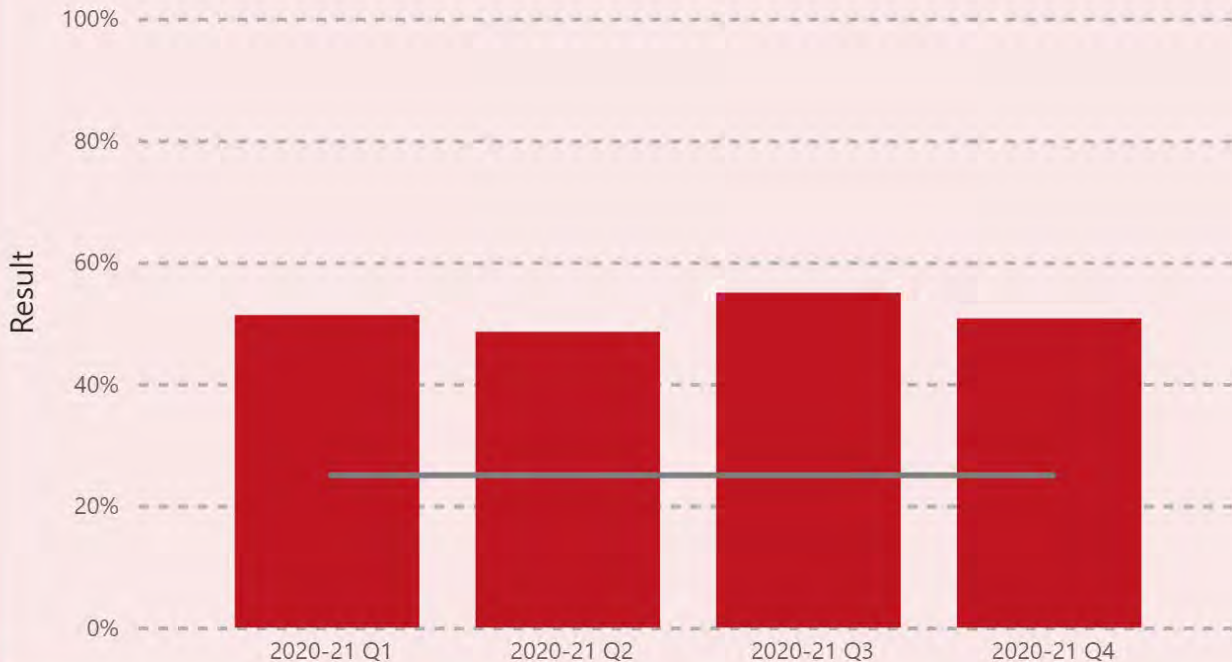
Children Looked After in regulated placements

Select Measure

The percentage of children with a placement order not placed for an adoption within 12 months of the order

Performance by Quarter

● Result ● Target



Latest Result

50.8%

Current Year Target

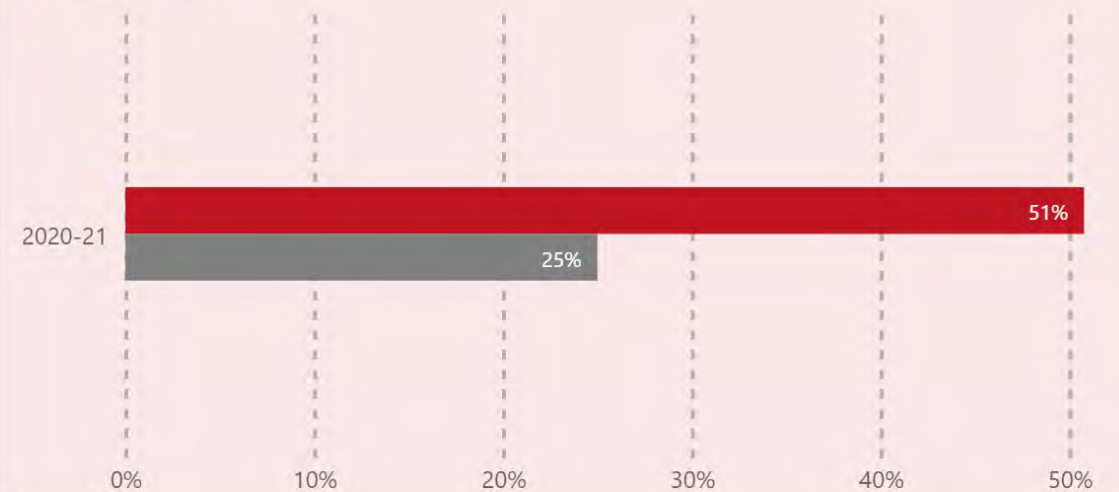
25.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



Children Looked After in regulated placements

Select Measure

The percentage of Children Looked After in regulated placements who are placed in Cardiff.

Performance by Quarter

● Result ● Target



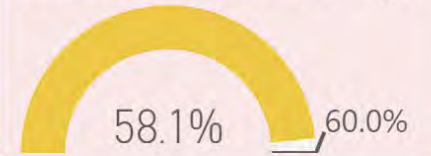
Latest Result

58.1%

Current Year Target

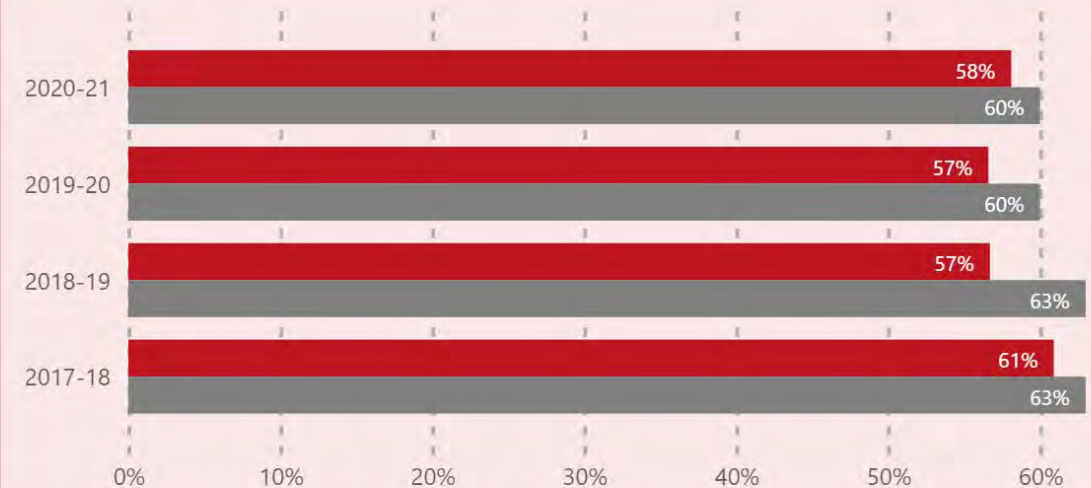
60.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



Children Looked After in regulated placements

Select Measure

The percentage of Children Looked After in regulated placements who are placed within a 20 mile radius of Cardiff

Performance by Quarter

● Result ● Target



Latest Result

76.5%

Current Year Target

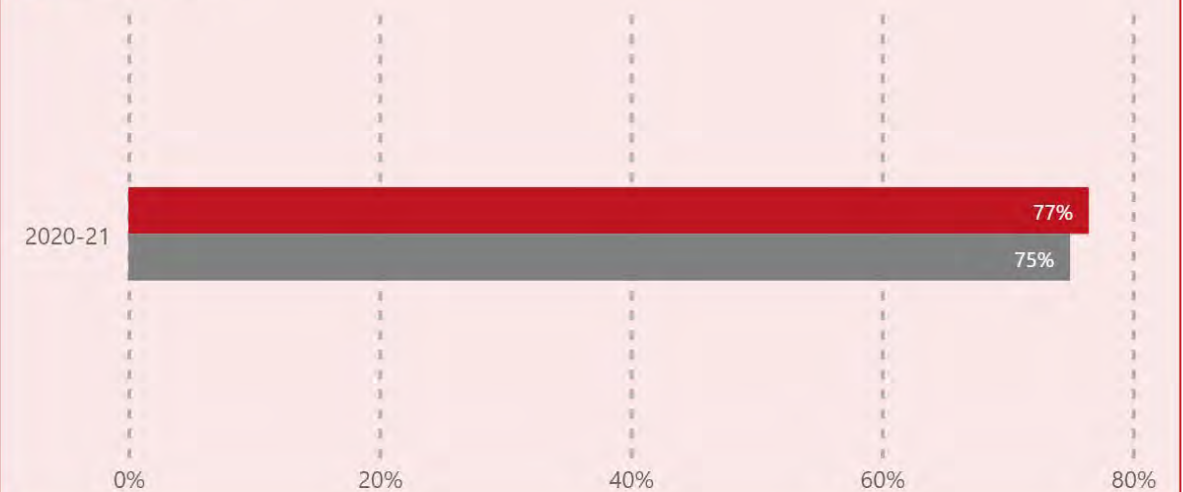
75.0%

Latest Performance: RAG vs Target



Year End Result

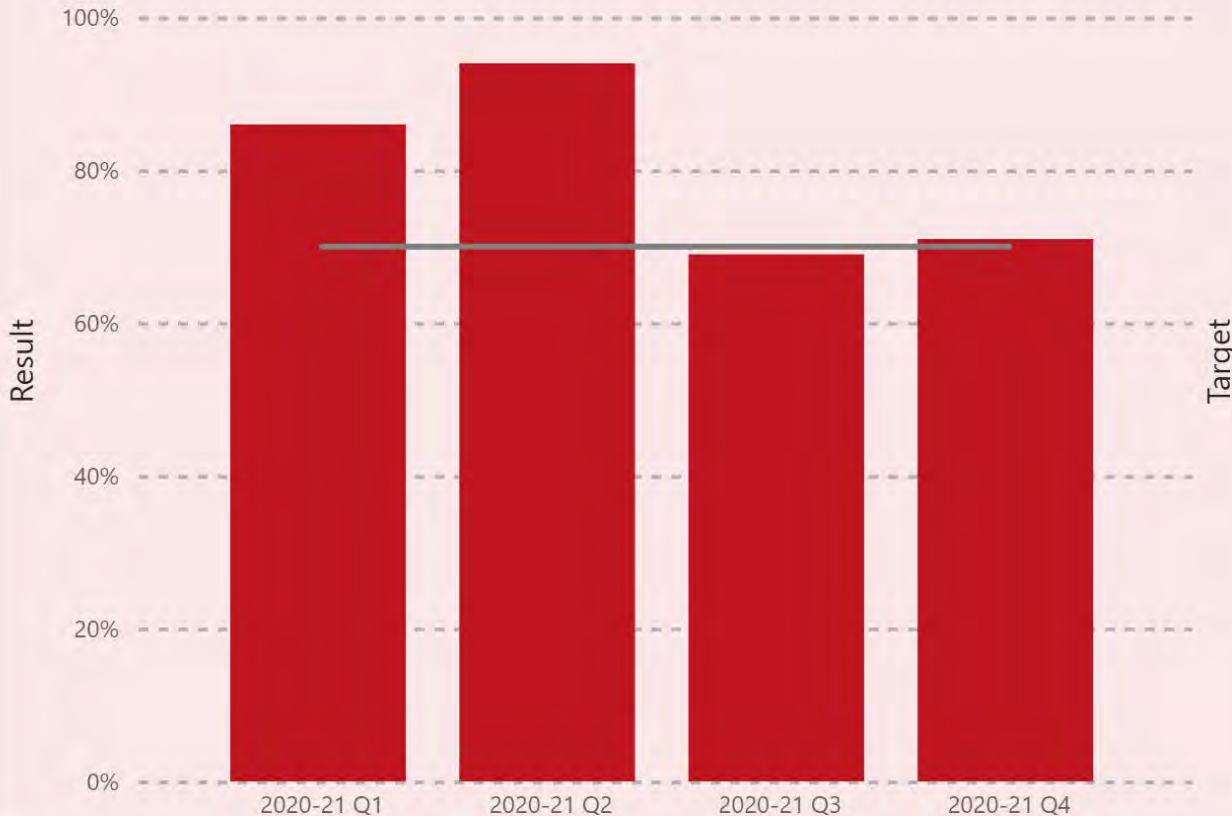
● Result ● Target



The percentage of families referred to Family Help, showing evidence of positive distance travelled

Performance by Quarter

● Result ● Target



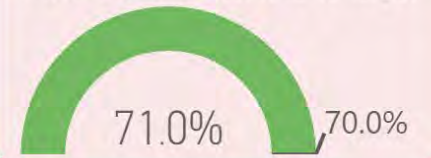
Latest Result

71.0%

Current Year Target

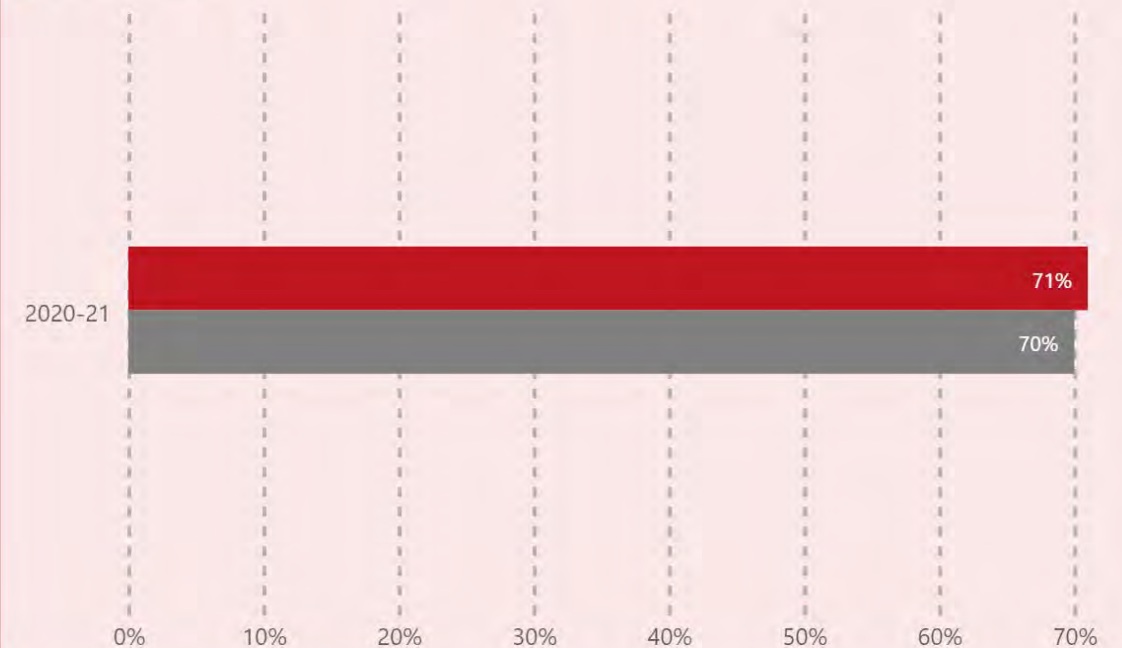
70.0%

Latest Performance: RAG vs Target



Year End Result

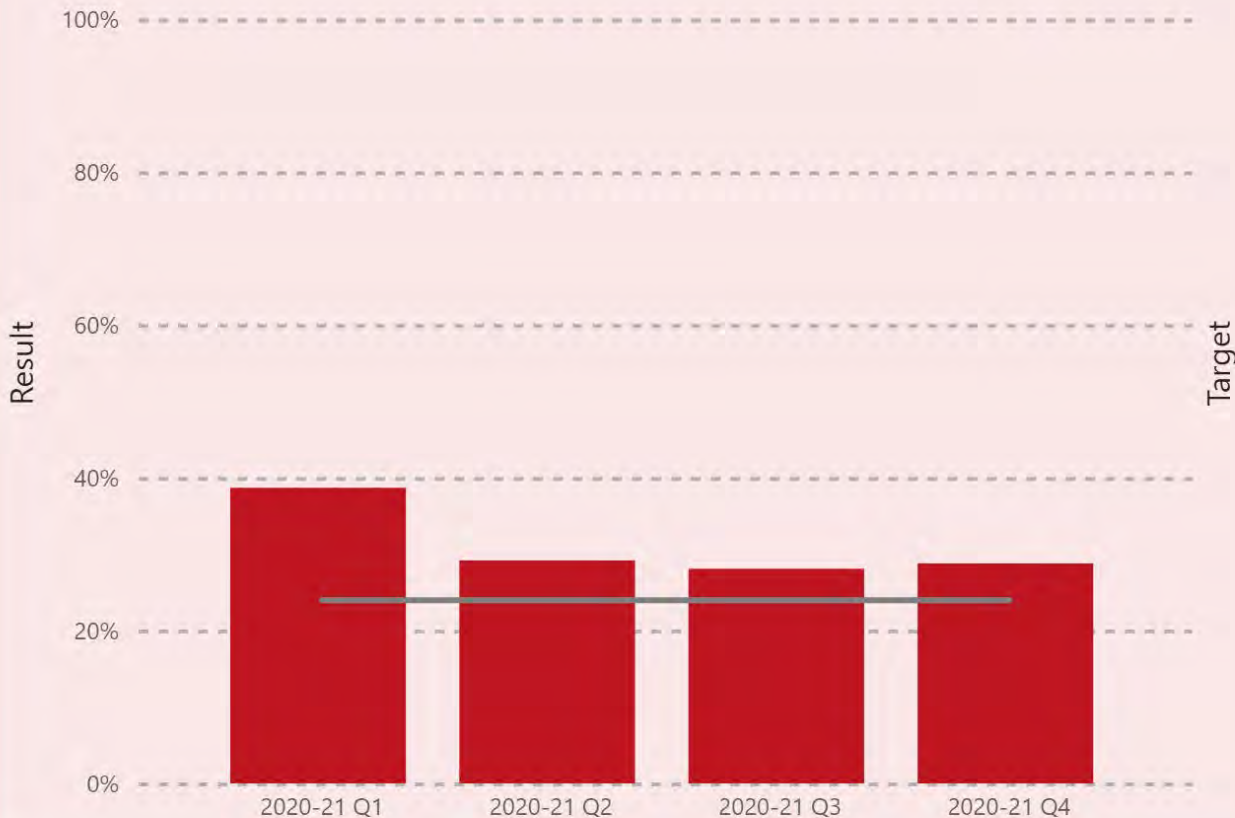
● Result ● Target



The percentage of Children's Services social work posts filled by agency staff

Performance by Quarter

● Result ● Target



Latest Result

28.8%

Current Year Target

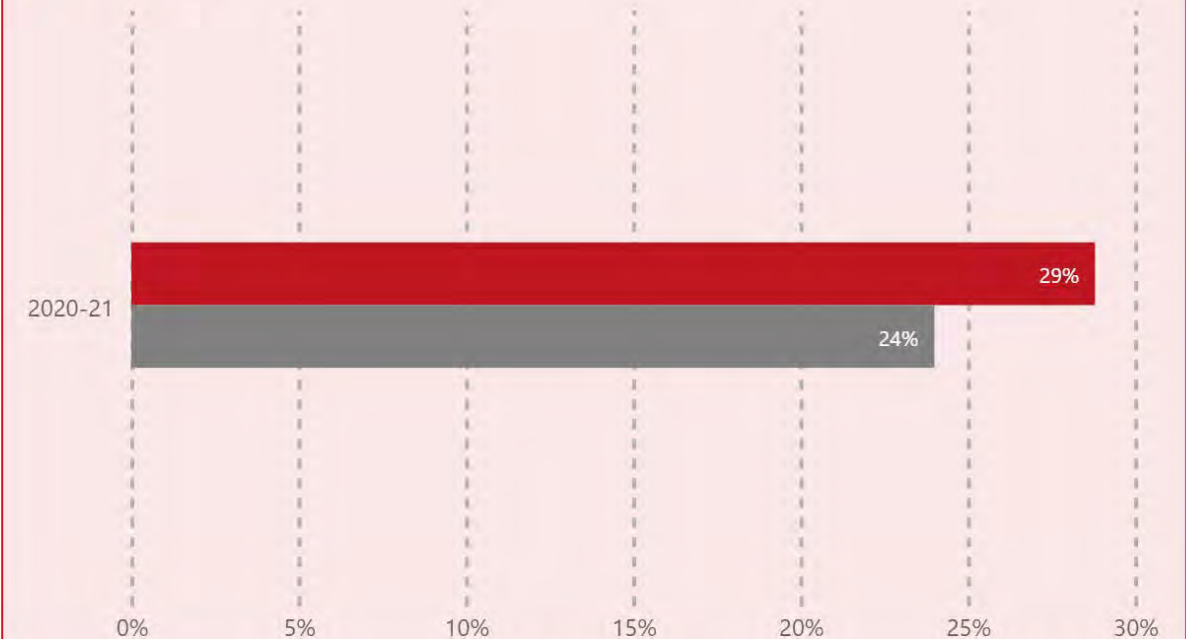
24.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



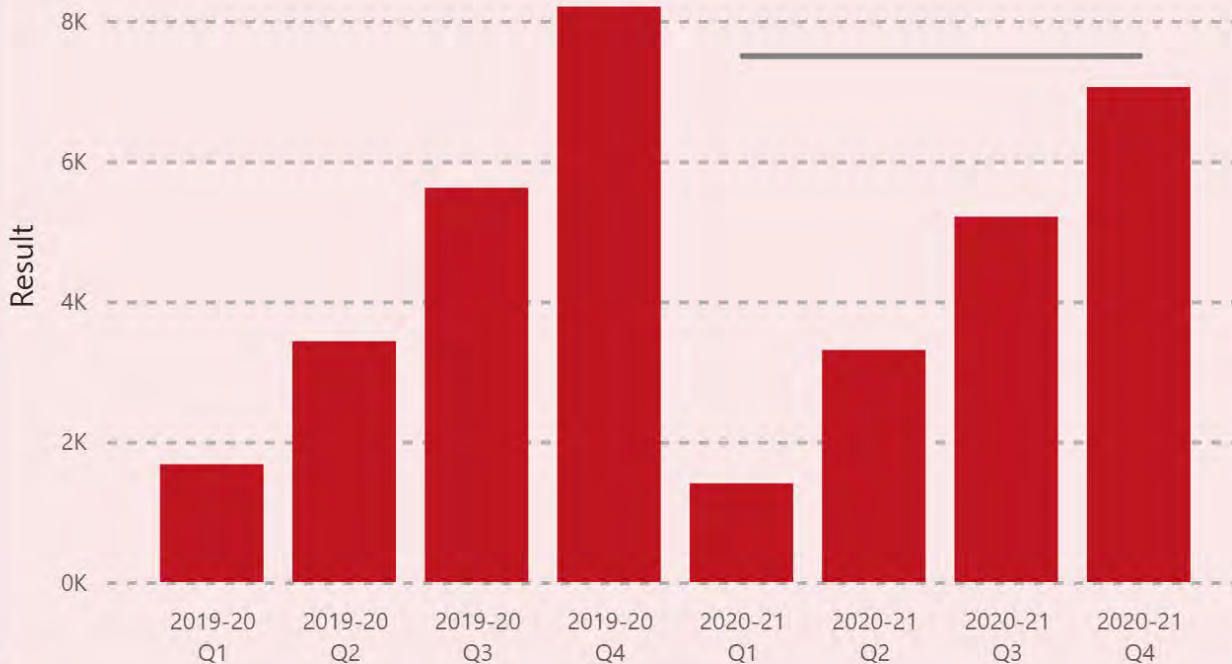
Early Help

Select Measure

Early Help: Number of people supported through the Family Gateway.

Performance by Quarter

● Result ● Target



Latest Result

7058

Current Year Target

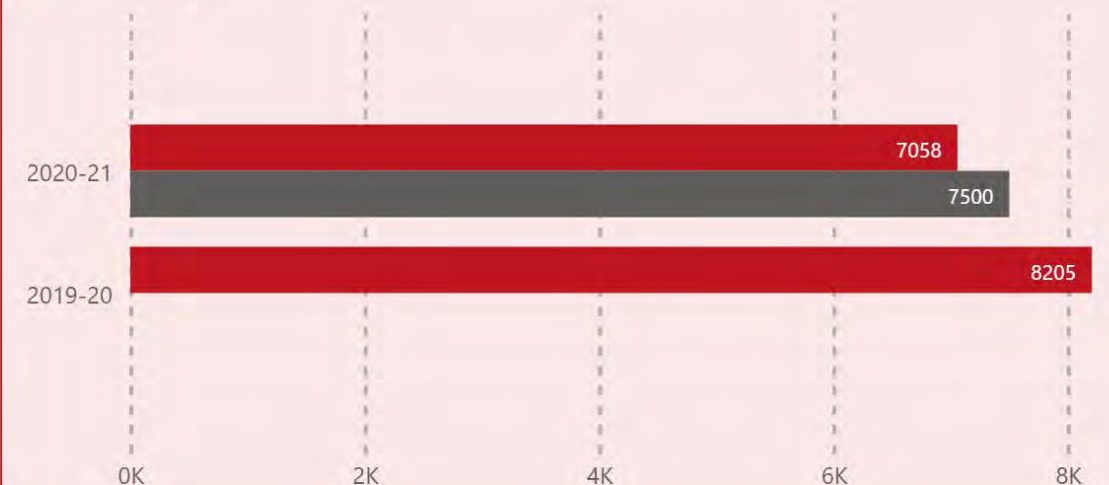
7500

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



Early Help

Select Measure

Early Help: Number of people supported by the Family Help Team.

Performance by Quarter



Latest Result

1912

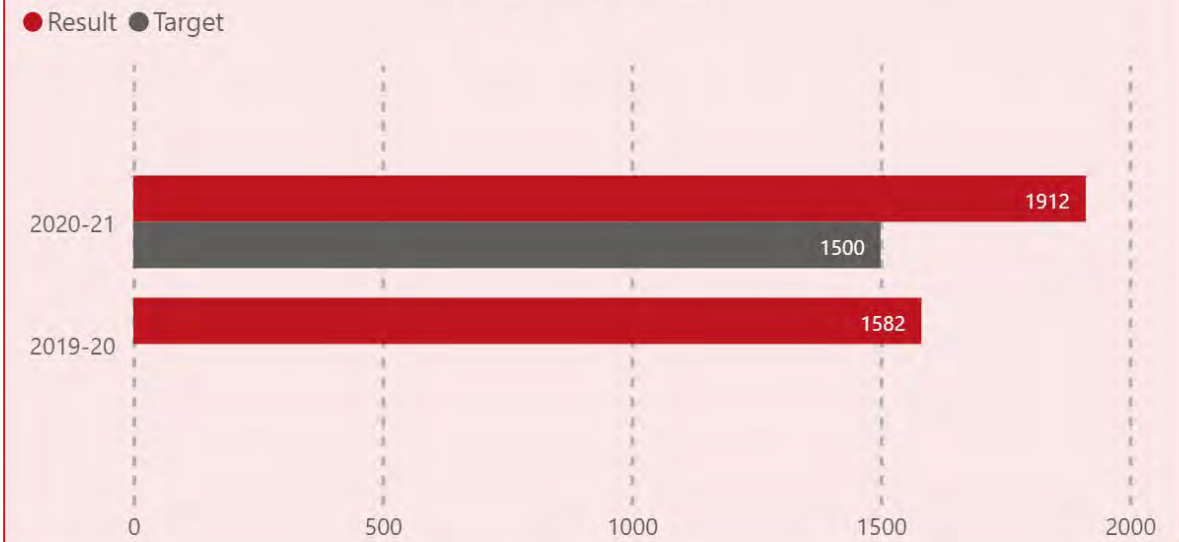
Current Year Target

1500

Latest Performance: RAG vs Target



Year End Result



Early Help

Select Measure

Early Help: Number of people supported by the Support4Families Team

Performance by Quarter

● Result ● Target



Latest Result

1786

Current Year Target

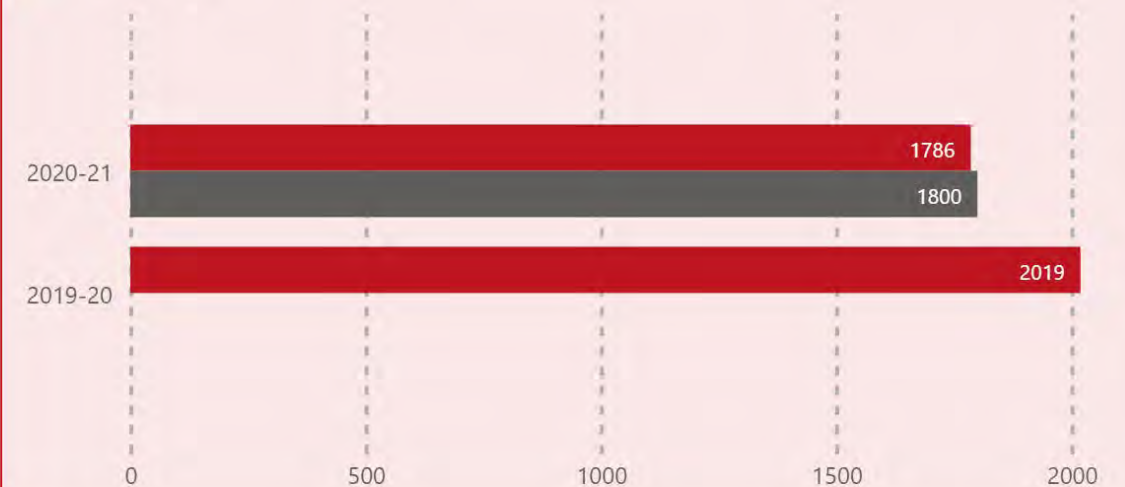
1800

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



WBO 2 Cardiff is a great place to grow older PDF Version

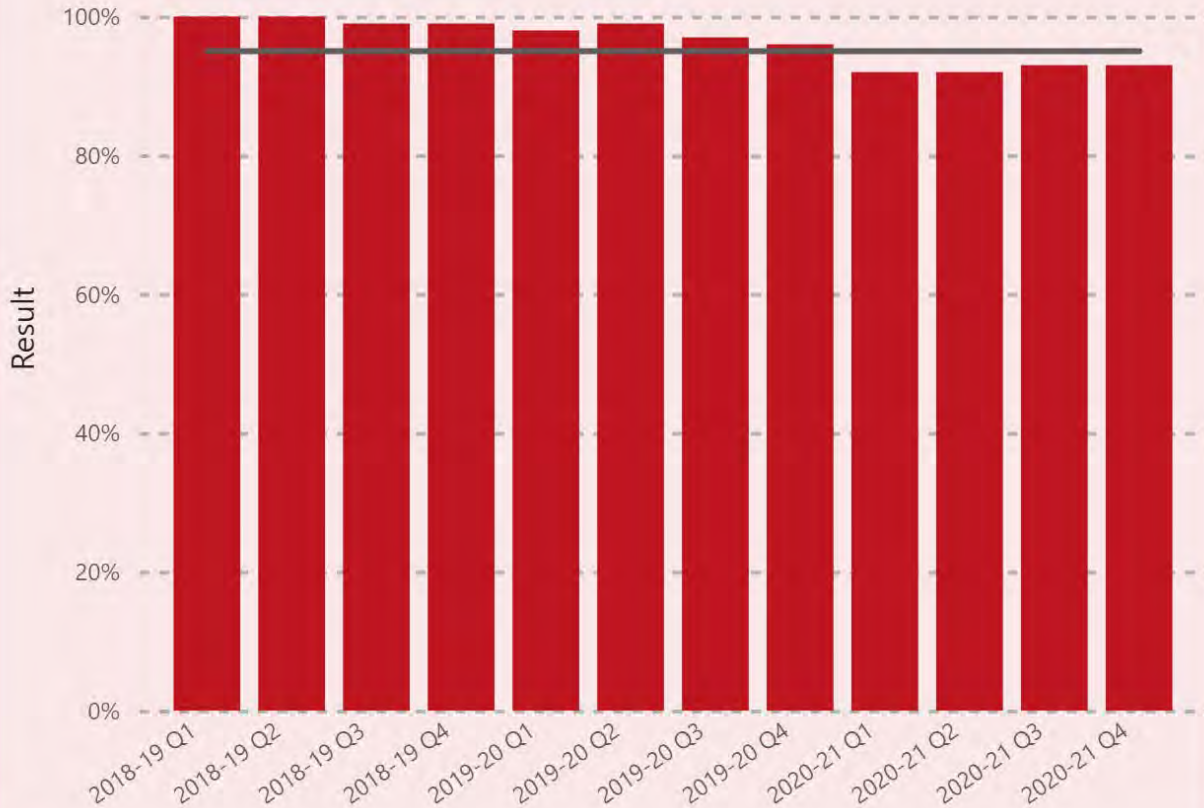
[View in Power BI](#) ↗



The percentage of clients who felt able to live independently in their homes following support from Independent Living Services

Performance by Quarter

● Result ● Target



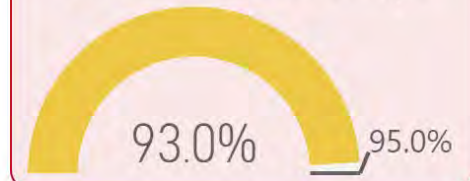
Latest Result

93.0%

Current Year Target

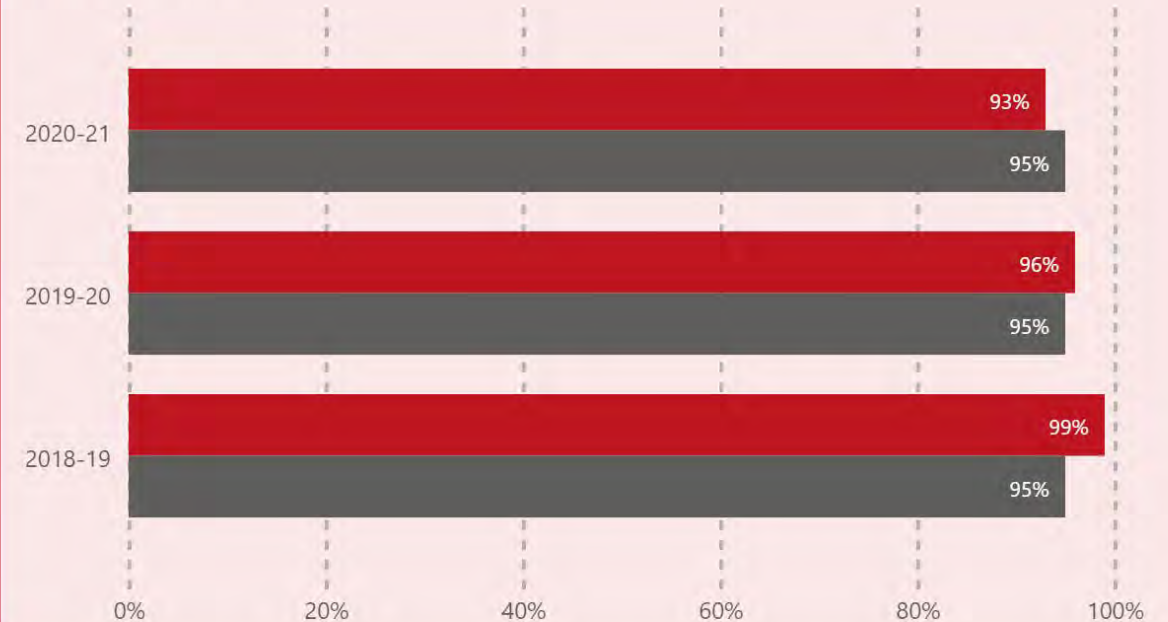
95.0%

Latest Performance: RAG vs Target



Year End Result

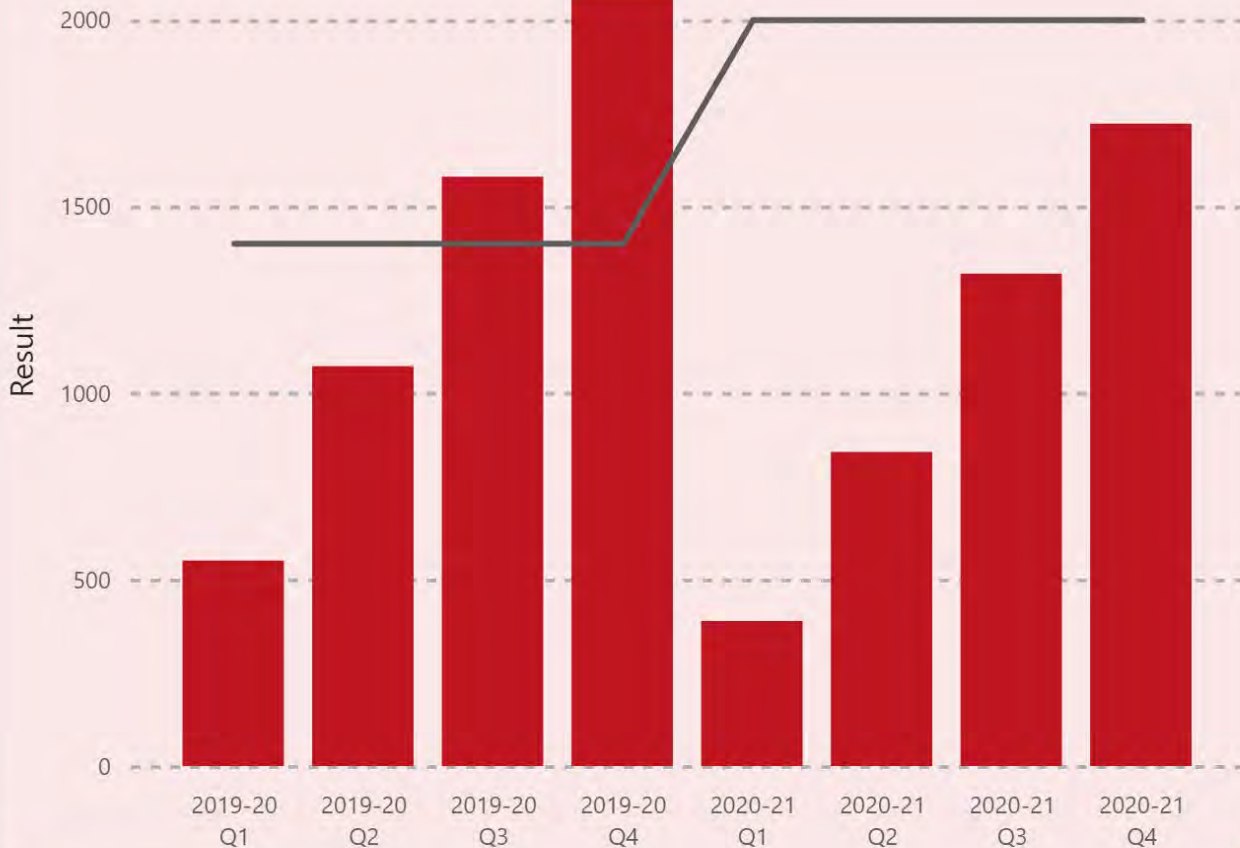
● Result ● Target



The number of people who accessed the Community Resource Team

Performance by Quarter

● Result ● Target



Latest Result

1722

Current Year Target

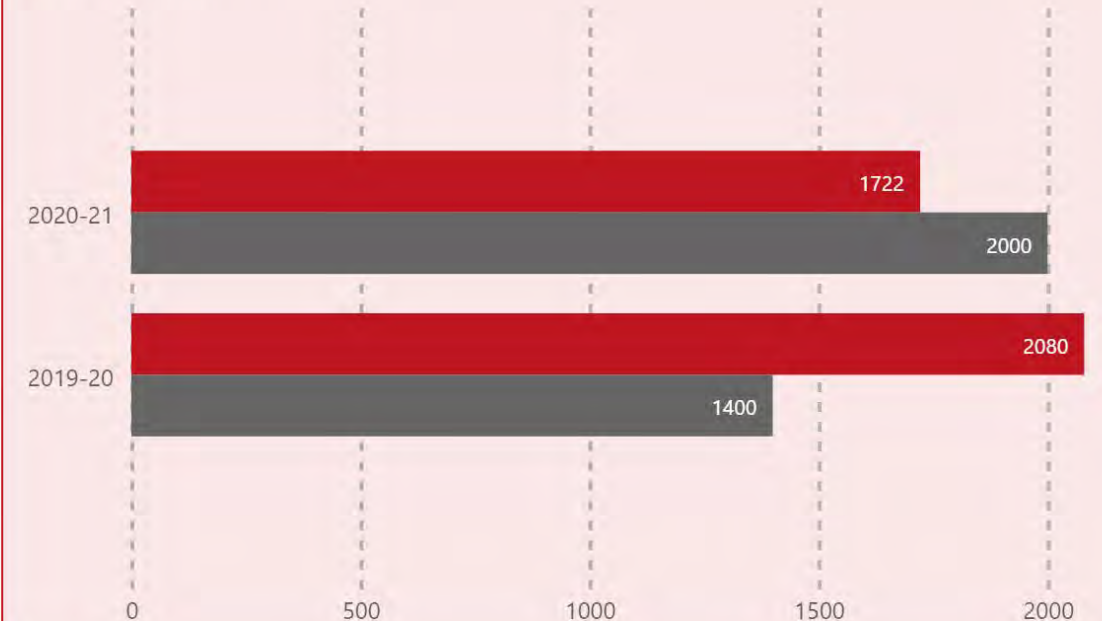
2000

Latest Performance: RAG vs Target



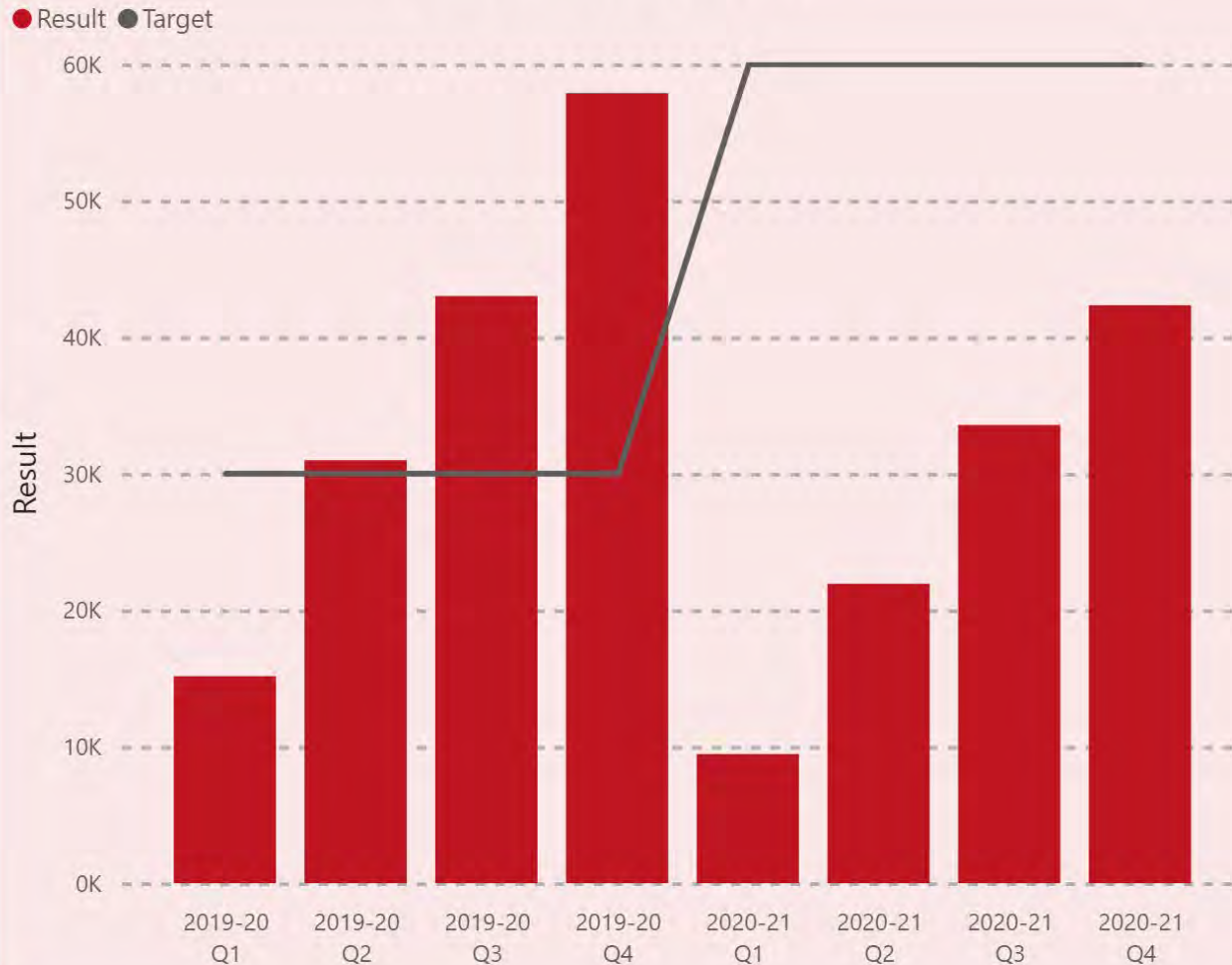
Year End Result

● Result ● Target



The total hours of support provided by the Community Resource Team

Performance by Quarter



Latest Result

42.3K

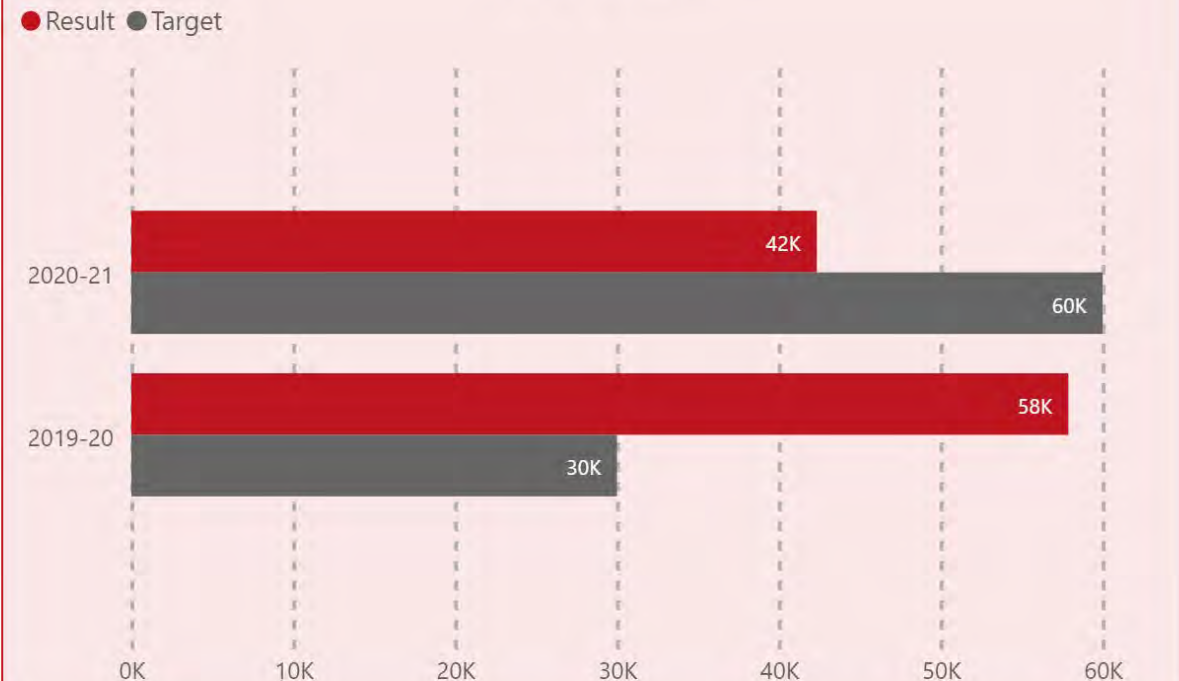
Current Year Target

60K

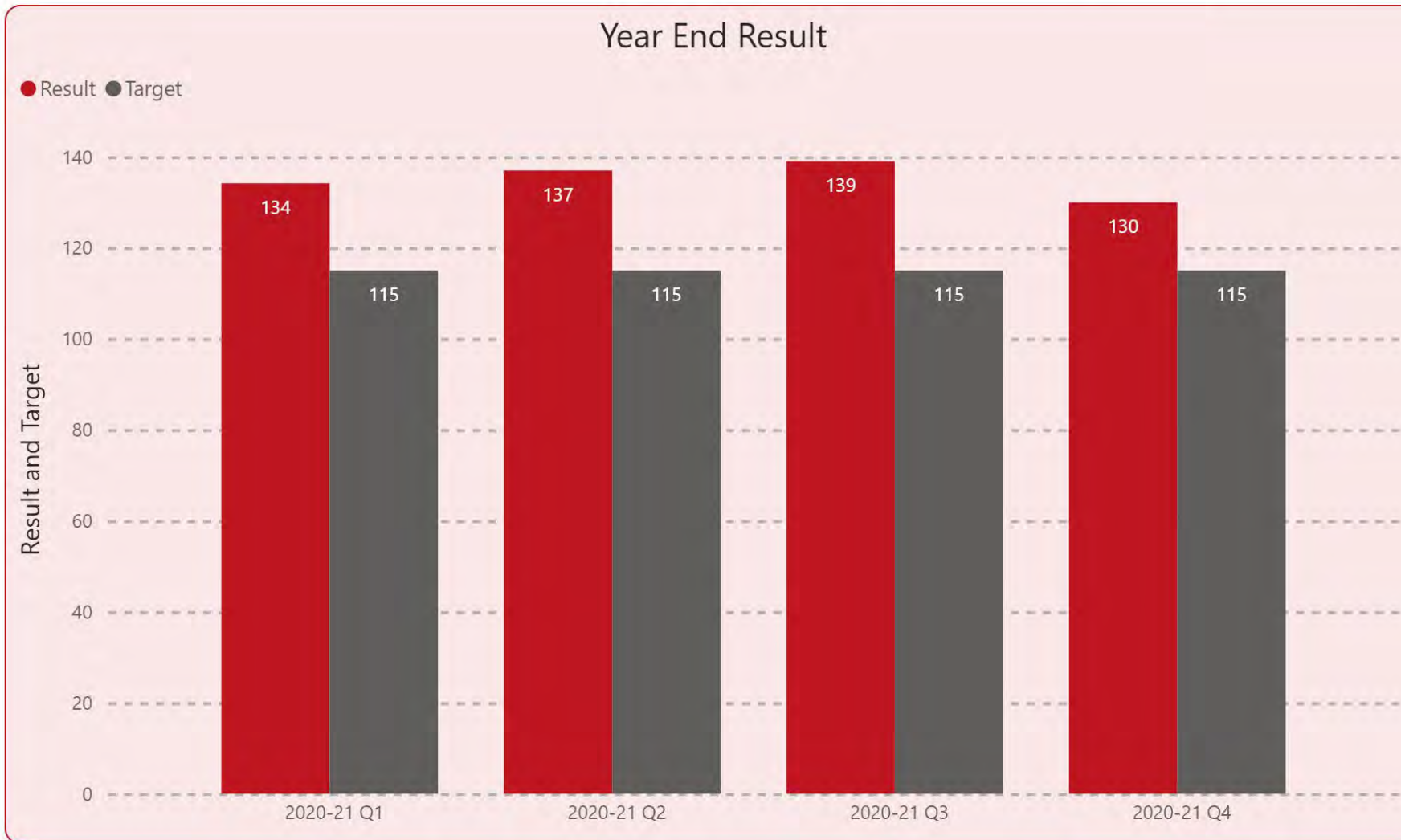
Latest Performance: RAG vs Target



Year End Result



The number of people in residential care aged 65 or over per 10,000 population



Latest Result

130.0

Current Year Target

115.0

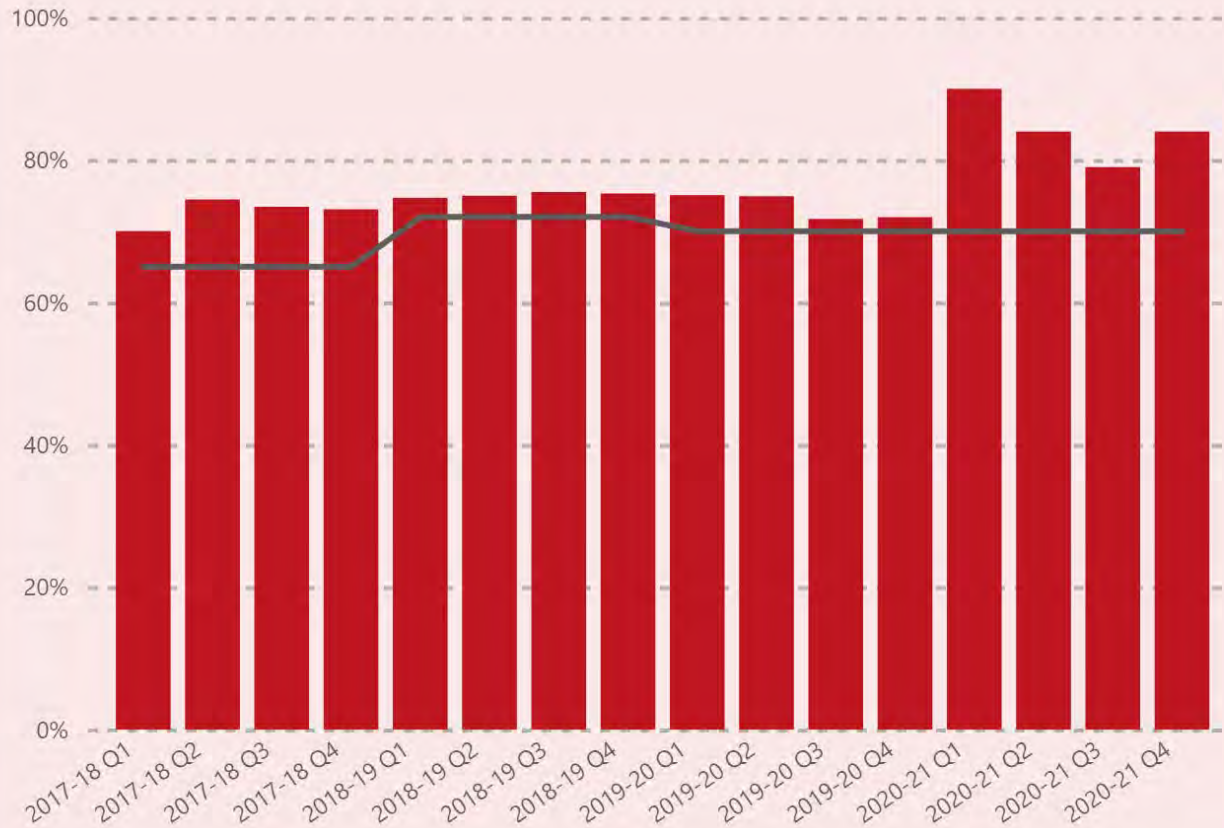
Latest Performance: RAG vs Target

130.0

The percentage of new cases dealt with directly at First Point of Contact with no onward referral to Adult Services

Performance by Quarter

● Result ● Target



Latest Result

84.0%

Current Year Target

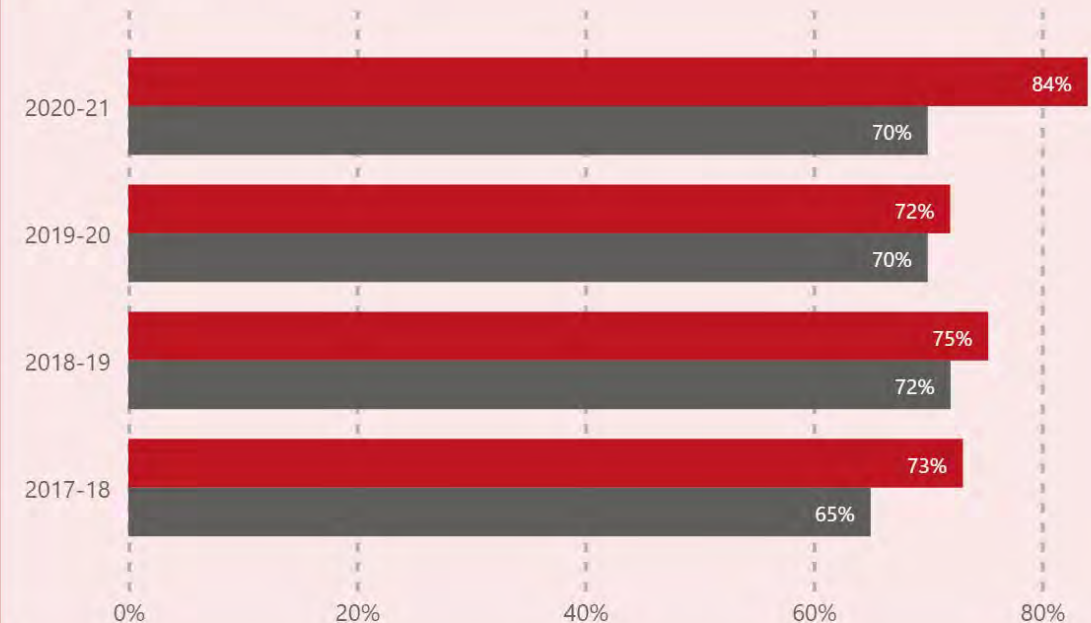
70.0%

Performance: RAG vs Target



Year End Result

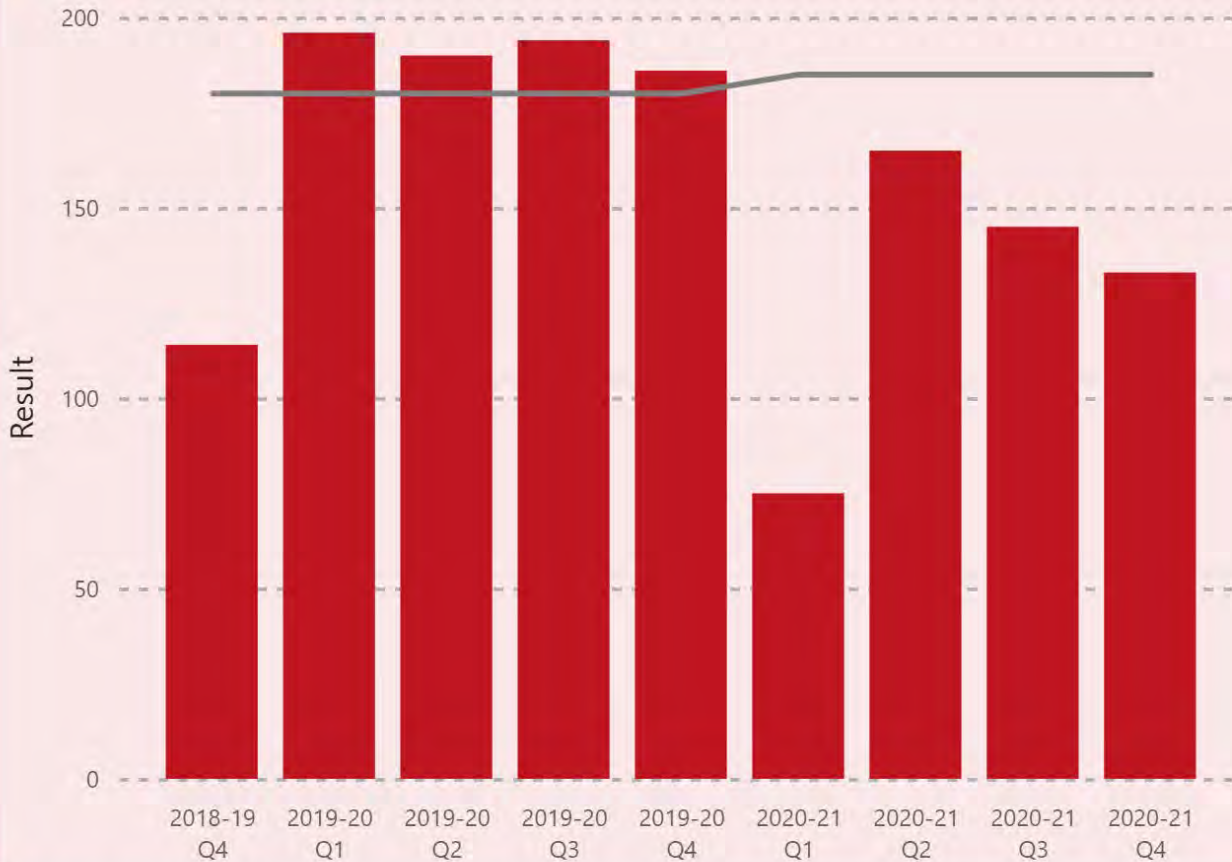
● Result ● Target



The average number of calendar days taken to deliver a Disabled Facilities Grant (from initial contact to certified date).

Performance by Quarter

● Result ● Target



Latest Result

133

Current Year Target

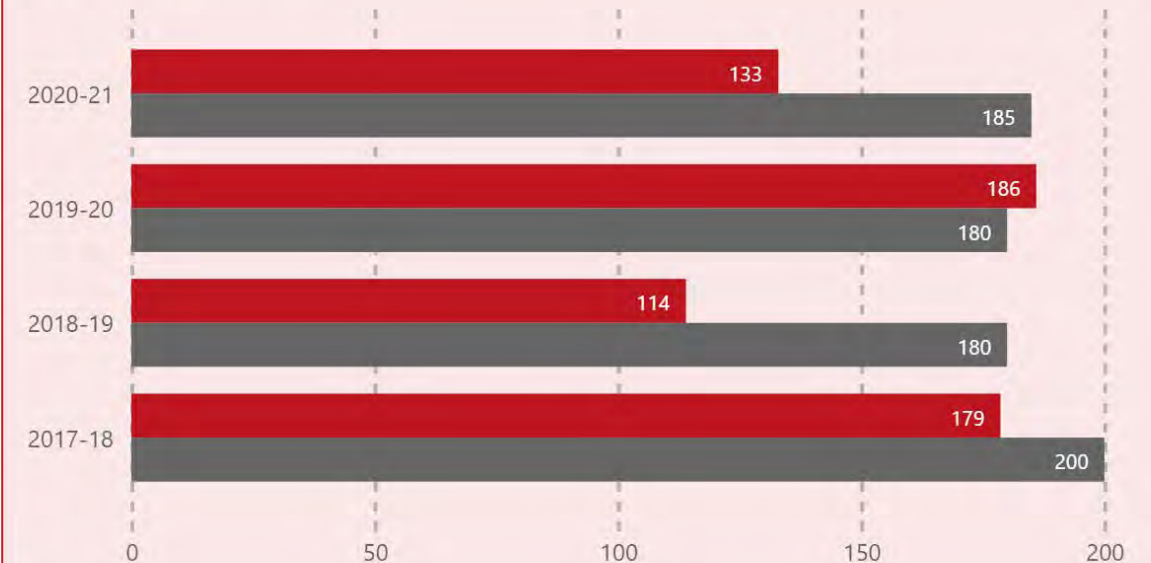
185

Performance: RAG vs Target



Year End Result

● Result ● Target

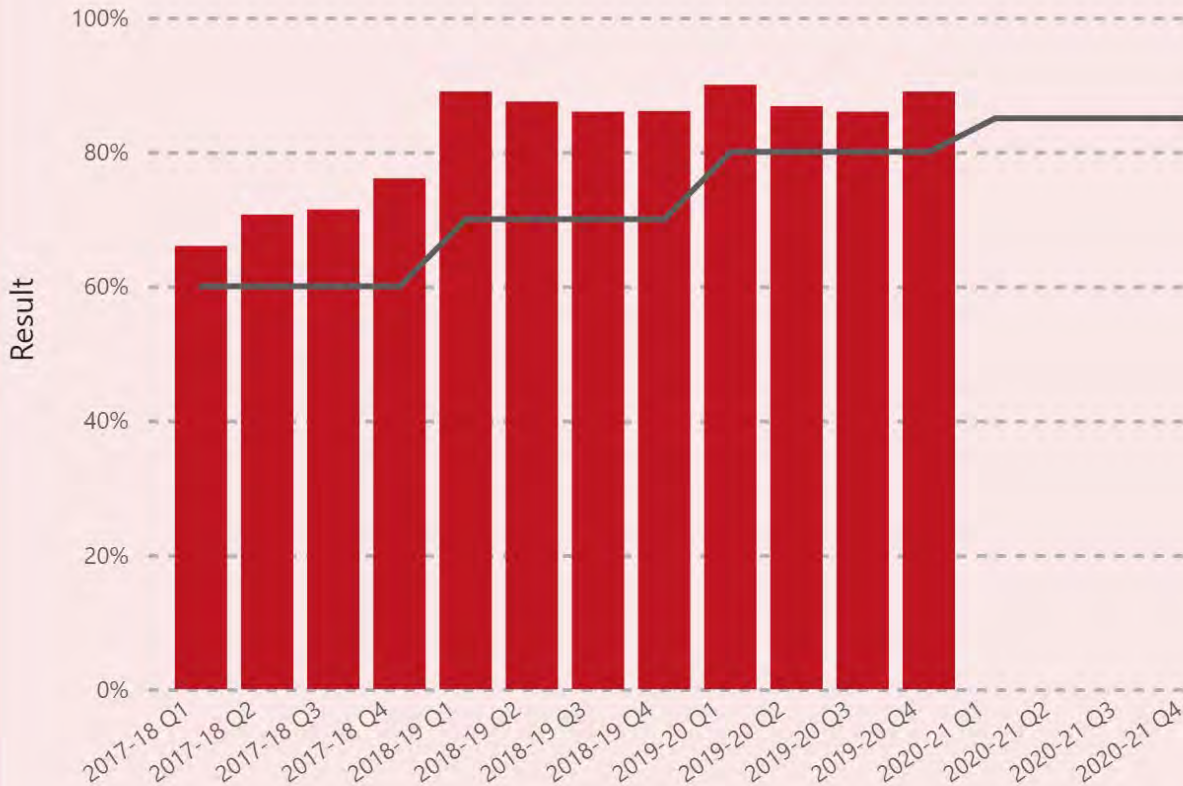


Result for 2020-21 has been affected by Covid-19

The percentage of people who feel reconnected into their community through direct and digital intervention from the Day Opportunities team.

Performance by Quarter

● Result ● Target



Latest Result

89.0%

Current Year Target

85.0%

Performance: RAG vs Target



Year End Result

● Result ● Target

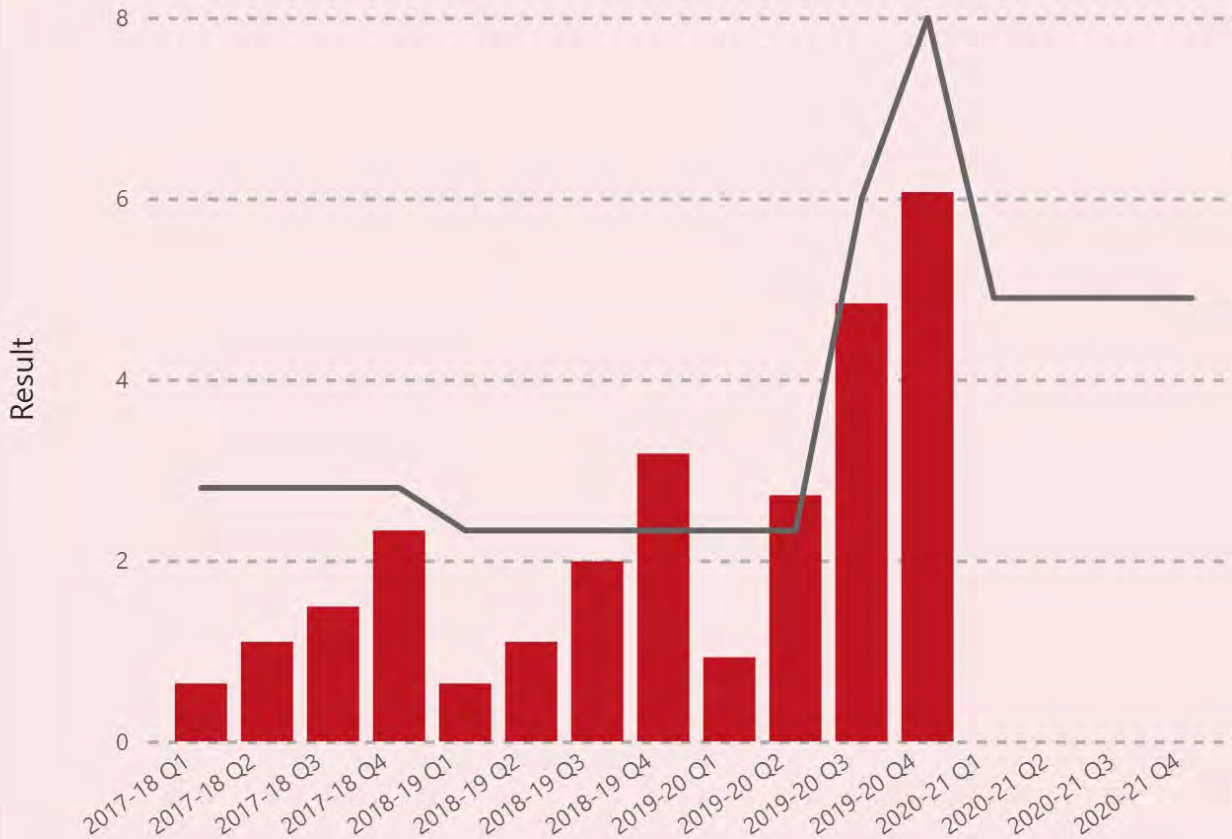


2020-21 figures have not been able to be produced due to Covid-19 as the the service has not been running

The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over

Performance by Quarter

● Result ● Target



Latest Result

6.1

Current Year Target

4.9

Performance: RAG vs Target



Year End Result

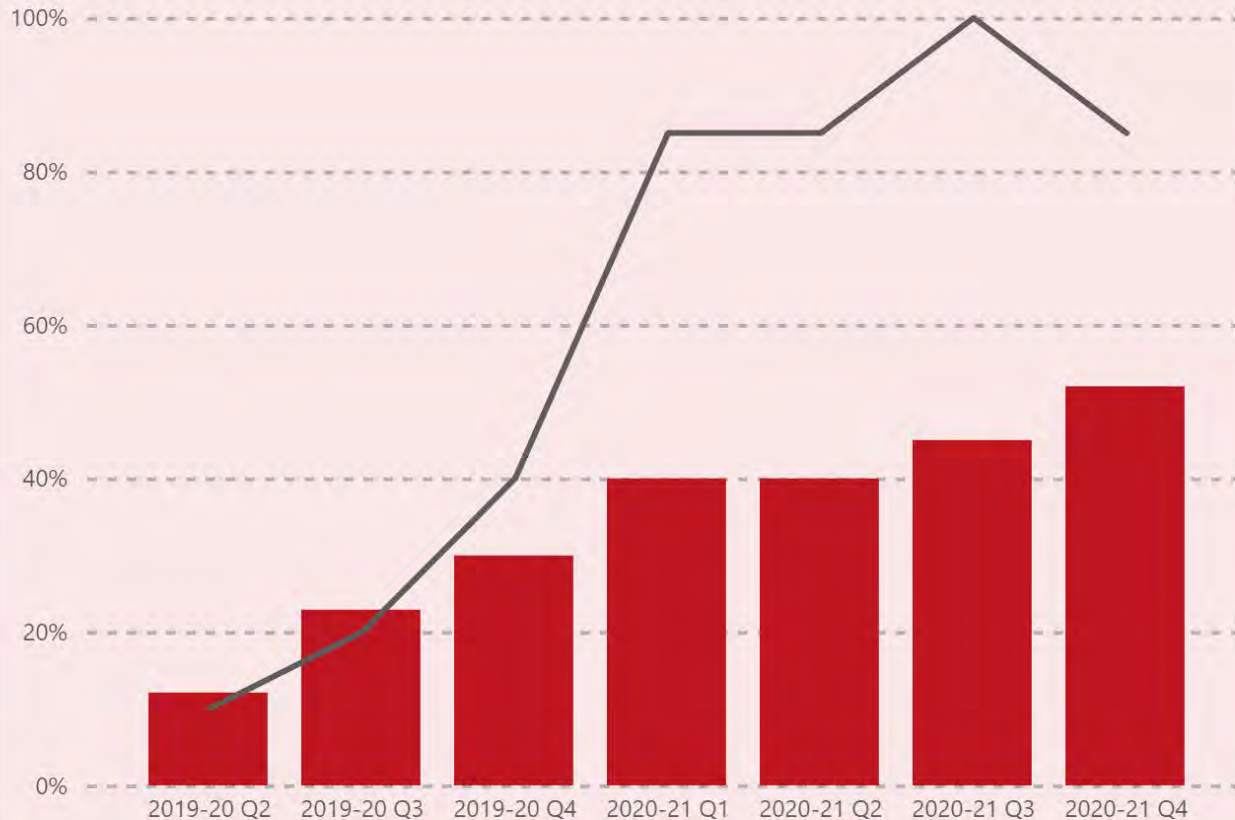
● Result ● Target



The percentage of Council staff completing Dementia Friends training

Performance by Quarter

● Result ● Target



Latest Result

52.0%

Current Year Target

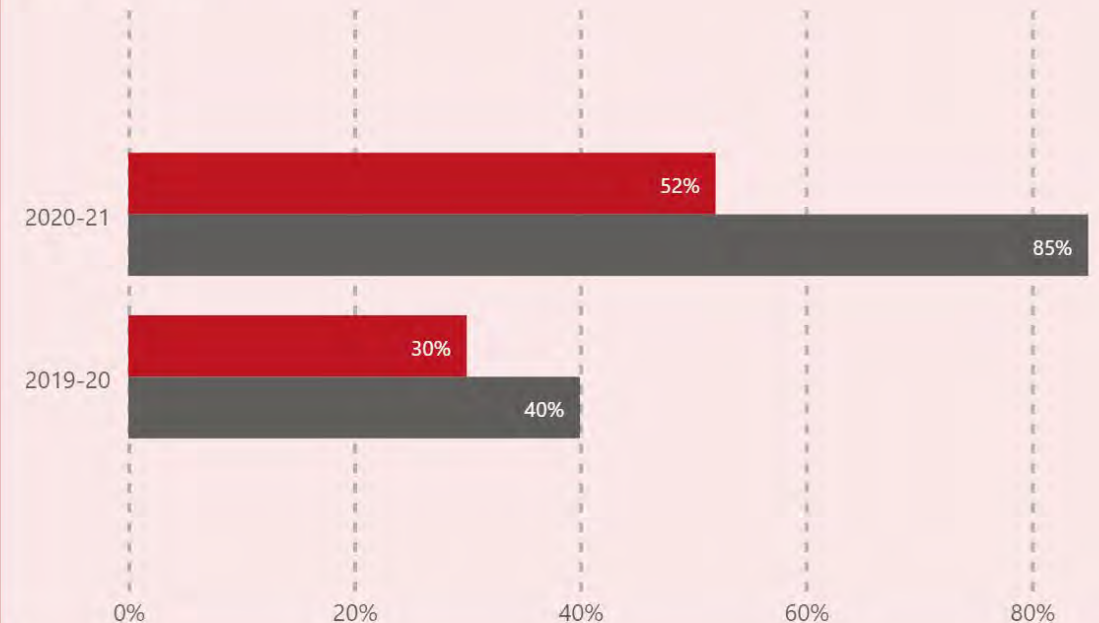
85.0%

Performance: RAG vs Target



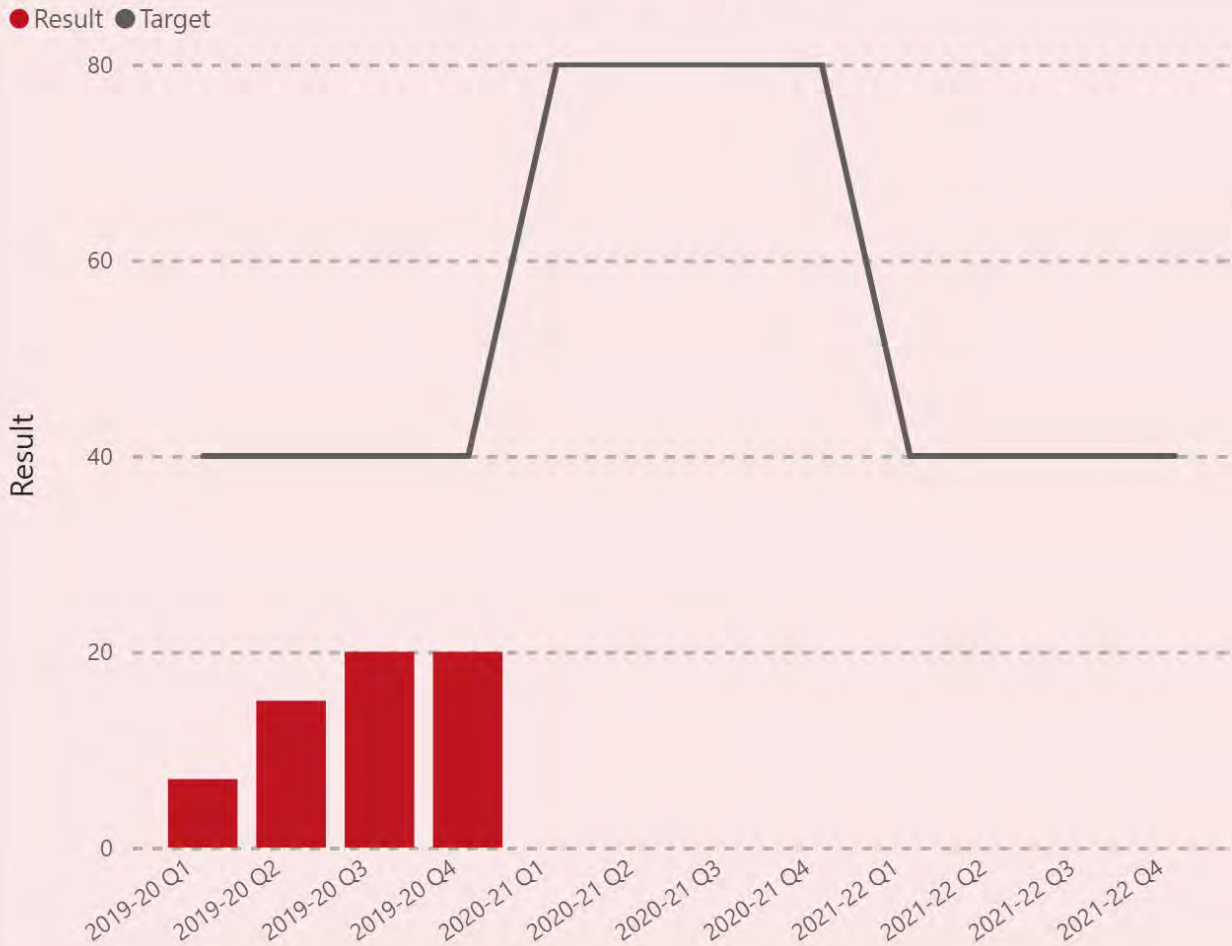
Year End Result

● Result ● Target



The number of businesses pledging their commitment to work towards becoming Dementia Friendly

Performance by Quarter



Latest Result

0

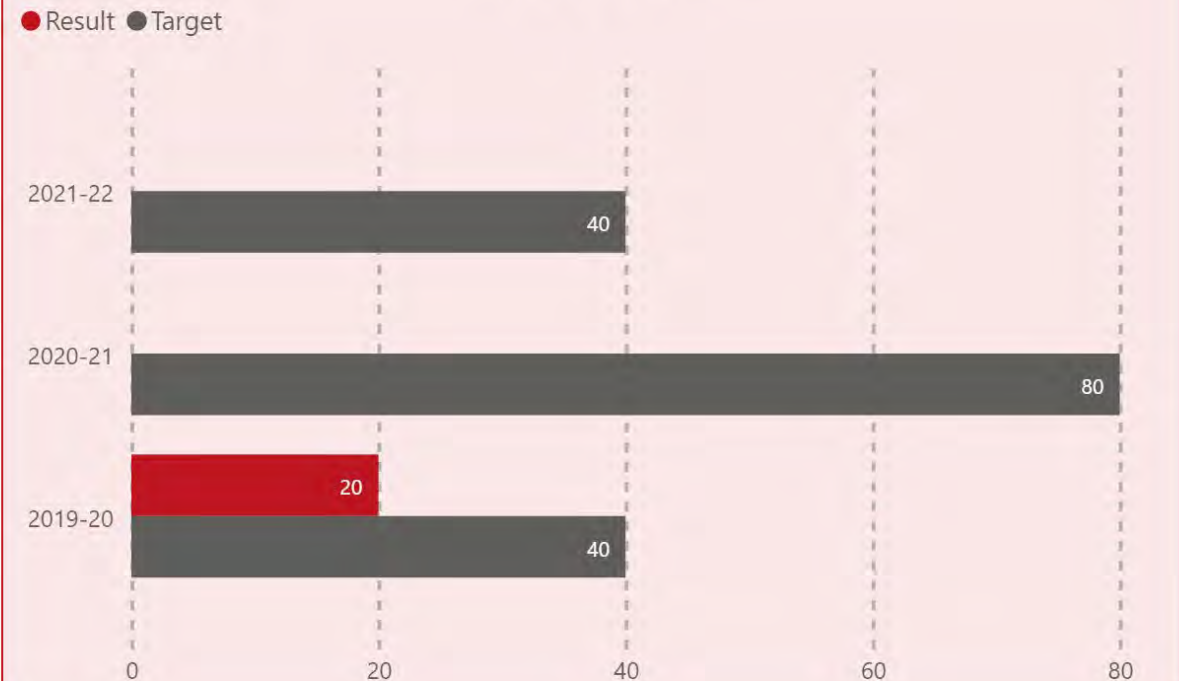
Current Year Target

40

Performance: RAG vs Target

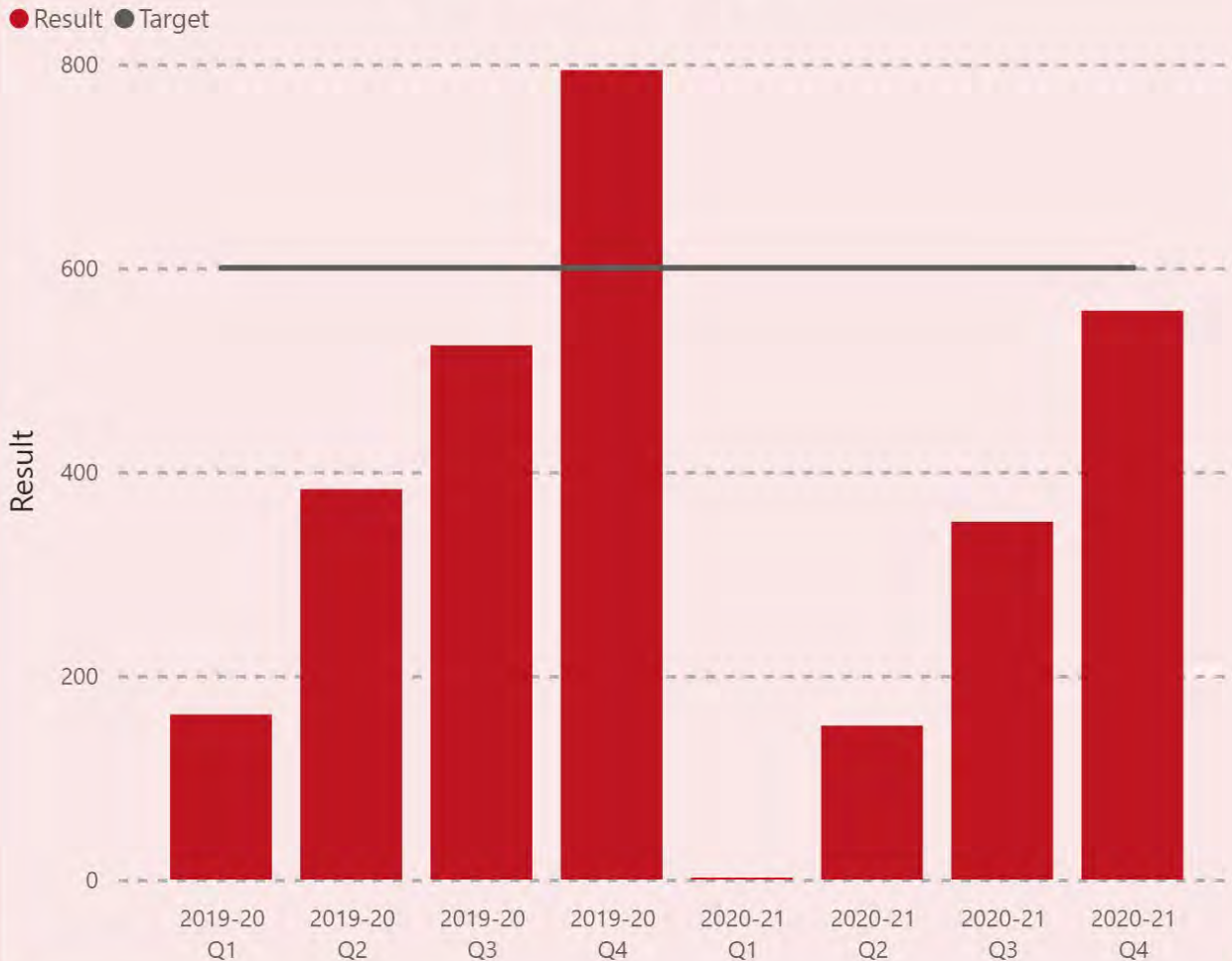


Year End Result



The number of digital Dementia Friendly City events held.

Performance by Quarter



Latest Result

558

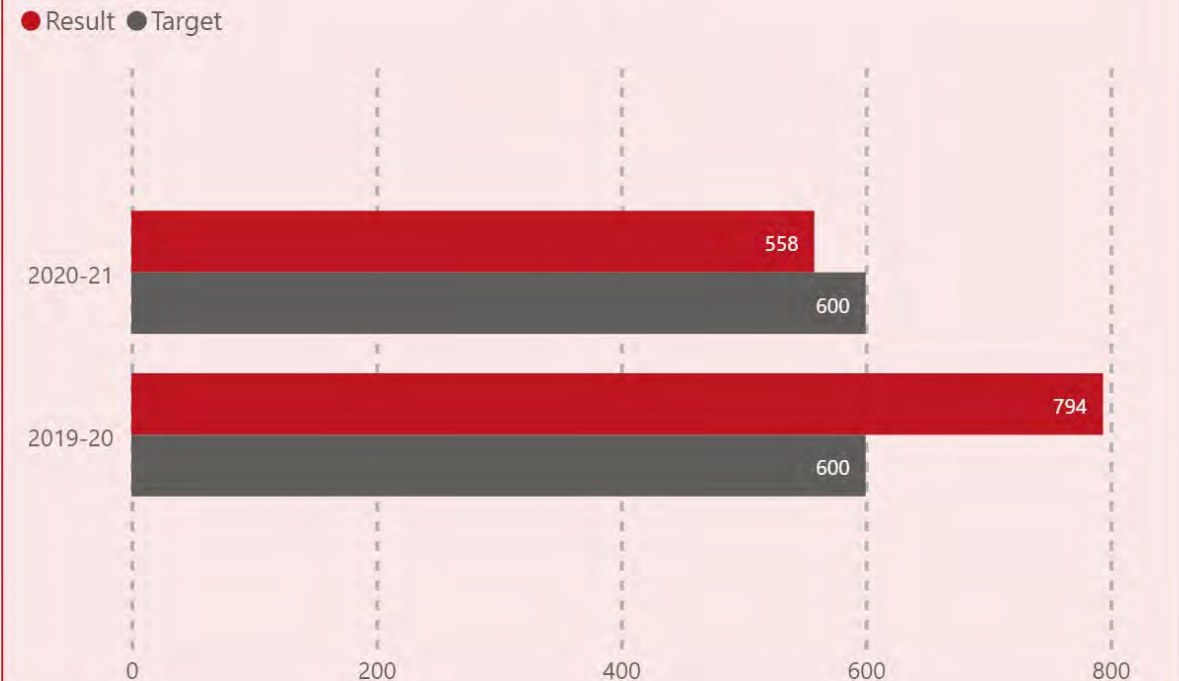
Current Year Target

600

Performance: RAG vs Target

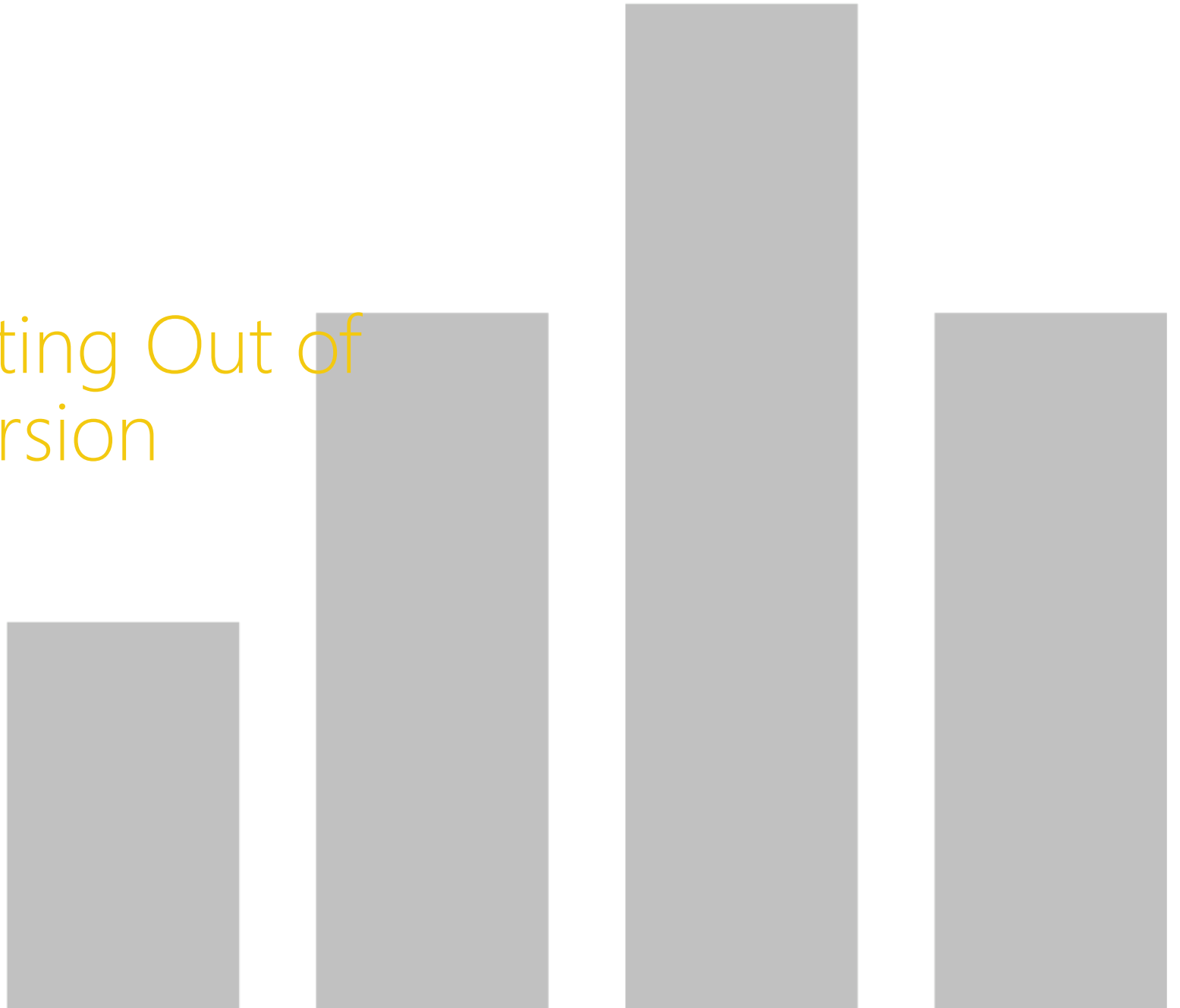


Year End Result



WBO 3 Supporting Out of Poverty PDF Version

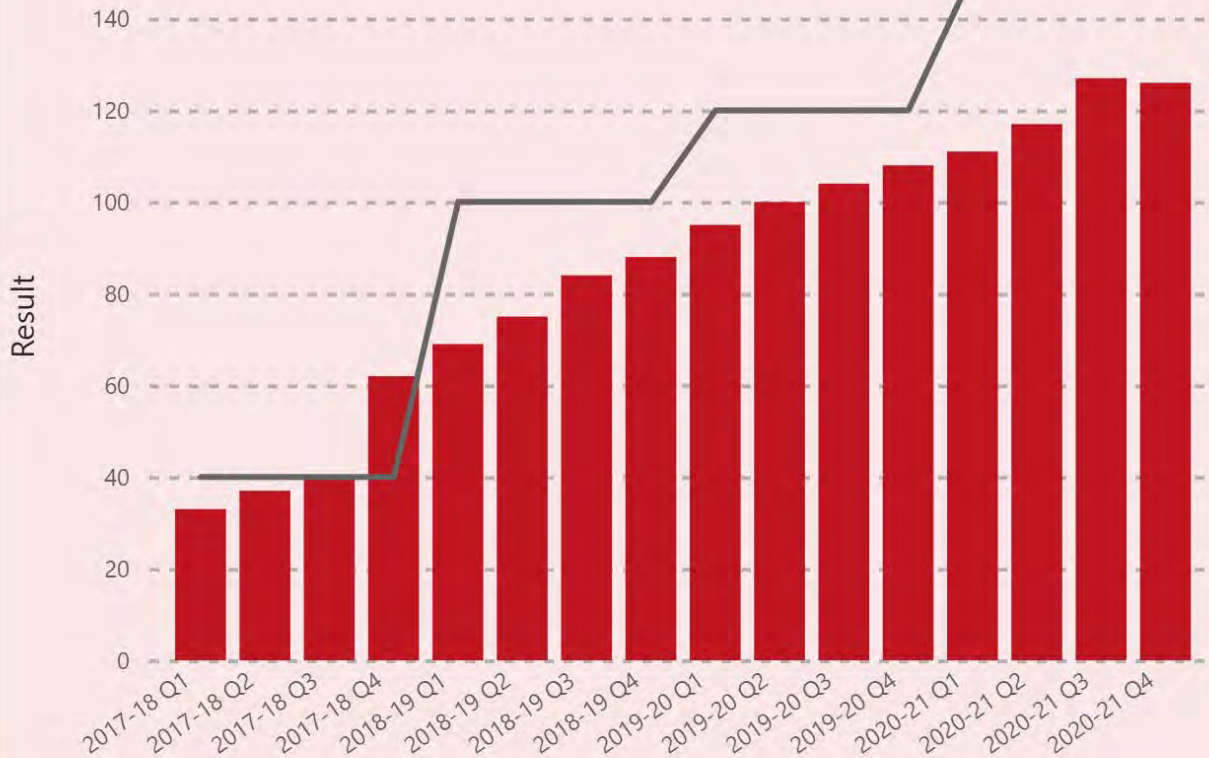
[View in Power BI](#) ↗



The number of Living Wage Employers in Cardiff

Performance by Quarter

● Result ● Target



Latest Result

126

Current year target

150

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



Target to be achieved by May 2022

The number of opportunities created for paid apprenticeships and trainees within the Council

Performance by Quarter



Latest Result

119

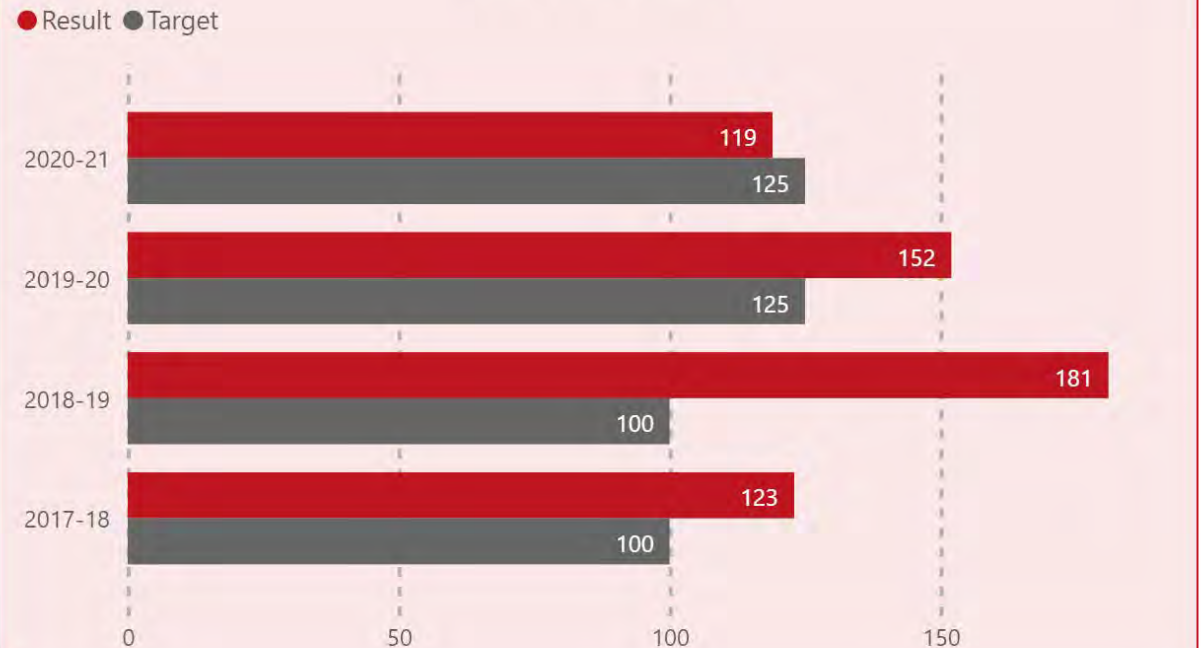
Current year target

125

Latest Performance: RAG vs Target



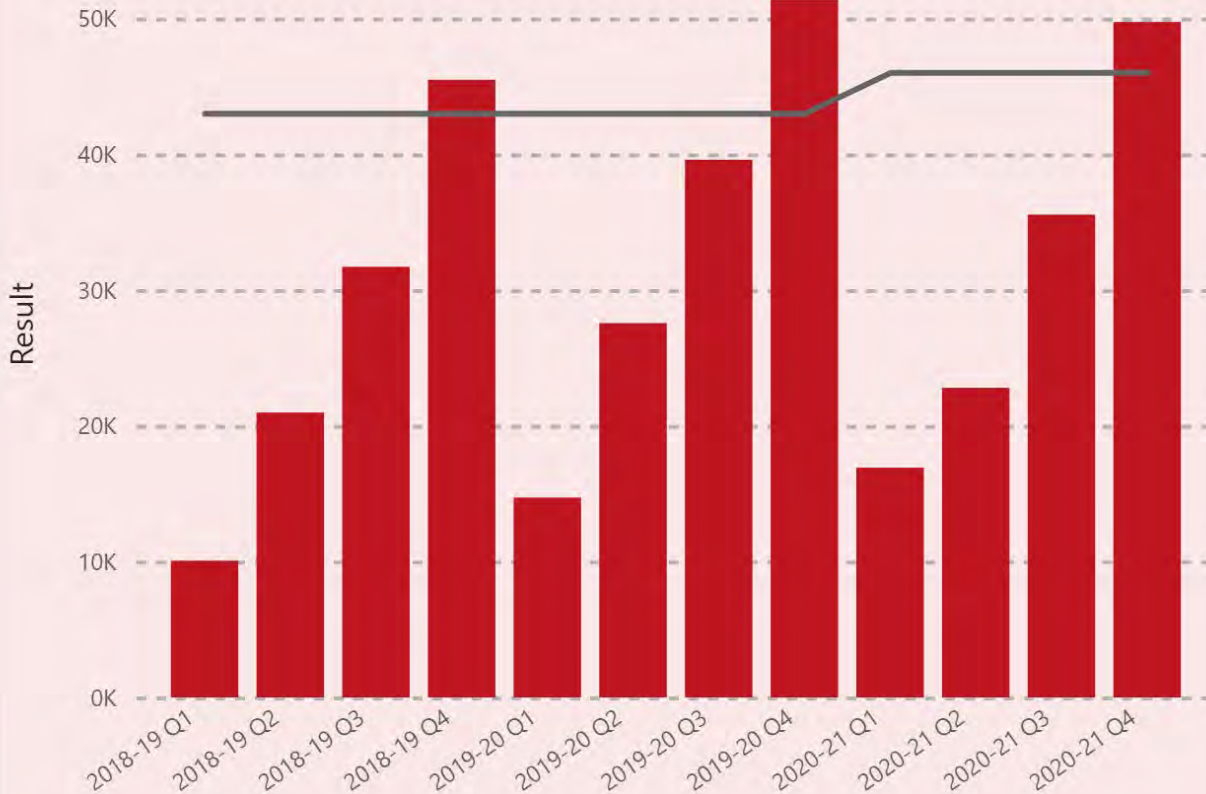
Year End Result



The number of interventions which supported people receiving into work advice through the Gateway.

Performance by Quarter

● Result ● Target



Latest Result

49.8K

Current year target

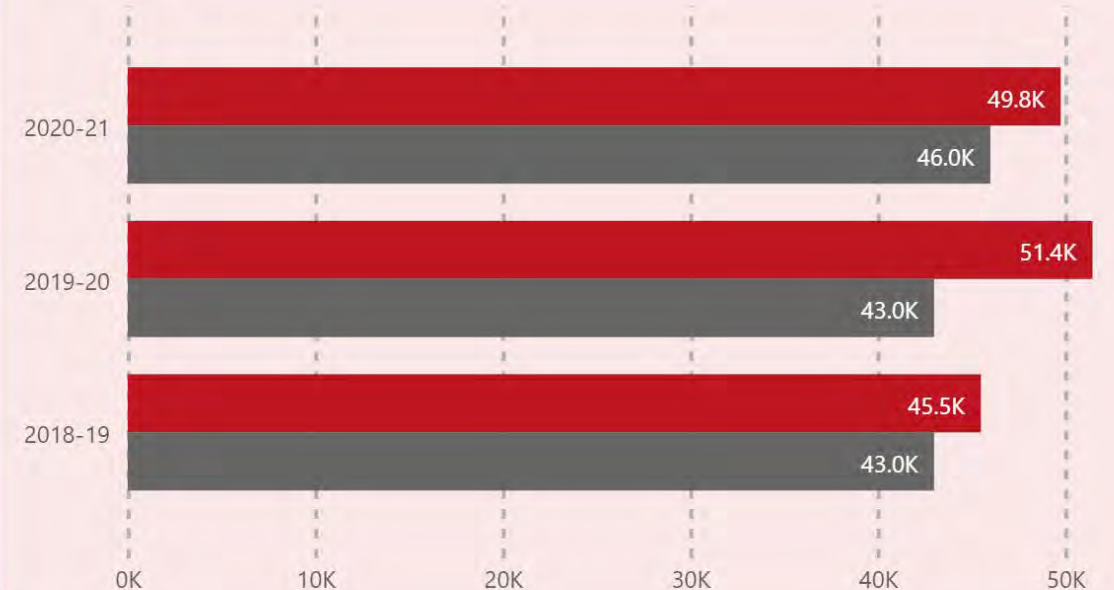
46K

Latest Performance: RAG vs Target



Year End Result

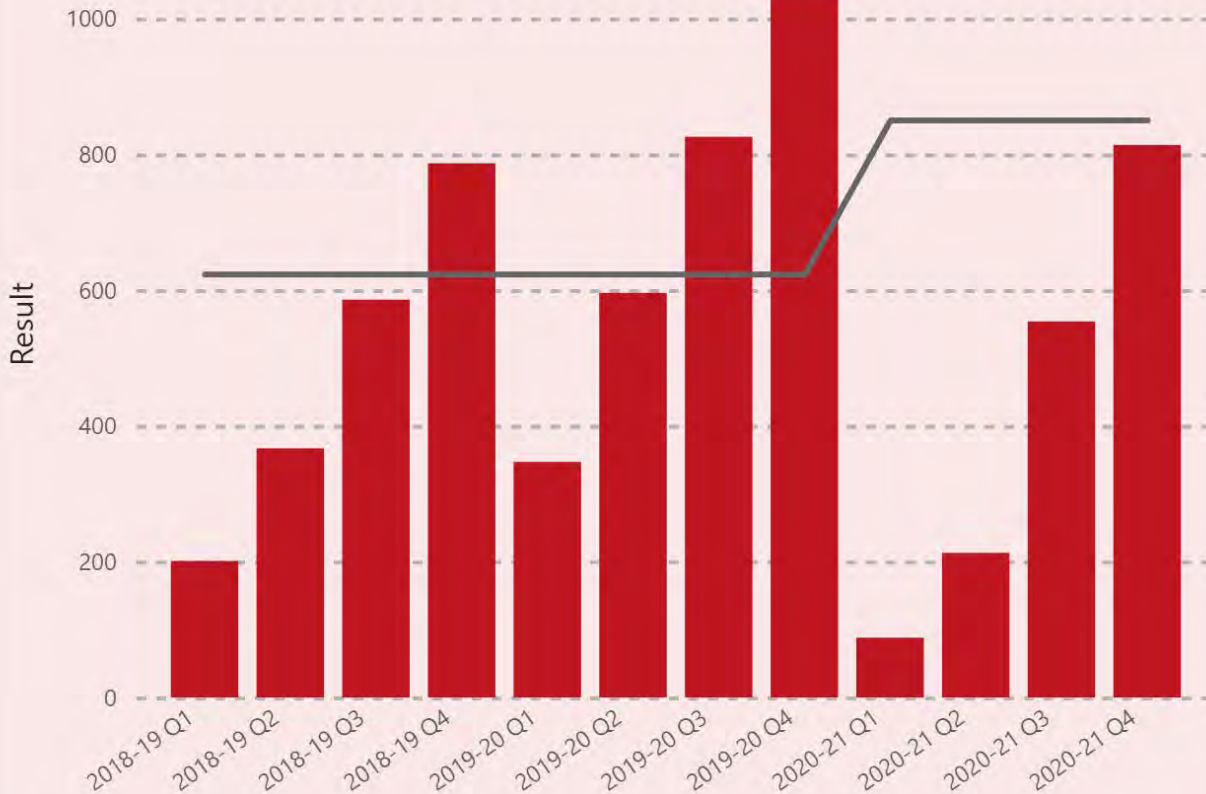
● Result ● Target



The number of clients who have received tailored support through the Employment Gateway and who secured work as a result of the support received

Performance by Quarter

● Result ● Target



Latest Result

814

Current year target

850

Latest Performance: RAG vs Target



Year End Result

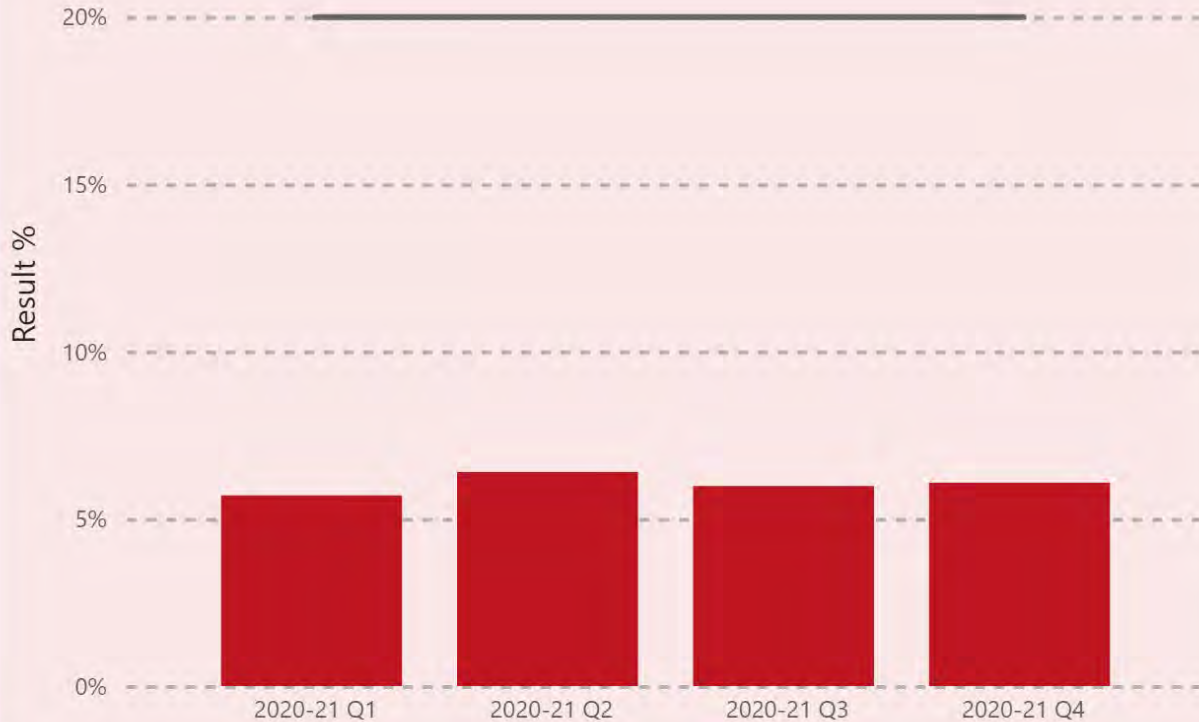
● Result ● Target



The percentage of those supported through targeted intervention who ceased engagement with no verified positive destination

Performance by Quarter

● Result % ● Target %



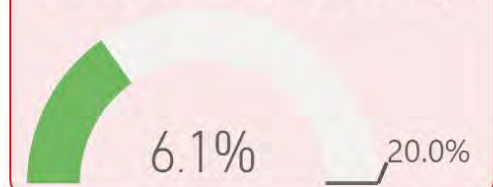
Latest Result

6.1%

Current year target

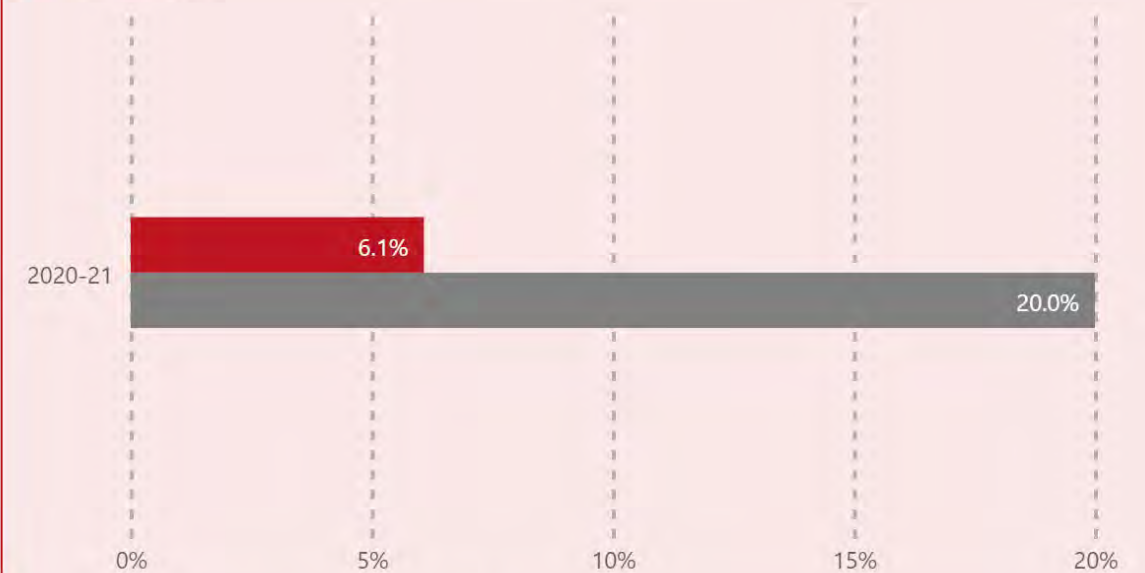
<20.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target

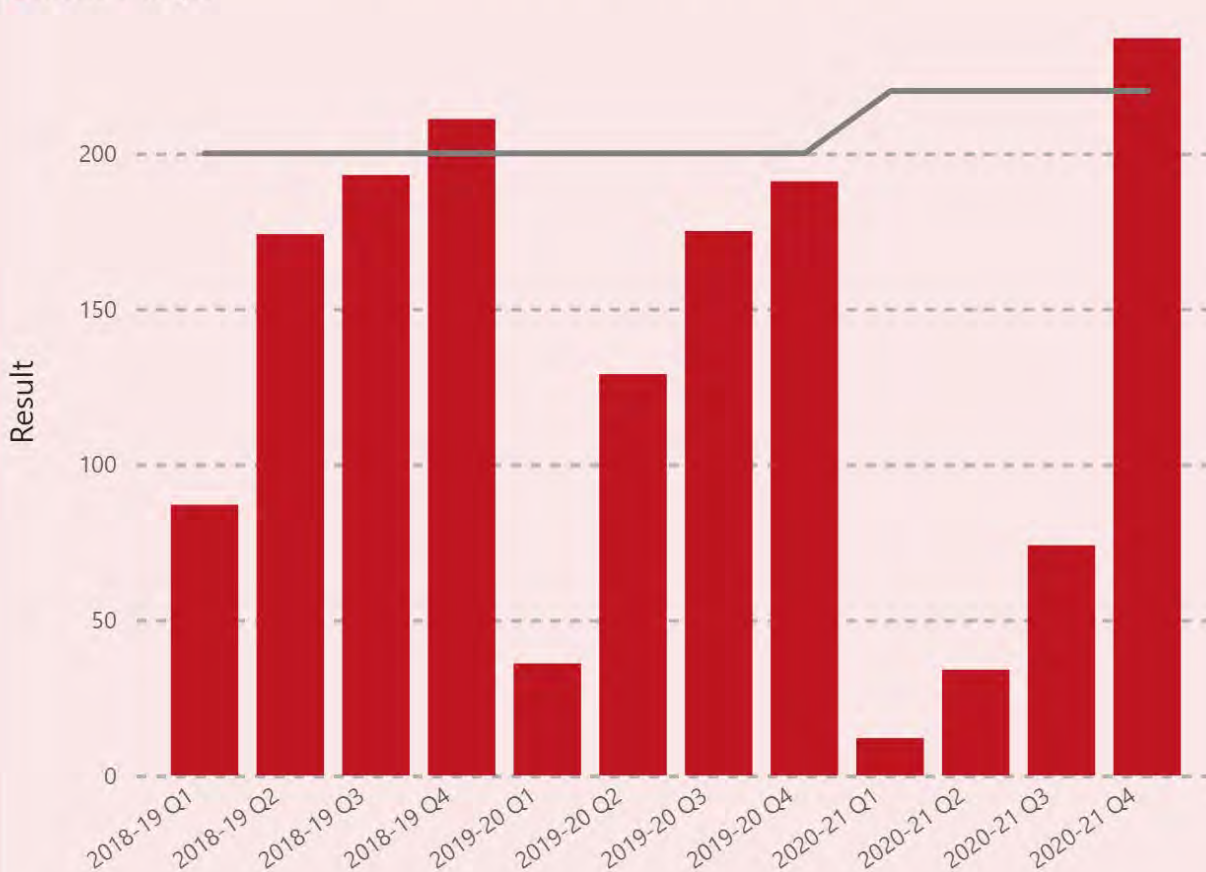


The percentage of those supported through targeted intervention who ceased engagement with no verified positive destination the target is to remain BELOW 20%

The number of employers which have been assisted by the Council's employment support service

Performance by Quarter

● Result ● Target



Latest Result

237

Current year target

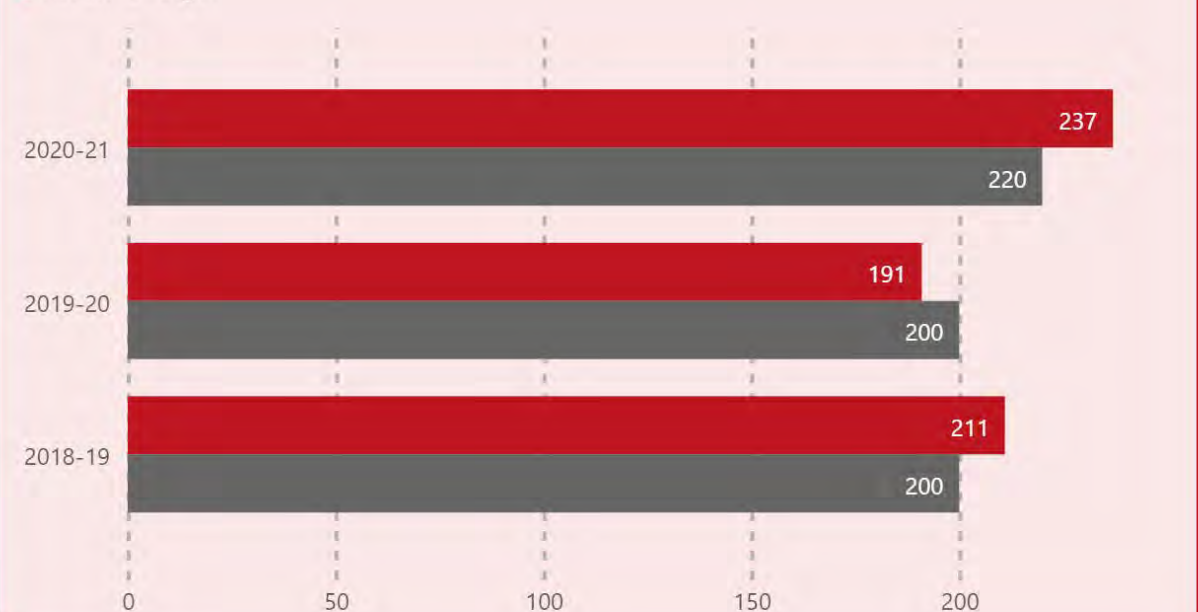
220

Latest Performance: RAG vs Target



Year End Result

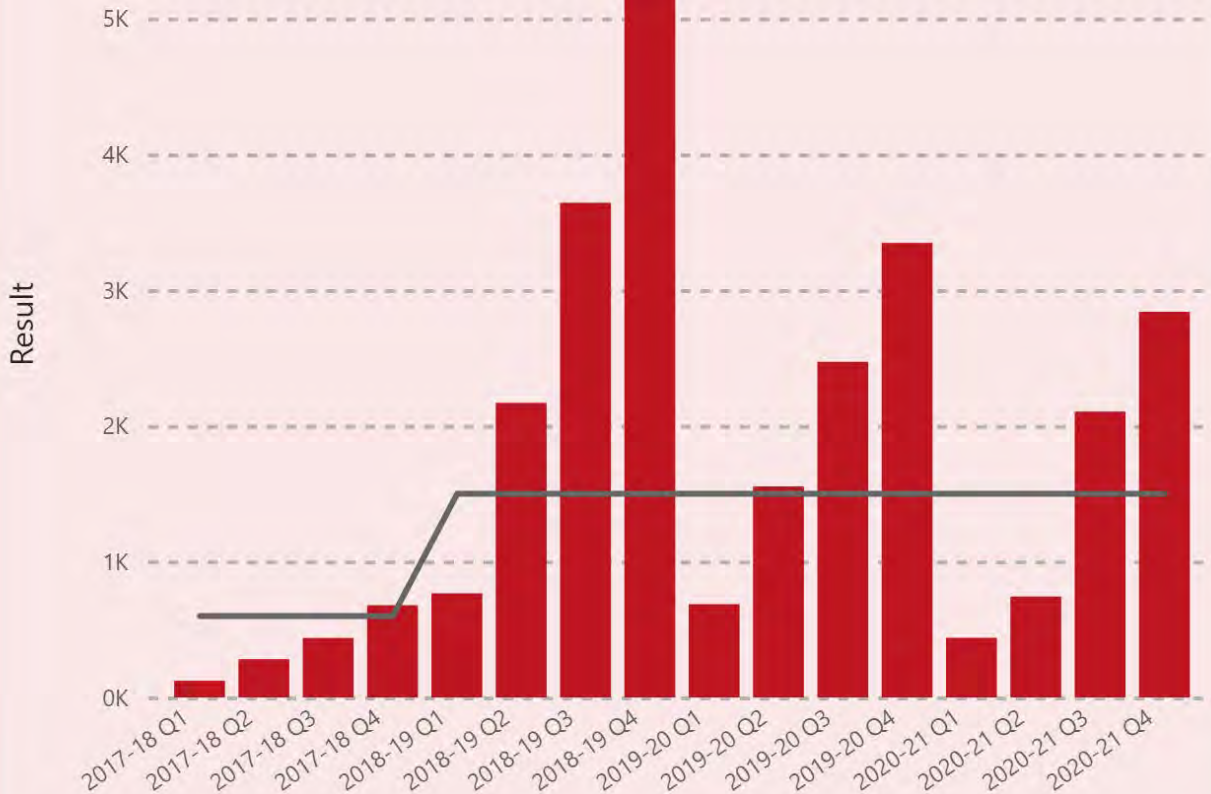
● Result ● Target



The number of customers supported and assisted with their claims for Universal Credit.

Performance by Quarter

● Result ● Target



Latest Result

2841

Current year target

1500

Latest Performance: RAG vs Target



Year End Result

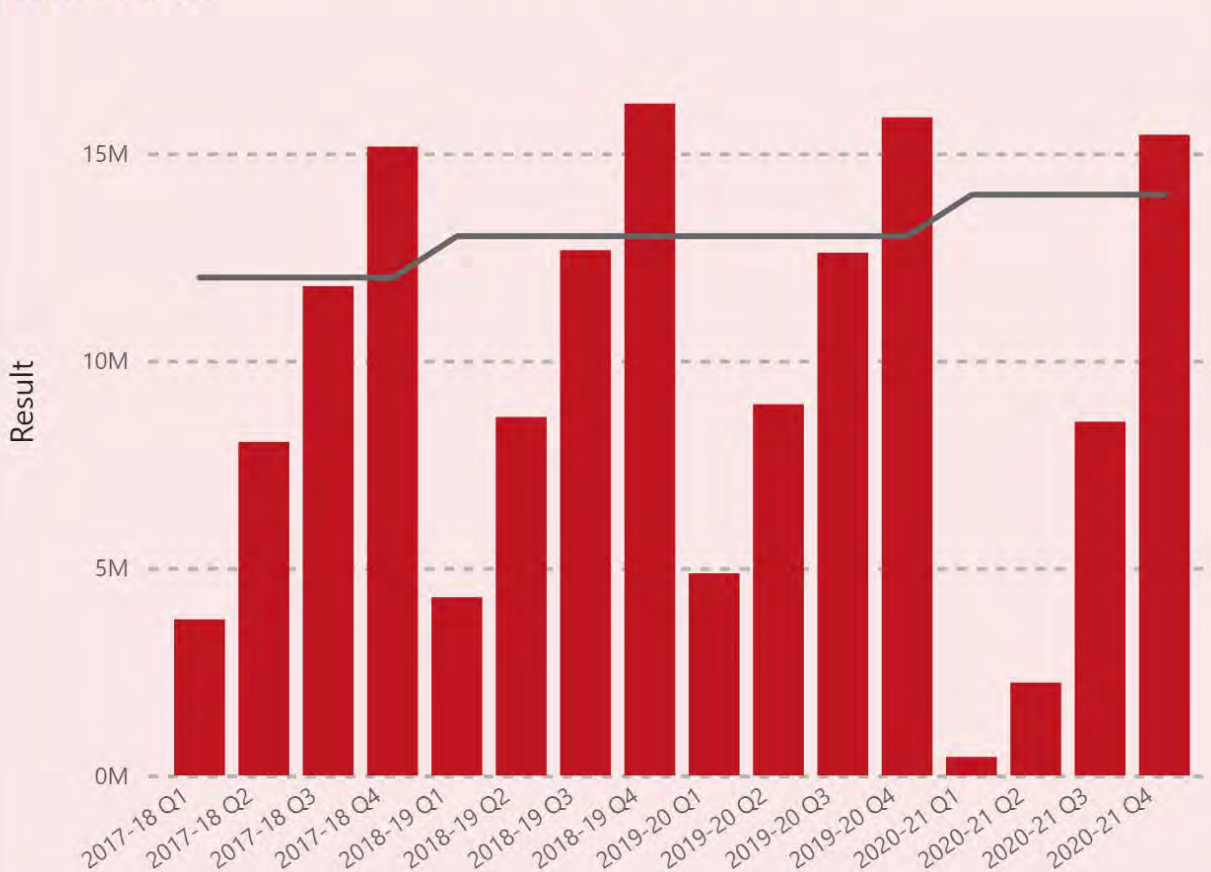
● Result ● Target



Additional weekly benefit identified for clients of the City Centre Advice Team.

Performance by Quarter

● Result ● Target



Latest Result

£15.4M

Current year target

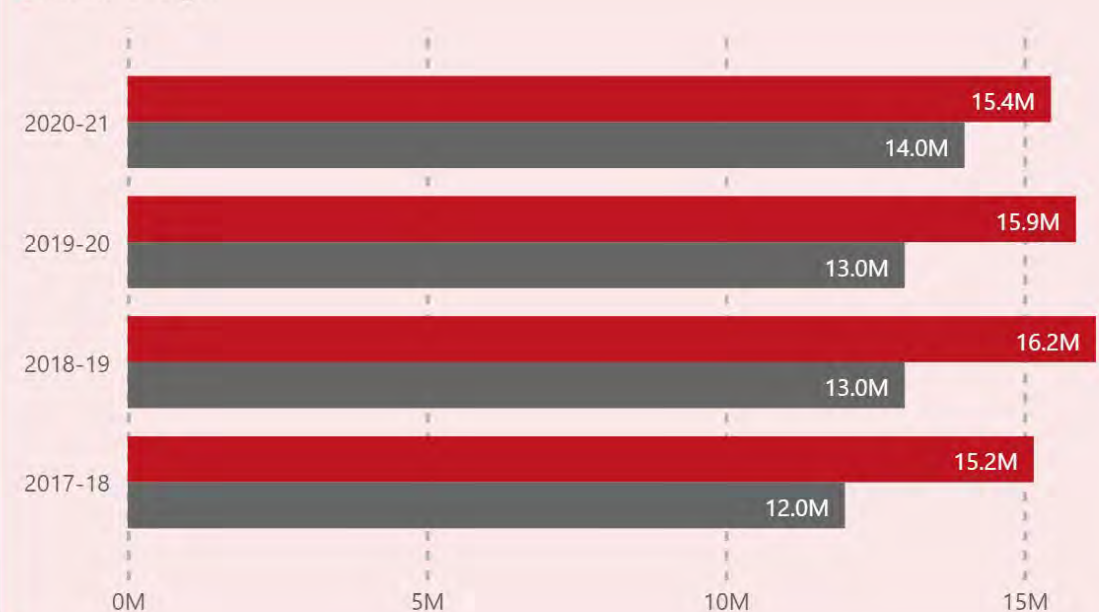
£ 14M

Latest Performance: RAG vs Target



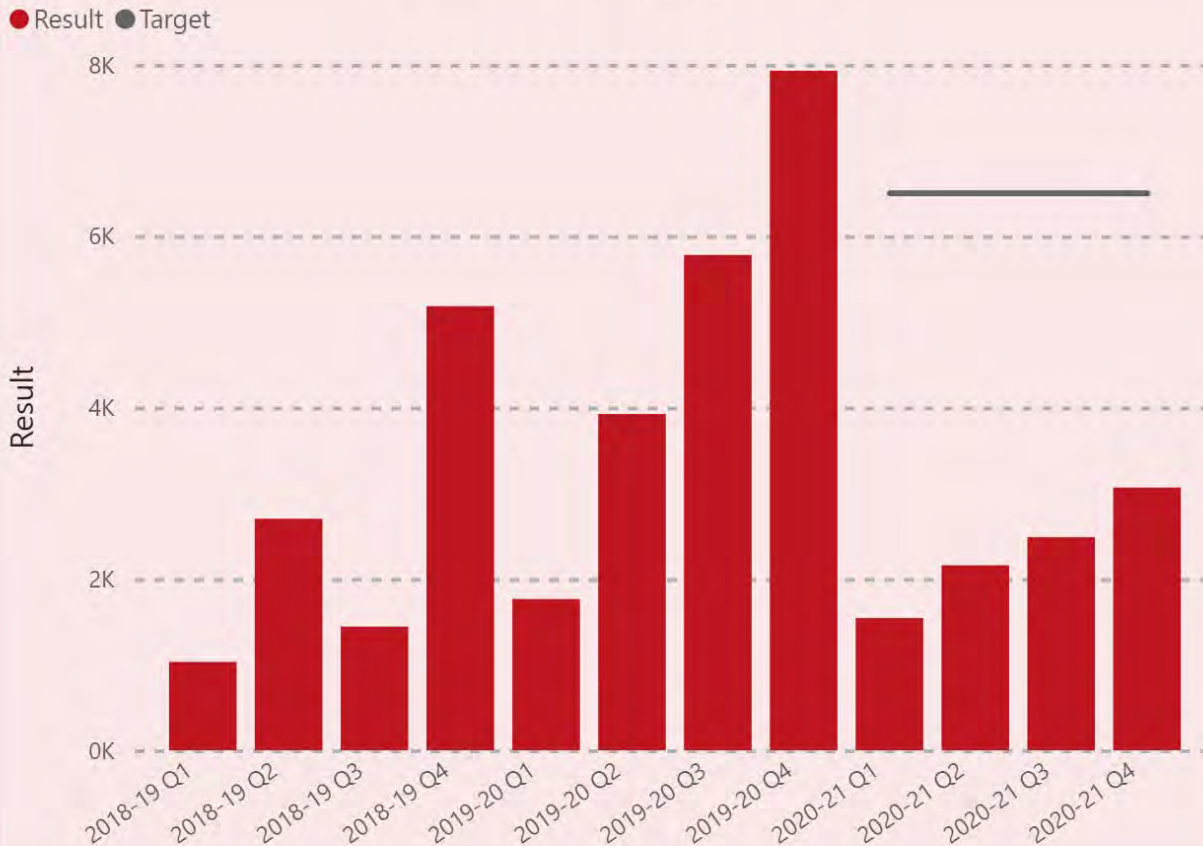
Year End Result

● Result ● Target



The number of hours given volunteering within the Advice & Benefits Service

Performance by Quarter



Latest Result

3066

Current year target

6500

Latest Performance: RAG vs Target



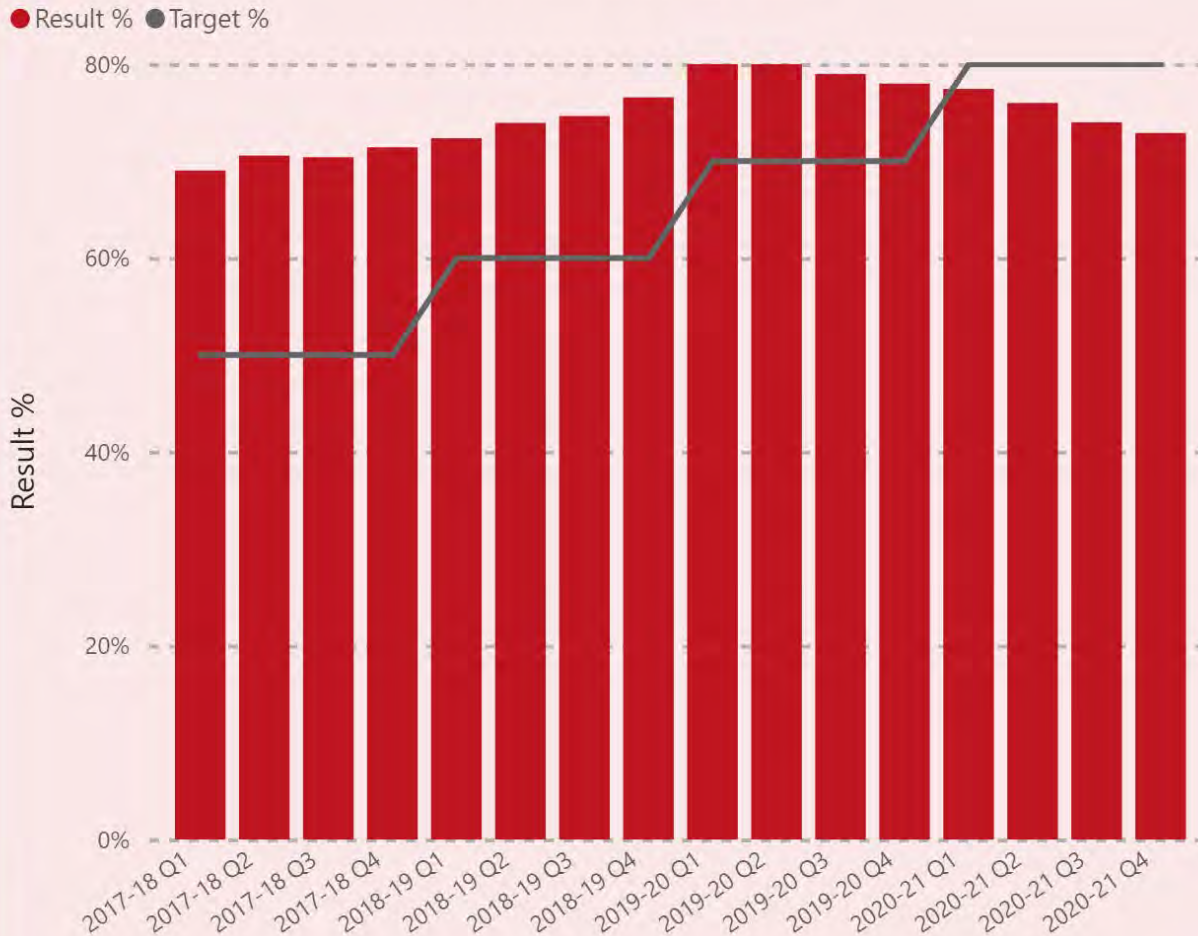
Year End Result



Below target due to Covid-19

The percentage of households threatened with homelessness successfully prevented from becoming homeless.

Performance by Quarter



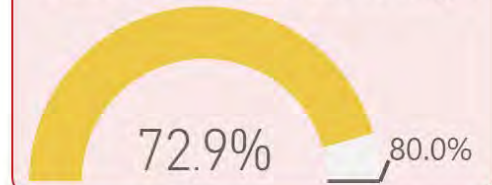
Latest Result

72.9%

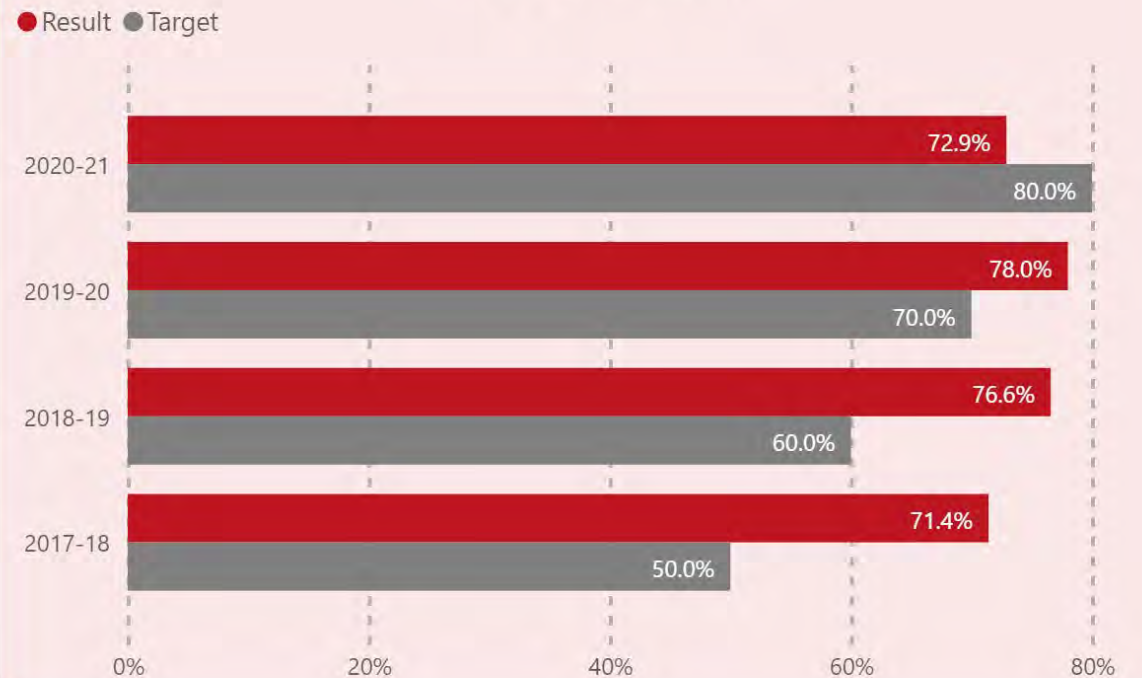
Current year target

80.0%

Latest Performance: RAG vs Target

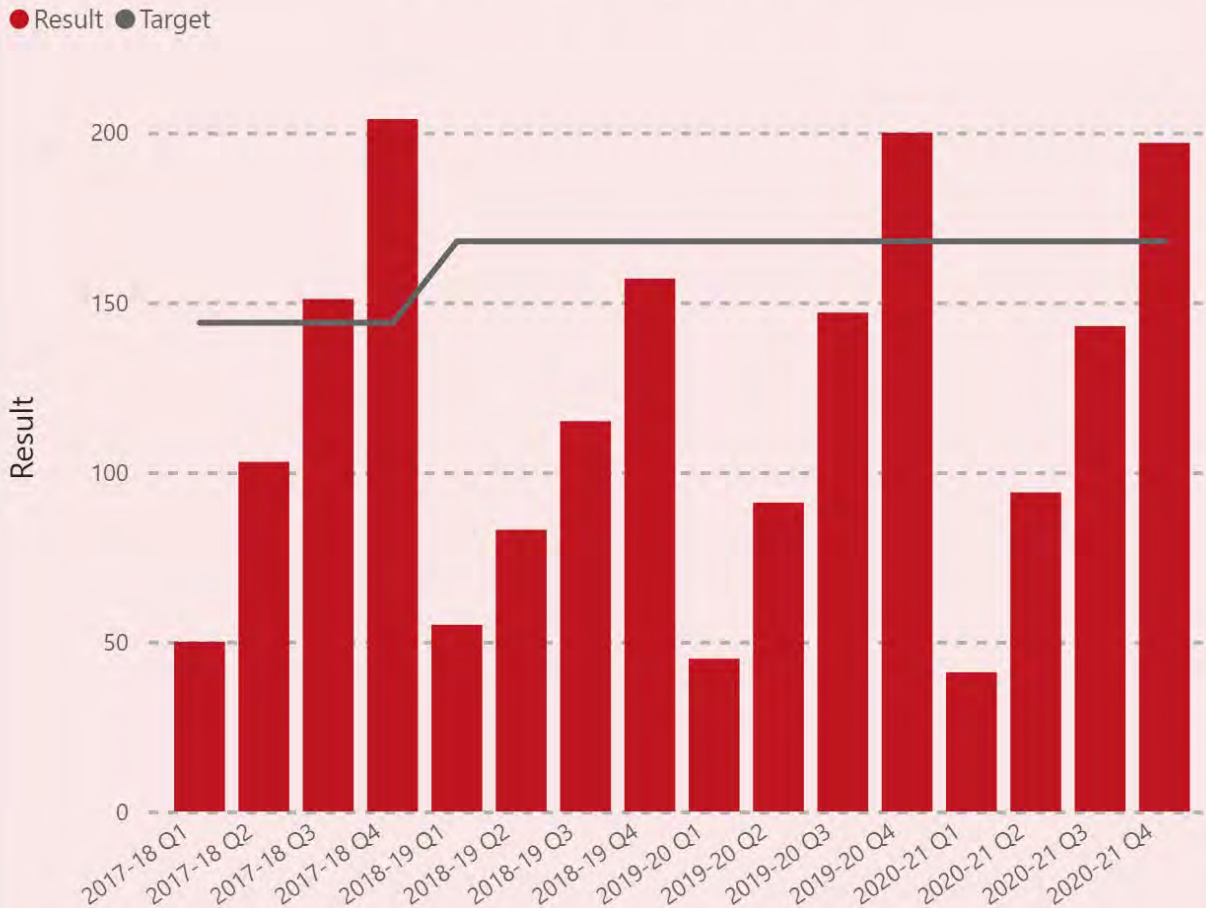


Year End Result



The number of multi-agency interventions which supported rough sleepers into accommodation

Performance by Quarter



Latest Result

197

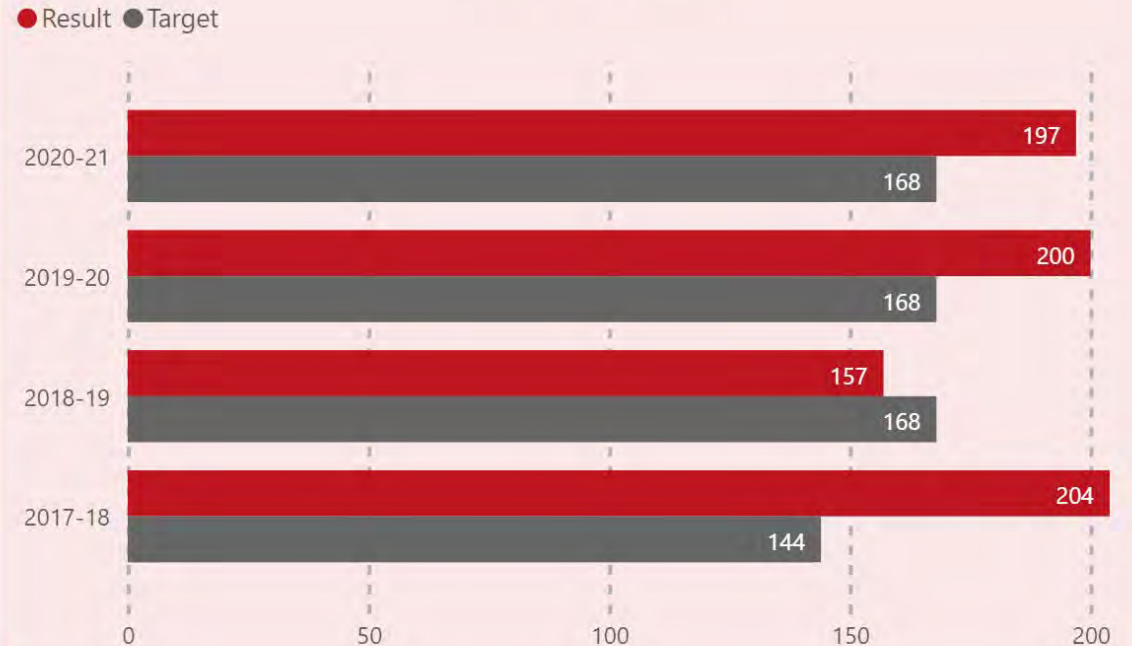
Current year target

168

Latest Performance: RAG vs Target



Year End Result



The percentage of people who experienced successful outcomes through the Homelessness Reconnection Service.

Performance by Quarter



Latest Result

95.0%

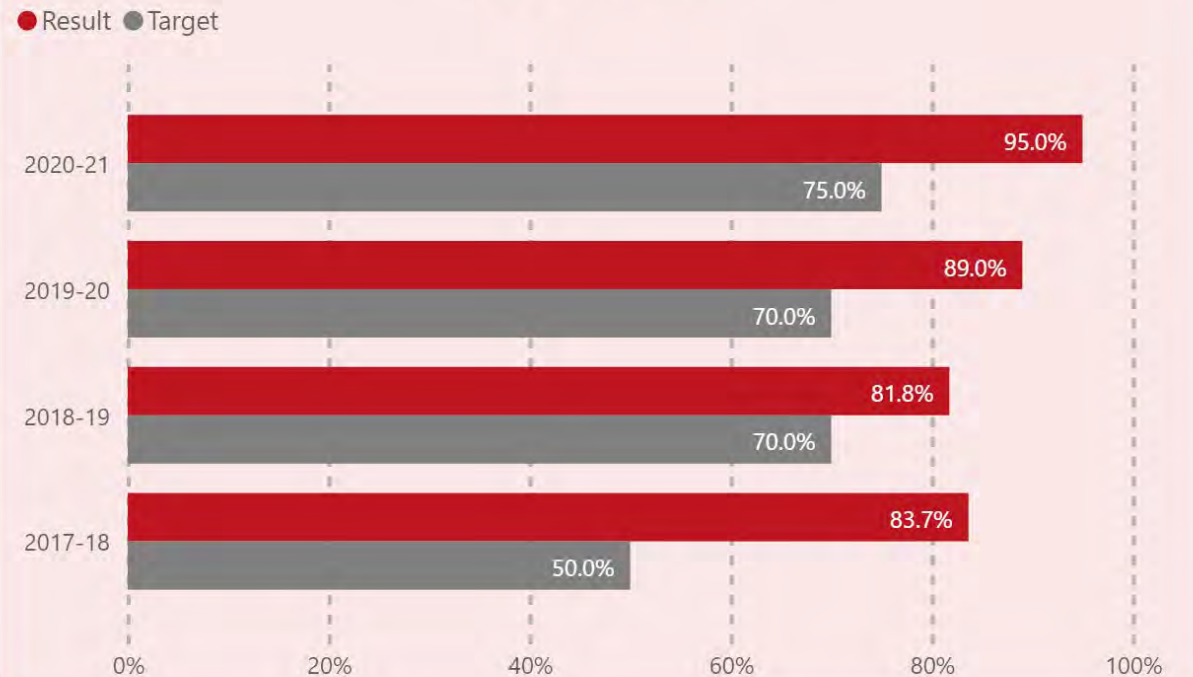
Current year target

75.0%

Latest Performance: RAG vs Target

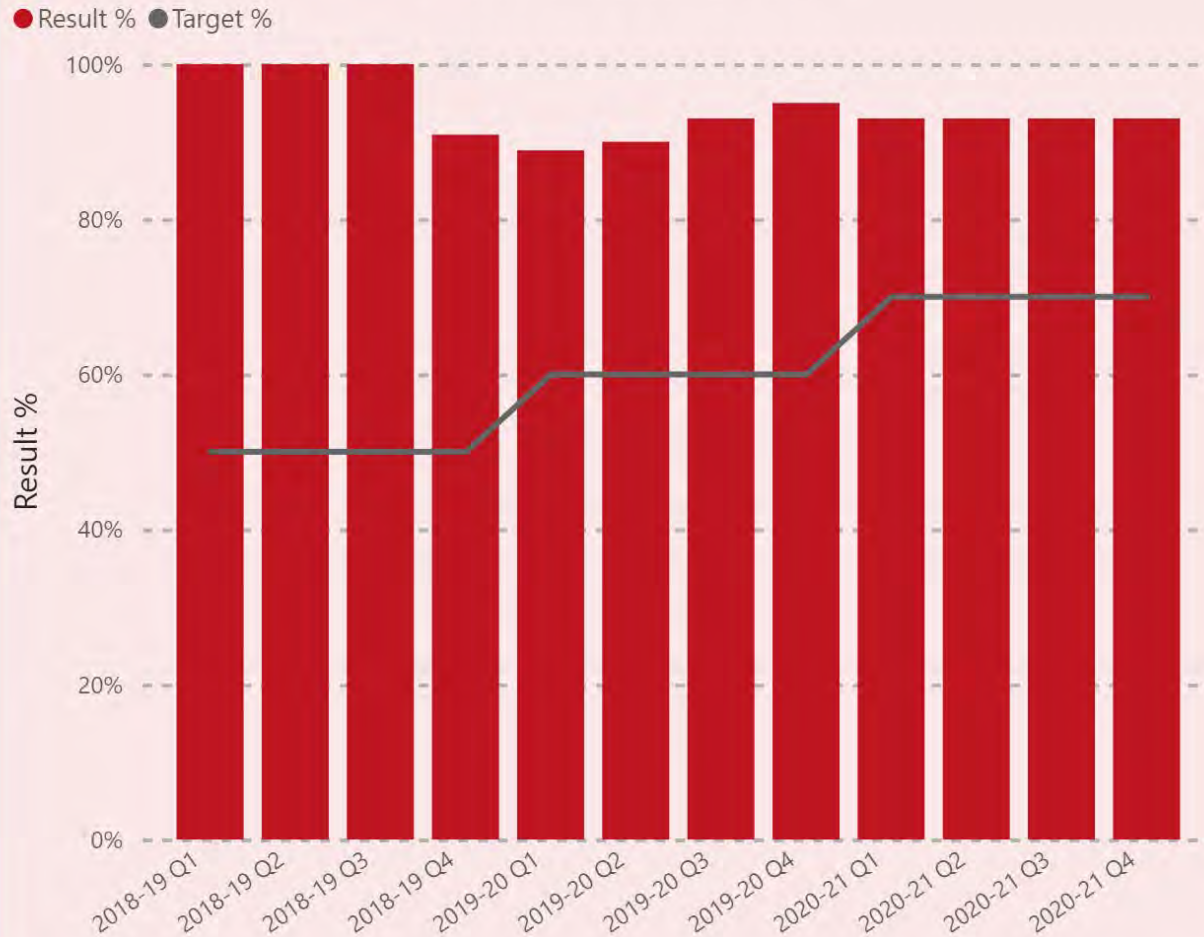


Year End Result



The percentage of clients utilising Housing First for whom the cycle of homelessness was broken

Performance by Quarter



Latest Result

93.0%

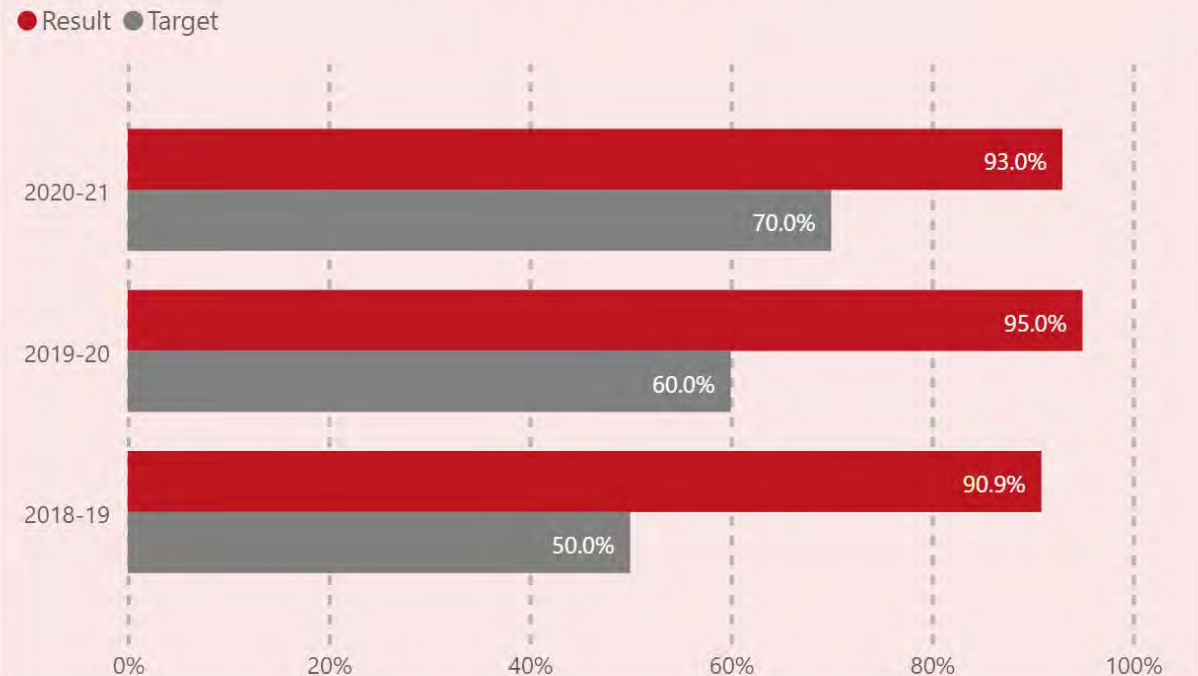
Current year target

70.0%

Latest Performance: RAG vs Target

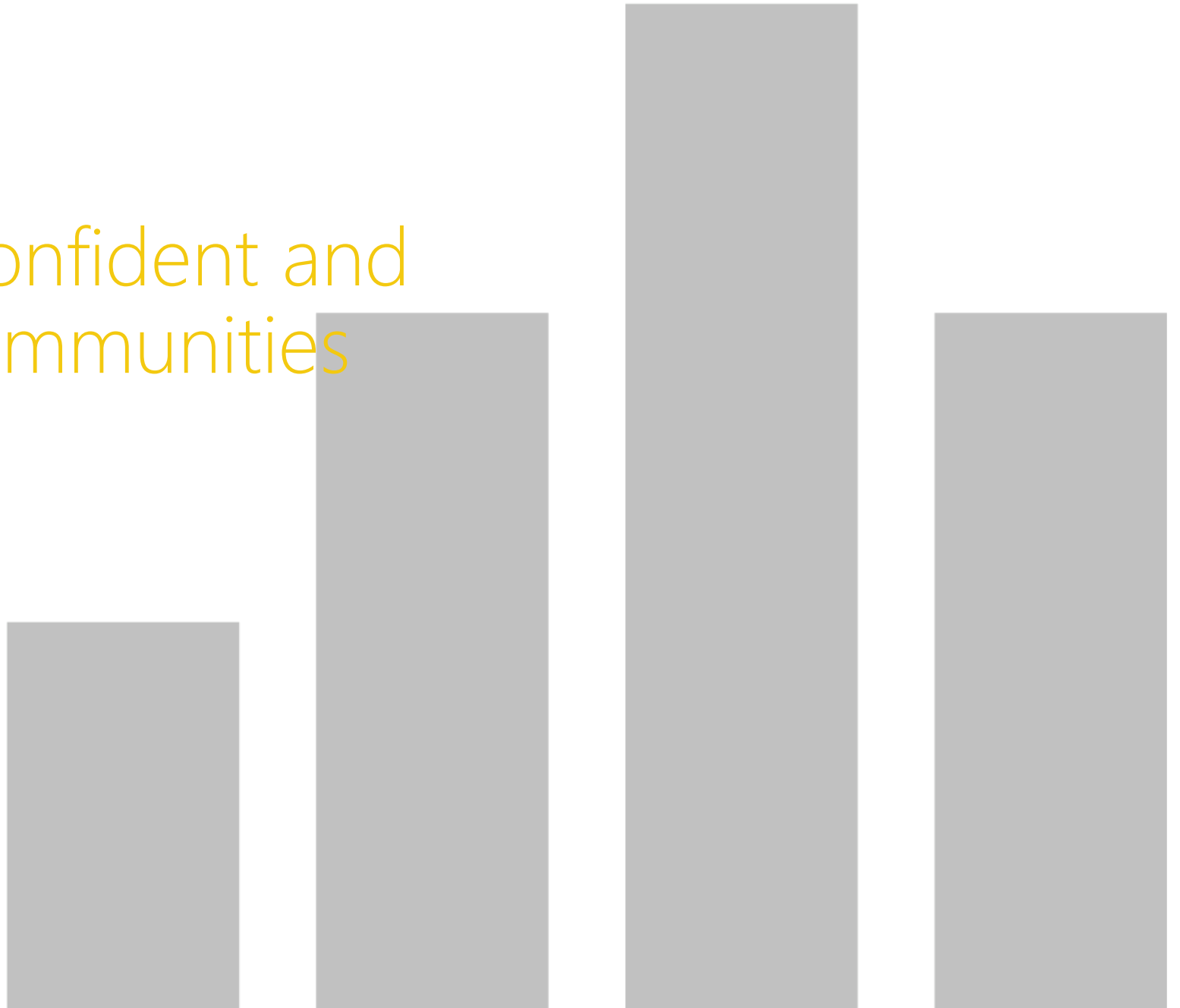


Year End Result

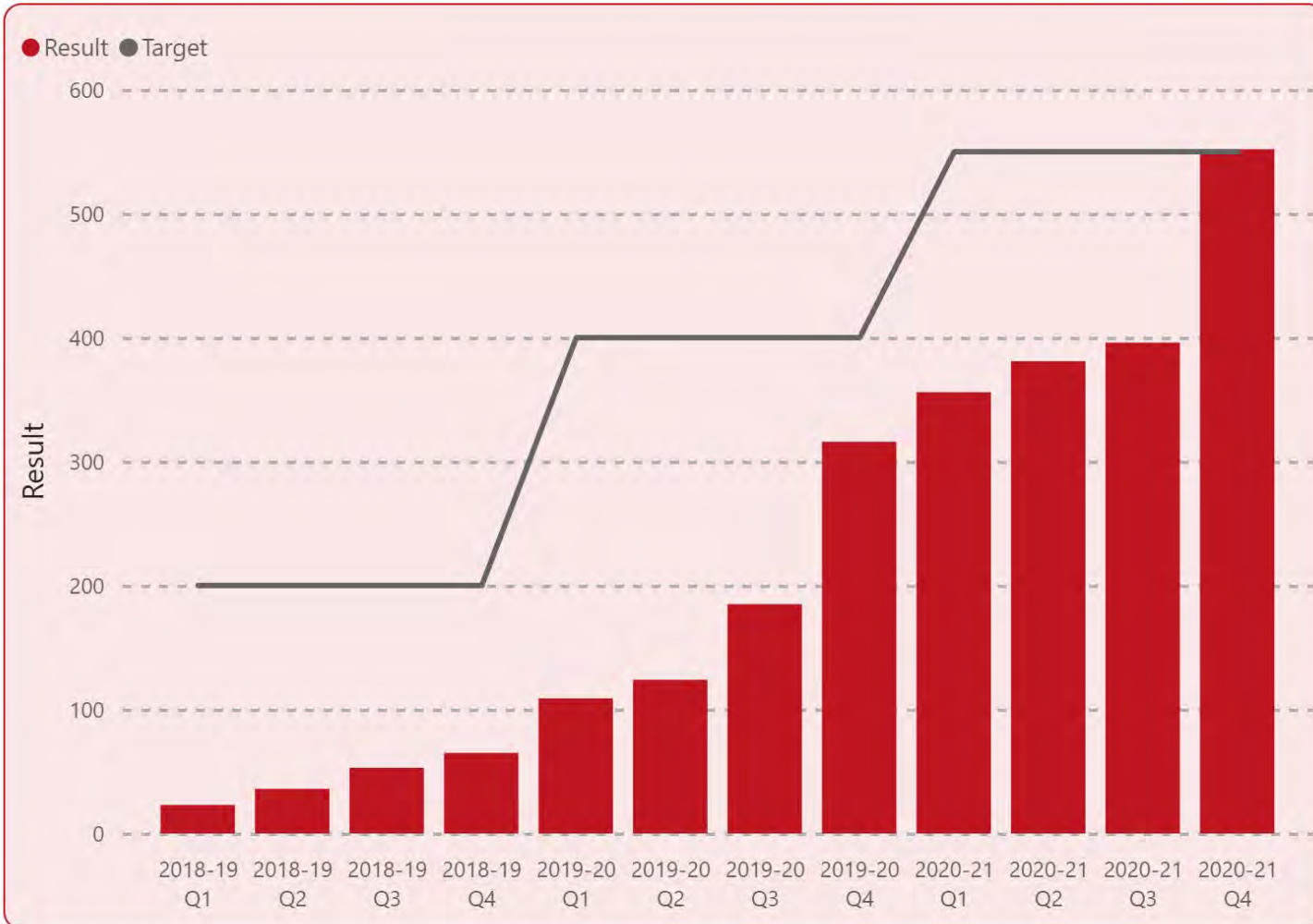


WBO 4 Safe, Confident and Empowered Communities PDF Version

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Total number of new Council homes completed and provided



Latest Result

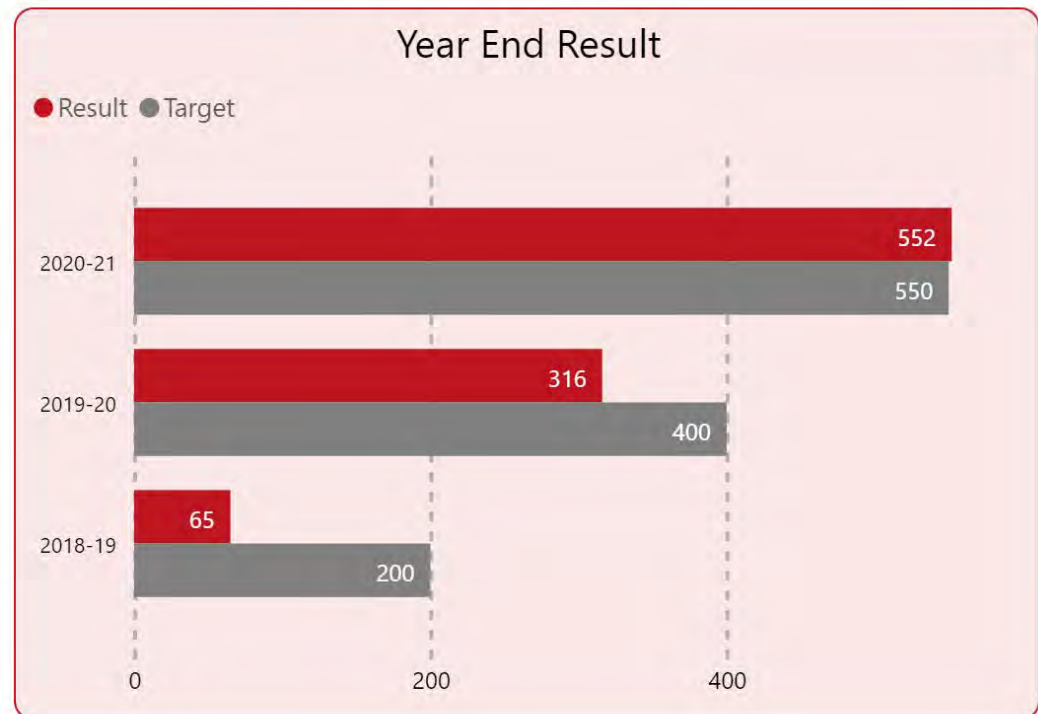
552

Current Year Target

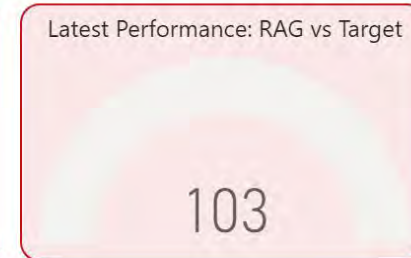
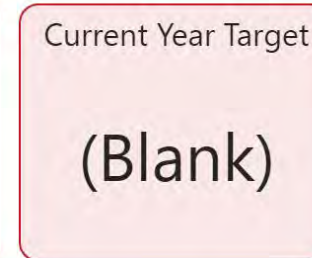
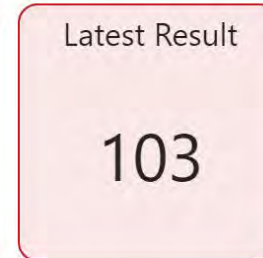
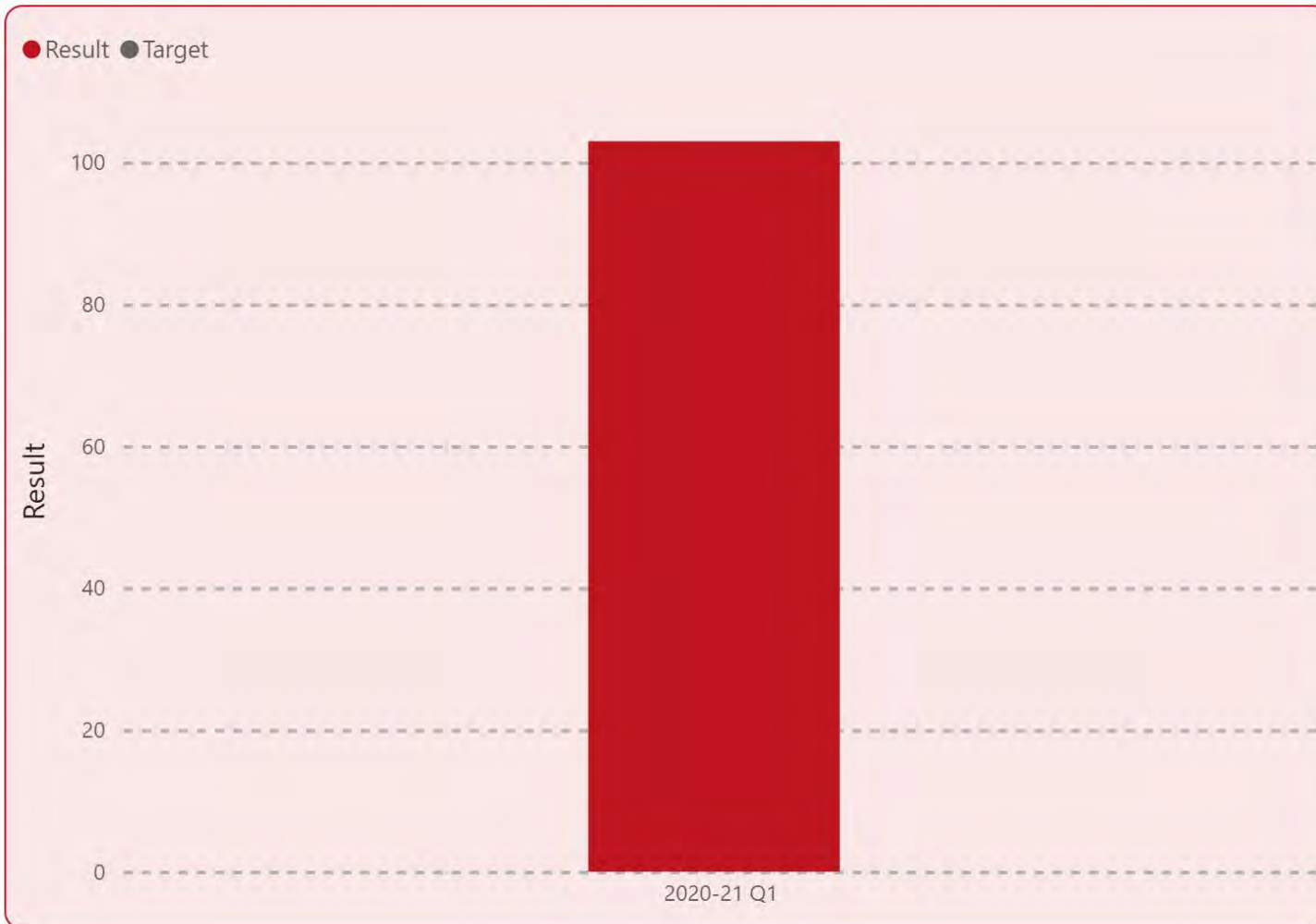
550

Latest Performance: RAG vs Target

552 vs 550



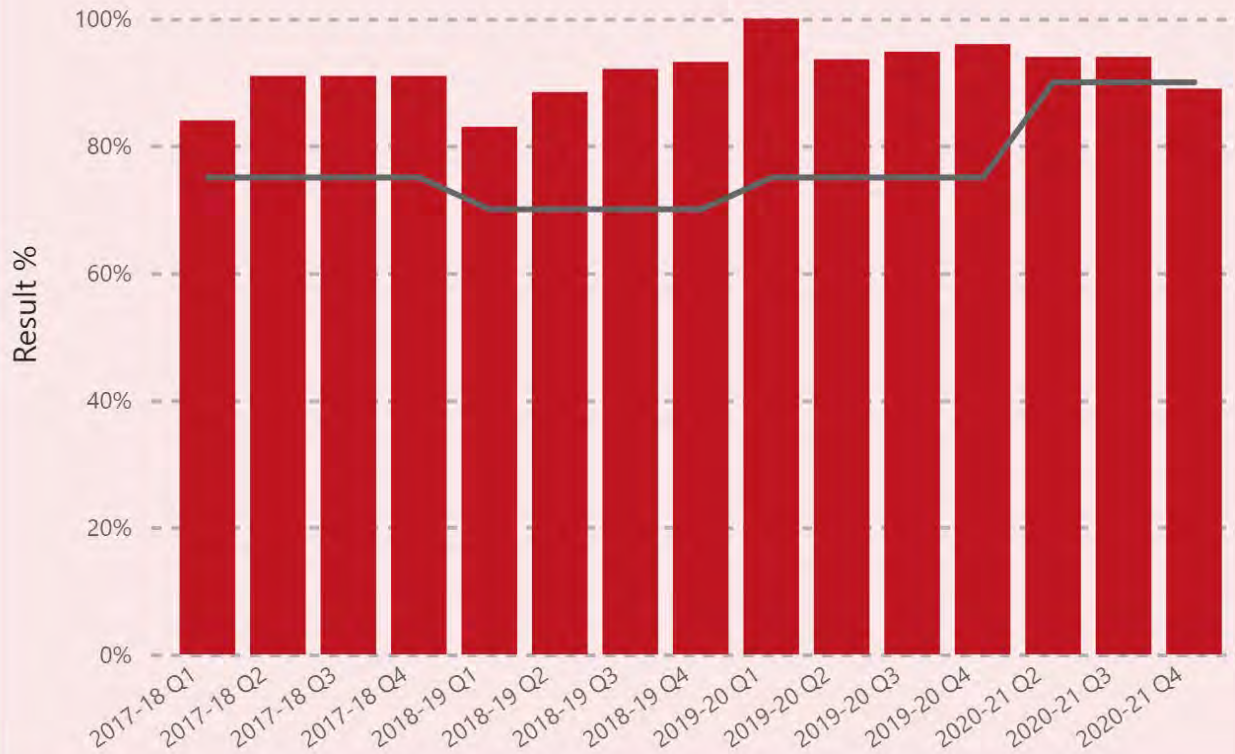
The number of Category 1 hazards removed from private sector properties following intervention from Shared Regulatory Services



The percentage of customers satisfied with completed regeneration projects

Performance by Quarter

● Result % ● Target %



Latest Result

89%

Current Year Target

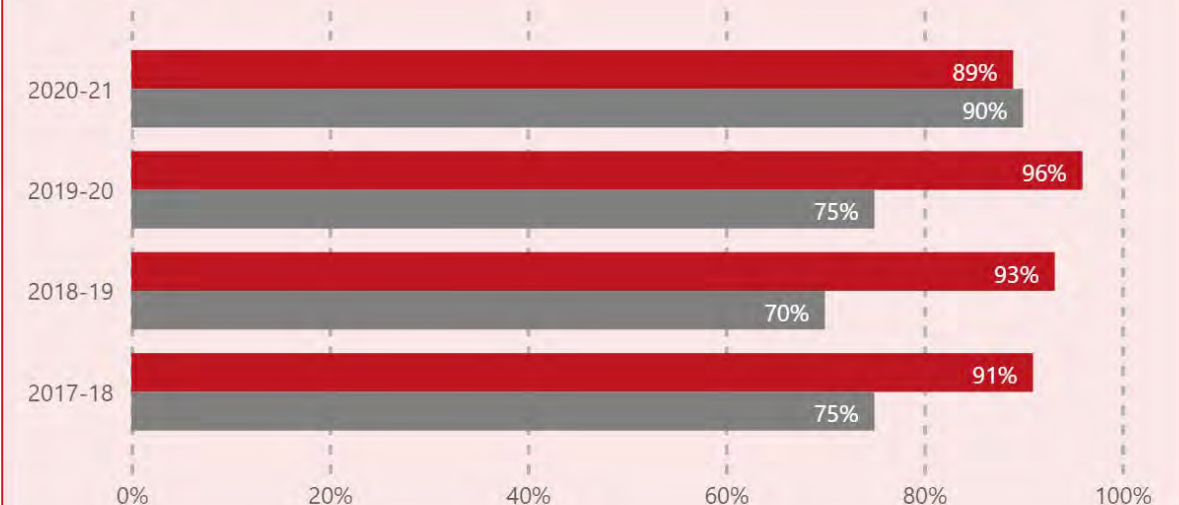
90%

Latest Performance: RAG vs Target



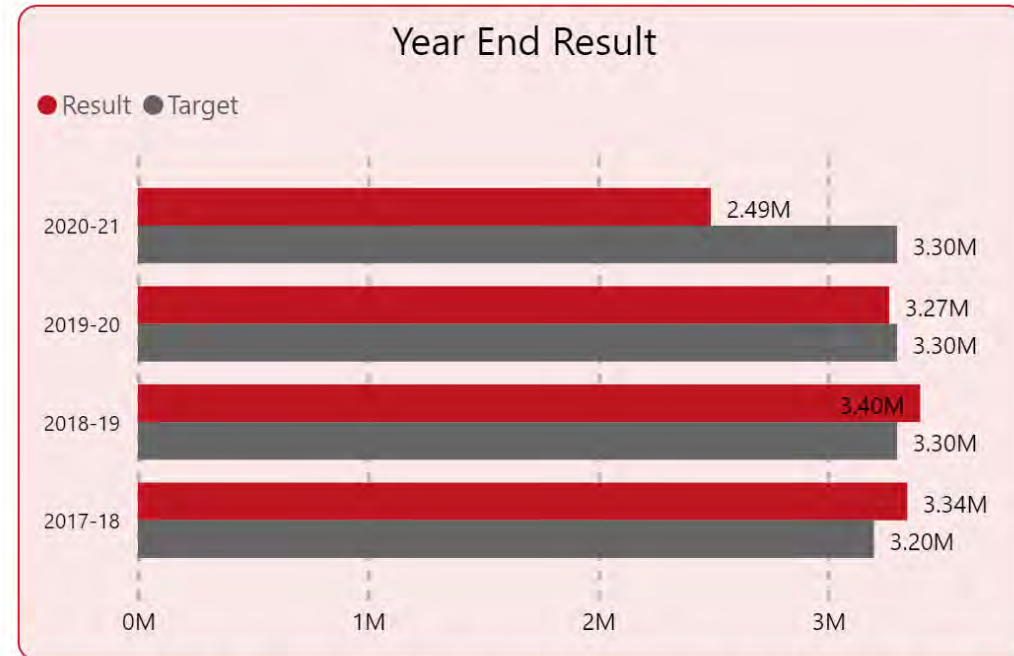
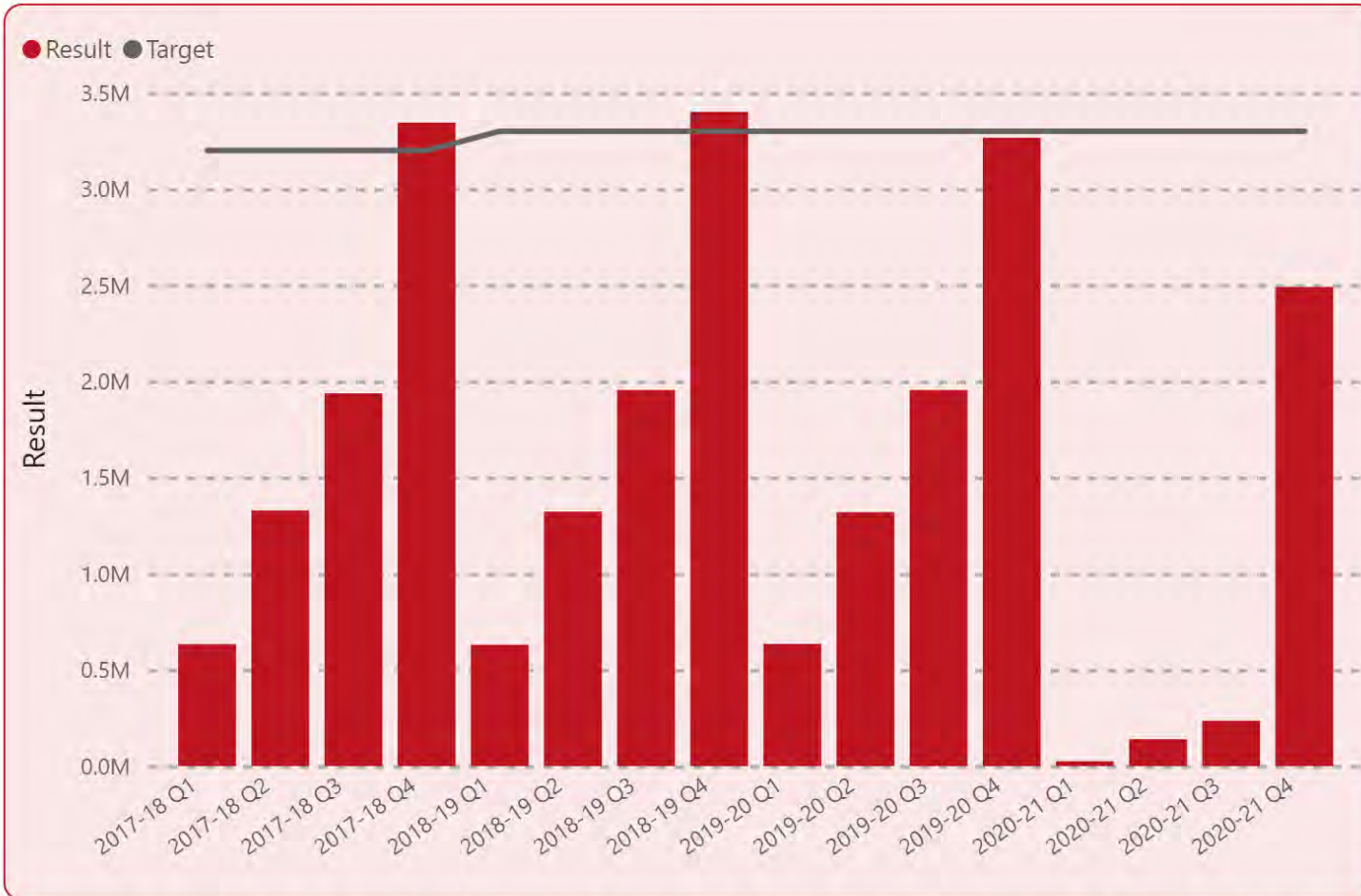
Year End Result

● Result ● Target



Q1 data 2020/21 was not available due to Covid

The number of visitors to libraries and Hubs across the city

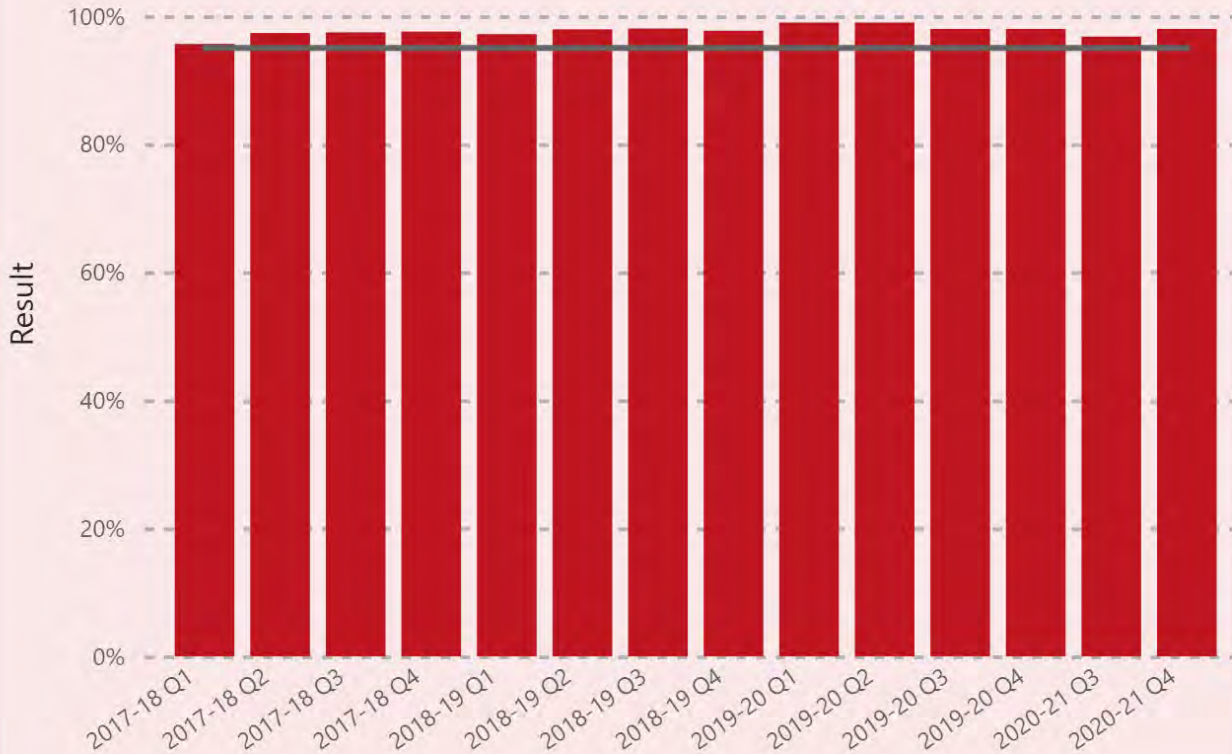


The drop in figures at libraries and hubs is due to closures to the public for large parts of Covid-19 pandemic. Quarter 4 figure includes virtual footfall figures for the whole of 2020/21 as well as physical footfall figures

The percentage of customers who agreed with the statement 'Overall the Hub met my requirements/ I got what I needed'

Performance by Quarter

● Result ● Target



Latest Result

98.0%

Current Year Target

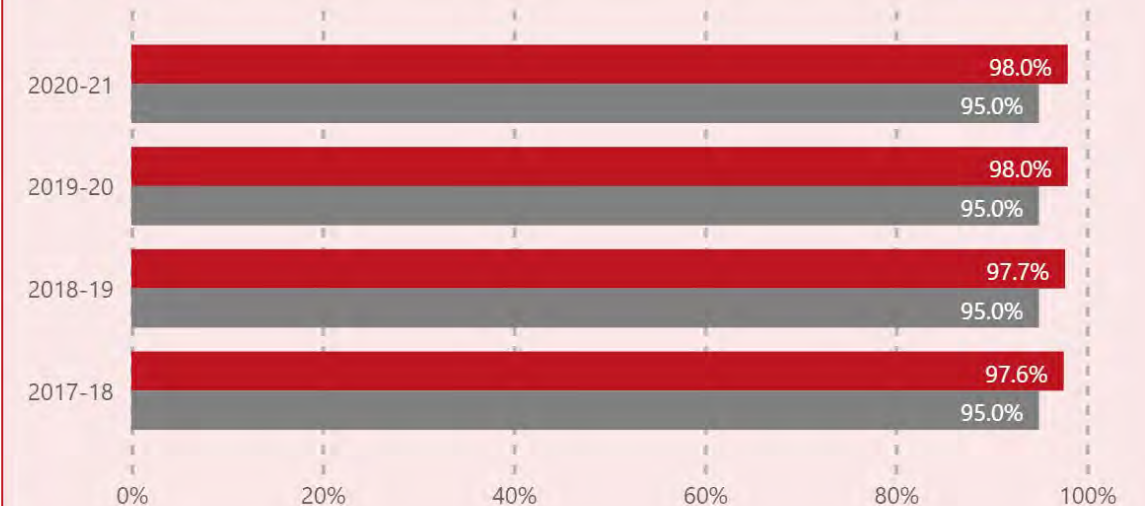
95.0%

Latest Performance: RAG vs Target



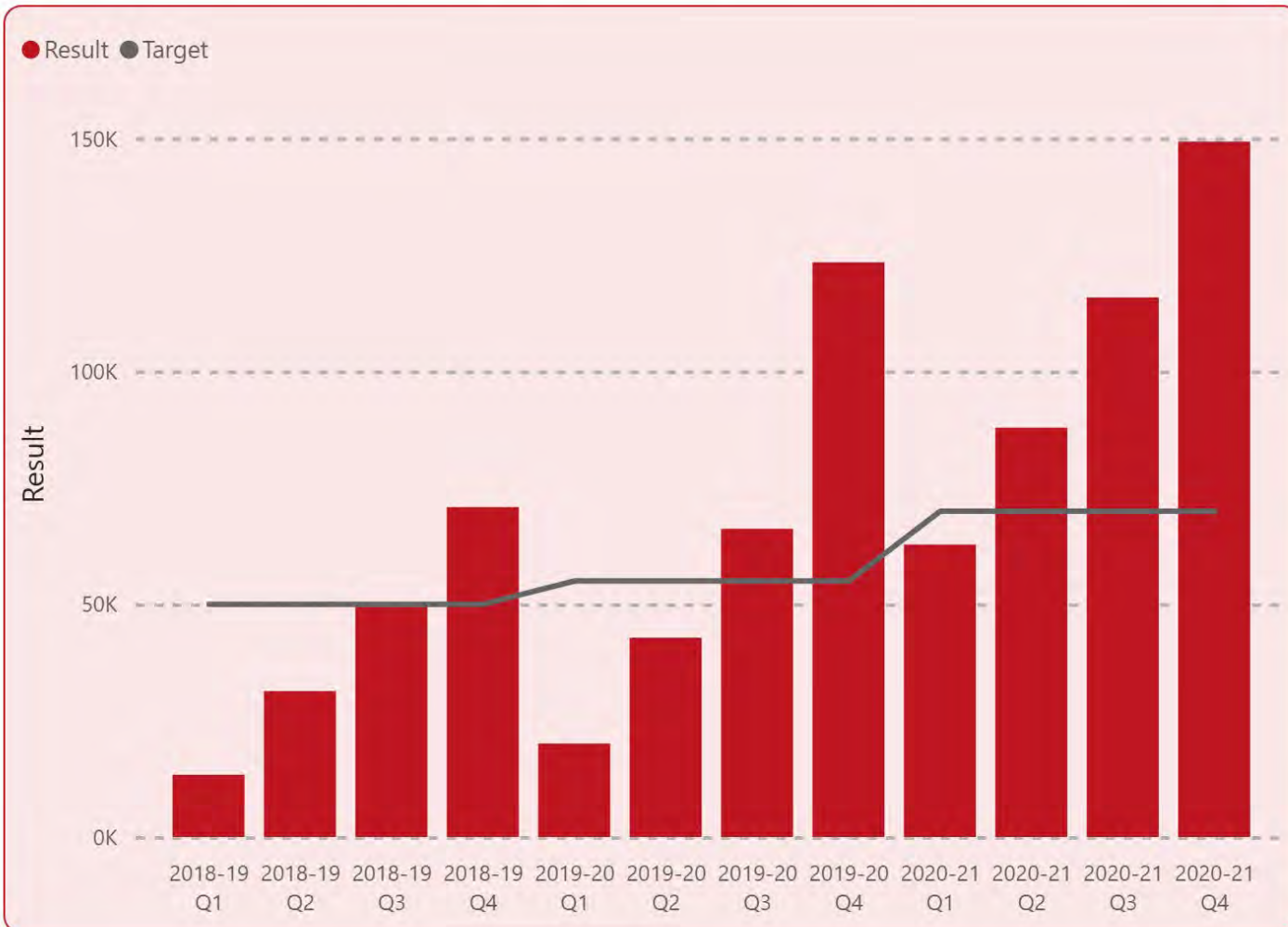
Year End Result

● Result ● Target



Quarter 1 and Quarter 2 data 2020/21 were not available due to Covid-19

The number of visits (page views) to the volunteer portal



Latest Result

149.3K

Current Year Target

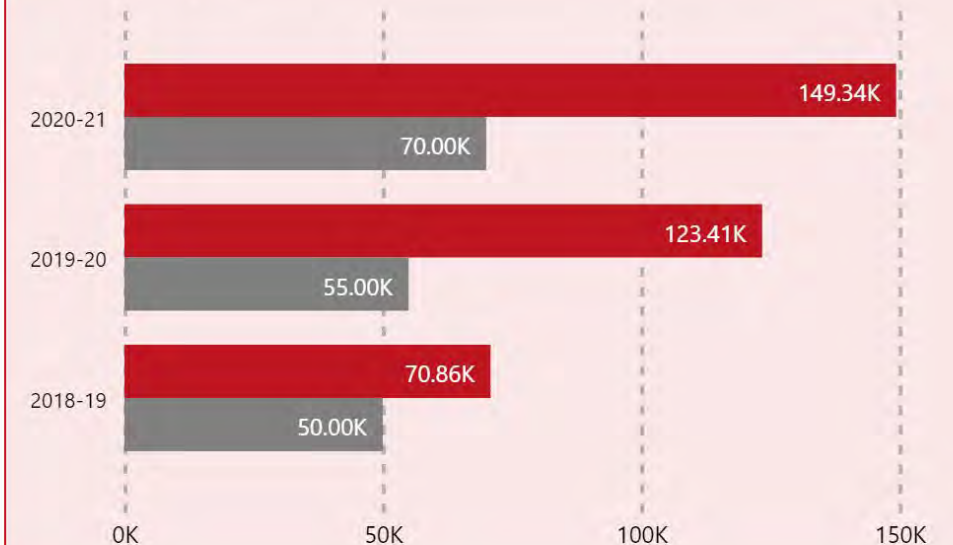
70.0K

Latest Performance: RAG vs Target



Year End Result

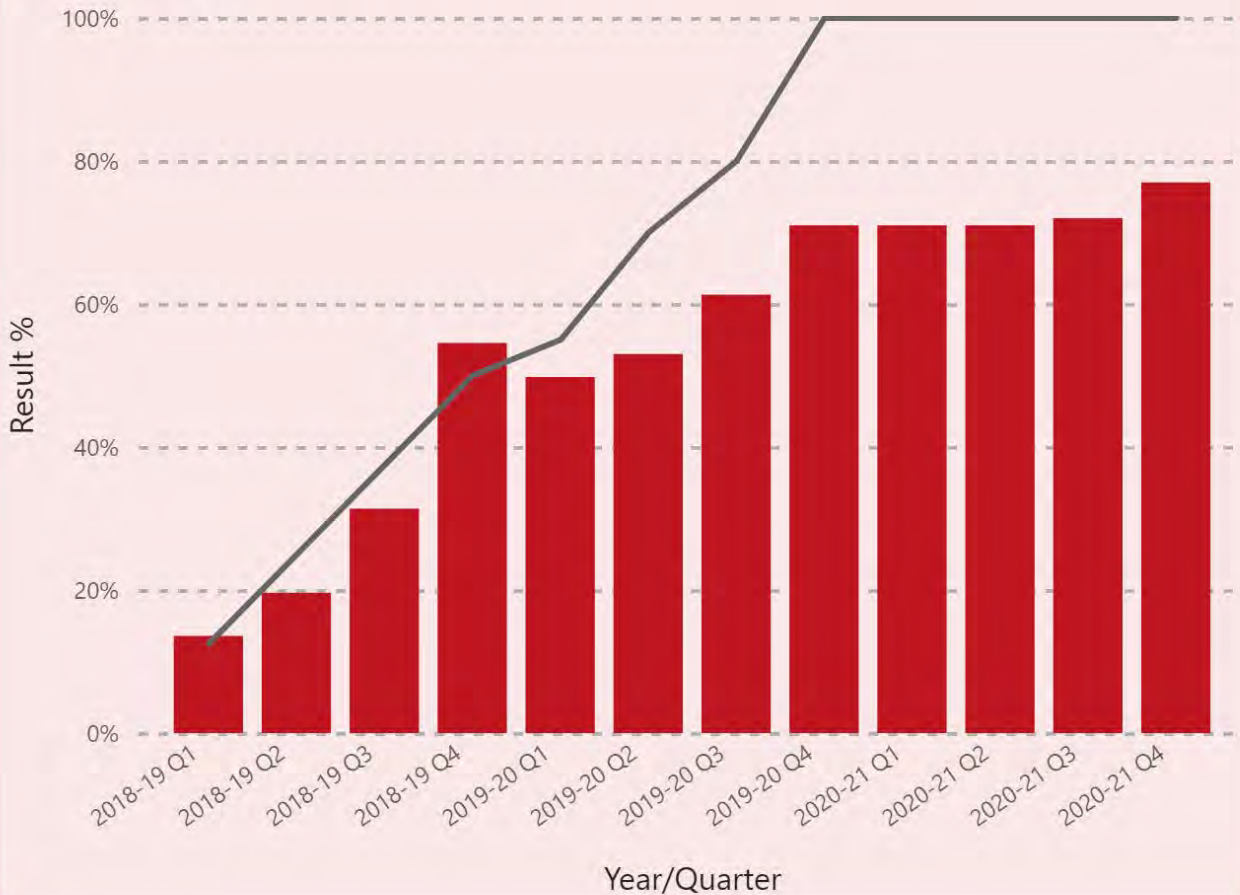
● Result ● Target



The percentage of Council staff completing Safeguarding Awareness Training

Performance by Quarter

● Result % ● Target %



Latest Result

77.0%

Current Year Target

100%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



The percentage of Council staff completing the Level 1 online module of the National Training Framework on violence against women, domestic abuse and sexual violence.

Performance by Quarter



Latest Result

70.0%

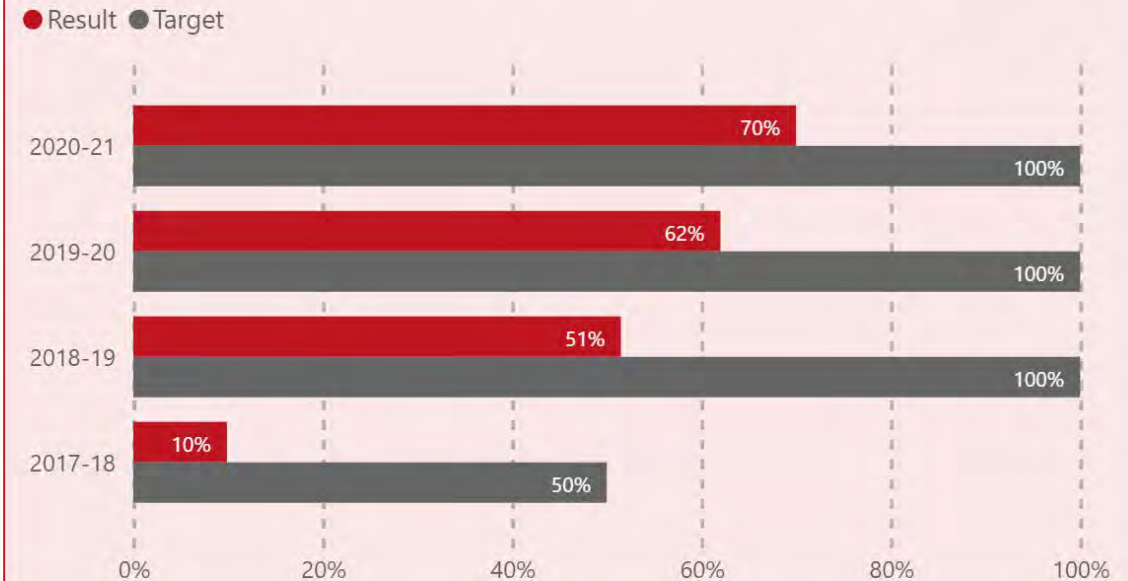
Current Year Target

100%

Latest Performance: RAG vs Targ...



Year End Result



The percentage of high risk domestic abuse victims referred by South Wales Police attempted contact by the specialist service within one calendar day of receiving the referral

Performance by Quarter

● Result % ● Target %



Latest Result

89.0%

Current Year Target

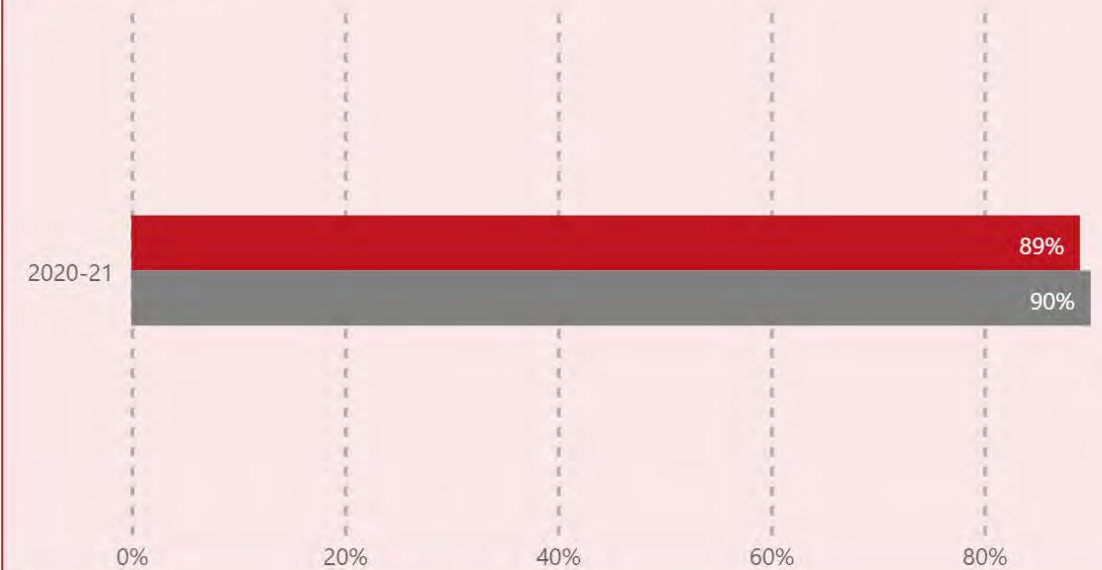
90.0%

Latest Performance: RAG vs Target



Year End Result

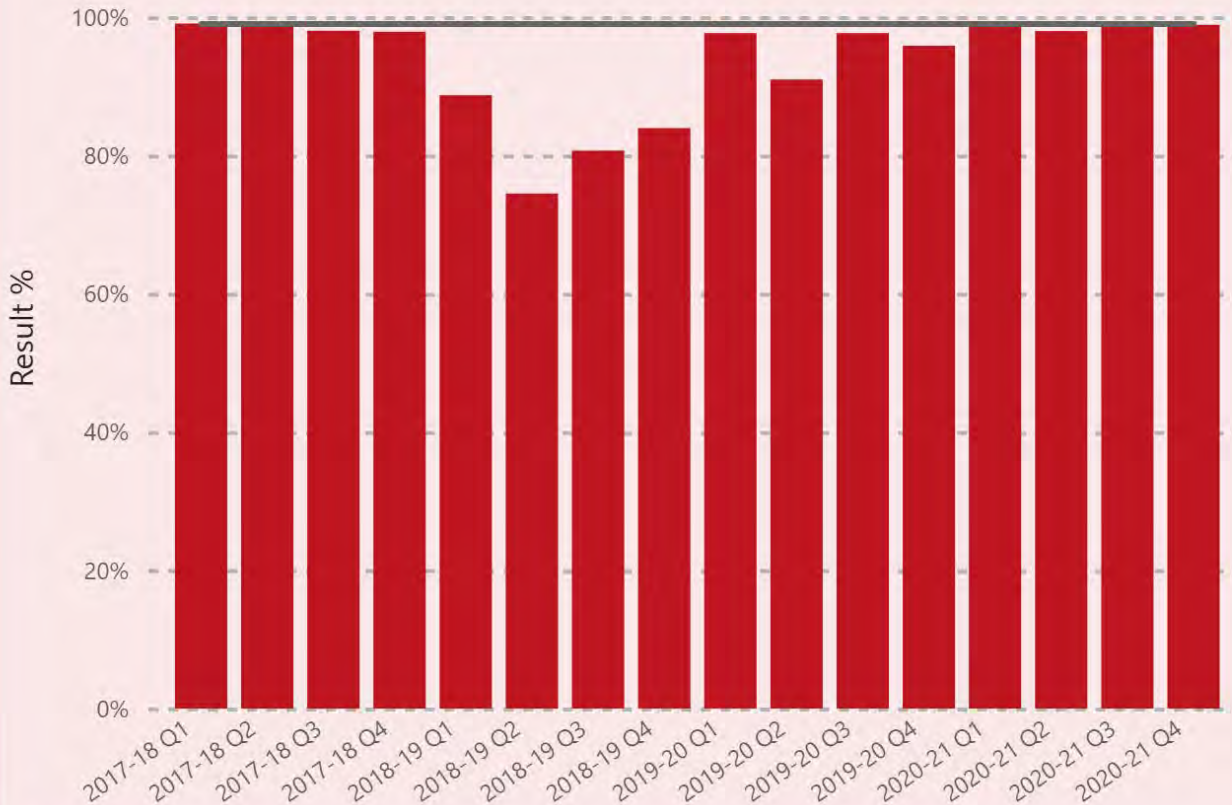
● Result ● Target



The percentage of adult protection enquiries completed within seven days

Performance by Quarter

● Result % ● Target %



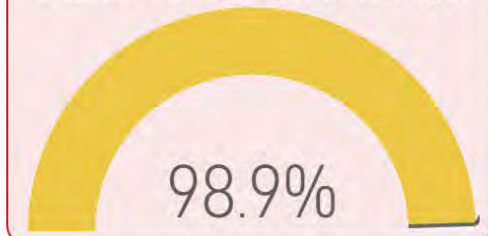
Latest Result

98.9%

Current Year Target

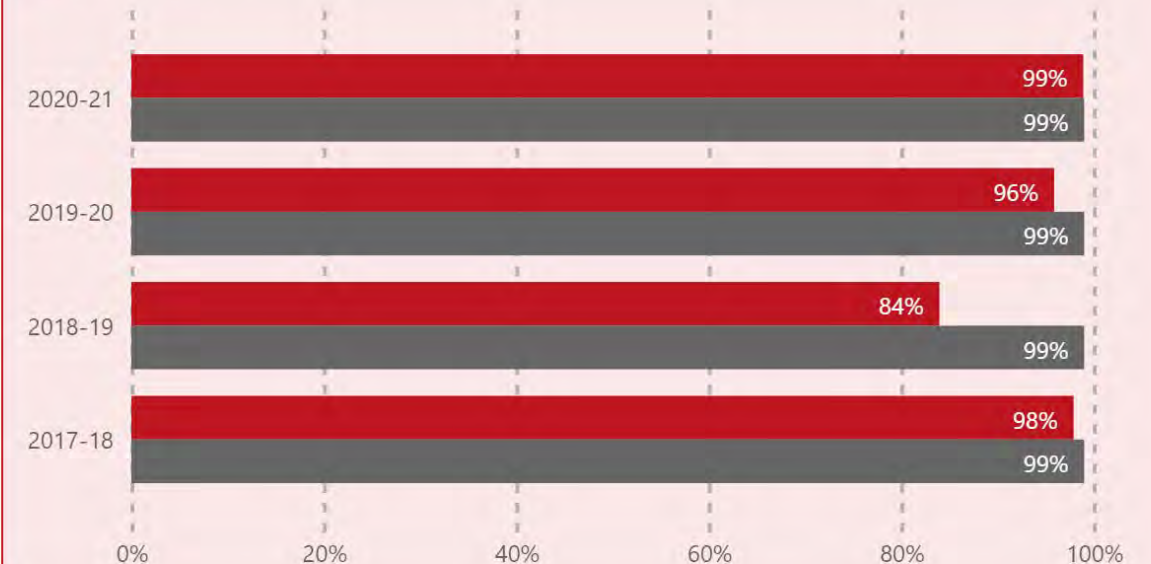
99.0%

Latest Performance: RAG vs Target

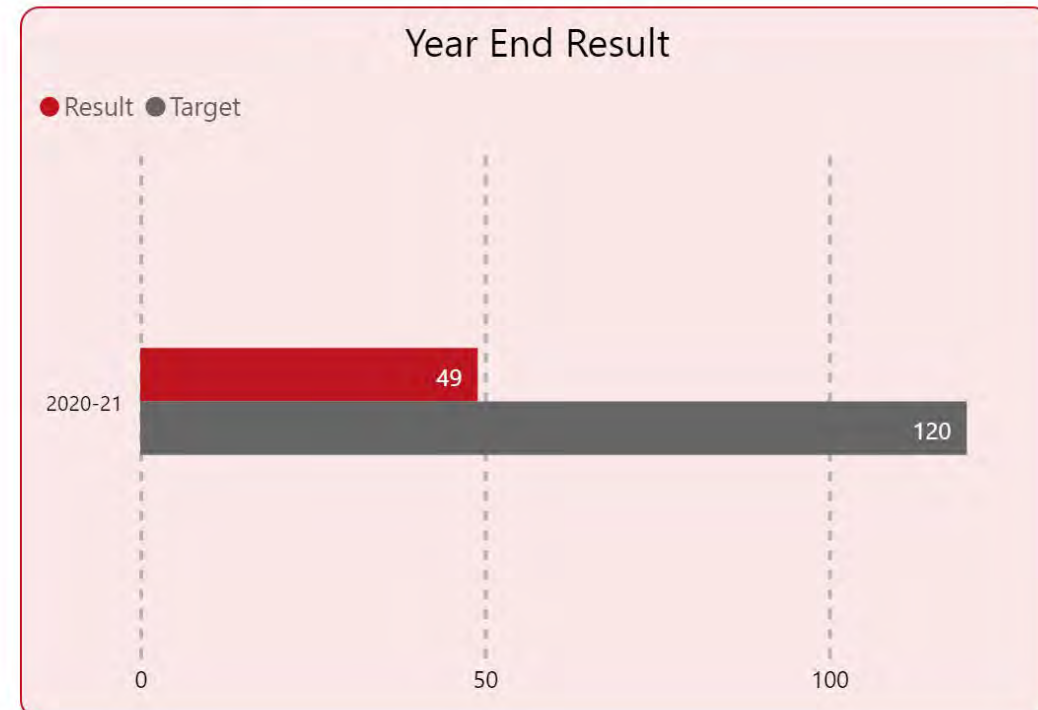
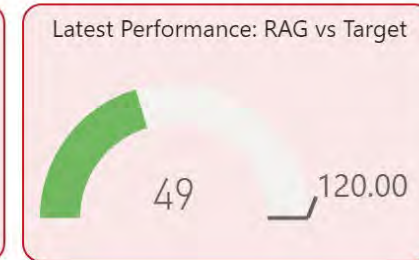
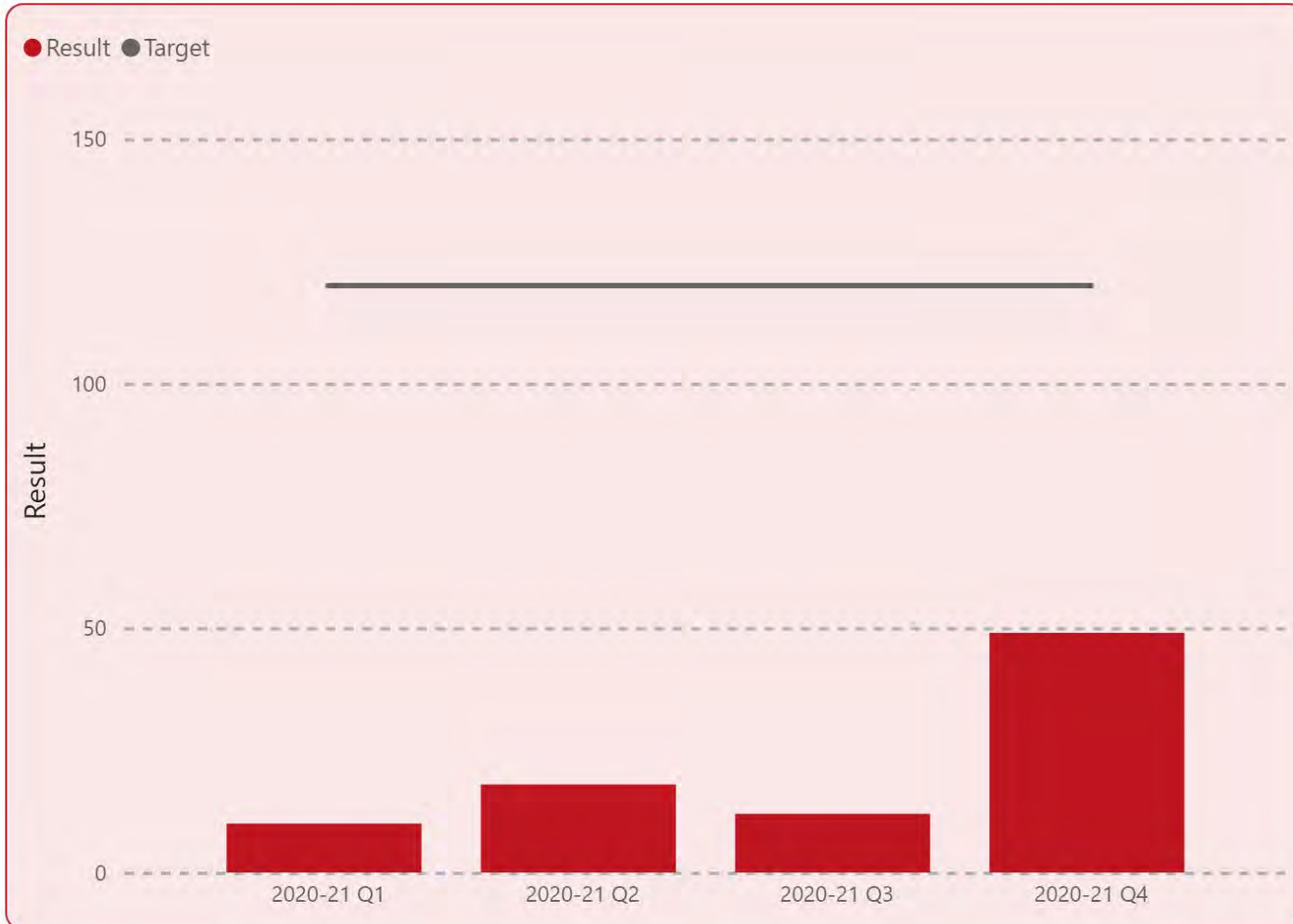


Year End Result

● Result ● Target



The number of first time entrants into the Youth Justice system



The percentage of children re-offending within six months of their previous offence

Performance by Quarter

● Result % ● Target %



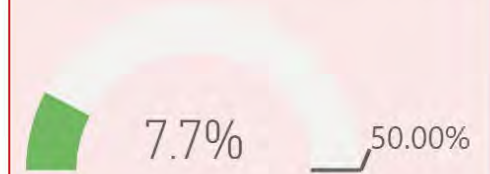
Latest Result

7.7%

Current Year Target

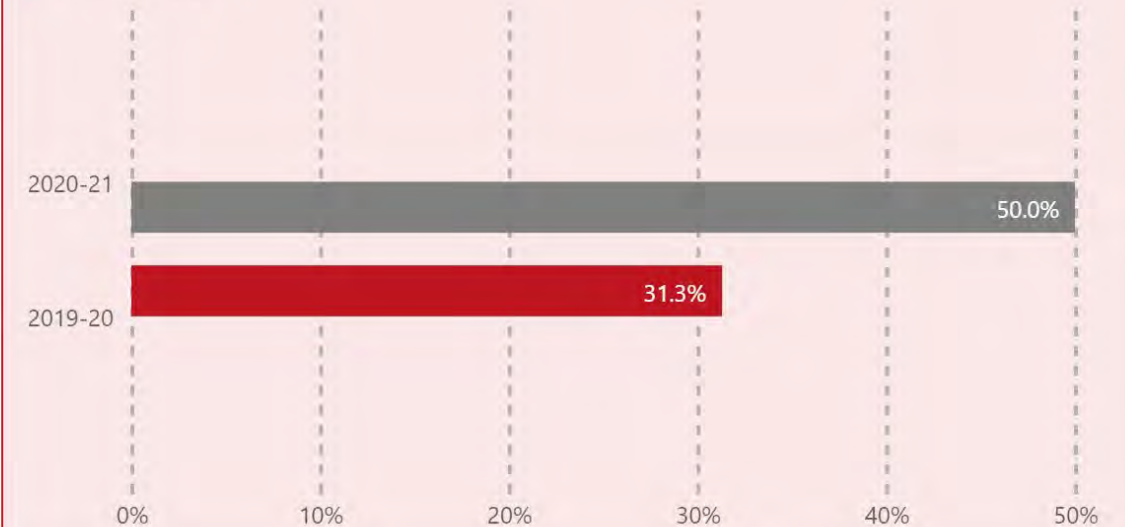
50%

Latest Performance: RAG vs Target

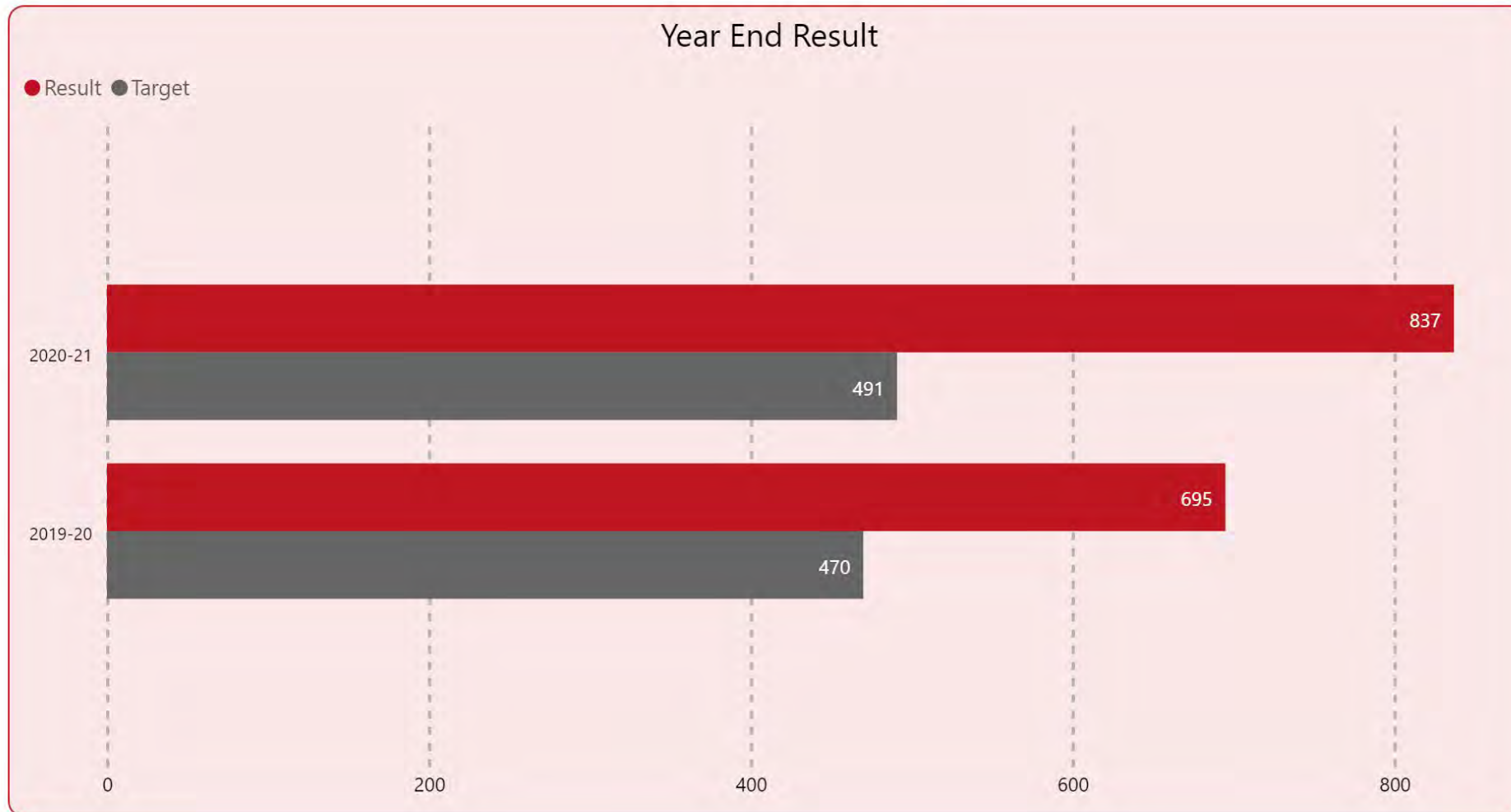


Year End Result

● Result ● Target



The number of staff with Welsh language skills



Latest Result

837

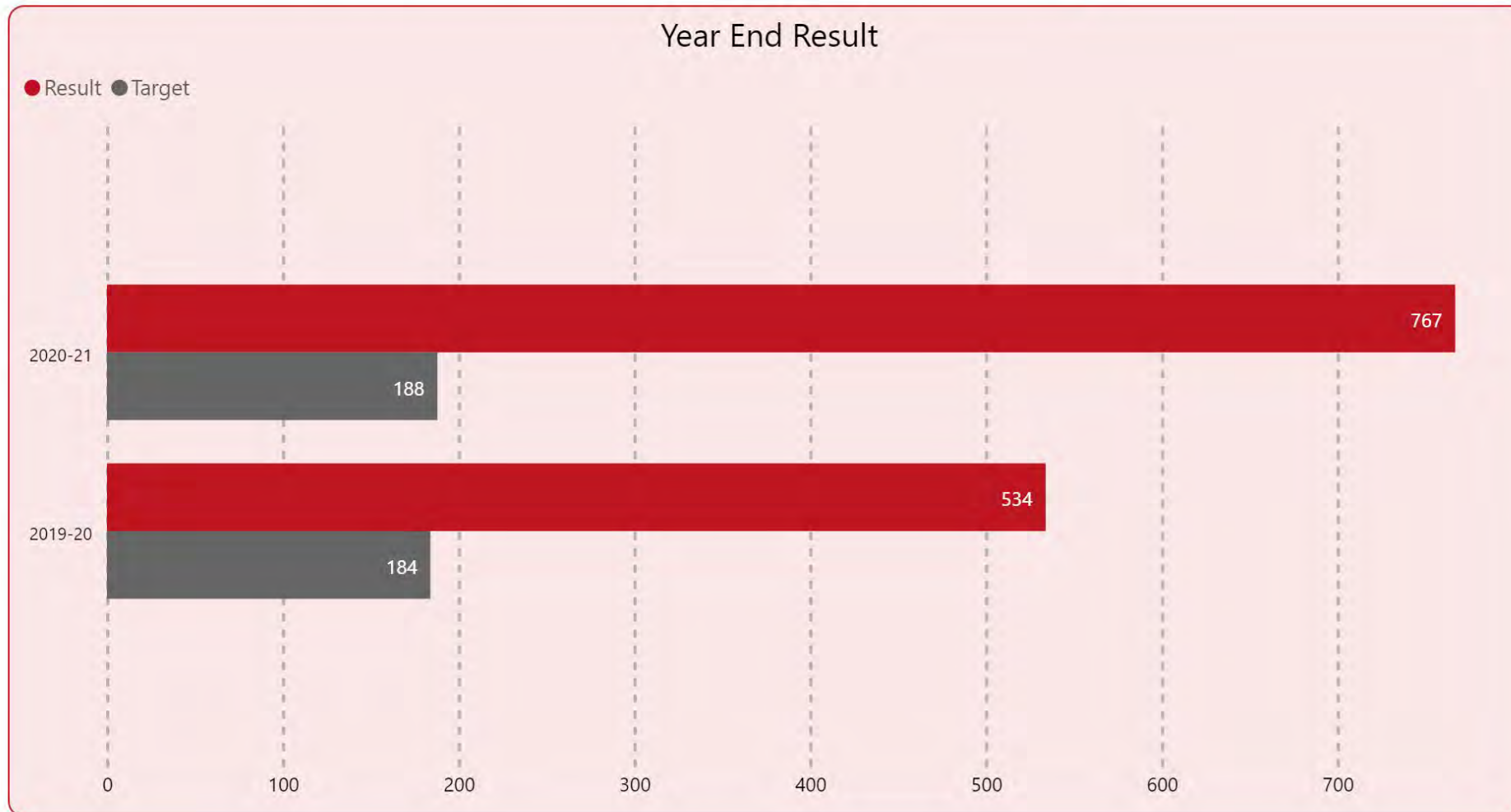
Current Year Target

491

Latest Performance: RAG vs Target



The number of staff attending Welsh language courses



Latest Result

767

Current Year Target

188

Latest Performance: RAG vs Target

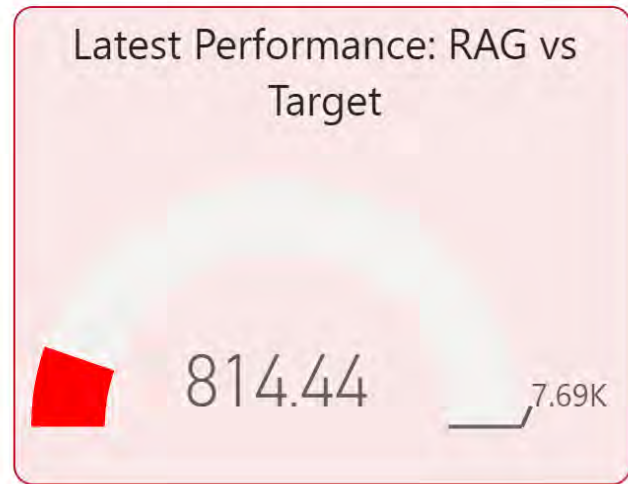


The number of visits to Local Authority sport and leisure centres during the year per 1,000 population where the visitor will be participating in physical activity



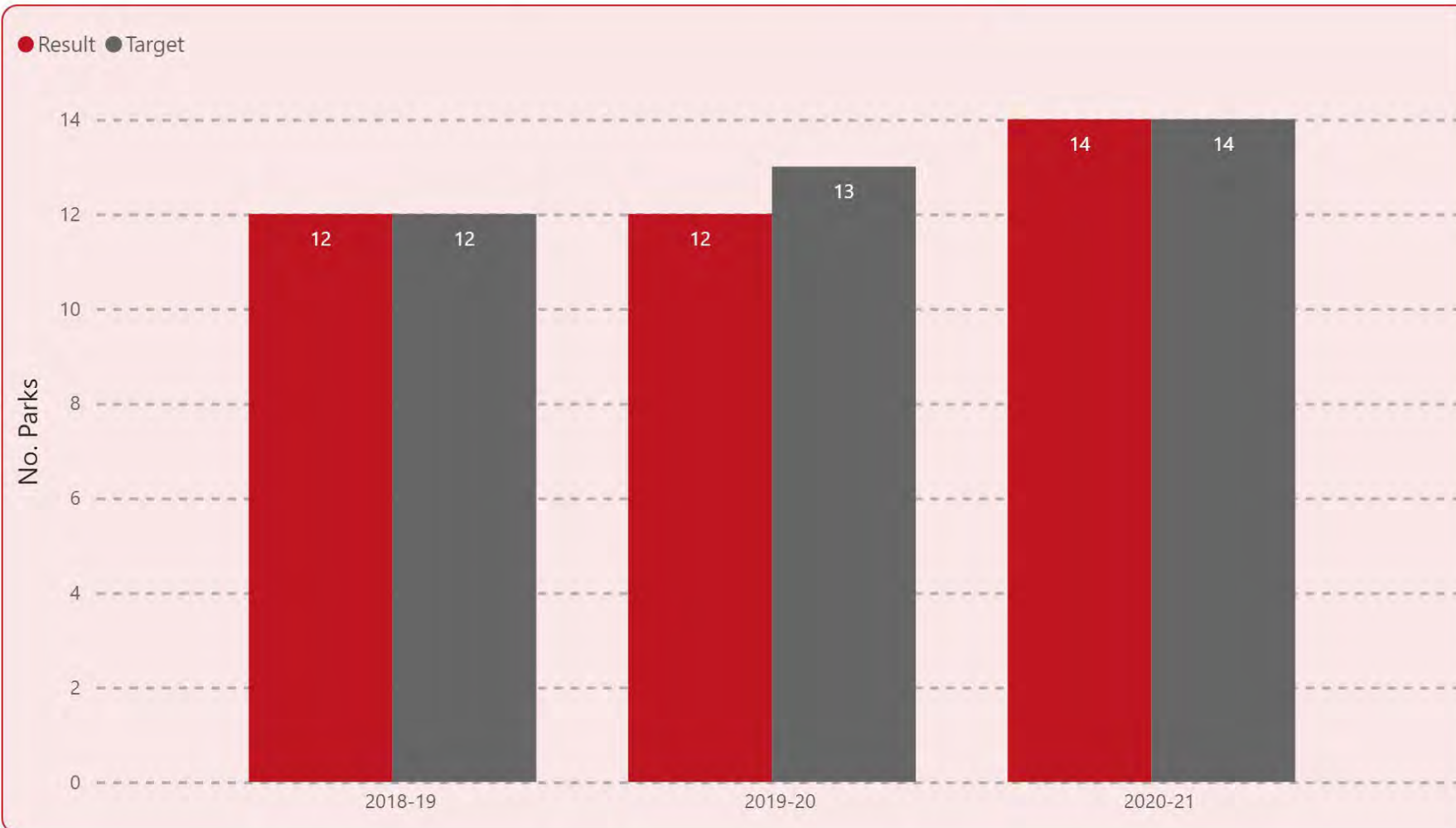
Latest Result
814

Current Year Target
7,692



Covid-19 has significantly affected KPI due to closure of centres during lockdowns and social distancing measures

The number of Green Flag parks and open spaces



Latest Result

14

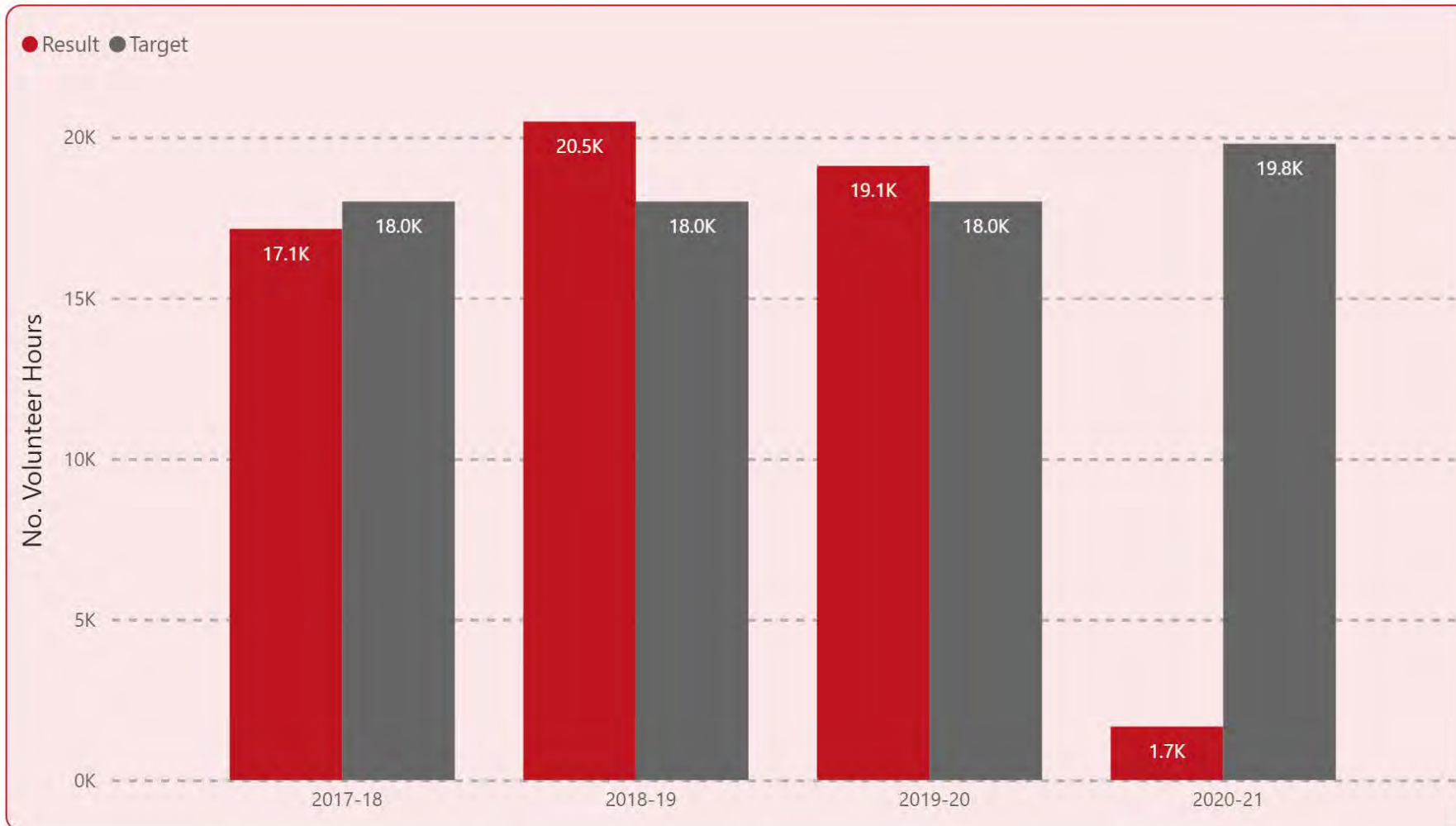
Current Year Target

14

Latest Performance: RAG vs Target

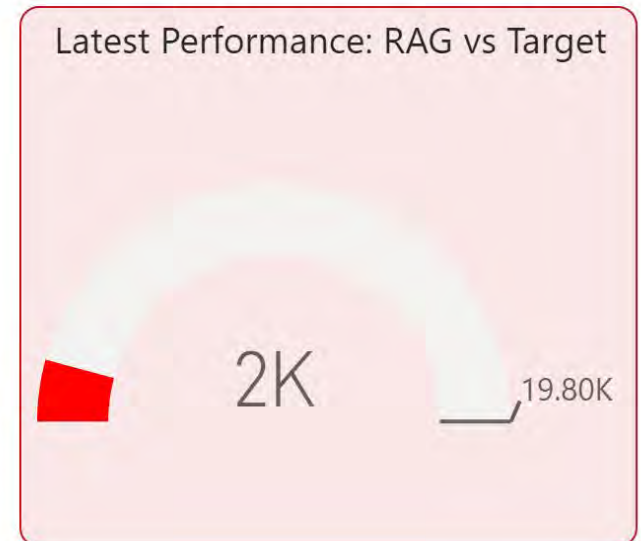


The number of volunteer hours committed to parks and green spaces



Latest Result
1,665

Current Year Target
19,800

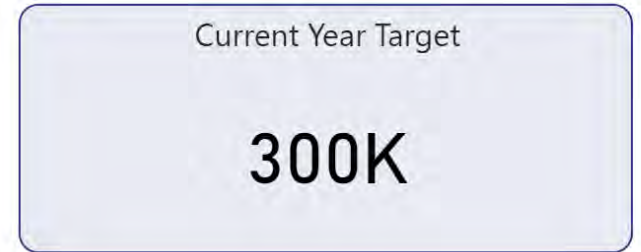
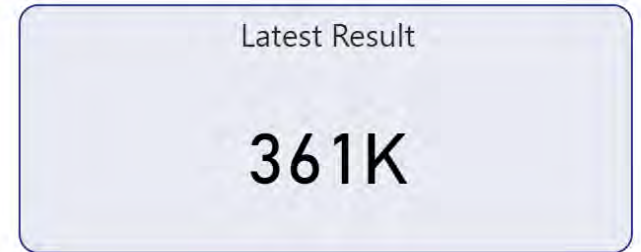
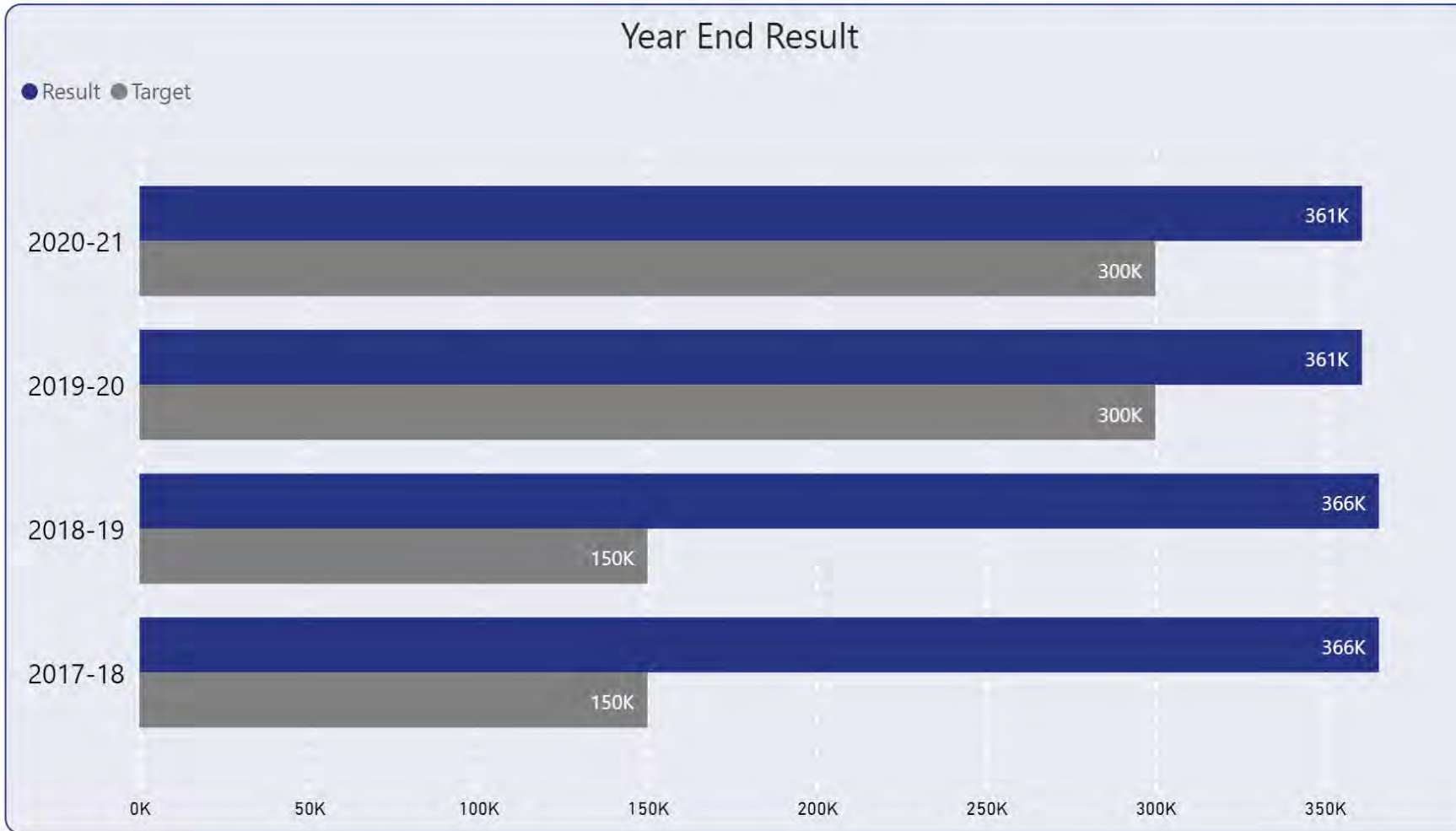


WBO 5 A Capital City That Works for Wales PDF Version

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The amount of 'Grade A' office space committed to in Cardiff (sq. ft.). (This is a rolling two-year target.)

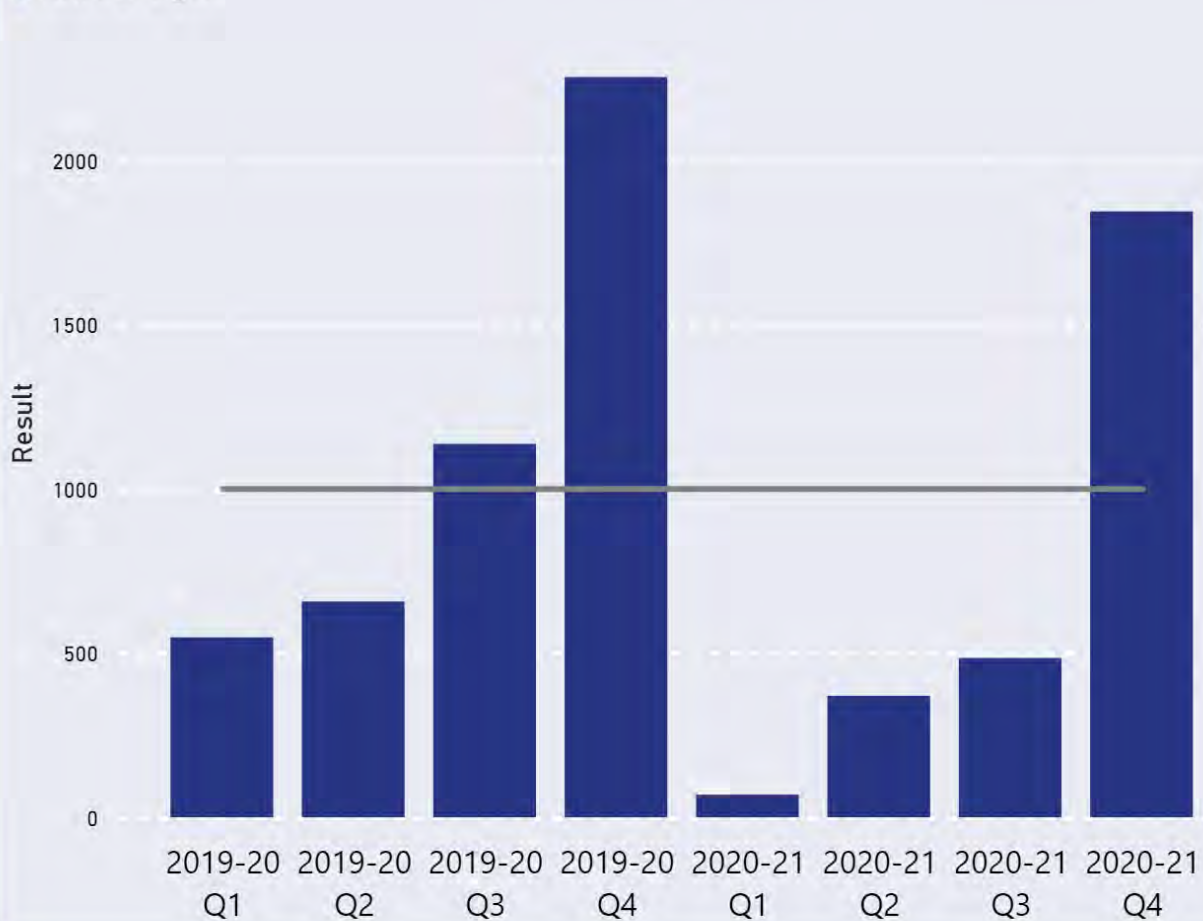


This is a 2 year rolling target, starting in 2019/20

Number of new jobs created and safeguarded

Performance by Quarter

● Result ● Target



Latest Result

1845

Current Year Target

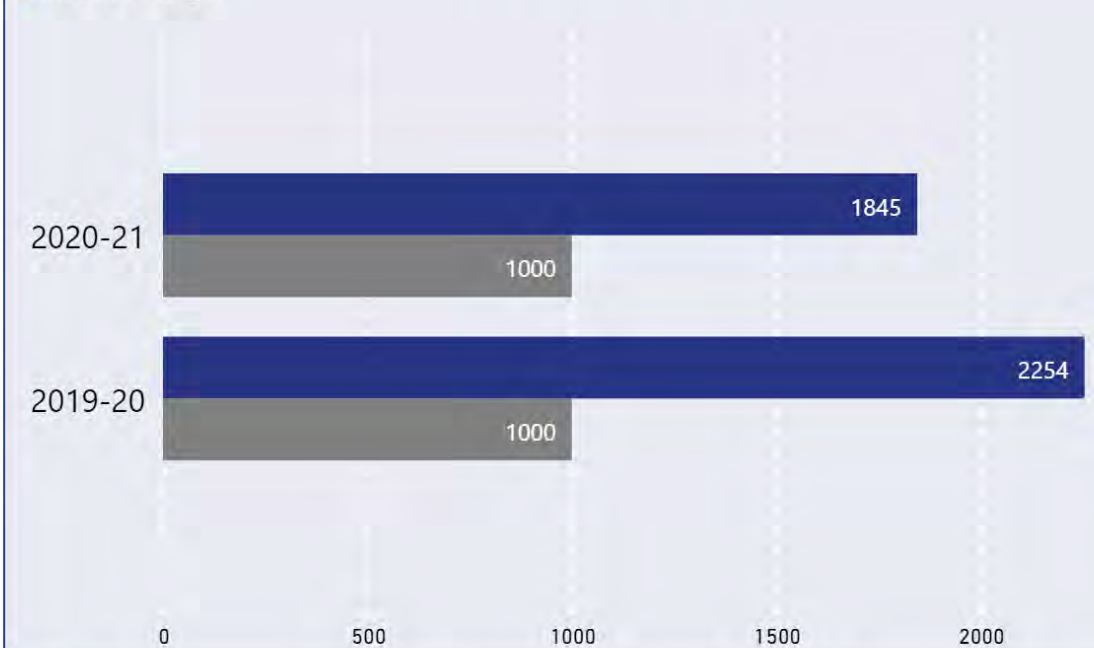
1000

Latest Performance: RAG vs Target

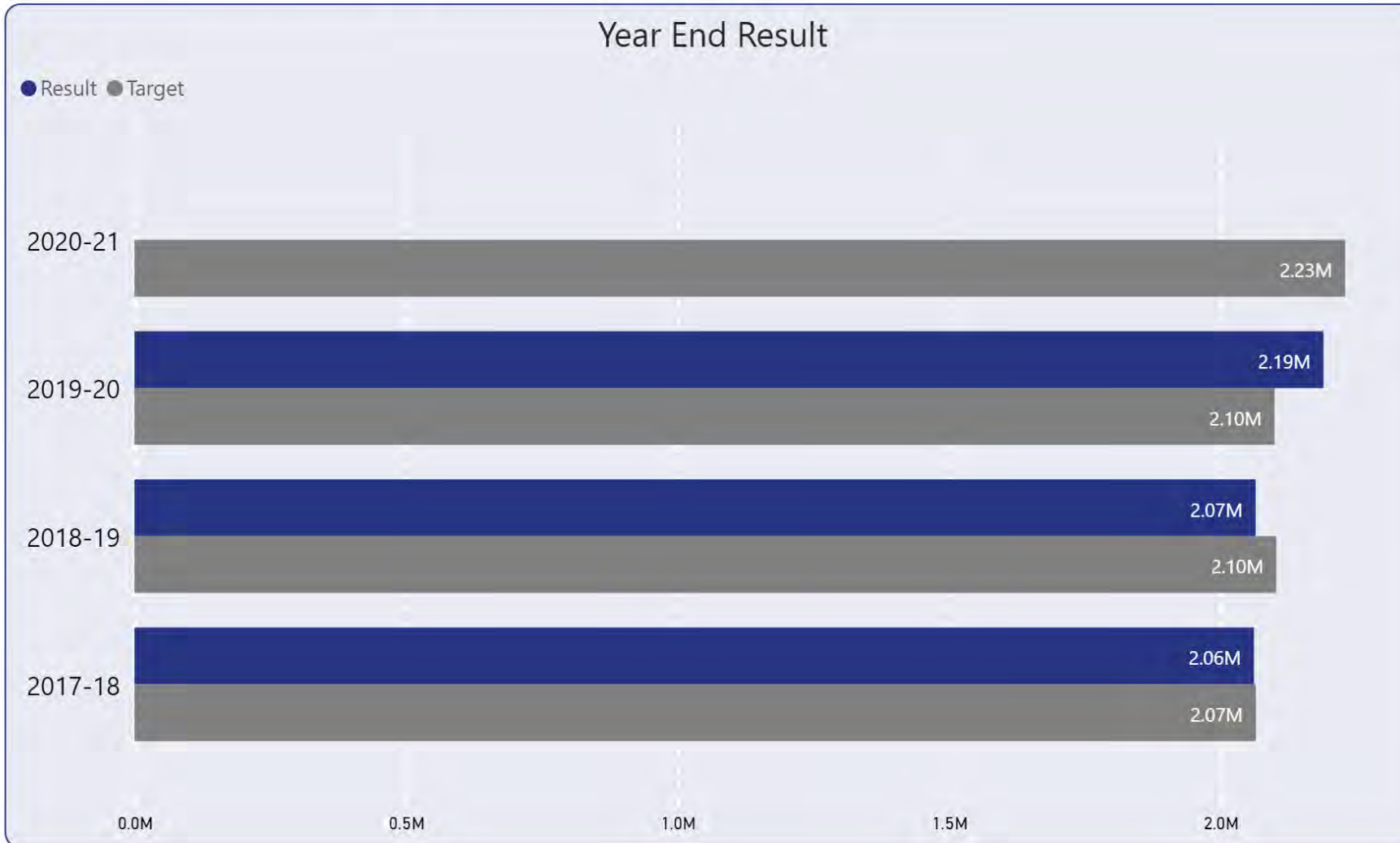


Year End Result

● Result ● Target



The number of staying visitors



Latest Result

2.19M

Current Year Target

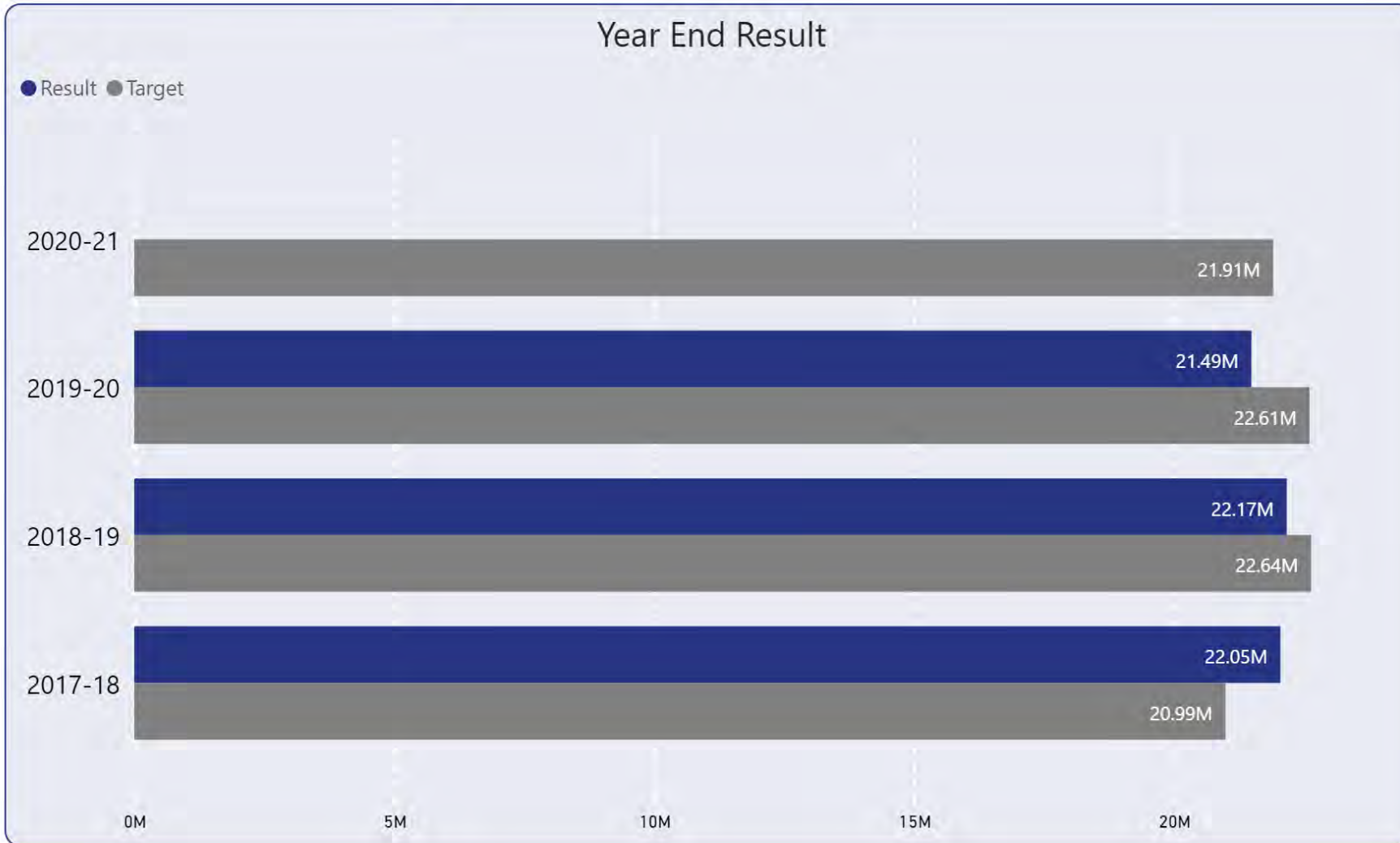
2.23M

Latest Performance: RAG vs Target

2.19M

2.10M

Total visitor numbers



Latest Result

21.49M

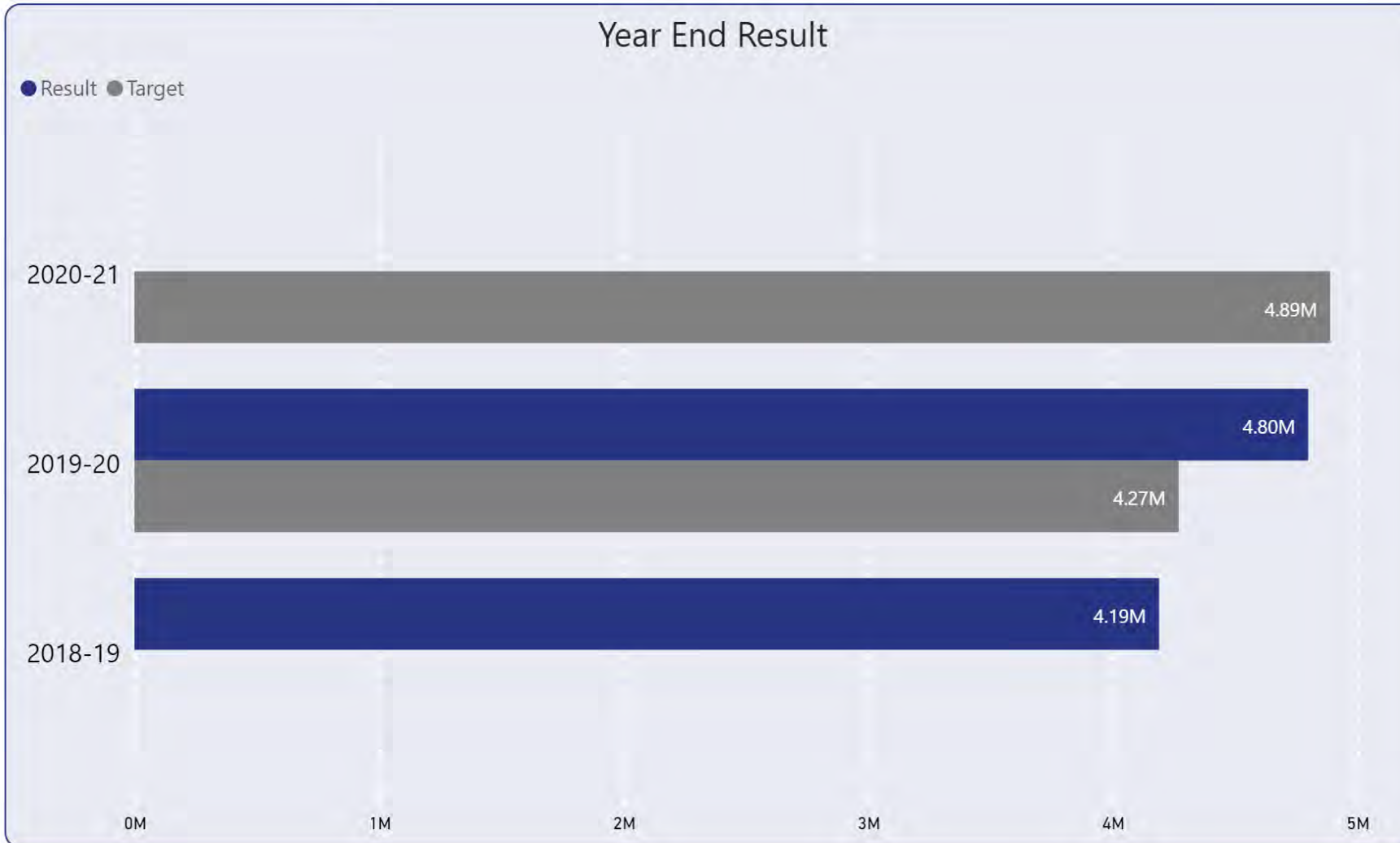
Current Year Target

21.91M

Latest Performance: RAG vs Target

21.49M vs 22.61M

Total Visitor Days



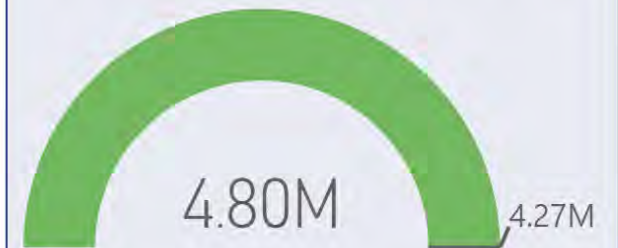
Latest Result

4.80M

Current Year Target

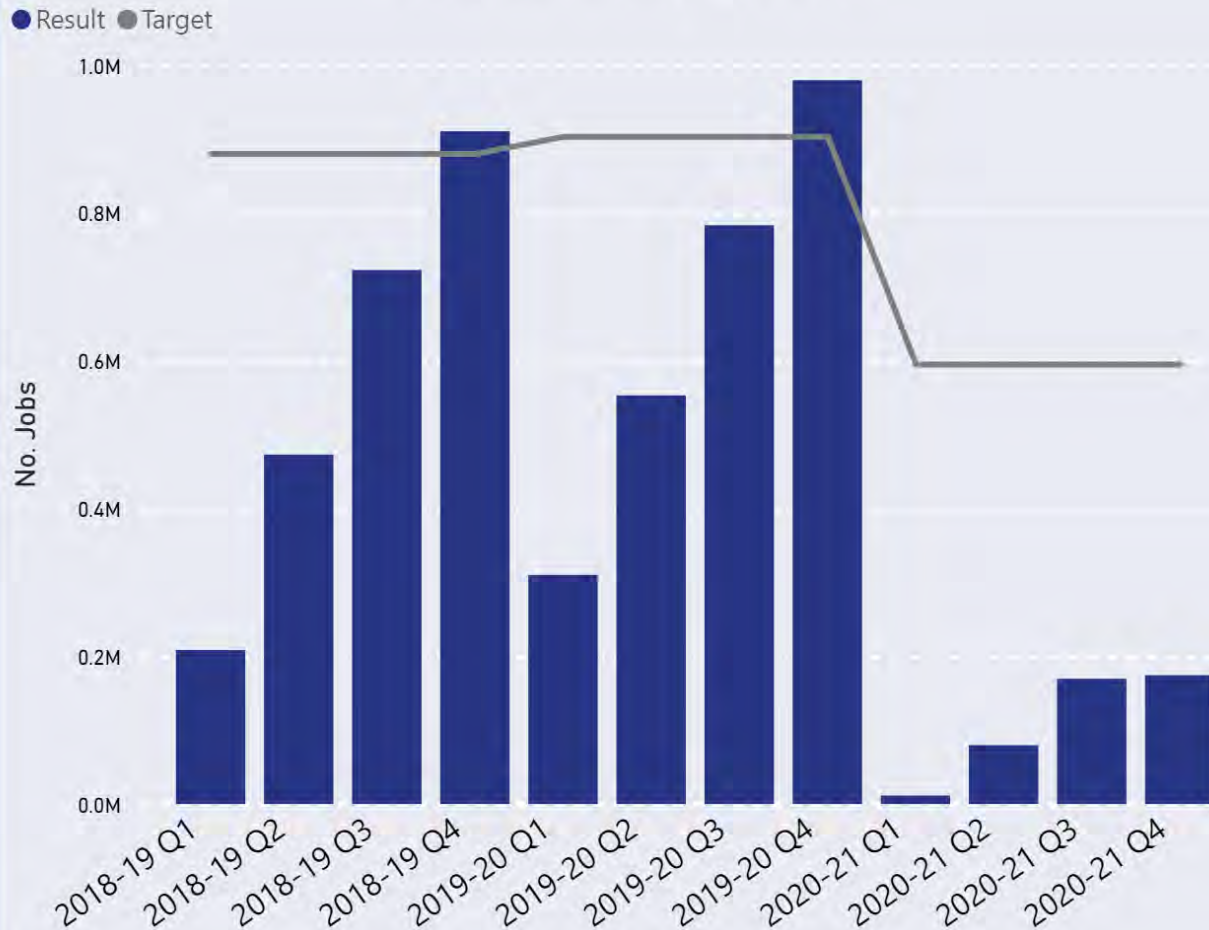
4.89M

Latest Performance: RAG vs Target



Attendance at Council Venues

Performance by Quarter



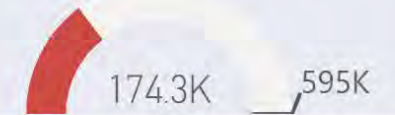
Latest Result

174.3K

Current Year Target

595K

Latest Performance: RAG vs Target

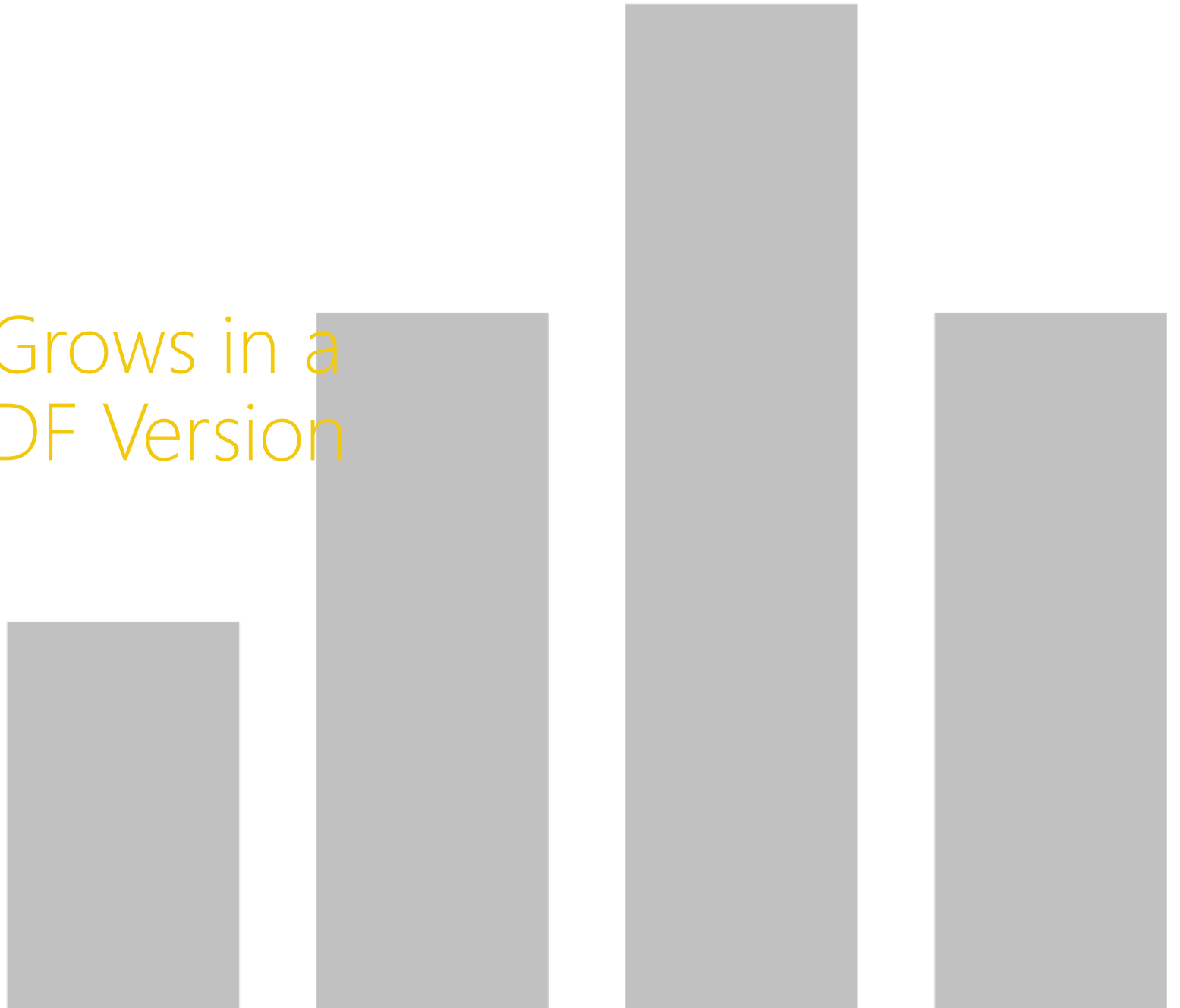


Year End Result



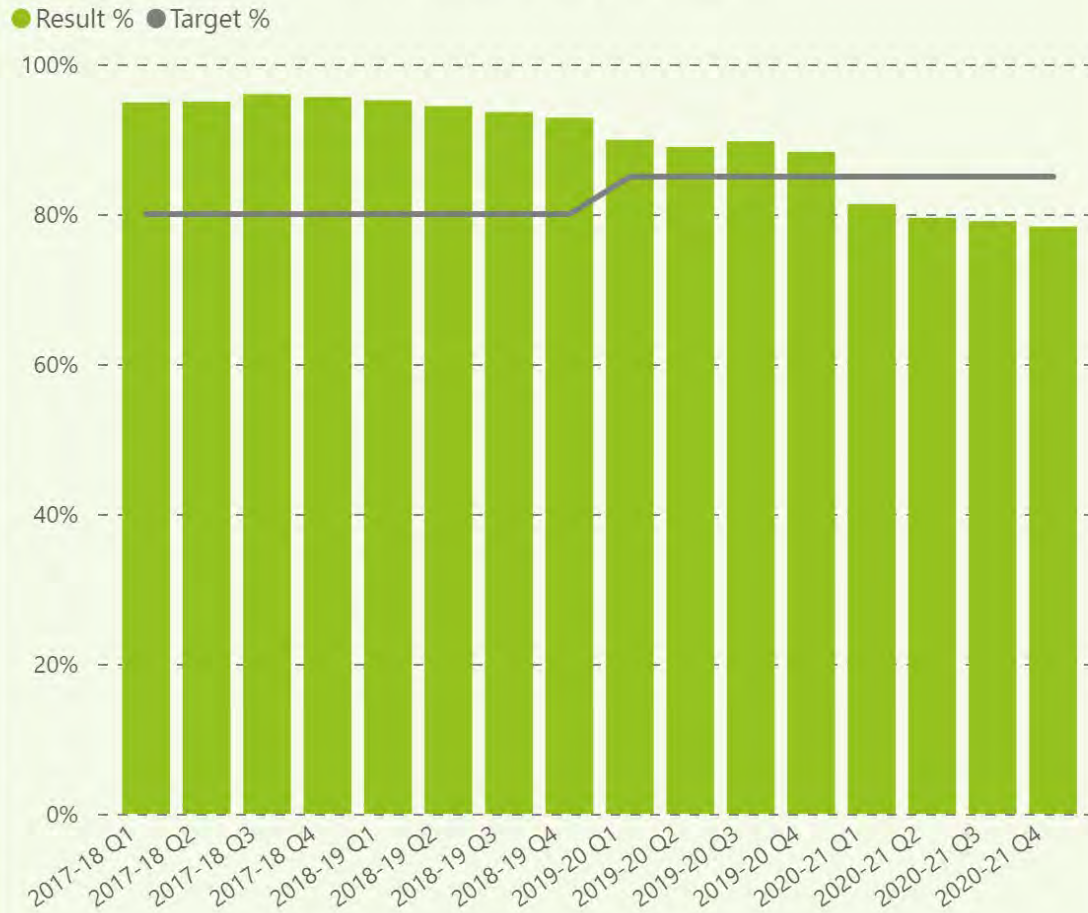
WBO 6 Cardiff Grows in a Resilient Way PDF Version

[View in Power BI](#) ↗



Percentage of householder planning applications determined within agreed time periods

Performance by Quarter



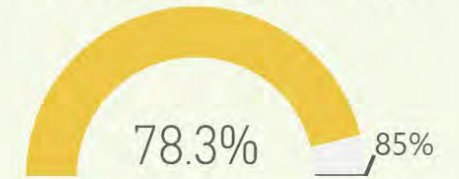
Latest Result

78.3%

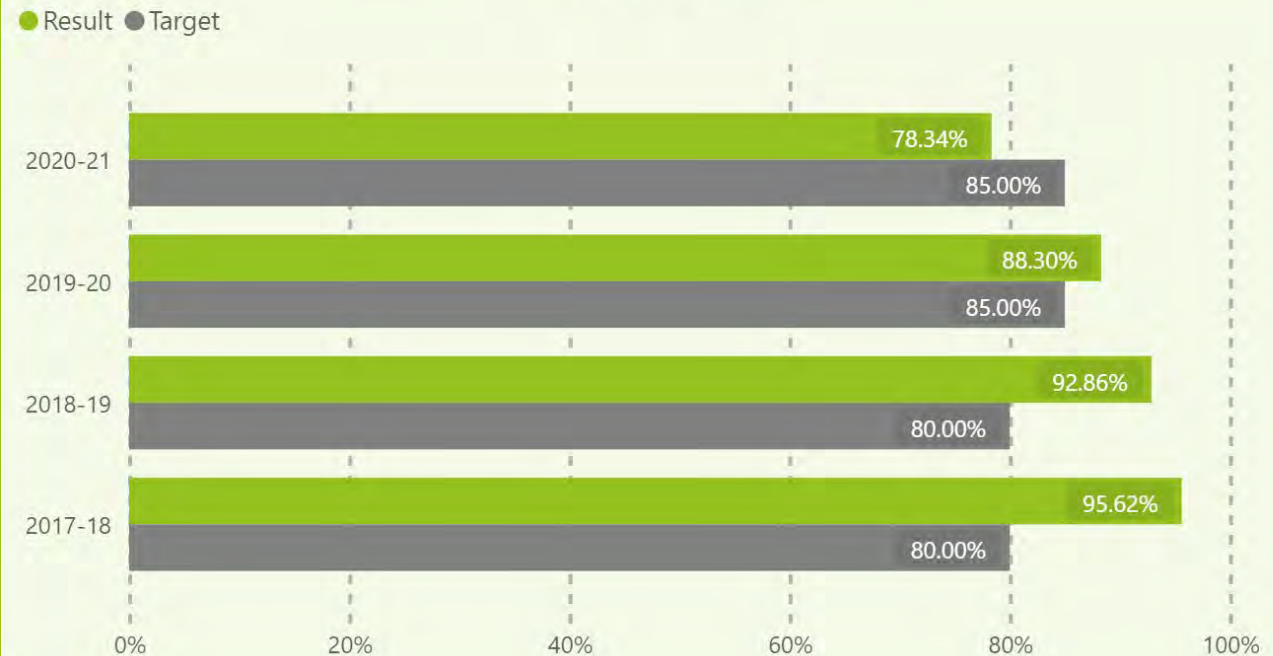
Current year target

85.0%

Performance: RAG vs Target

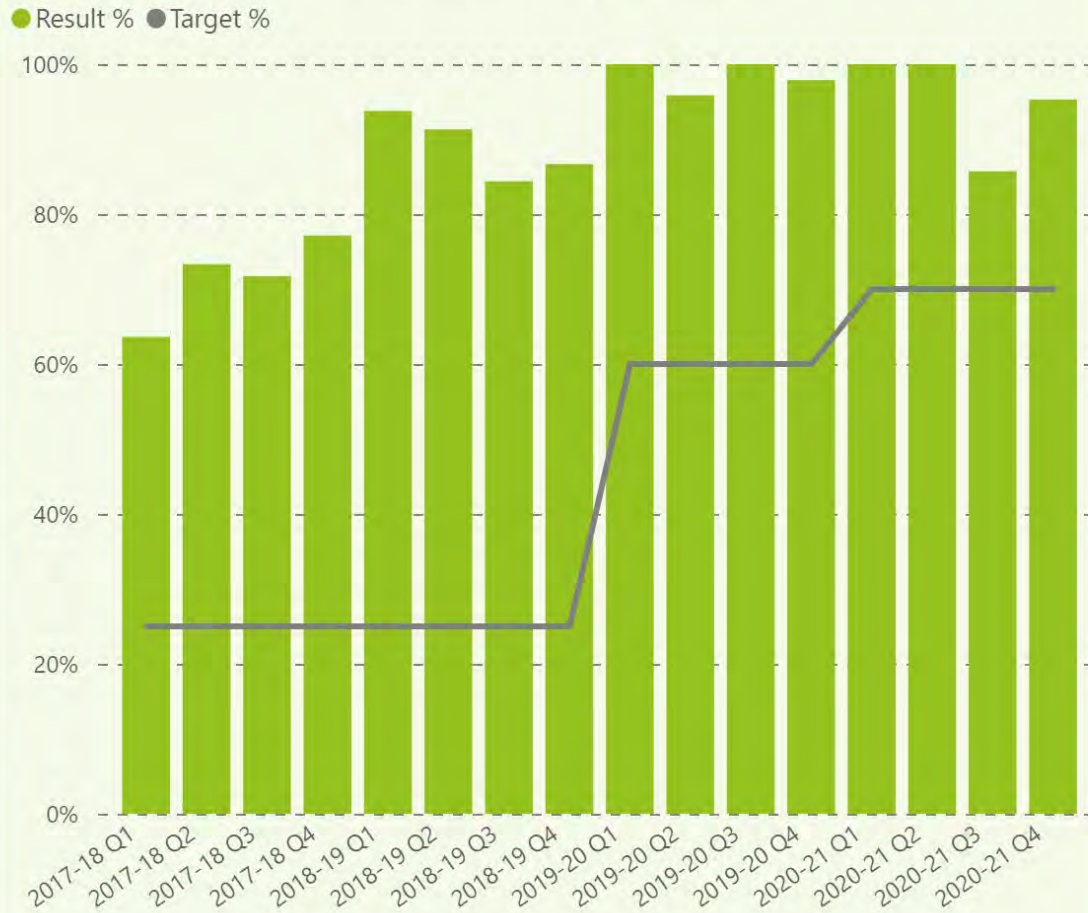


Year End Result



The percentage of major planning applications determined within agreed time periods

Performance by Quarter



Latest Result

95.3%

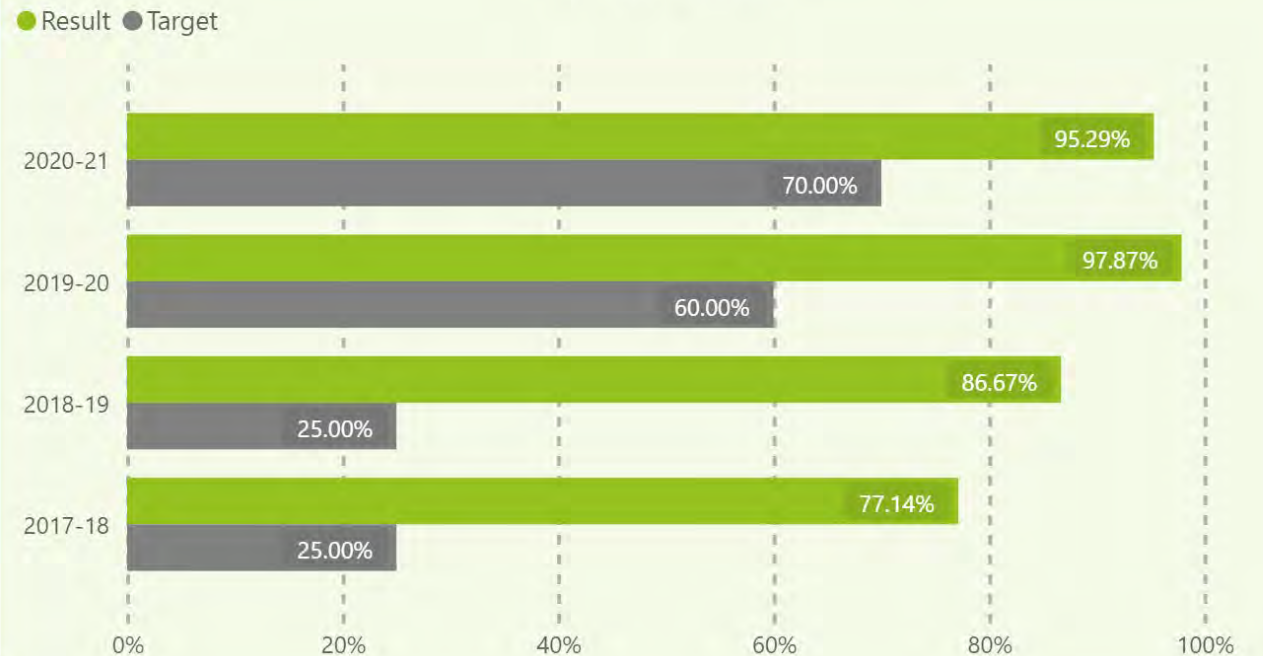
Current year target

70.0%

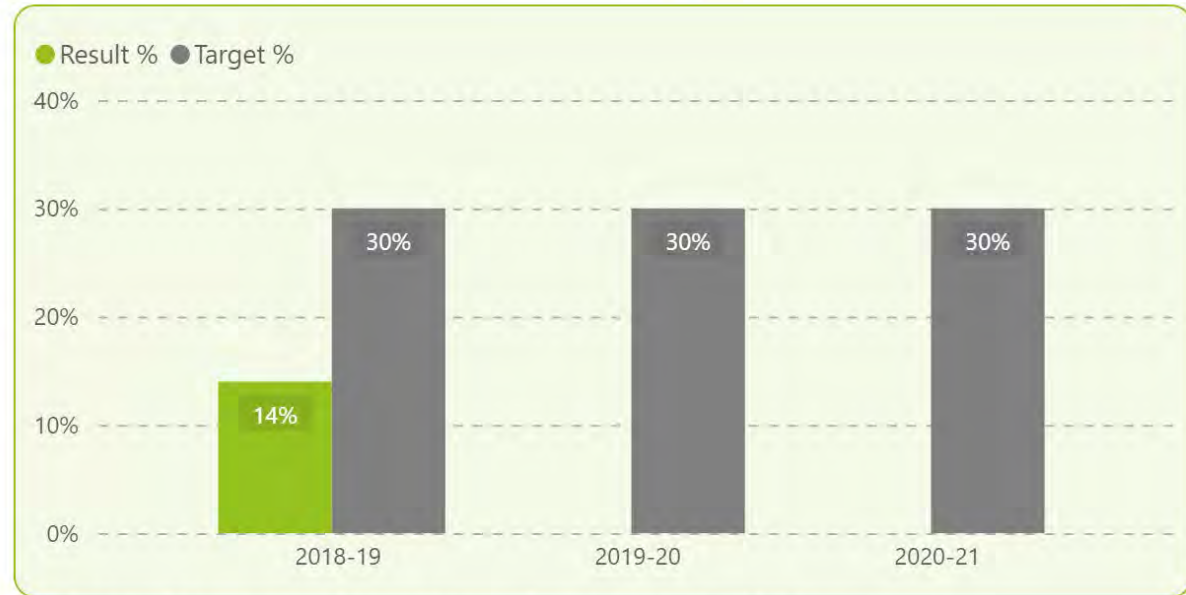
Performance: RAG vs Target



Year End Result

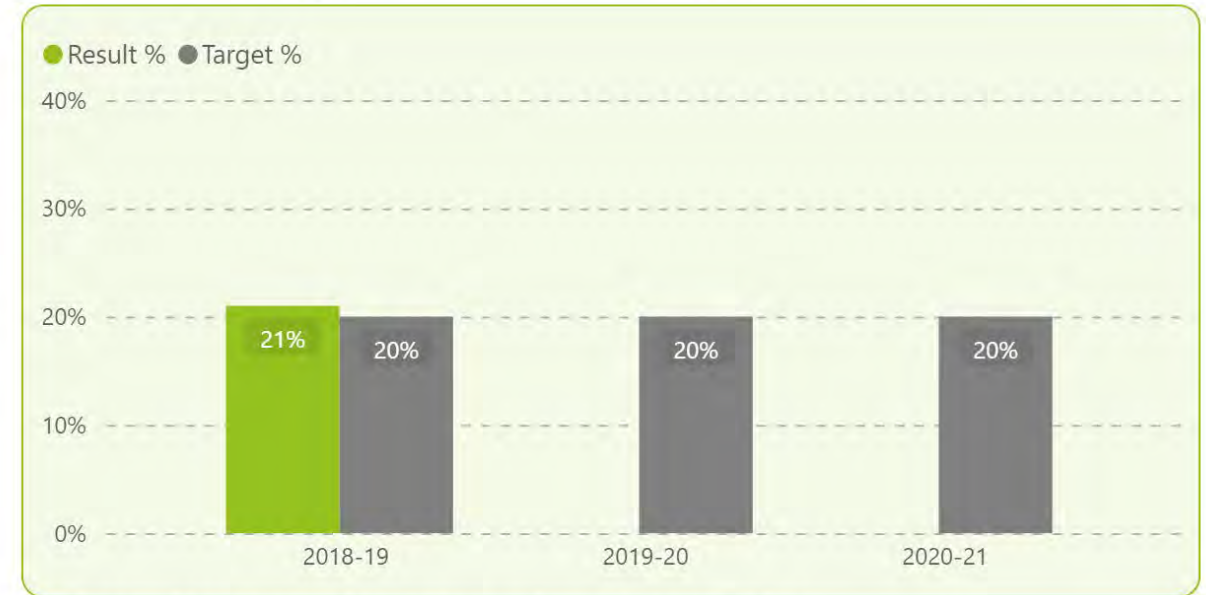


The percentage of affordable housing at completion stage provided in a development on greenfield sites



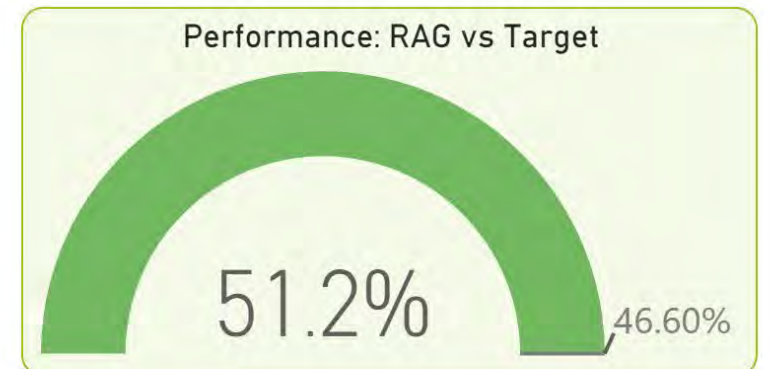
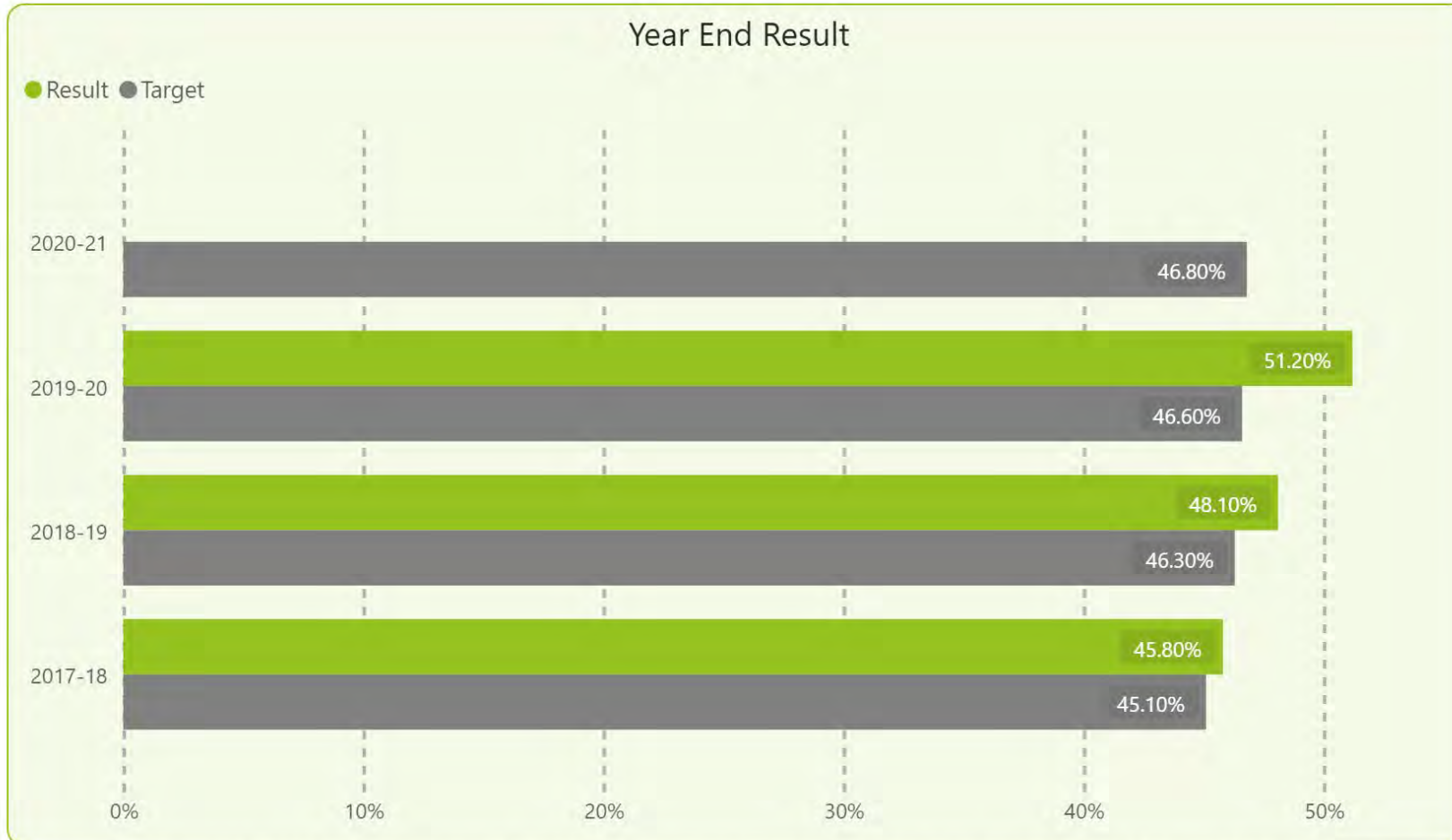
2019-20 and 2020-21 data has not been collected due to Covid-19

The percentage of affordable housing at completion stage provided in a development on brownfield sites



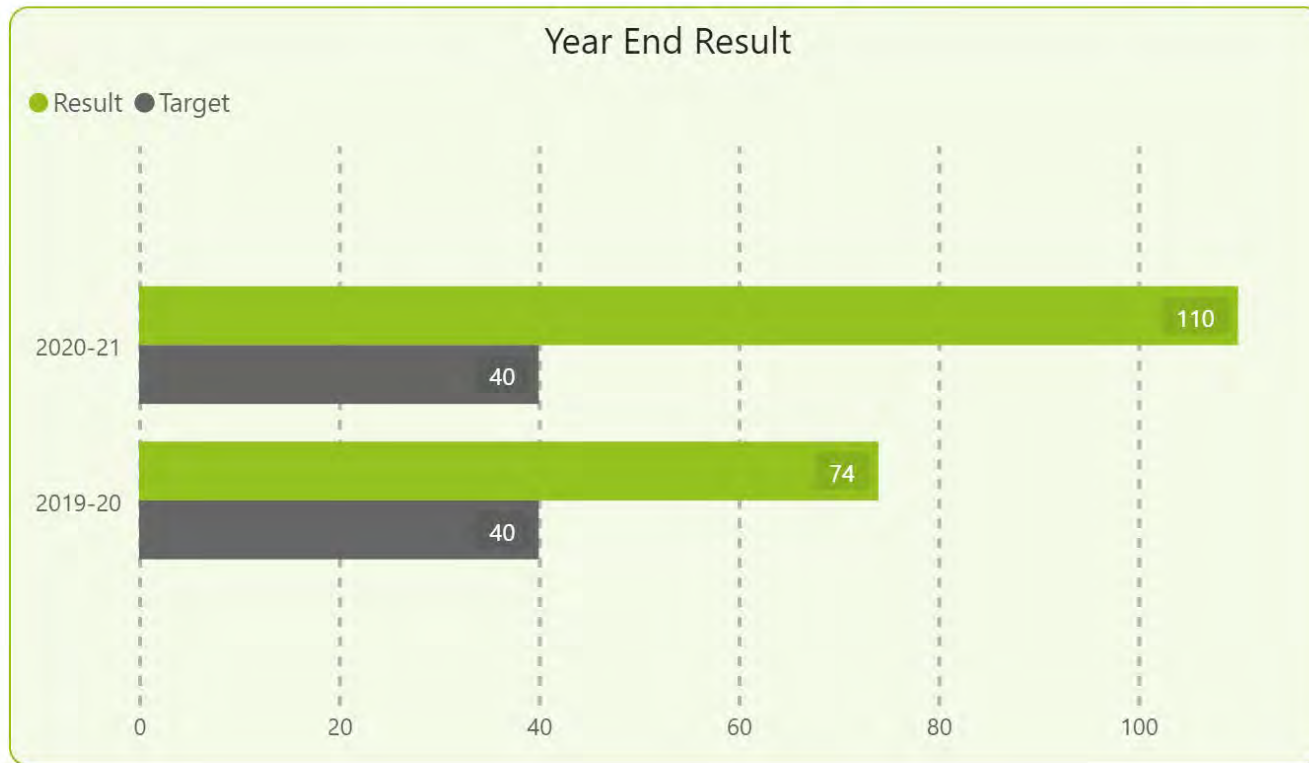
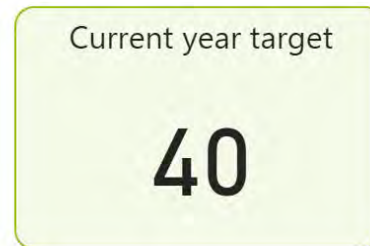
2019-20 and 2020-21 data has not been collected due to Covid-19

Modal Split for All Journeys: Proportion of People Travelling to Work by Sustainable Transport Modes



No result is available for 2020/21 as the Annual Transport Survey was not conducted due to Covid-19. If the survey had taken place, the results would not have been representative given the ever changing situation over the course of the year

The number of schools supported to develop an Active Travel Plan



The city wide annual average Nitrogen Dioxide (N02) concentrations at roadside locations



Latest Result

22 µg/m³

Current year target

30 µg/m³

Performance: RAG vs Target



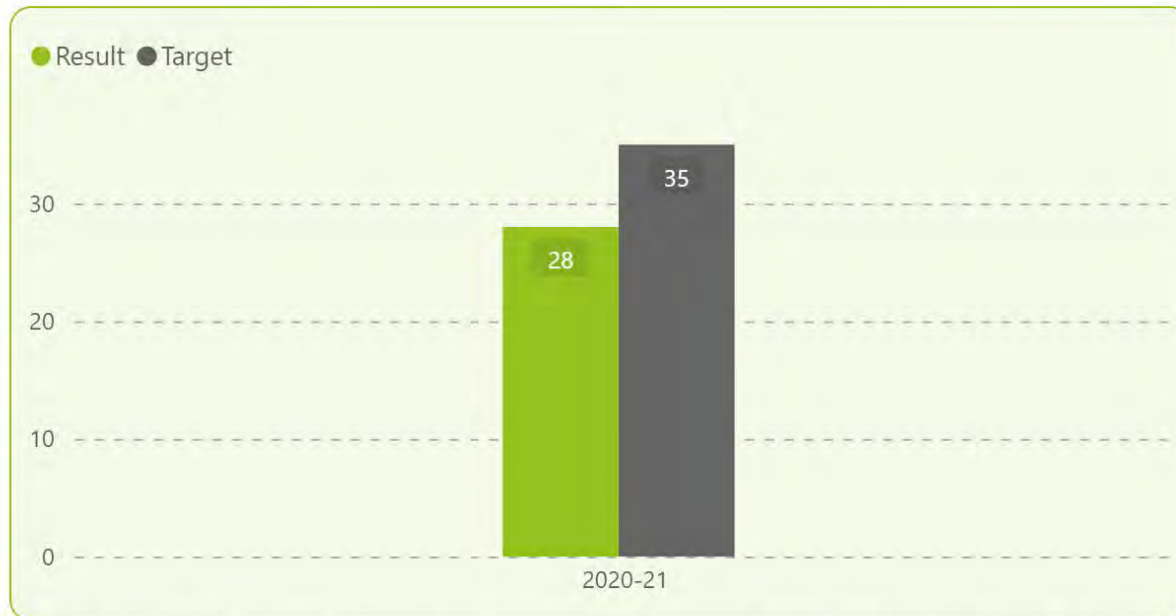
The Nitrogen Dioxide (N02) concentrations within Air Quality Management Areas (AQMA)

Latest Result

28 $\mu\text{g}/\text{m}^3$

Current year target

35 $\mu\text{g}/\text{m}^3$



There are four Air Quality Management Areas which are located in the City Centre, Llandaff, Ely Bridge and Stephenson Court

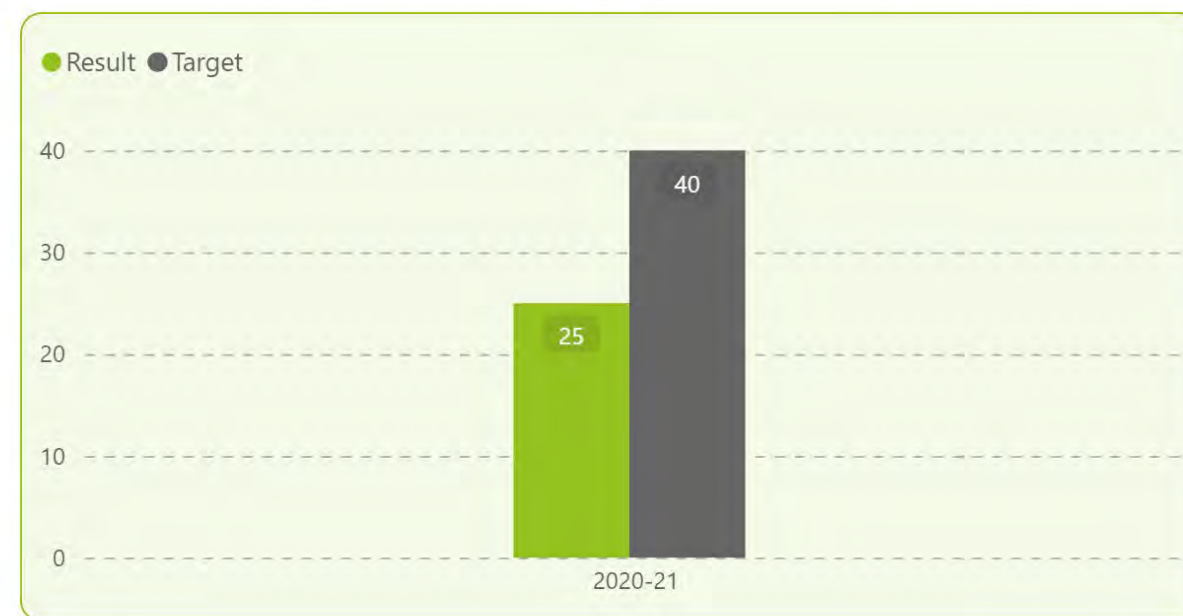
Legal compliance with EU Limit Value for Nitrogen Dioxide (N02) in Castle Street (target for December 2021)

Latest Result

25 $\mu\text{g}/\text{m}^3$

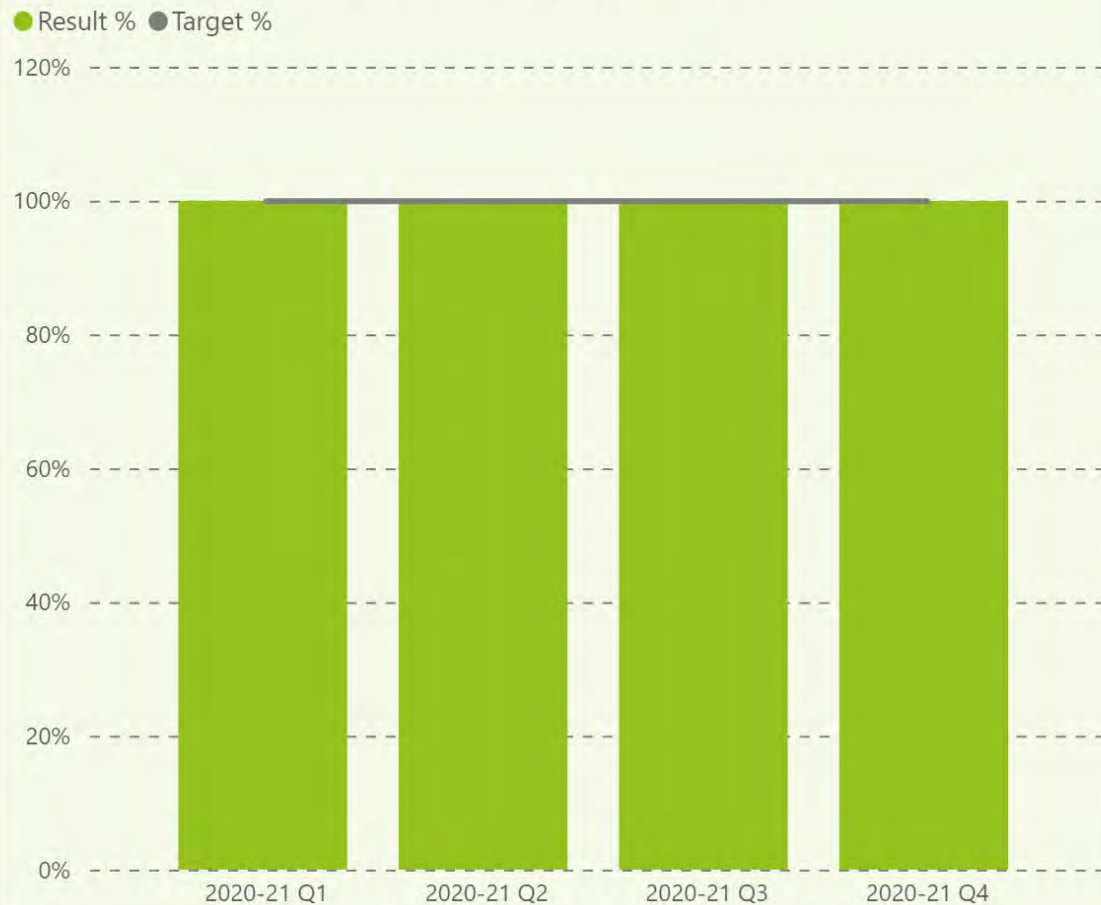
Current year target

40 $\mu\text{g}/\text{m}^3$



The percentage of planned recycling and waste collections achieved

Performance by Quarter



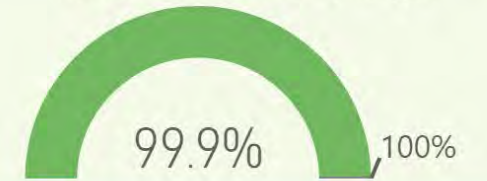
Latest Result

99.9%

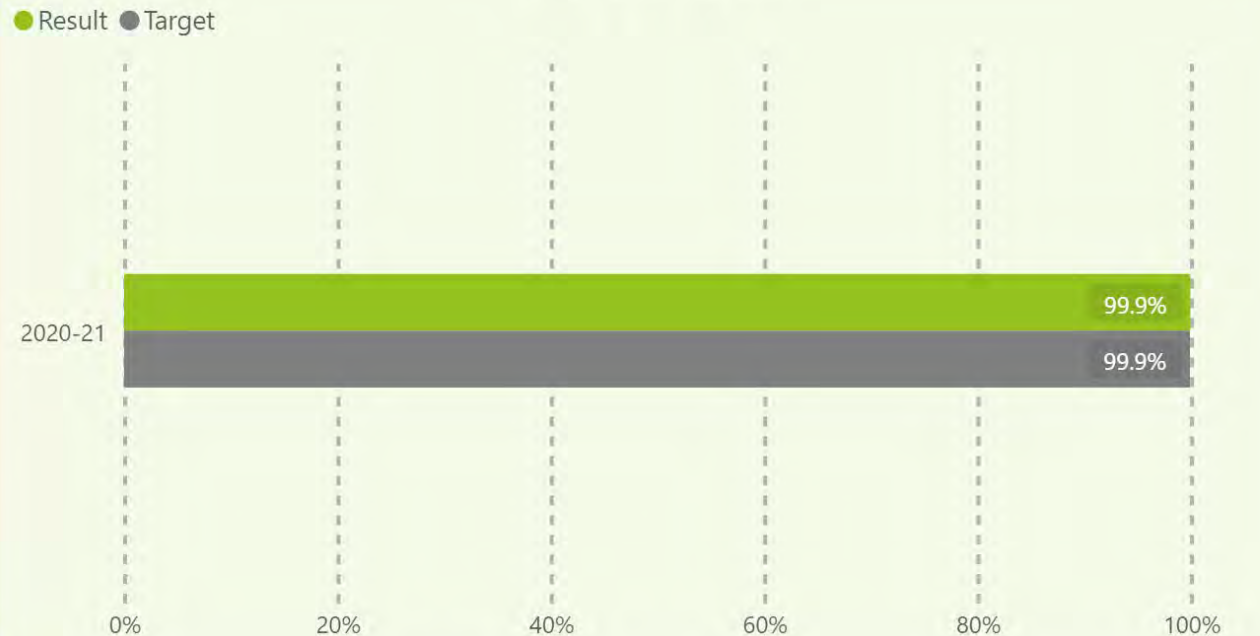
Current year target

99.9%

Performance: RAG vs Target



Year End Result



The percentage of municipal waste collected and prepared for re-use and / or recycled

Performance by Quarter



Annual Result

55.80%

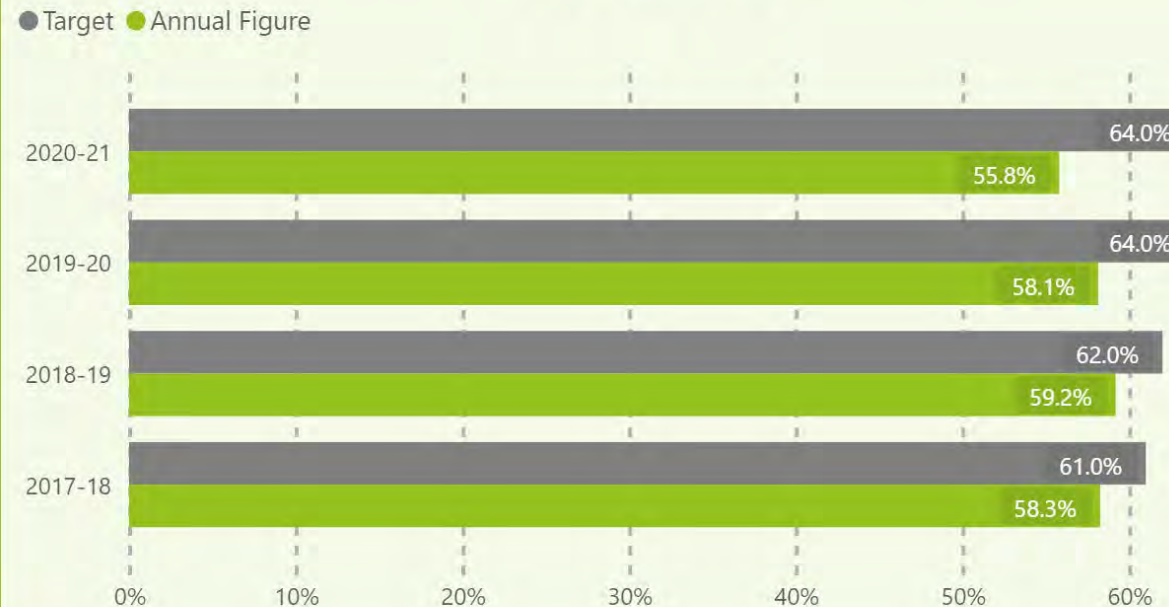
Current year target

64.0%

Performance: RAG vs Target



Year End Result

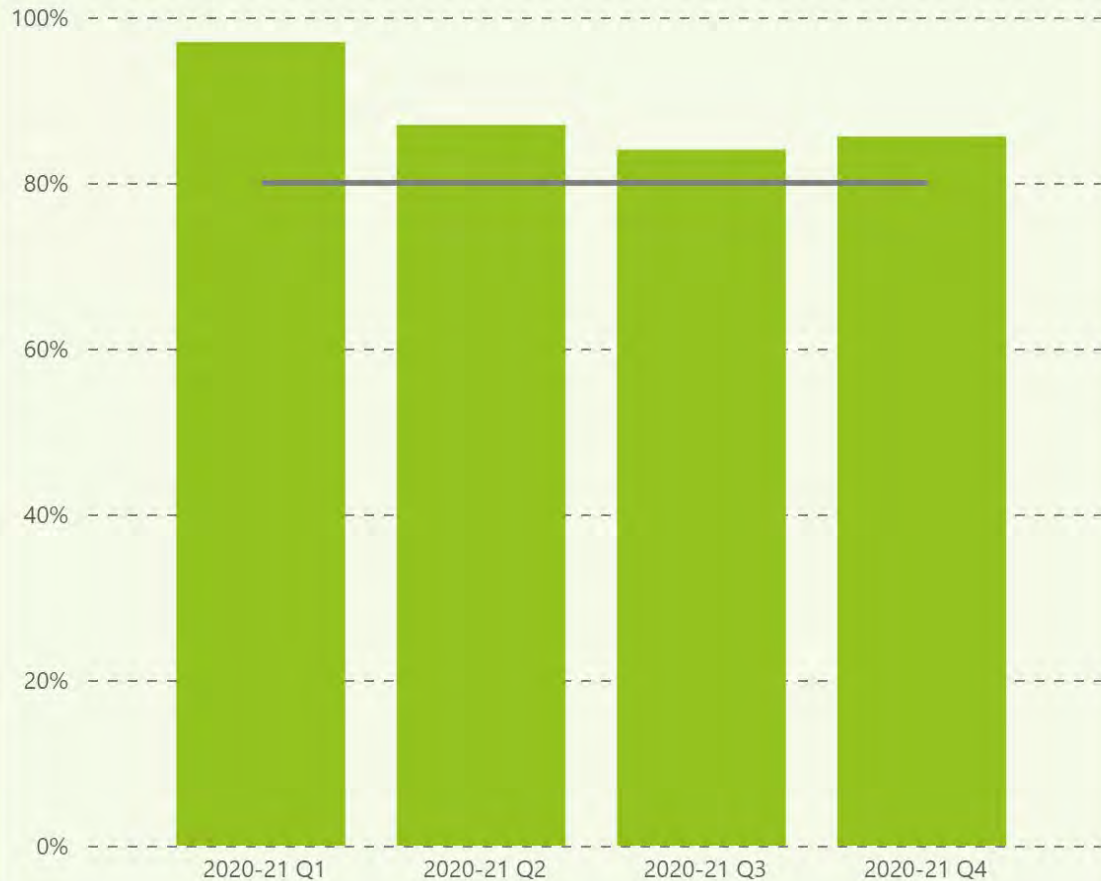


2020-21 year-end figure is provisional and subject to data validation from Natural Resources Wales.

The percentage of waste collected at recycling centres that has been prepared for re-use or recycled

Performance by Quarter

● Result % ● Target %



Latest Result

85.6%

Current year target

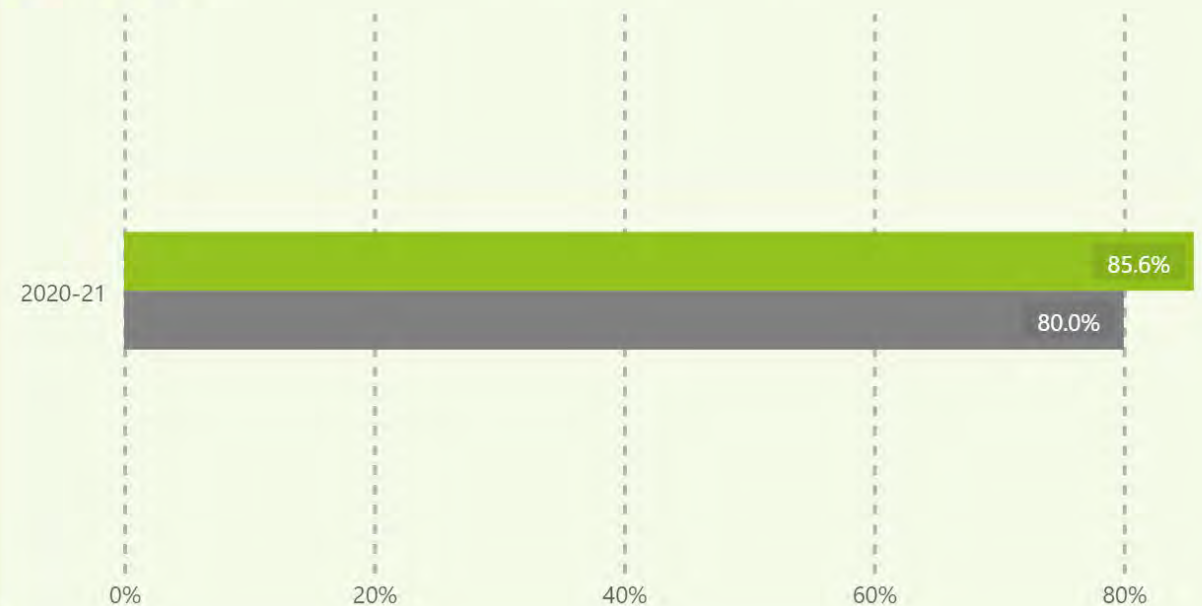
80.0%

Performance: RAG vs Target



Year End Result

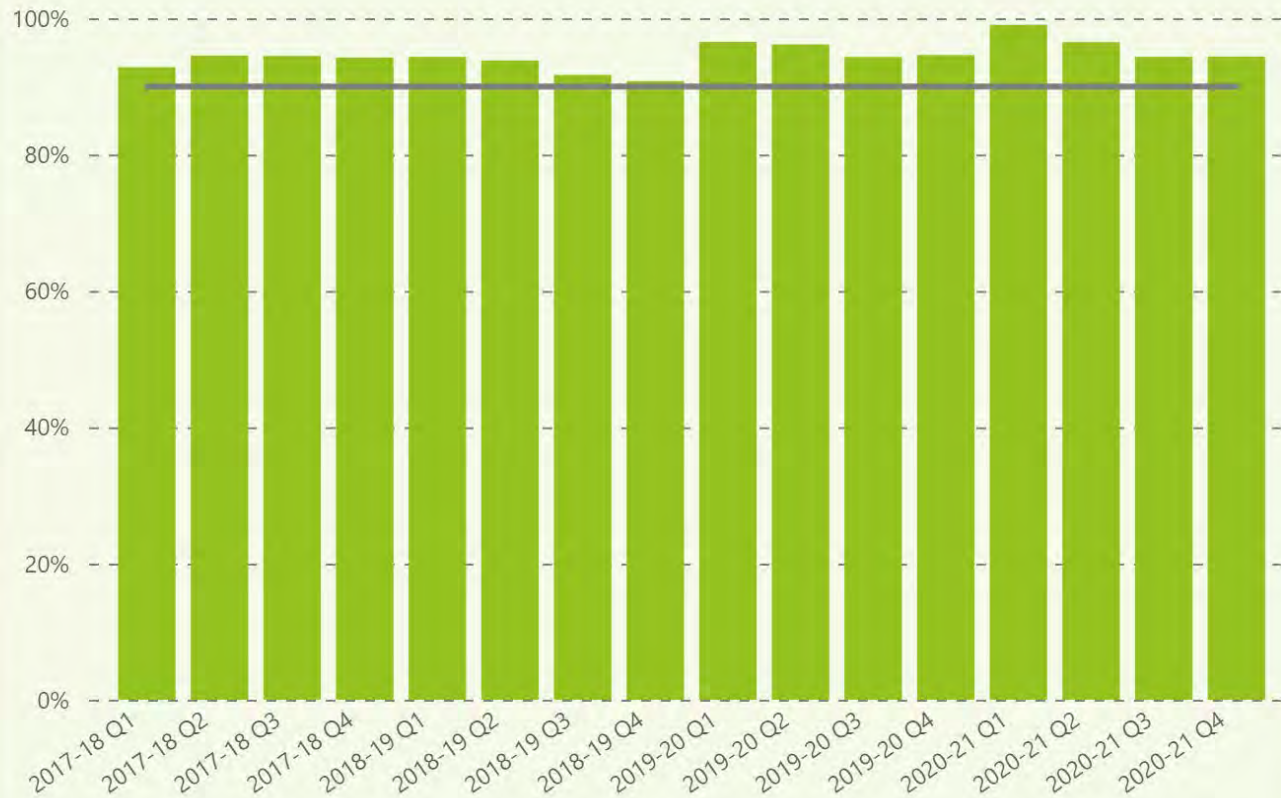
● Result ● Target



The percentage of highways inspected by the Local Authority found to be of a high or acceptable standard of cleanliness

Performance by Quarter

● Result % ● Target %



Latest Result

94.4%

Current year target

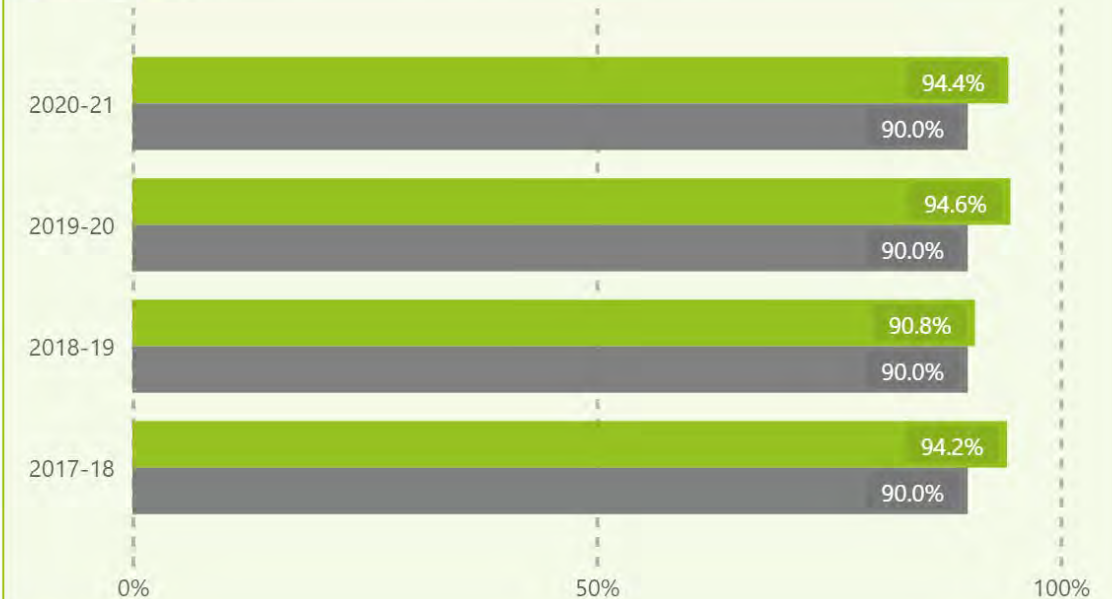
90.0%

Performance: RAG vs Target



Year End Result

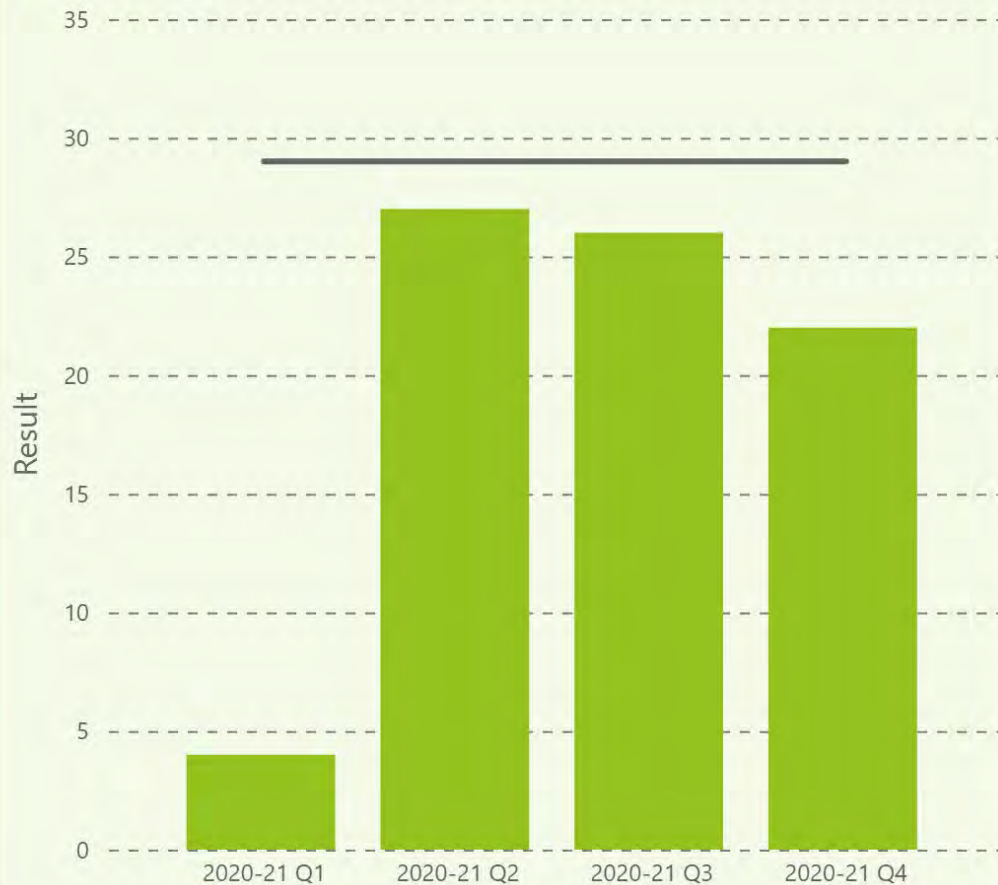
● Result ● Target



The number of wards in Cardiff where 90% of the highways land inspected is of a high or acceptable standard of cleanliness

Performance by Quarter

● Result ● Target



Latest Result

22

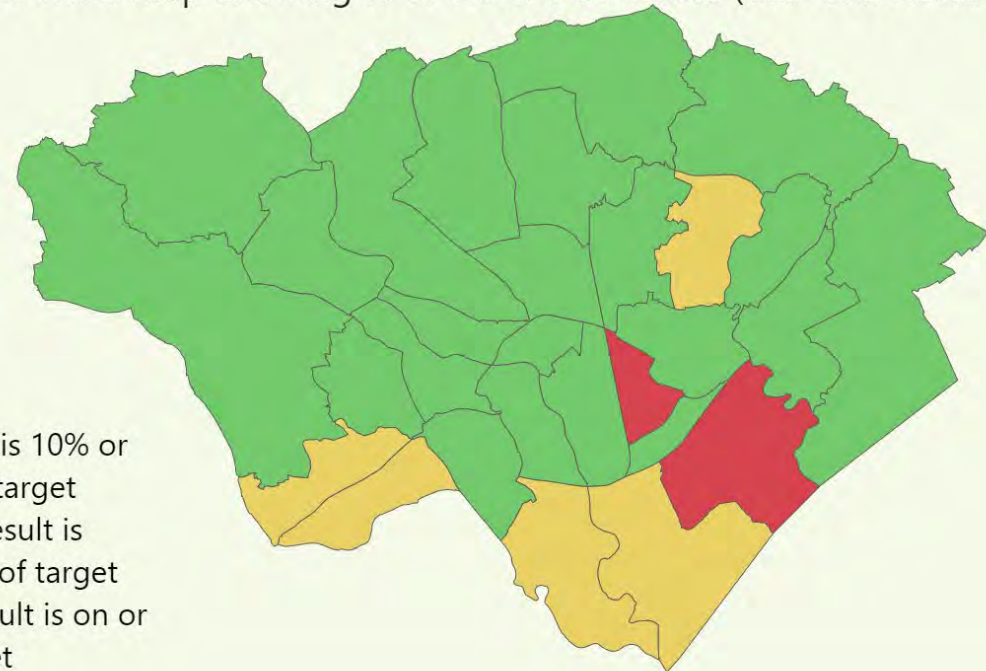
Current Year Target

29

Latest Performance: RAG vs Target



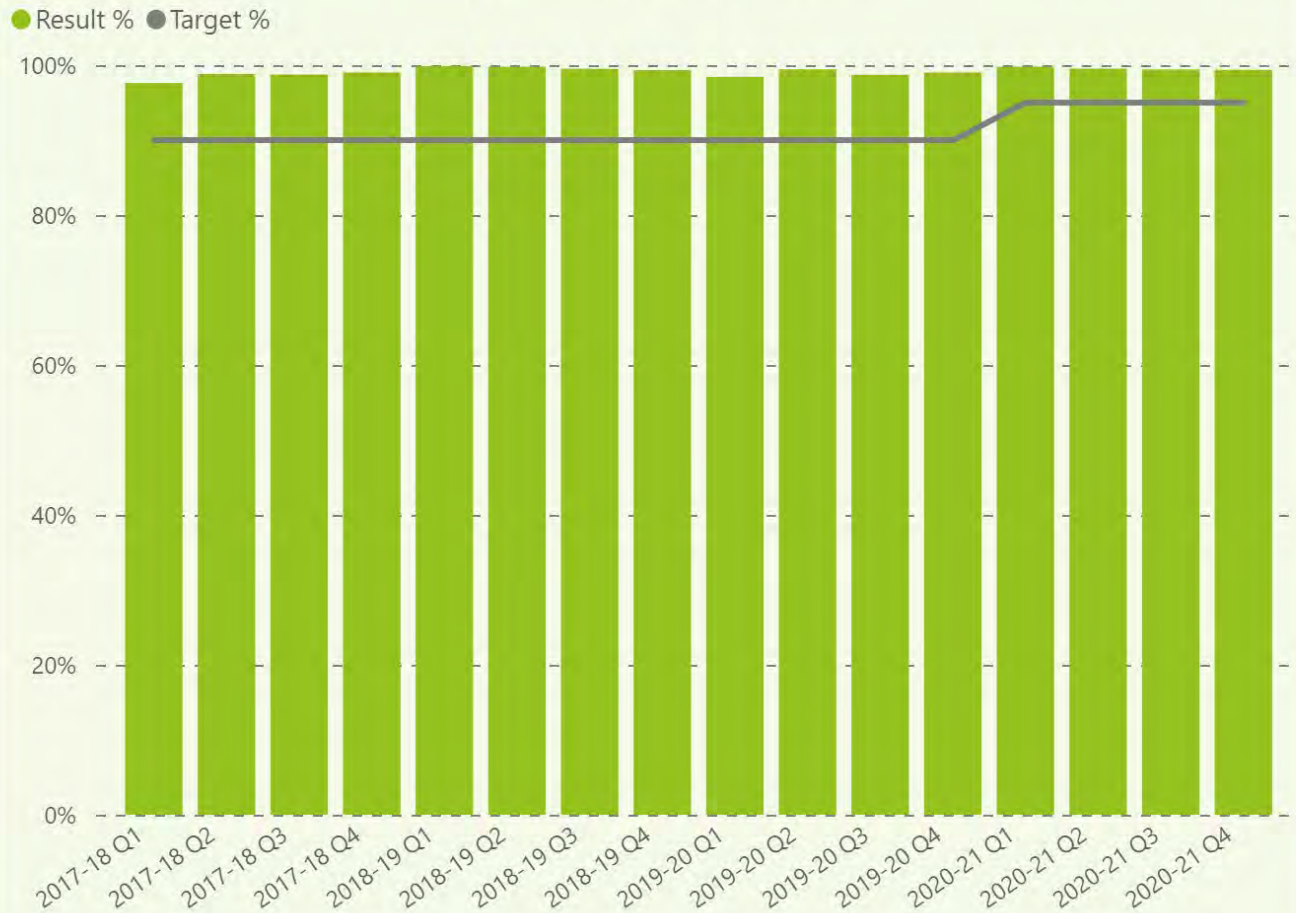
Cardiff Ward Map Showing % of Ward Cleanliness (Year End Result 2020-21)



Red- result is 10% or more from target
Amber – Result is within 10% of target
Green – result is on or above target

The percentage of reported fly tipping incidents cleared within 5 working days

Performance by Quarter



Latest Result

99.4%

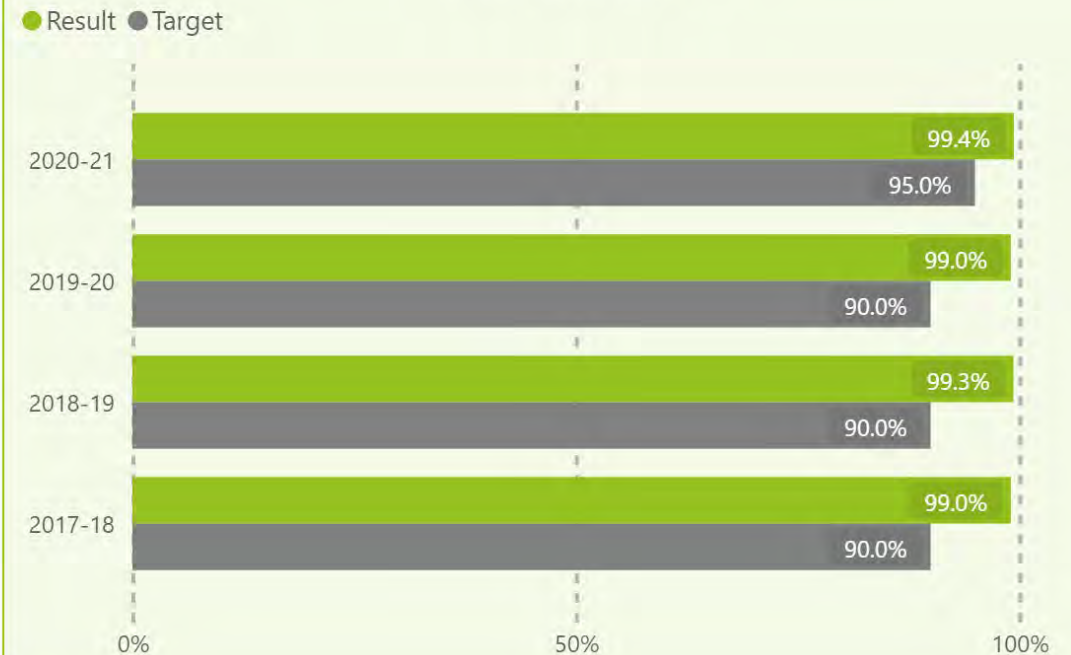
Current year target

95.0%

Performance: RAG vs Target



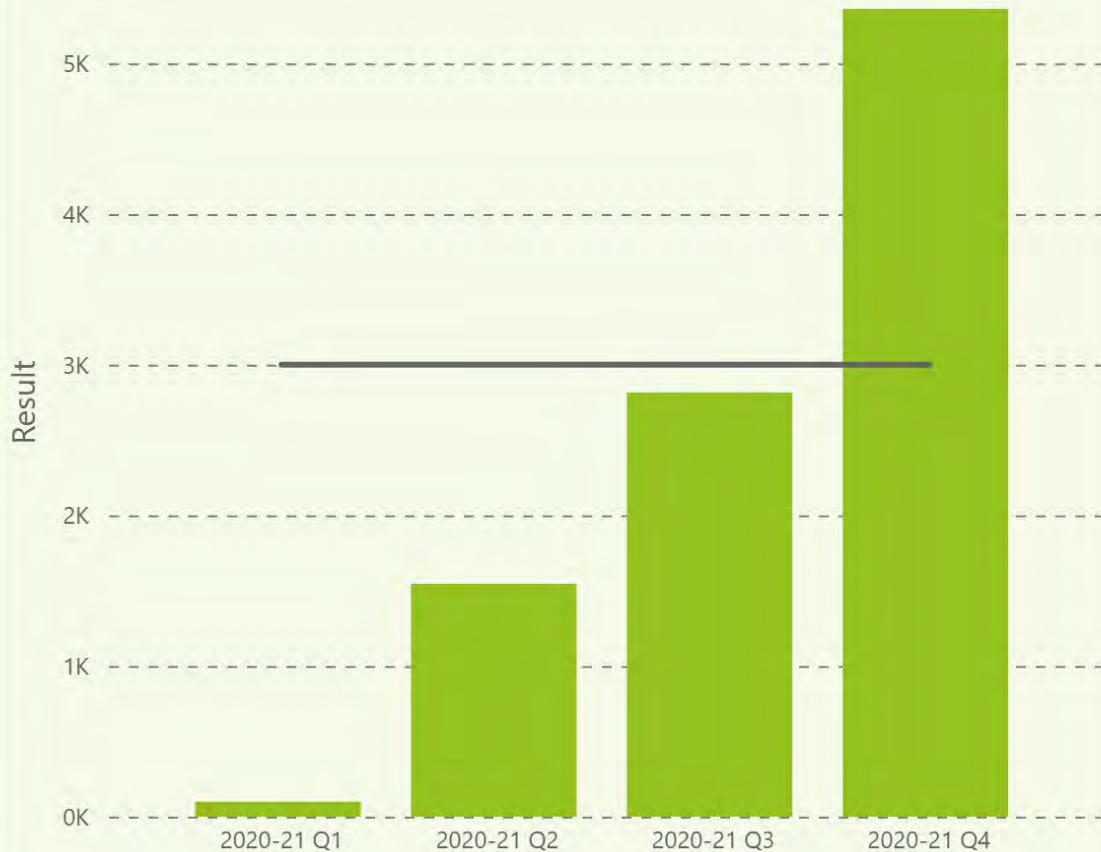
Year End Result



The number of education and enforcement actions per month relating to improving recycling behaviour by citizens

Performance by Quarter

● Result ● Target



Latest Result

5362

Current year target

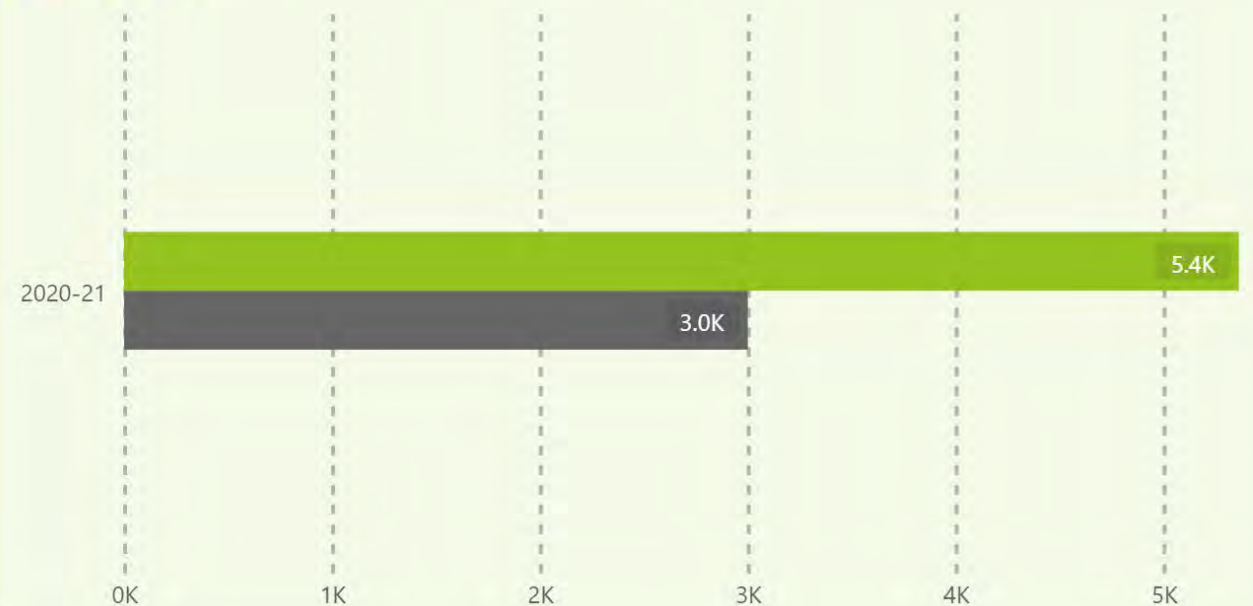
3000

Performance: RAG vs Target



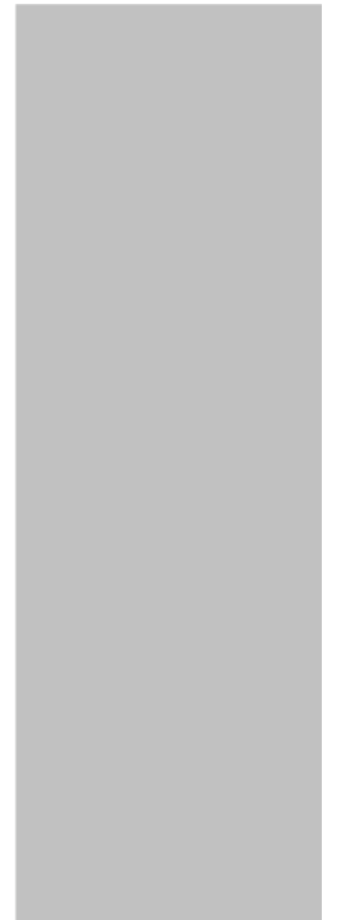
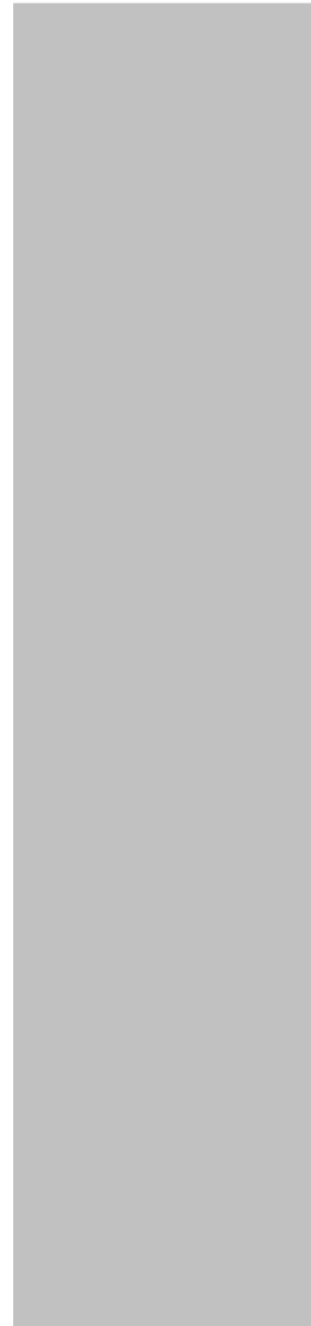
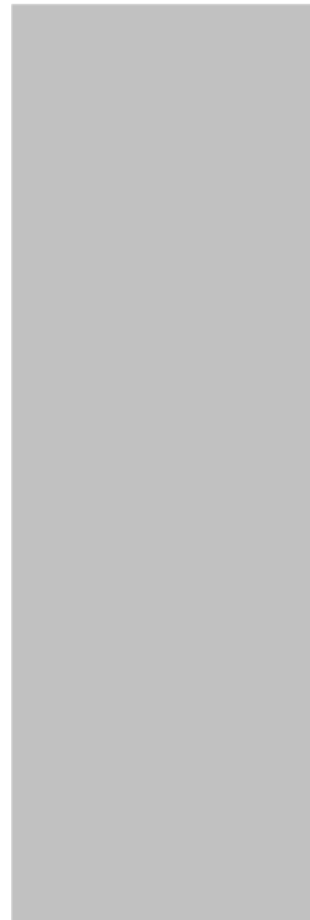
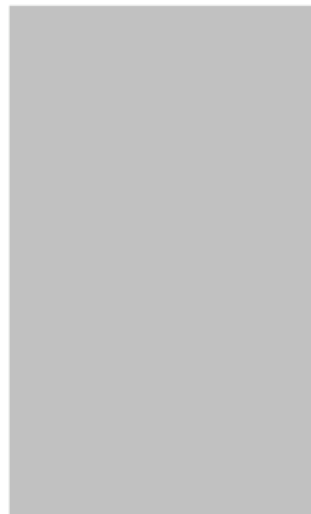
Year End Result

● Result ● Target

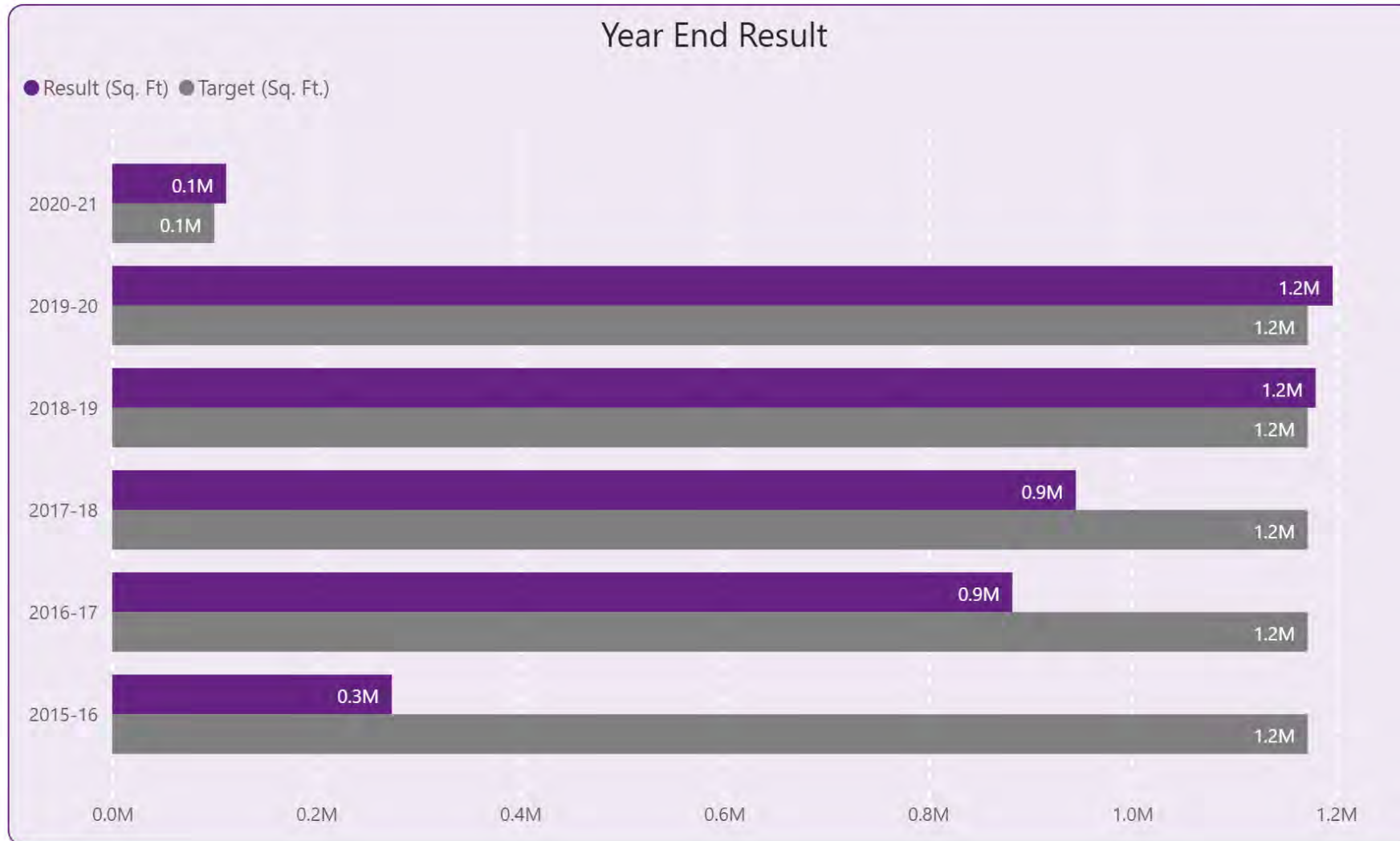


WBO 7 Modernising & Integrating Our Public Services PDF Version

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Reduce the gross internal area (GIA) of buildings in operational use (Result & Target in Sq. Ft.)



Latest Result

111.7K

Current Year Target

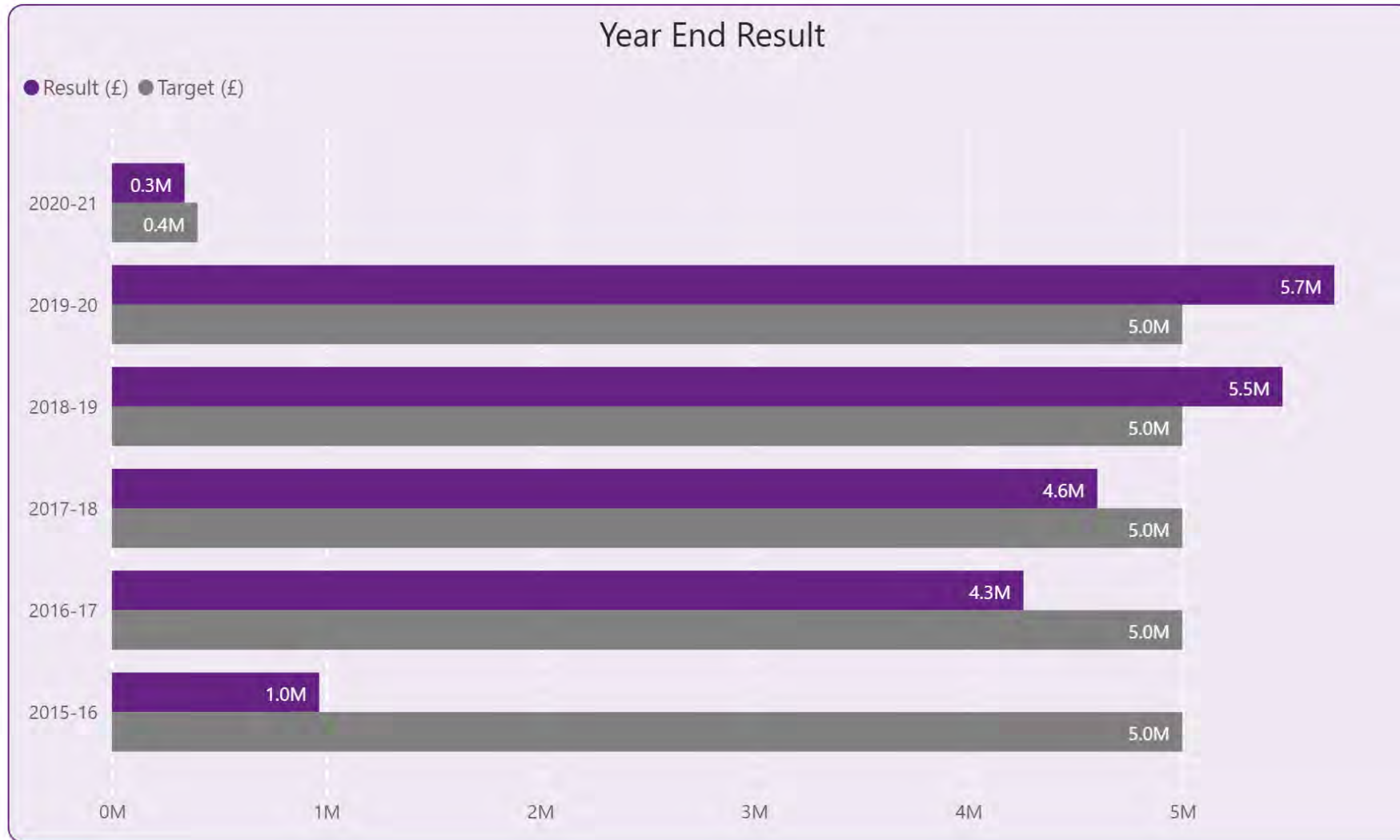
100.0K

Latest Performance: RAG vs Target

111.7K

100.0K

Reduce the total running cost of occupied operational buildings (Result & Target in £)



Latest Result

339.5K

Current Year Target

400.0K

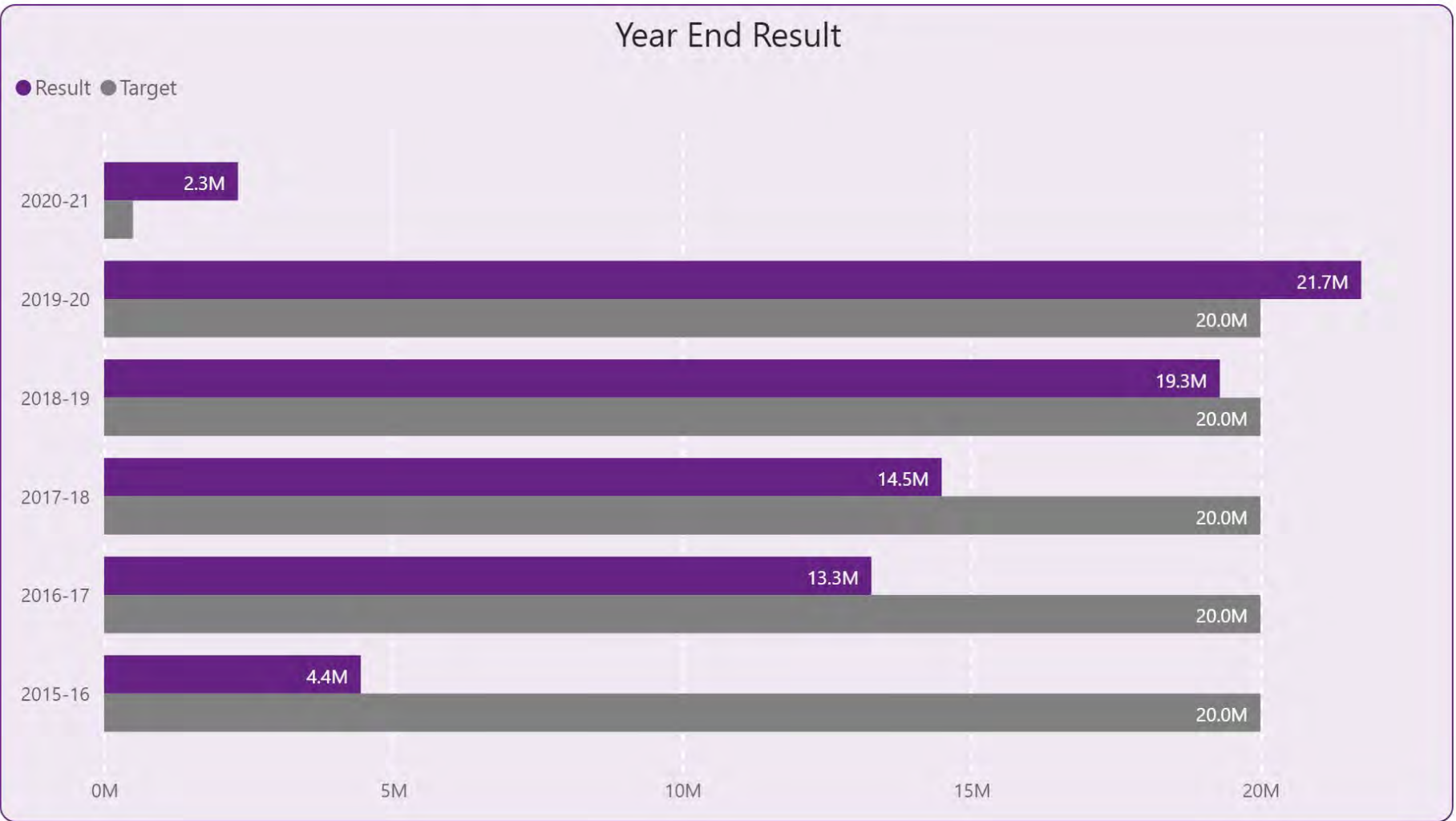
Latest Performance: RAG vs Target

339.5K / 400.0K



Reduce the maintenance backlog

Year End Result



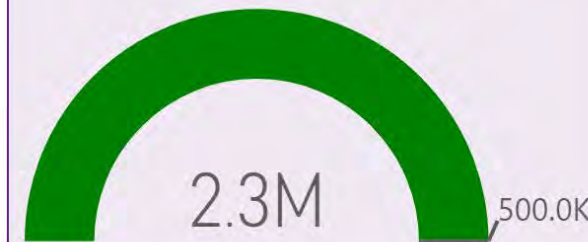
Latest Result

2.3M

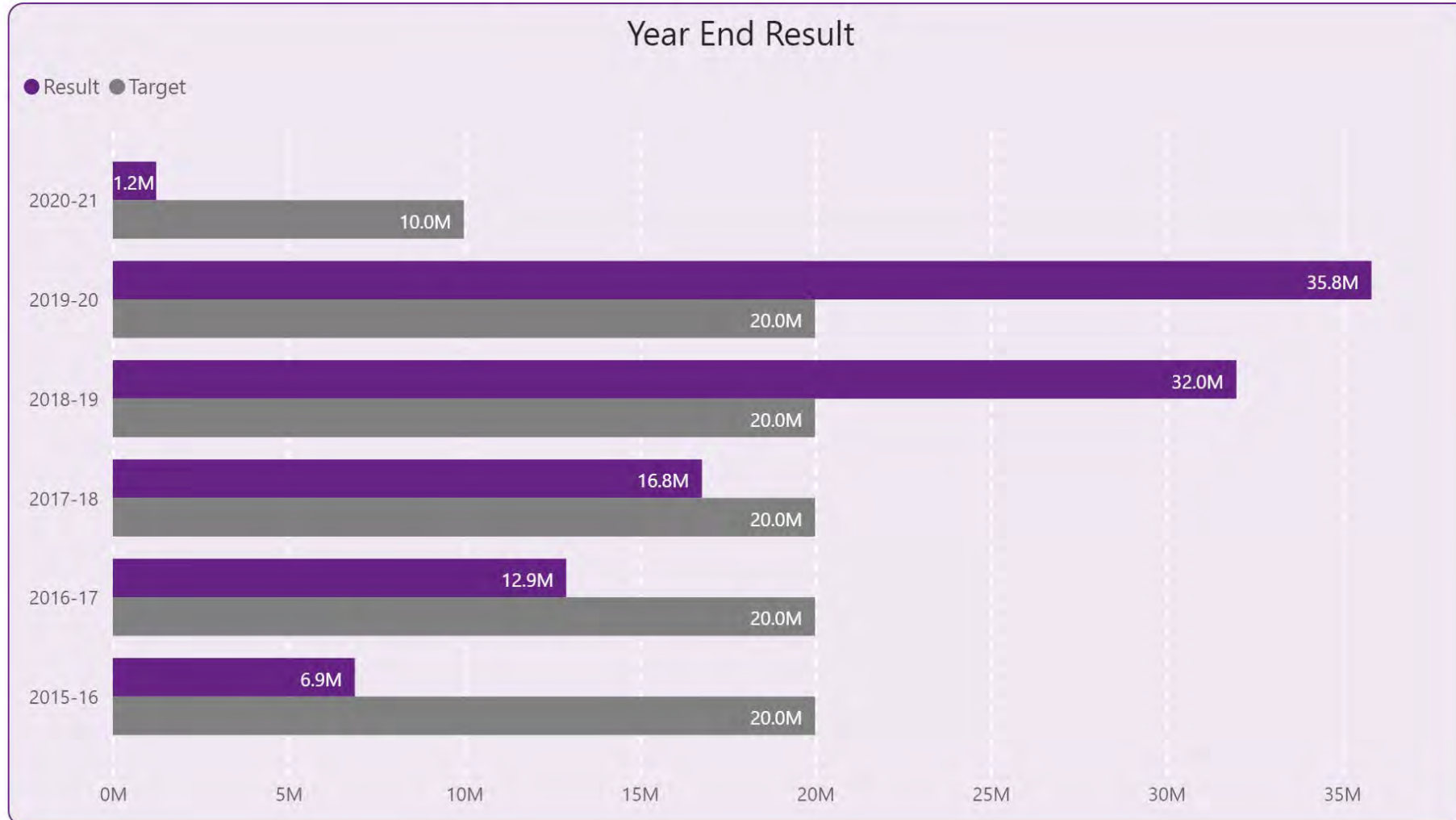
Current Year Target

500.0K

Latest Performance: RAG vs Target



Capital income generated



Latest Result

1.2M

Current Year Target

10.0M

Latest Performance: RAG vs Target

1.2M vs 10.0M

The percentage of staff that have completed a Personal Review (excluding school staff)

Performance by Quarter



Latest Result

95.0%

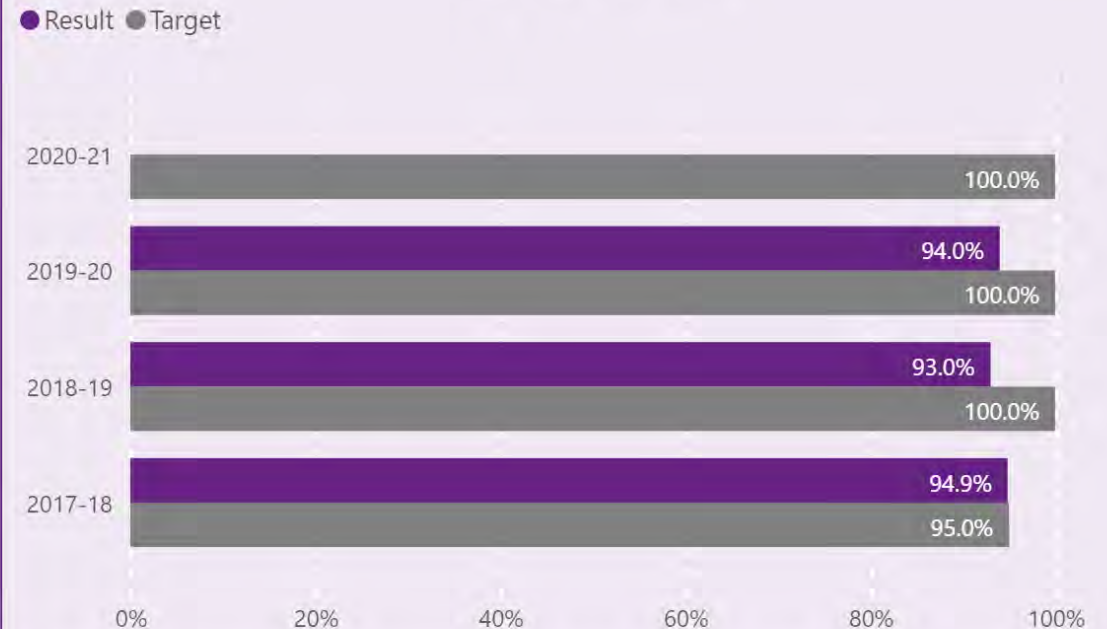
Current Year Target

100%

Latest Performance: RAG vs Target



Year End Result

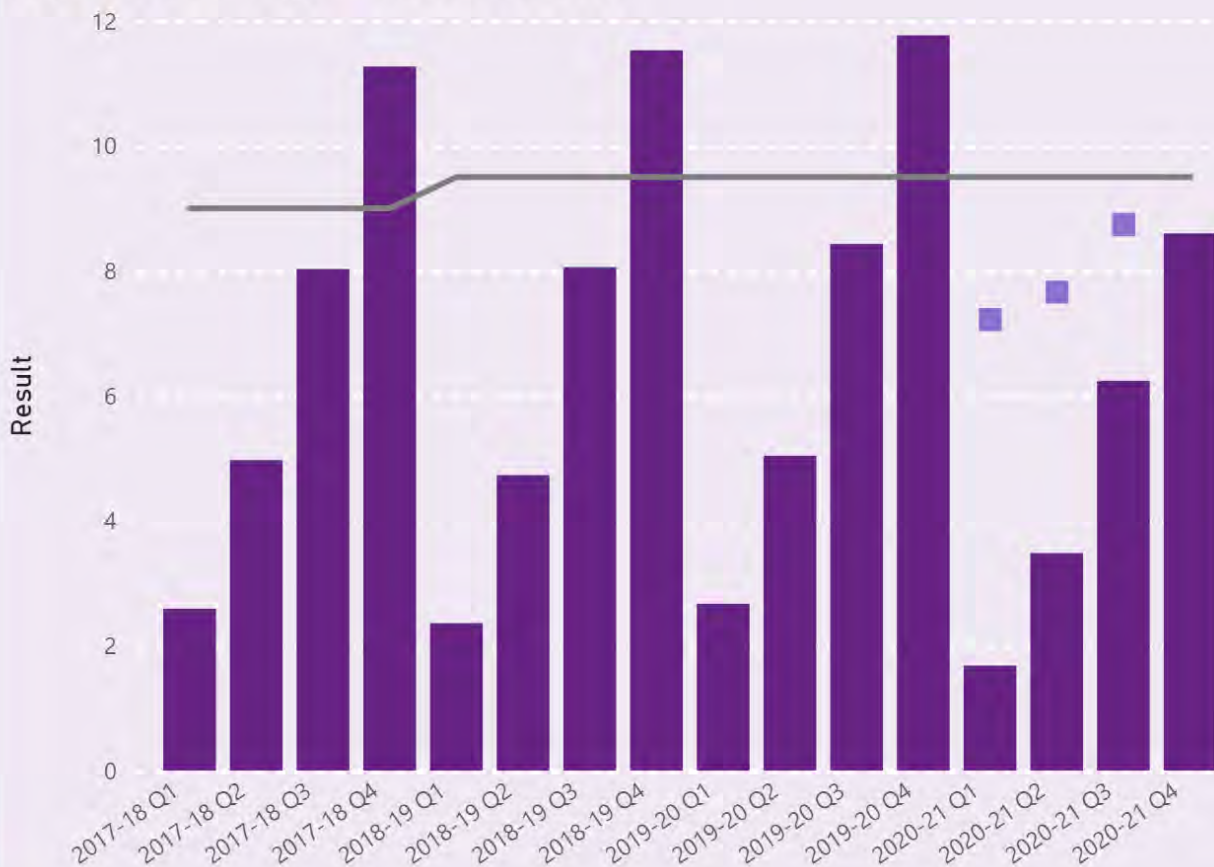


In a normal year, there is no Quarter 2 result, Quarter 1 - initiation and objective setting, Quarter 3 - half year reviews, Quarter 4 - year end review/close down. There is no Quarter 3 data for 2020-21 as deadlines were adjusted due to Covid-19

The number of working days/shifts per full-time equivalent (FTE) Local Authority employee lost due to sickness absence

Performance by Quarter

Key ● Result ● Target ■ Outturn Forecast



Latest Result

8.60

Current Year Target

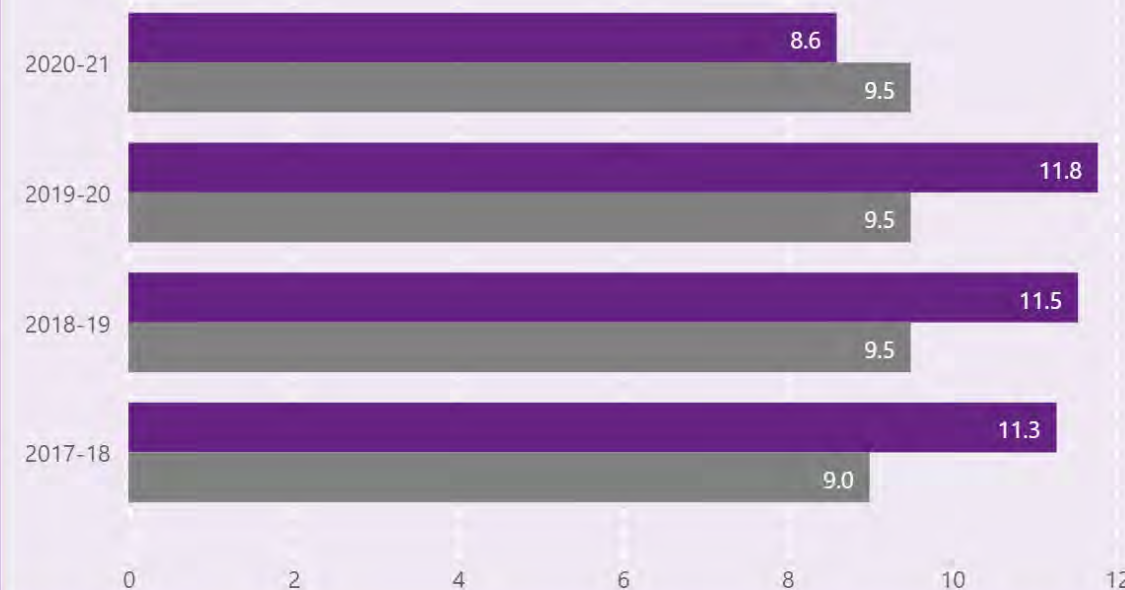
9.50

Latest Performance: RAG vs Target



Year End Result

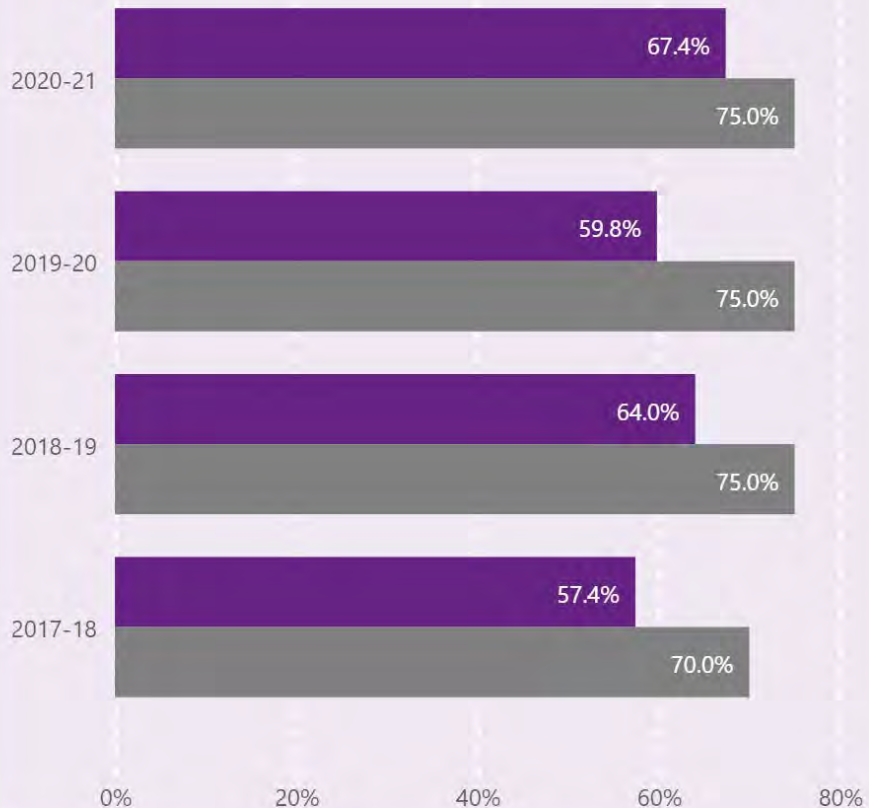
● Result ● Target



Maintaining customer/citizen satisfaction with Council services

Year End Result

● Result ● Target



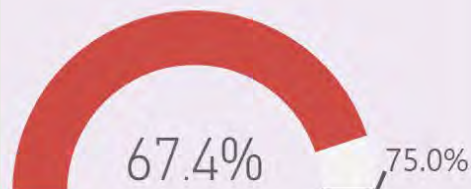
Latest Result

67.4%

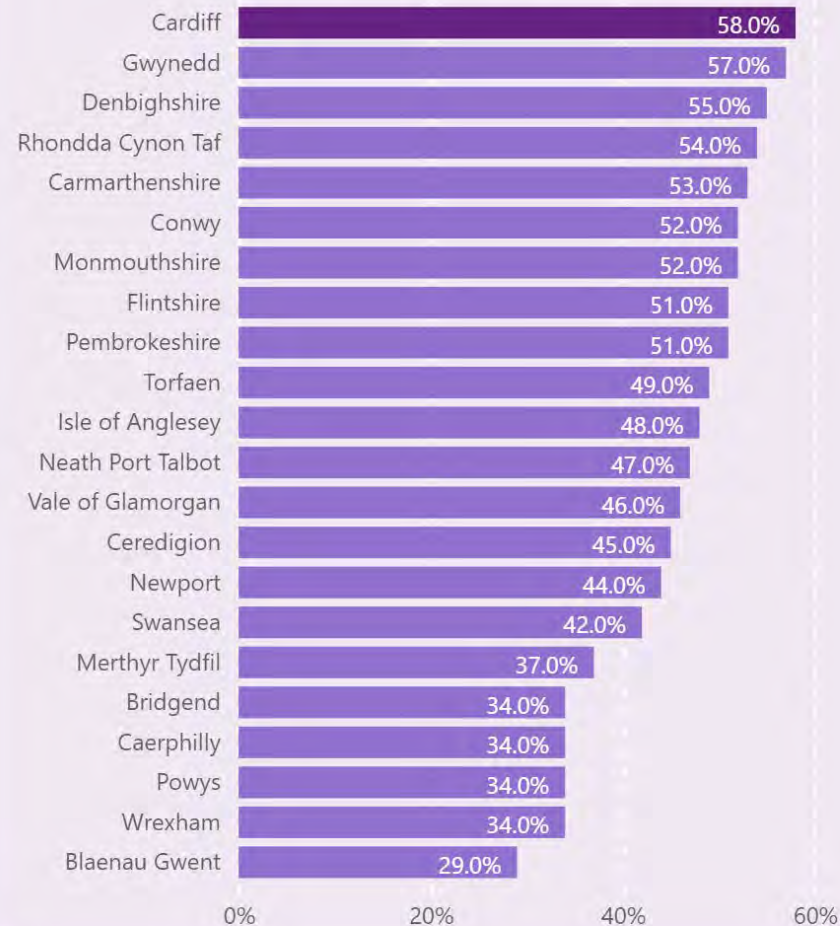
Current year target

75.0%

Latest Performance: RAG vs Target



National Survey for Wales Results (2019-20)



The percentage of voter registration

Latest Result

90.2%

Current Year Target

90.0%

Latest Performance: RAG vs Target



● Result ● Target



The number of wards where the percentage of voter registration is over 90%

KPI 7.9

Latest Result

19

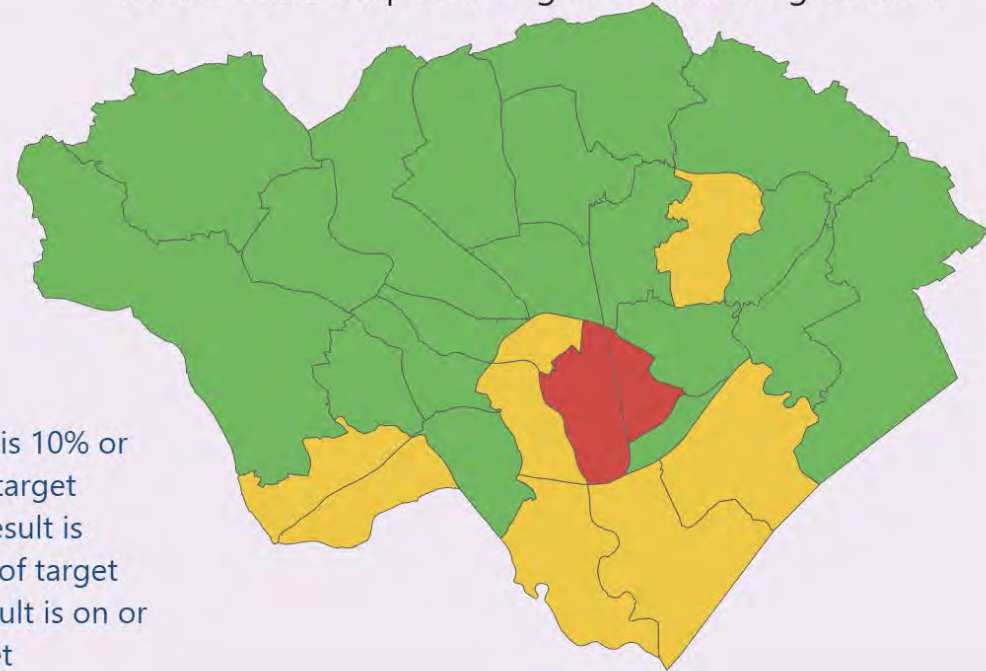
Current Year Target

29

Latest Performance: RAG vs Target



Cardiff Ward Map Showing % of Voter Registration

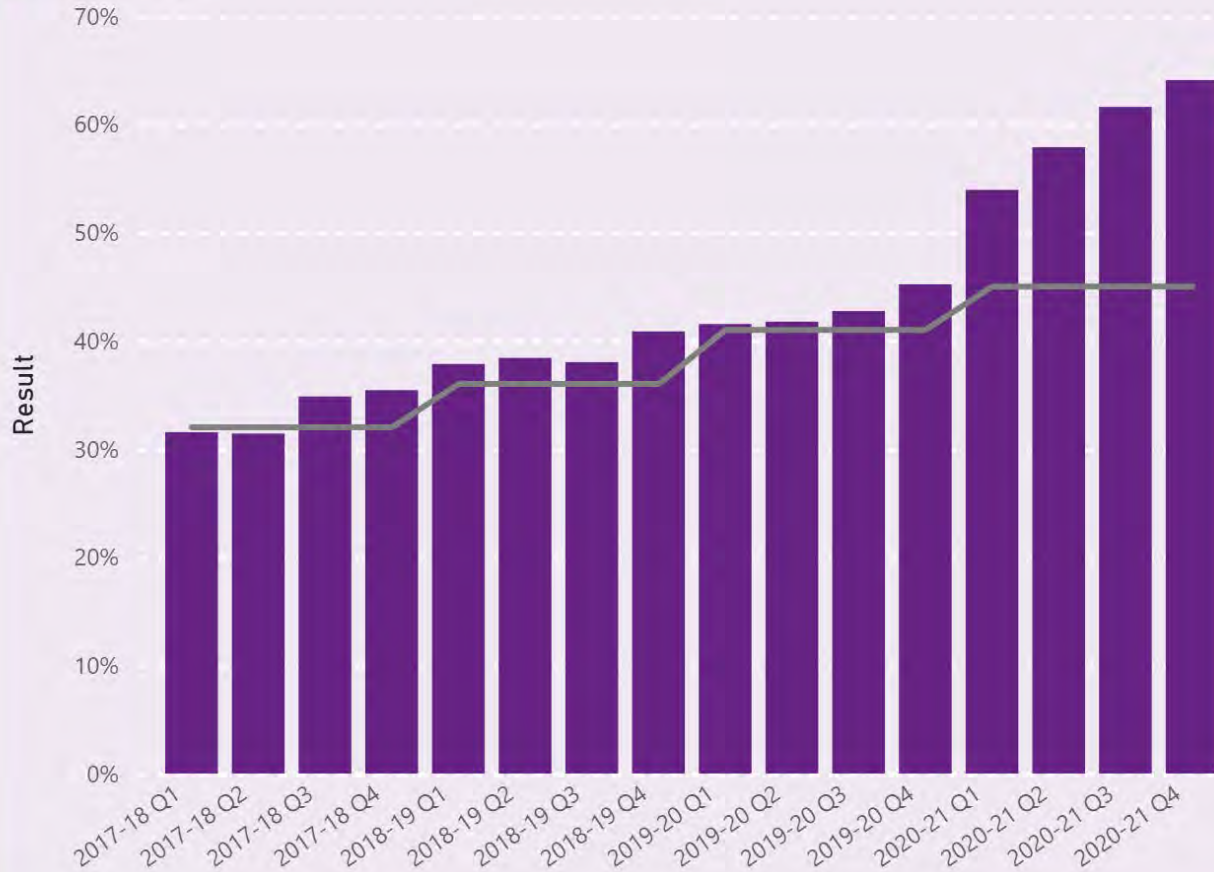


Red- result is 10% or more from target
Amber – Result is within 10% of target
Green – result is on or above target

The percentage of devices that enable agile and mobile working across the organisation

Performance by Quarter

● Result ● Target



Latest Result

64.1%

Current Year Target

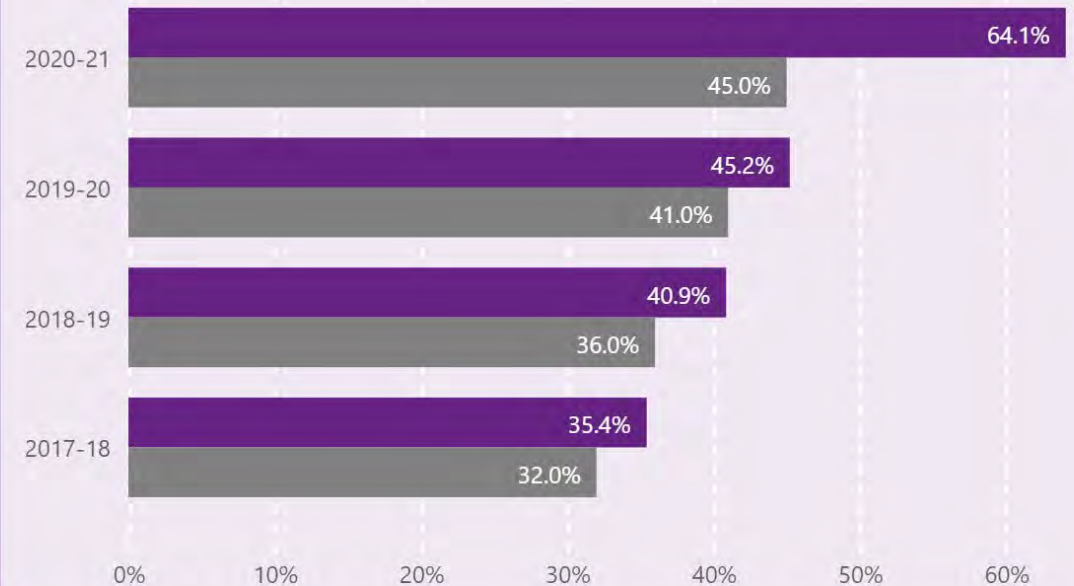
45.0%

Latest Performance: RAG vs Target



Year End Result

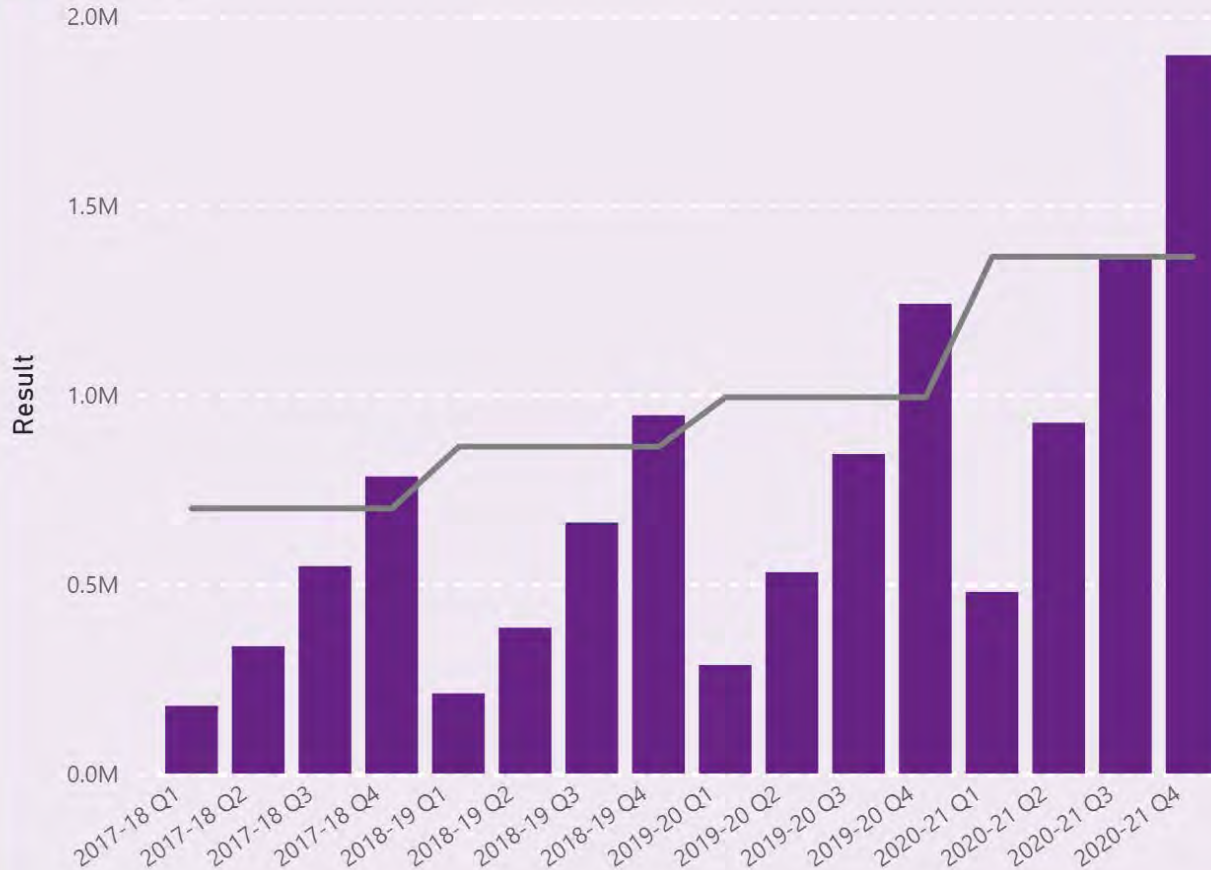
● Result ● Target



The number of customer contacts to the Council using digital channels

Performance by Quarter

● Result ● Target



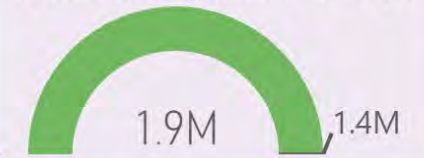
Latest Result

1.9M

Current Year Target

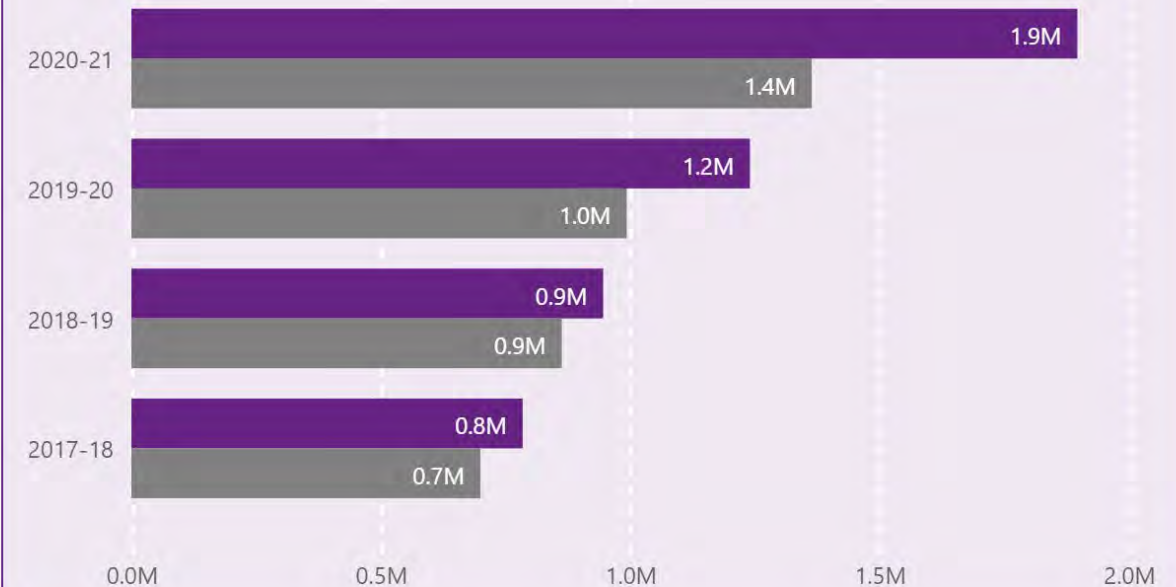
1.4M

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



The total number of webcast hits (Full Council, Planning Committees, Scrutiny Committees, Audit Committee, Cabinet)

Performance by Quarter



Latest Result

14.4K

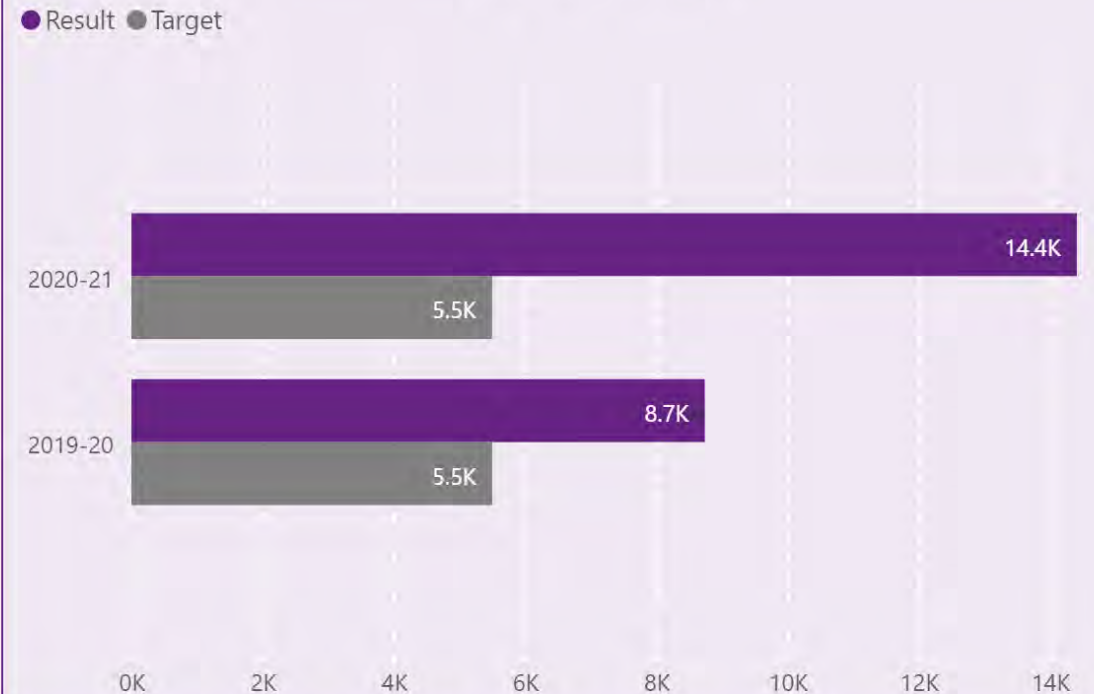
Current Year Target

5.5K

Latest Performance: RAG vs Target



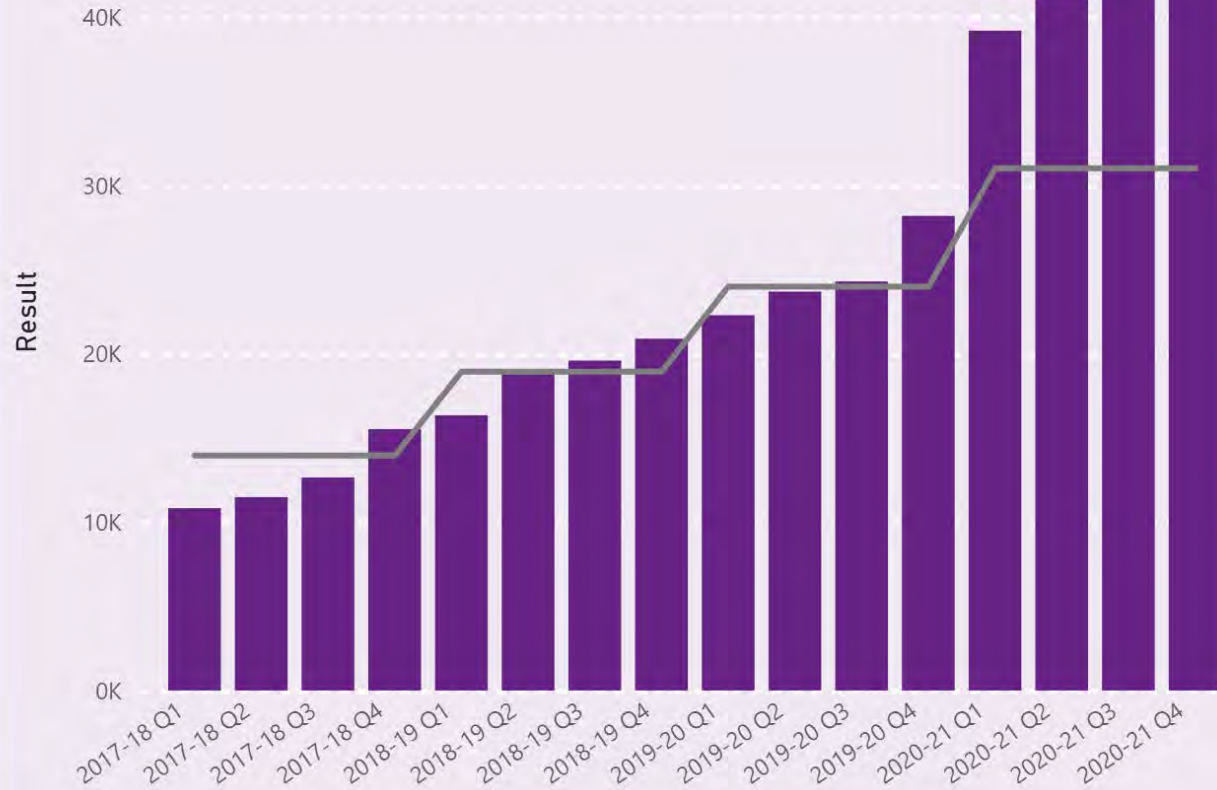
Year End Result



The number of Facebook Followers

Performance by Quarter

● Result ● Target



Latest Result

44.1K

Current Year Target

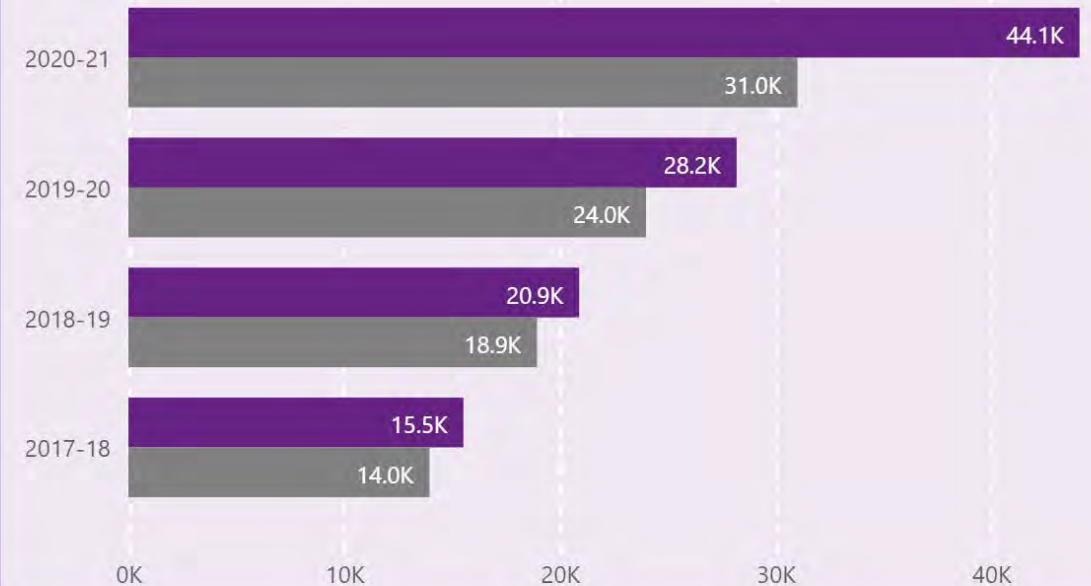
31.0K

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



The number of Instagram Followers

Performance by Quarter

● Result ● Target



Latest Result

8.2K

Current Year Target

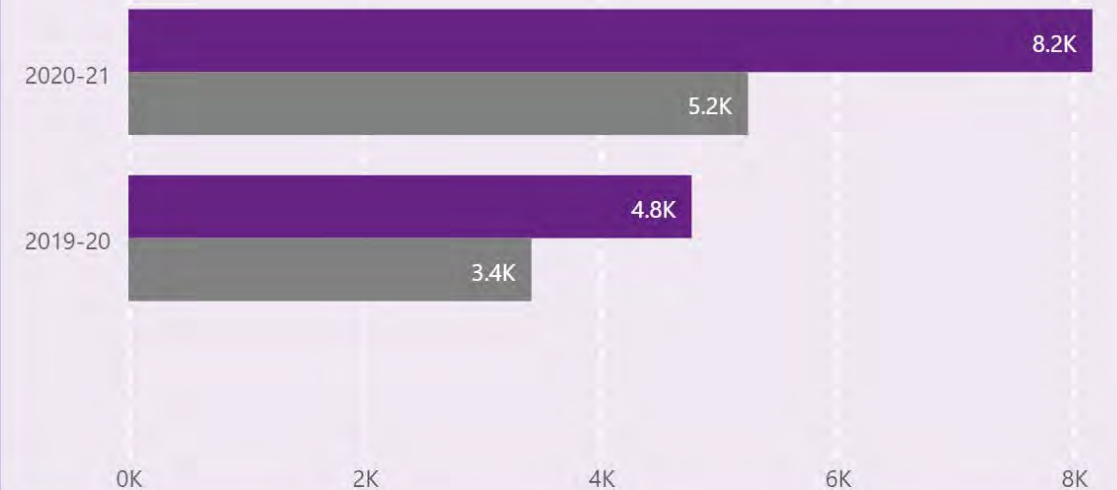
5.2K

Latest Performance: RAG vs Target



Year End Result

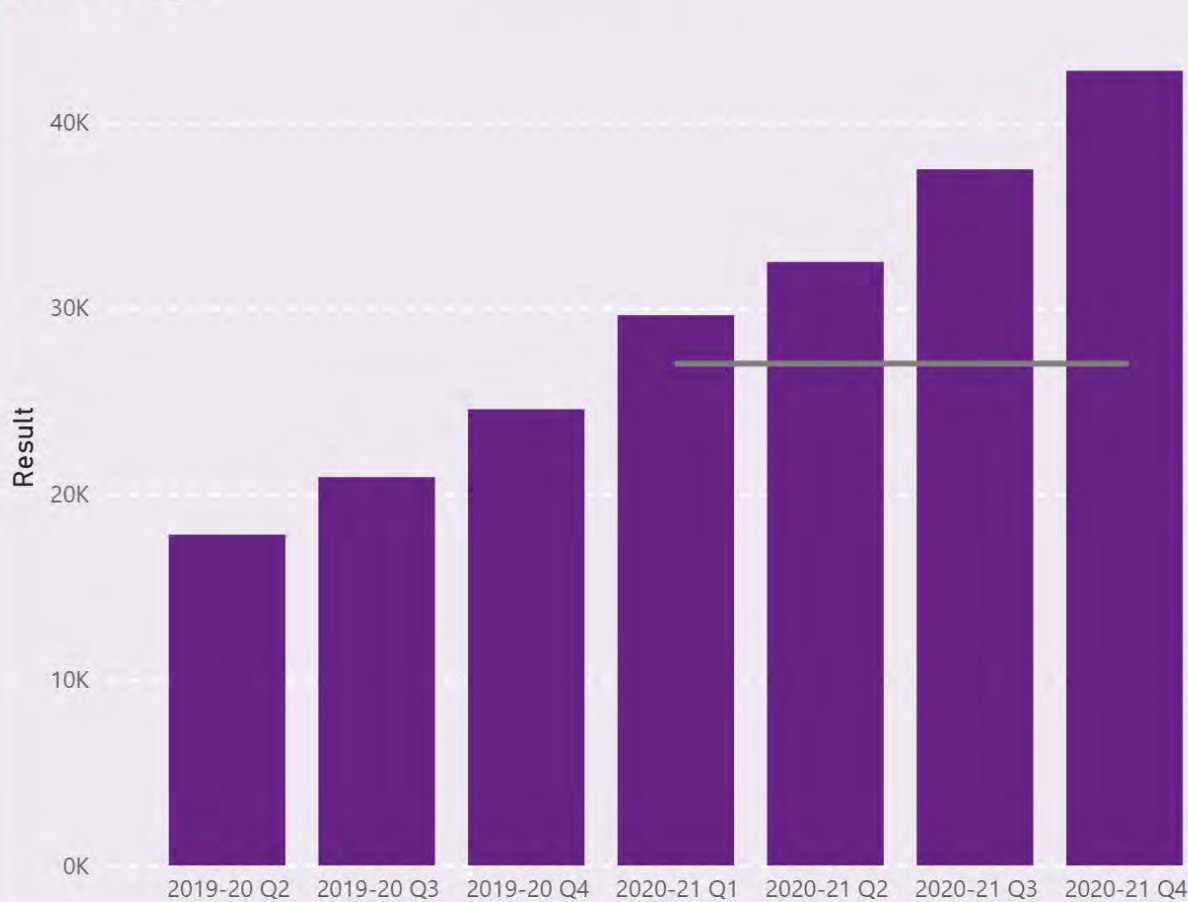
● Result ● Target



The number of people registered with the Cardiff App

Performance by Quarter

● Result ● Target



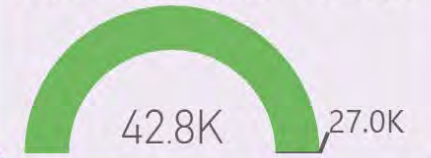
Latest Result

42.8K

Current Year Target

27.0K

Latest Performance: RAG vs Target



Year End Result

● Result ● Target

